

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Dr. August Oetker KG

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
  - Processor and/or Trader
  - Consumer Goods Manufacturer
  - Retailer and/or Wholesaler
  - Bank and/or Investor
  - Social and/or Development NGO
  - Environmental and/or Conservation NGO
  - Supply Chain Associate
  - Affiliate
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#### 1.3 Membership number

4-1035-18-000-00

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#### 1.4 Membership category

Consumer Goods Manufacturers

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#### 1.5 Membership sector

Ordinary

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**Processor and/or Trader****1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

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Other:

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**2. Palm Oil and Certified Sustainable Palm Oil Use**

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

See RSPO group membership declaration.

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2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

Applies globally

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2.2 Volumes of palm oil and oil palm products

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2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

1,815.58

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2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

1,851.77

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2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

0.00

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2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

409.97

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2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

4,077.32

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**2.3 Volumes of palm oil and oil palm products certified**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	-	-	-	-
2.3.2 RSPO Credits from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance (MB)	117.15	51	-	38
2.3.4 Segregated (SG)	1223.85	329	-	341.22
2.3.5 Identity Preserved (IP)	-	-	-	-
2.3.6 Total volume (tonnes)	1341	380	-	379.22

**2.4 Volume sold in the year that is RSPO-certified (tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	88.5	51	-	42.91
2.4.2 Segregated (SG)	1002.7	327	-	333
2.4.3 Identity Preserved (IP)	-	-	-	-
2.4.4 Total volume (tonnes)	1091.2	378	-	375.90999999999997

**2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?**

0.00

**2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?**

370.44

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:****2.5.1 Africa**

0%

**2.5.2 Oceania**

0%

**2.5.3 Europe**

0%

**2.5.4 North America**

0%

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**2.5.5 Latin America**

0%

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**2.5.6 Middle East**

0%

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**2.5.7 China**

0%

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**2.5.8 India**

0%

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**2.5.9 Indonesia**

0%

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**2.5.10 Malaysia**

0%

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**2.5.11 Rest of Asia**

0%

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**3. Time-Bound Plan**

**3.1 Year of first supply chain certification (planned or achieved).**

2012

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**3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.**

2012

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**3.2.1 If target has not been met, please explain why.**

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**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.**

2025

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**3.3.1 If target has not been met, please explain why.**

The year expected to achieve 100% RSPO certification of all palm product processing facilities differs among the group members. Some are planning to achieve this goal earlier than 2025 within the next one to three years, others later as they depend on customer demand for RSPO-certified products.

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**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2025

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**3.4.1 If target has not been met, please explain why.**

The year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products differs among the group members. Some are planning to achieve this goal earlier than 2025 within the next one to three years, others later as they depend on customer demand for RSPO-certified products.

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**3.5 Which countries do these commitments cover?**

Applies globally

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**3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

Some ways or channels our group members use to proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to their customers are customer meetings, product flyers and bakery fairs.

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**4. Trademark Use****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

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**4.2 Please select the countries where you use or intend to apply the Trademark**

Germany

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**4.2.1 Please state the year when you began or plan to begin to apply the Trademark**

2016

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**4.3 Please explain why**

- Challenging reputation of palm oil
  - Confusion among end-consumers
  - Costs of changing labels
  - Difficulty of applying for RSPO Trademark
  - Lack of customer demand
  - Limited label space
  - Low consumer awareness
  - Low usage of palm oil
  - Risk of supply disruption
  - Others
- 

Other:

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**5. Actions for Next Reporting Period**

**5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.**

E.g. customer information, RSPO requirements for suppliers, product development with RSPO-certified palm oil.

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**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

Yes - Display Publicly

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**7. Application of Principles & Criteria for all member sectors**

**7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

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**7.1.A Water, land, energy and carbon footprints**

File: --

Link: Some group members have a policy.

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**7.1.B Land use rights**

File: --

Link: Some group members have a policy.

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**7.1.C Ethical conduct and human rights**

File: --

Link: Some group members have a policy.

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**7.1.D Labour rights**

File: --

Link: Some group members have a policy.

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**7.1.E Stakeholder engagement**

File: --

Link: --

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**7.1.F None of the above. Please explain why.**

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Information tailored to the suppliers' and customers' specific needs.

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**8. Greenhouse Gas (GHG) Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

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**8.1.1 Please upload your publicly available GHG report**

File: --

Link: --  

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**8.1.2 OR please insert the URL to the GHG section of your corporate website.**Link:  

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**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**-  

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**8.3 What methodology are you using to calculate your GHG footprint?**-  

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**9. Support for Oil Palm Smallholders****9.1 Are you currently supporting any oil palm Independent Smallholder groups?**No  

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**9.2 How are you supporting them?**-  

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**No  

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**9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?**-  

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**10. Challenges****10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
  - Difficulties in the certification process
  - Certification of smallholders
  - Competition with non-RSPO members
  - High costs in achieving or adhering to certification
  - Human rights issues
  - Insufficient demand for RSPO-certified palm oil
  - Low usage of palm oil
  - Reputation of palm oil in the market
  - Reputation of RSPO in the market
  - Supply issues
  - Traceability issues
  - Others
-

Other:

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**10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?**

- Engagement with business partners or consumers on the use of CSPO
  - Engagement with government agencies
  - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
  - Promotion of physical CSPO
  - Providing funding or support for CSPO development efforts
  - Research & Development support
  - Stakeholder engagement
  - Others
- 

Other:

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**10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil**

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## Consumer Goods Manufacturer

### 1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- End-product manufacturer
- Food goods manufacturer
- Ingredient manufacturer
- Home & personal care goods manufacturer
- Own-brand manufacturer
- Manufacturing on behalf of other third-party brands
- Biofuels manufacturer
- Other

Other:

### 2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

See RSPO group membership declaration.

2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

Applies globally

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

4,846.79

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

2,015.37

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

5,931.60

**2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)**

12,793.76

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	277.9	159	-	131
2.3.2 Book and Claim from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance	1160.53	1851.2	-	401.1
2.3.4 Segregated	2417.32	2.98	-	4737.67
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	3855.75	2013.18	-	5269.77

**2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	6.8	2.2	-	-
2.4.4 Segregated	932.56	1.49	-	661.83
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	939.3599999999999	3.6900000000000004	-	661.83

**2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?**

No

**2.5.1 When do you plan to cover the gap by using RSPO Credits?**

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**2.5.2 Please explain why**

There are projects ongoing to replace the non RSPO palm raw material with either RSPO

**2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

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**2.6.1 Africa**

0%

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**2.6.2 Oceania**

0%

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**2.6.3 Europe**

0%

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**2.6.4 North America**

0%

---

**2.6.5 Latin America**

0%

---

**2.6.6 Middle East**

0%

---

**2.6.7 China**

0%

---

**2.6.8 India**

0%

---

**2.6.9 Indonesia**

0%

---

**2.6.10 Malaysia**

0%

---

**2.6.11 Rest of Asia**

0%

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**3. Time-Bound Plan**

**3.1 Year of first supply chain certification (planned or achieved)**

2011

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**3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products**

2018

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**3.2.1 If target has not been met, please explain why.**

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**3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.**

2022

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**3.3.1 If target has not been met, please explain why.**

The group members that have the largest volumes already achieved this goal in 2013.

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**3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.**

2022

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**3.4.1 If target has not been met, please explain why.**

-

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**3.4.2 Which markets do these commitments cover?**

Applies globally

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**3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

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**3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

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**3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?**

2022

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**4. Trademark Use**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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**4.2 Please select the countries where you use or intend to apply the Trademark.**

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**4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.**

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**4.3 Please explain why**

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

**Other:**

These days, there are so many different seals that it is hard to keep track of them. At Dr. Oetker we feel that having a small number of seals is the best way to provide guidance for our consumers. In our opinion the best seal that we have is the Dr. Oetker brand itself. Our brand signalizes that consumers are buying a product of the highest quality and safety, which not only tastes great but also guarantees satisfaction. We would only decide to include a seal on our product packaging in cases where it really makes sense to do so and where consumers readily understand what it meant by it.

**4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?****5. Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

Activities include further reduction of book and claim and on the other hand additional purchasing of segregated products and communication measures on sustainable palm oil with customers and suppliers.

**6. Non-Disclosure of Information**

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Yes - Display Publicly

**7. Application of Principles & Criteria for all member sectors**

**7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

**7.1.A Water, land, energy and carbon footprints**

File: --

Link: --

**7.1.B Land use rights**

File: --  
Link: --

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**7.1.C Ethical conduct and human rights**

File: --  
Link: Some group members have a policy.

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**7.1.D Labour rights**

File: --  
Link: Some group members have a policy.

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**7.1.E Stakeholder engagement**

File: --  
Link: Some group members have a policy.

---

**7.1.F None of the above. Please explain why.**

-

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Good practices which occur for example during the internal and external RSPO audits are shared among all relevant sites. E-Learnings concerning the requirements of the standards are shared among all relevant parties. The languages are English and German.

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**8. Greenhouse Gas (GHG) Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

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**8.1.1 Please upload your publicly available GHG report**

File: --

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**8.1.1.1 OR please insert the URL to the GHG section of your corporate website.**

Link:

---

**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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**8.3 What methodology are you using to calculate your GHG footprint?**

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**9. Support for Oil Palm Smallholders**

**9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

No

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**9.2 How are you supporting them?**

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

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No

**9.2.2 When do you plan to start your support for oil palm Independent Smallholders?**

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**10. Challenges****10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
  - Difficulties in the certification process
  - Certification of smallholders
  - Competition with non-RSPO members
  - High costs in achieving or adhering to certification
  - Human rights issues
  - Insufficient demand for RSPO-certified palm oil
  - Low usage of palm oil
  - Reputation of palm oil in the market
  - Reputation of RSPO in the market
  - Supply issues
  - Traceability issues
  - Others
- 

**Other:**

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**10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?**

- Engagement with business partners or consumers on the use of CSPO
  - Engagement with government agencies
  - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
  - Promotion of physical CSPO
  - Providing funding or support for CSPO development efforts
  - Research & Development support
  - Stakeholder engagement
  - Others
- 

**Other:**

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**10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)**

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