Particulars
About Your Organisation

Organisation Name
Etablissements Fr. Colruyt - Etablissementen Fr. Colruyt

Corporate Website Address
www.colruytgroup.com

Primary Activity or Product

- Wholesaler and/or Retailer

Related Company(ies)
No

Membership

<table>
<thead>
<tr>
<th>Membership Number</th>
<th>Membership Category</th>
<th>Membership Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-0063-14-000-00</td>
<td>Ordinary</td>
<td>Retailers</td>
</tr>
</tbody>
</table>
Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Food Goods
  - Bakery products
  - Ice Cream
  - Margarine
  - Cooking & Frying Oil
- Home & Personal Care Goods
  - Detergents
  - Soap Tablets
  - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?
Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:
5641.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:
472.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:
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2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:
6113.00
2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

<table>
<thead>
<tr>
<th>No</th>
<th>Description</th>
<th>Crude Palm Oil (Tonnes)</th>
<th>Palm Kernel Oil (Tonnes)</th>
<th>All other palm-based derivatives and fractions (Tonnes)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2.3.1 Book &amp; Claim</td>
<td>1405.00</td>
<td>380.00</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.3.2 Mass Balance</td>
<td>2257.00</td>
<td>92.00</td>
<td></td>
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<tr>
<td></td>
<td>2.3.3 Segregated</td>
<td>1979.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.3.4 Identity Preserved</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.3.5 Total volume of palm oil used that is RSPO-certified:</td>
<td>5641.00</td>
<td>472.00</td>
<td></td>
</tr>
</tbody>
</table>

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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**Time-Bound Plan**

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2013

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
- France
- Luxembourg
3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

The deforestation in palm oil producing countries has a major impact on the environment. As we attach great importance to this problem, Colruyt Group takes action towards reducing deforestation by adopting an action plan. This action plan provides for the use of certified sustainable palm oil in our private labels products. Action plan : Colruyt Group proposed its action plan for sustainable palm oil in November 2013. To guarantee our customers that our products are produced in full respect of the environment, we formulated a number of clear guidelines mainly intended to: - stop the use of palm oil coming from areas of deforestation in the production of our private labels (Boni Selection, Everyday, Spar etc.) - respect the local population. We consult and cooperate with the community in the development of new plantations. - certify the sustainability of the oil by tracing the palm oil and through the collaboration of all parties involved in the production chain. In order to meet these objectives, we want to achieve the following ambitions: 2013 : - RSPO Membership - Identification of the food groups which contribute considerably in the total amount of palm oil handled by Colruyt group - Defining our strategy: As a retailer we handle a broad product range. We believe that the best way to succeed in our objective is to establish a gradual shift to sustainable palm oil by focusing on particular food groups over time. The food groups with the highest impact on yearly basis will be considered as priority. Of course, all food goods will have to make the transition by the end of 2018. - Work out a calculation method for assessing the amount of palm oil in our products. By the end of 2014 : - 100% RSPO certified palm oil through any of the supply chains (MB, SG, B&C (GreenPalm certificates)). - Ambition : 75% RSPO certified palm oil & Palm Kernel Oil through physical supply chains (MB, SG or IP). - Ambition : 71% certified palm oil & Palm Kernel Oil through physical supply chains (MB, SG or IP). Thanks to our active focus on biscuits and bread spreads we managed to achieve 75% Physical RSPO certified palm oil (42% MB and 32% SG palm oil). The palm oil in our bread spreads and biscuits are produced with respectively 97% and 79% sustainable palm oil (MB or SG). In Non-Food: Candles: 100% SG palm oil -Focus on frying oils, margarines and cookies which represent approximately 80% of the total volume palmoil and palm kernel oil we handle. The remaining volume of palm oil were covered with GreenPalm certificates. - As our strategy is to focus on particular food groups, frying oils, margarines and cookies were of priority in 2014. We brought all our frying oils and margarines to a state of 100% SG and 100% MB palm oil, respectively. By the end of 2015 : - 100% RSPO certified palm oil through any of the supply chains (MB, SG, B&C (GreenPalm certificates)). - Ambition : 75% RSPO certified palm oil & Palm Kernel Oil through physical supply chains (MB, SG or IP). - Ambition : 71% certified palm oil & Palm Kernel Oil through physical supply chains (MB, SG or IP). - Ambition : 100% SG palm oil (42% MB and 32% SG palm oil). The palm oil in our bread spreads and biscuits are produced with respectively 97% and 79% sustainable palm oil (MB or SG). In 2016/2017 : - Encouraging our suppliers and asking them to get their own RSPO certificate (Chain of custody). 2016/2017 : - Our action in the transition phase to achieve our commitment to 2018. - In first instance: focus on next categories, like bread, pastries, dough’s, fries, preparations and ready-to-eat dishes. - Shifting products containing MB palm oil to SG - Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains. - Encouraging our suppliers to improve even more the RSPO's implementation and making them aware of their role in the supply chain. Making sure that all our suppliers are RSPO member and certified according the RSPO's standards. By the end of 2018 : General commitment: 100% SG palm oil & Palm Kernel Oil by the end of 2018. We constantly test our objectives against market reality so as to be able to adapt where needed. And, to the extent possible, we take further action to promote sustainability. Details : https://www.colruytgroup.be/en/news/colruyt-group-opts-certified-sustainable-palm-oil-combat-against-deforestation

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related
4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Not yet, because we are in the transition phase from certificates to mass balance and to segregated certified palm oil. Adaptation on packaging in function of the type of RSPO certification is not realistic so long we are in this transition phase. We will evaluate the opportunity to use trademark later.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working to achieve 100% segregated palm oil in our products by the end of 2018. Therefore, we will take the following actions: - Engaging our suppliers to the RSPO's vision of “making sustainable palm oil the norm” and making them aware of their role in the supply chain, so we can strive for a common goal. Making sure that all our suppliers are RSPO member and certified according the RSPO’s standards. We will support these suppliers to get them RSPO certified themselves (by organising e.g. information sessions and trainings). - Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains. - As our strategy is to focus on particular food groups, we are going to set up specific interim goals for other food groups than frying oils, margarines and biscuits in 2016 (see time bound plan). - Stressing the importance of meeting our interim milestones and commitments towards sustainable palm oil among our buyers and quality managers for making sustainable palm oil the norm.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy(ies), that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
  - Uploaded file: R-Policies-to-PNC-waterland.pdf
- Ethical conduct and human rights
  - Uploaded file: R-Policies-to-PNC-ethicalconducthr.pdf
- Labour rights
  - Uploaded file: R-Policies-to-PNC-laborrights.pdf
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

8 As you don’t source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

see point 3.7.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Yes, we do it. Since 2014, we already close the gap towards 100% sustainable palm oil by using Book&Claim. See report in point 2.3.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:
URL: https://www.simplysustainable.com/en/environment/
Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

* As a retailer, the main obstacle is to have complete transparency in the supply chain, because of: - the complexity of the chain, - use of derivatives coming from different origins, etc, (traceability) * Some derivatives (palm kernel oil) are not yet available in CSPO MB or SG * Sometimes it is impossible to go faster than the industry * If other clients of a supplier are not yet asking for RSPO palm oil, it can be more complicated for us to motivate the supplier to switch to RSPO palm oil * Different systems (RSPO, RSPO Next, POIG, etc) and discussions between NGO's make the implementation more difficult. One system accepted by all the stakeholders will be more efficient and convenient. To the consumers too.

2 How would you qualify RSPO standards as compared to other parallel standards?

Cost Effective:
No

Robust:
Yes

Simpler to Comply to:
No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

The programme covers more than 400 of our products. We join forces with our suppliers to promote the progressive and systematic use of sustainable palm oil in the composition of our products. We in particular try to make sure the dialogue with the various NGOs involved in the programme is kept open. As well as that with all organisations and centres of knowledge that help us analyse and improve the supply chains. The guarantees can still be improved considerably. If they are realistic, efficient and controllable, we closely monitor initiatives to further enhance the sustainability of our palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Engagement:
Reporting: