

Particulars**About Your Organisation****Organisation Name**Loblaws Inc.

Corporate Website Addresswww.loblaw.ca

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

| Membership Number | Membership Category | Membership Sector |
|--------------------------|----------------------------|--------------------------|
| 3-0056-13-000-00 | Ordinary | Retailers |

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

4778.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

699.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

473.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

5950.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

| No | Description | Crude Palm Oil (Tonnes) | Palm Kernel Oil (Tonnes) | All other palm-based derivatives and fractions (Tonnes) |
|-------|---|-------------------------|--------------------------|---|
| 2.3.1 | Book & Claim | 4020.00 | 588.00 | 473.00 |
| 2.3.2 | Mass Balance | 679.00 | 111.00 | |
| 2.3.3 | Segregated | 79.00 | | |
| 2.3.4 | Identity Preserved | | | |
| 2.3.5 | Total volume of palm oil used that is RSPO-certified: | 4778.00 | 699.00 | 473.00 |

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

As of year-end 2015, all of our Loblaws control brand products support sustainable palm oil through one of the RSPO supply chain models.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Canada
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013 - Announced our commitment, began research, planning, policy development, and initial stakeholder discussions. 2014 - Developed and executed a vendor survey, communicated our policy to vendors, created an inventory of the vendors and products with palm derived ingredients, began strategic discussions with internal teams, engaged key food suppliers in palm oil discussions. 2015 - Continued to engage suppliers, including non-food suppliers, in sustainable palm oil discussions, provided training to support them in the development of their sustainable palm oil plans, conducted follow up vendor surveys to ensure all volumes were accounted for by the end of 2015. Made first purchase of Greenpalm certificates. 2016 - Ensure all new control brand suppliers support sustainable palm, and work with key food suppliers not already using physical supply chains, to encourage the development of a time-bound plan to convert to CSPO. Engage Shoppers Drug Mart suppliers to ensure their support of sustainable palm oil for Life Brand products by the end of 2016.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will engage in discussion with key food suppliers not already using physical supply chains to encourage them to develop time-bound plans to convert to a physical supply of sustainable palm oil. We will also continue to track the increased use of CSPO in our control brand supply chain. Loblaw also participates in retailer industry association working groups, that discuss ways in which retailers can support greater adoption of CSPO.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
 - No file was uploaded
- Labour rights
 - No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Loblaw has a colleague code of conduct and supplier code of conduct, as well as an environmental health and safety charter and environmental commitment. To access our most current versions of these documents please visit:
<http://loblaw.ca/en/responsibility.html>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

We will continue to work with both our suppliers and ingredient suppliers in our supply chain to drive progress towards increasing the availability and cost competitiveness of physical supply of certified palm oil. We encourage our suppliers to become members of the RSPO and to develop their own time-bound commitments to move towards physical supply of their total volume of certified palm ingredients.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

In 2015 we purchased GreenPalm certificates to cover the volume of palm oil used in our control brand products that was not from physical supply chains.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://loblaw.ca/en/responsibility/reports.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities (oil is a subcomponent of other ingredients that are purchased). It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used in these processes. We conduct a detailed inventory to account for even these very small quantities of ingredients and work with each supplier to implement the best approach to supporting sustainable palm oil, however we will continue to focus our efforts and discussions about physical CSPO with our largest key suppliers who represent the most significant quantities of palm ingredients in our supply chain.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are supporting the vision of the RSPO through our commitment to sustainable palm oil for our control brand products. Through this work, we aim to positively influence our supply chain and other key stakeholders.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please also visit our corporate social responsibility report available at: www.loblaw-reports.ca
