

## Particulars

### About Your Organisation

**Organisation Name**R&R Ice Cream plc

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**Corporate Website Address**<http://www.rr-icecream.eu>

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**Primary Activity or Product**

- Manufacturer
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**Related Company(ies)**No

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### Membership

Membership Number	Membership Category	Membership Sector
4-0282-12-000-00	Ordinary	Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

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### Operations and Certification Progress

#### 2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

#### 2.2.1 Do you manufacture for:

Both Private Label and Own Brand

#### 2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

2,025

#### 2.2.3 Total volume of Palm Kernel Oil used in the year:

606

#### 2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

509

#### 2.2.5 Total volume of all palm oil products you used in the year:

3,141

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**2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:****In Your Own Brand**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	2.80	15.36	24.00
2	Mass Balance	7.32	2.60	23.68
3	Segregated	50.25	8.78	1.17
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	60.37	26.74	48.85

**In Your Private Label**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	25.00	220.86	96.00
2	Mass Balance	268.71	101.03	191.29
3	Segregated	1,464.98	257.48	26.53
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	1,758.69	579.37	313.82

**2.4.1 Volume of Palm Kernel Expeller used/ handled:**

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**2.4.2 What type of products do you use CSPO for?**

Ice cream  
Ice cream lollies  
Frozen desserts

**2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

Europe 90%  
India --%  
China --%  
South East Asia --%  
North America --%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe 97%  
India --%  
China --%  
South East Asia --%  
North America --%

**Time-Bound Plan**

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2012

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2016

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2016

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

y

**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

2016

**3.6 Which countries that your organization operates in do the above commitments cover?****3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

Target = All R&R sites to be RSPO certified by the end of 2014

\* UK achieved MB + SG certification in Feb 2014

\* Germany achieved MB + SG certification in Feb 2014

\* Poland achieved MB + SG certification in July 2014

\* France achieved MB + SG certification in June 2015 (slightly behind target)

\* Italy certification date tbc (behind target)

Target = All raw materials to be supplied certified where available by the end of 2014, then move to SG (where available) by the end of 2015.

Current progress = All raw material suppliers contacted and work complete or underway, including certification audits of the suppliers themselves

\* UK - 68% of PO and derivatives certified (36% SG, 32% MB)

\* Germany - All PO and derivatives are certified. 3 materials are MB (not currently available SG), the rest are SG.

\* Poland - 21% of PO and derivatives certified (14% SG, 7% MB). During 2014 the number of PO and derivatives was reduced from 45 to 14. Work is on going.

\* France - During 2014 3% of PO and derivatives were certified (2.6% SG, 0.4% MB); the rest were covered by green palm. All raw materials are now certified going into 2015.

\* Italy - Awaiting site certification; currently no materials supplied certified. However, 39% of materials are available certified when required (15% SG, 24% MB). Work underway with suppliers of the other 61% of materials.

**3.8 Date of first supply chain certification (planned or achieved)**

2014

**Trademark Related****4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**Please explain why**

We work with own label retailers and brands under license and have not been asked by these parties to make an on pack claim.

**GHG Emissions**

**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**5.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

Not currently part of the R&amp;R palm oil policy and procedures.

**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

\* Italy site to achieve RSPO certification

\* All suppliers to provide regular updates on their progress in obtaining certified palm oil and derivatives within the raw materials they supply that are not yet certified

\* Where raw materials such as colours contain derivatives not yet available MB, work is underway to replace them with alternatives.

\* All NPD raw materials to be sourced certified or palm free.

**Reasons for Non-Disclosure of Information****7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Others:

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**Application of Principles & Criteria for all members sectors****8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

**8.2 What steps will/has your organization taken to support these policies?**

The R&R Environmental policy includes maintenance of an Environmental Management System to the standard set by ISO14001:2004 and sets targets.

R&R has signed up to the Federation Water House Commitment to reduce its overall water consumption by 20% by 2020 (from 2010 levels).

The R&R Corporate and Social Responsibility Policy ensures that the principles of the ETI Base Code on worker welfare are followed throughout its business and cascades this through the supply chain with the suppliers of materials purchased.

R&R is regularly audited by its customers against the ETI and by independent auditors.

The R&R Responsible Sourcing Policy adopts the ETI 9 point base code of labour practices and extends this to other areas. Working practices and operating standards are evaluated with regular audits and monitored by the board on an annual basis.

**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

Yes

**Please specify**

As per information provided above, we are working with our suppliers towards achieving 100% CSPO and derivatives.  
Target is end 2015.

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why**

R&R is striving to achieve a minimum of MB CSPO.  
Whilst our French sites have used Book & Claim in the interim to cover the gap, the rest of our sites have not.

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### **Concession Map**

**Do you agree to share your concession maps with the RSPO?**

No

**Please explain why**

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

\* We have spent considerable time educating our suppliers and chasing them for information.

\* The derivatives used in raw materials such as emulsifier-stabiliser blends, colours and flavours have proved the most problematic as they are not available in certified format, often due to there being no volume requirement for them (eg. Sucrose Esters of Fatty Acids, Ascorbyl Palmitate)

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

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**Robust:**

Yes

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**Simpler to Comply to:**

Yes

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

\* We have worked with our suppliers to educate and support them in the requirements of RSPO, and in working towards both RSPO and retailer own label requirements for sustainable palm oil and derivatives.

\* We are working with the retailers to adhere to their own policies and targets.

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**4 Other information on palm oil (sustainability reports, policies, other public information)**

n/a

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