

Particulars

About Your Organisation

1.1 Name of your organization

Royal Ahold Delhaize N.V

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0020-07-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, Czech Republic, Greece, Indonesia, Netherlands, Romania, Serbia, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

13,787.62 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1,010.22 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

14,797.84 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

| No | Description | Crude and Refined Palm Oil (Tonnes) | Crude and Refined Palm Kernel Oil (Tonnes) | Palm Kernel Expeller (Tonnes) | Other palm-based derivatives and fractions (Tonnes) |
|-------|---|-------------------------------------|--|-------------------------------|---|
| 2.3.1 | Book and Claim from Mill / Crusher | 4427.00 | 799.27 | | |
| 2.3.2 | Book and Claim from Independent Smallholder | | 15.00 | | |
| 2.3.3 | Mass Balance | 6005.24 | 309.43 | | |
| 2.3.4 | Segregated | 3479.49 | 343.75 | | |
| 2.3.5 | Identity Preserved | | | | |
| 2.3.6 | Total volume | 13911.73 | 1467.45 | | |

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

| No | Description | Crude and Refined Palm Oil (Tonnes) | Crude and Refined Palm Kernel Oil (Tonnes) | Palm Kernel Expeller (Tonnes) | Other palm-based derivatives and fractions (Tonnes) |
|-------|---|-------------------------------------|--|-------------------------------|---|
| 2.4.1 | Book and Claim from Mill / Crusher | | | | |
| 2.4.2 | Book and Claim from Independent Smallholder | | | | |
| 2.4.3 | Mass Balance | | | | |
| 2.4.4 | Segregated | | | | |
| 2.4.5 | Identity Preserved | | | | |
| 2.4.6 | Total volume | | | | |

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America 100%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia 100%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2010

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2023

Comment:

Our 2020 commitment is : By 2020, 75% of the PO/PKO in our own brand products should be RSPO MG or SG.

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We use RSPO logo on pack in our Belgian Market for some of our products from our Delhaize Belgium brand. We have 130 products with the RSPO Mass Balance Logo and 53 products with the RSPO Segregated Logo.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Ahold Delhaize Brands require that all suppliers who use PO/PKO in our own brand products use RSPO MB or SG certified palm oil, and are RSPO Chain of Custody Certified themselves.

In general, AD is working towards increasing the amount of physically certified RSPO palm oil in its supply chains, while reducing the use of Book&Claim.

We engage proactively with the RSPO to strengthen its Principles and Criteria, and to reduce risk in its assurance protocols.

We are part of the Retailers Palm Oil Group, which engages on these topics pre-competitively, and is represented on the RSPO Board of Governors.

Ahold Delhaize is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry.

We are also an active member of the CGF Palm Oil Working Group.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
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Related link: https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf
 - Water, land, energy and carbon footprints
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Related link: https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf
 - Ethical conduct and human rights
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 - Labour rights
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Related link: https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf
 - Stakeholder engagement
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 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

We have worked with Judith Murdoch to make a Czech Language guide for our Czech market.

Internally, we have also made certification guides in English for global use.

We would welcome additional materials in: Romanian, Serbian, Greek, Bahasa Indonesia (supply chain), Dutch (optional).

Uploaded files:

No files were uploaded

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Uploaded files:

No files were uploaded

Link to Website

https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

Yes

If yes, how are you supporting them?

We purchased 15 IS-CSPKO Credits from the Sikao-Wangwiset mill in 2017.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

There is very little availability of physically certified palm oil in countries like Eastern Europe and Indonesia. Barriers to compliance are high - Chain of Custody certification is expensive and cumbersome. No local (language) Chain of Custody auditors in many countries - No local groups Managers in most countries. RSPO not adequately pitching/selling Group Certification as a good option. No local (language) materials in many countries. It is difficult to ask for or claim RSPO certified in Indonesia.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Ahold Delhaize Brands require that all supplier who use PO/PKO in our own brand products use RSPO MB or SG certified palm oil and are RSPO Chain of Custody Certified themselves. This means that we reach out to every supplier using PO/PKO to start the journey towards compliance. In general, AD is working towards increasing the amount of physically certified RSPO Palm Oil in its supply chain, while reducing the use of Book&Claim. We engage proactively with the RSPO to strengthen its Principles and Criteria, and to reduce risk inits assurance protocols. We are part of the Reatilers Palm Oil Group, which engages on these topics pre-competitively, ans is represented on the RSPO Board of Governors. Ahold Delhaize is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to incentivize faster progress towards a sustainable palm oil industry. We are also an active member of the CGF Palm Oil Working Group.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

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