

**Particulars**

**About Your Organisation**

**Organisation Name**

Coles Supermarkets Pty Ltd

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**Corporate Website Address**

<http://www.coles.com.au>

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**Primary Activity or Product**

- Wholesaler and/or Retailer
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**Related Company(ies)**

No

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**Membership**

| Membership Number | Membership Category | Membership Sector |
|-------------------|---------------------|-------------------|
| 3-0030-10-000-00  | Ordinary            | Retailers         |

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**Retailers**

**Operational Profile**

1.1 Please state what your main activities are within retailing

- Own-brand

**Operations and Certification Progress**

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

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2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

423.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

3691.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

4114.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

| No    | Description   | Crude Palm Oil (Tonnes) | Palm Kernel Oil (Tonnes) | All other palm-based derivatives and fractions (Tonnes) |
|-------|---|-------------------------|--------------------------|---|
| 2.3.1 | Book & Claim  |                         |                          | 305.00  |
| 2.3.2 | Mass Balance  |                         | 161.00                   |   |
| 2.3.3 | Segregated  |                         | 262.00                   | 26.00   |
| 2.3.4 | Identity Preserved                                    |                         |                          | 3360.00   |
| 2.3.5 | Total volume of palm oil used that is RSPO-certified: |                         | 423.00                   | 3691.00   |

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

305.00

**Time-Bound Plan**

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2012

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

**Comment:**

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

**3.4 Does your company use palm oil in products you sell on behalf of other companies?**

No

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

No

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Australia

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

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**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Coles will continue to roll-out the use of palm oil labeling and sustainable palm oil claims on the back of pack. Coles will continue to work with our supply chain on the conversion of non-food palm oil derivatives to sustainable sources.

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**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
  - Ethical conduct and human rights  
No file was uploaded
  - Labour rights  
No file was uploaded
  - Stakeholder engagement
  - None of the above
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**7.2 What steps will/has your organization taken to support these policies?**

Please refer to the below

links: <http://sustainability.wesfarmers.com.au/> <http://www.coles.com.au/corporate-responsibility/responsible-sourcing/ethics-in-practice>

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**Commitments to CSPO uptake****8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

No

**Please explain why?**

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim. A number of Coles suppliers have been unsuccessful to date in sourcing sustainable palm oil derivatives for select non-food products. Coles will continue to encourage our suppliers to source sustainable palm oil derivatives where possible, and purchase certificates for the remaining small amount.

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**8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?**

Yes

This is already being achieved.

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**Concession Map****GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

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**10.2 Do you publicly report the GHG emissions of your operations?**

Yes

**Please upload related report:**

Related report:

URL: <http://sustainability.wesfarmers.com.au/our-data/reporting-carbon-emissions/>

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Other retailers in the Australian market have made 'negative claims' for products that do not contain palm oil ('100% Palm Oil Free'), which has placed pressure on the remainder of the market who are advocating the use of responsibly sourced palm oil. Coles continues to communicate our public position that we support sustainable palm oil production and clear labeling. Traceability, availability and cost of palm oil/palm kernel oil-based non-food derivatives remains challenging. Less modified ingredients such as RSPO certified glycerine and soap noodles are relatively accessible, but surfactants and emollients are not.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

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#### Robust:

Yes

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#### Simpler to Comply to:

No

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Coles has engaged with Zoos Victoria. Our brand products are part of their 'Zoopersmarket' interactive display. Coles has progressed our commitments to sourcing sustainable palm oil and facilitating clear communications with our customers regarding the benefits of sustainable palm oil.

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### 4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.coles.com.au/corporate-responsibility/responsible-sourcing/ethics-in-practice/sustainable-palm-oil>

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