

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Coles Supermarkets Pty Ltd

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

3-0030-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

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### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

4,343.40 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

865.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

940.50 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6,148.90 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	170.00	317.00		
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	4130.20	548.00		940.50
2.3.4	Segregated	43.20			
2.3.5	Identity Preserved				
2.3.6	Total volume	4343.40	865.00		940.50

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 100%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2012

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**Comment:**

Since 2015, all Coles Brand food and drink products contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles Brand products. Non-food Coles Brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Australia

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

- Label space is at a premium and we need to make choices regarding on pack messaging. - In some cases, the volume of sustainable palm oil is very small, making the use of the logo potentially miss-leading. - There remains ambiguity in Australia around the benefits of sustainable palm oil verses boycotting which makes on-pack use of the logo problematic.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Coles will continue to roll-out the use of palm oil labelling and sustainable palm oil claims on the back of pack. Coles will continue to work with our supply chain on the conversion of non-food palm oil derivatives to sustainable sources.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
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- Labour rights  
No file was uploaded
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

Please refer to the below links (available in English):

<https://sustainability.wesfarmers.com.au/media/2222/2017-wesfarmers-sustainability-full-report.pdf>

<https://www.coles.com.au/corporate-responsibility/sustainability/responsible-sourcing>

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://sustainability.wesfarmers.com.au/our-data/reporting-carbon-emissions/>

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Other retailers in the Australian market have made 'negative claims' for products that do not contain palm oil ('100% Palm Oil Free'), which has placed pressure on the remainder of the market who are advocating the use of responsibly sourced palm oil. Coles continues to communicate our public position that we support sustainable palm oil production and clear labelling. Traceability, availability and cost of palm oil/palm kernel oil-based non-food derivatives remains challenging. Less modified ingredients such as RSPO certified glycerine and soap noodles are relatively accessible, but surfactants and emollients are not.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Coles aims to support the production of sustainable Palm Oil by transitioning to only using sustainable palm oil in Coles Brand products. Coles labels palm oil where it is used in Coles brand products, to make it easier for customers to make informed purchasing decisions. Our policy ensures we always identify palm oil instead of using the generic term 'vegetable oil'.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.coles.com.au/corporate-responsibility>

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