

Particulars

About Your Organisation

1.1 Name of your organization

Natura Logística E Serviços Ltda

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0072-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Home & Personal Care Goods

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Brazil
- Colombia

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Brazil
- Colombia

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

22,712

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

4,986

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

752

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

28,450

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	8,700.00	1,900.00	-	-
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	8,700.00	1,900.00	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	--
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	100%
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2017

Comment:

Mass Balance model

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2017

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Applies Globally

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

No

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

Yes

Please state which product range(s) and market(s) you intend to apply the Trademark and when you plan to start using the Trademark.

We plan use the RSPO Trademark in bar soap

Year: 2020

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Our goal is to have 100% of the volume of palm oil and palm kernel oil purchased directly by Natura certified in the mass balance model in 2018.

We also aim to start using segregated palm oil RSPO in own brand of bar soaps in 2019 and for the other suppliers that supply raw materials wich contain palm oil or palm kernel oil (ex.: LESS, Capric/Caprilic, etc.), we are requesting RSPO certification from 2020.

In additional, we will continue promoting the RSPO by clearly announcing to our employees, suppliers and customers that we support RSPO Principles and Criteria;

We give priority for acquiring products from companies who are already members of the RSPO and has compromised with the RSPO;

We are also prospecting new suppliers only who have commitment to RSPO to attend our demand.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

All above information requested were informed

Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
 For administration purpose, attachment files are renamed automatically
 Related link: http://natu.infoinvest.com.br/enu/6049/natura_2016_AR_engl.pdf
- Land Use Rights
 Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
 For administration purpose, attachment files are renamed automatically
- Ethical conduct and human rights
 Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
 For administration purpose, attachment files are renamed automatically
- Labour rights
 Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
 For administration purpose, attachment files are renamed automatically
- Stakeholder engagement
 Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
 For administration purpose, attachment files are renamed automatically
 Related link:
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We have the policy to establish a standard supply contract with all suppliers of raw materials and this contract contains the following text in the chapter objects, clauses 2 and 3:

2. In case there is supply of palm oil, palm kernels or derived, the CONTRACTED PARTY represents and undertakes to supply the Products to the CONTRACTING PARTY only from planting areas duly certified by competent entities and credited according to the RSPO standard (Roundtable on Sustainable Palm Oil - <http://www.rspo.org/>), as from the date of certification of the chain of custody, keeping the certification always in force and providing the CONTRACTING PARTY with documents that evidence this certification.

3. In the absence of the RSPO certificate for palm oil, palm kernel oil or derivatives, the CONTRACTED PARTY undertakes to become a member of the RSPO (Roundtable on Sustainable Palm Oil), with a commitment to certify all phases of the production chain of the Products, providing to the CONTRACTING PARTY with documents evidencing that this certification is in progress or that there is a commitment to obtain certification.

Also, Natura is member of the UEBT (Union For Ethical BiTrade). The Union for Ethical BioTrade is a non-profit association that promotes the "Sourcing with Respect" of ingredients that come from biodiversity. Members commit to gradually ensuring that their sourcing practices promote the conservation of biodiversity, respect traditional knowledge and assure the equitable sharing of benefits all along the supply chain.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

We are structuring our supply chain for the physical supply of palm oil until 2020.

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)

Related link: http://natu.infoinvest.com.br/enu/6049/natura_2016_AR_engl.pdf

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

Yes

Natura has been promoted a study of an agroforestry system for planting oil palm (called SAF dendê) since 2007 in the state of Para / Brazil. Agroforestry Systems are a rural transformation where smallholder farmers strategically increase their use of intercropping and trees in agricultural landscapes to improve their food security, nutrition, income, health, shelter, energy resources and environmental sustainability.

With this project, we research an alternative model for palm oil production which combine various vegetable species in the same production unit. The study has shown that the total environmental value supplied by the agroforestry system is three times greater than that achieved under monoculture, considering a working life of 25 years for the planted area.

The study also indicated that the ecosystem services generated by the agroforestry system are much more positive than those associated

with monoculture (provision of foods and wood, regulation of global climate, water and soil fertility) and that the environmental impacts are also lower, an example being a reduction in greenhouse gas (GHG) emissions. The goal is to study and develop an agroforestry system for sustainable production of palm with an economic viability and generating environmental benefits (including food security, production of raw materials, conservation of natural resources and rural development).

The project is developed in an independent smallholder groups in Tomé Açu (a city of Pará State) in the Brazilian Amazon, in partnership with the Agricultural Cooperative of Tomé Açu (CAMTA- our partner for the supply of passion fruit oils and andiroba and cupuaçu butter), EMBRAPA and FINEP.

At the end of 2012, technical and financial analysis of the project showed that the pilot is viable, profitable and socio-environmentally very interesting. Now we are study its large-scale deployment of viability (business plan structure), develop of locals partnerships and sources of funding. The project is an alternative to large monoculture crops, with the inclusion of small smallholders, adding benefits partners, environmental and biodiversity.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The main obstacle still has been finding suppliers really committed with the sustainable production of palm oil, which seek RSPO certification mainly in Latin America, a fact that restricts the supply. Another additional obstacle is to have palm oil volume and fractions in the segregated model.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

In education and promotion, especially with suppliers. If the raw material from the supplier contains palm oil in its composition, we are requesting, through of a contract, that observe the RSPO standard, and to commit with certification. Besides that, we are prioritize acquire products from companies who are already members of the RSPO and that are compromised with the production of sustainable palm oil.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded
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