

## Particulars

<b>Organisation Name</b>	Unilever		
<b>Corporate Website Address</b>	www.unilever.com		
<b>Primary Activity or Product</b>	Manufacturer		
<b>Related Company(ies)</b>	<b>Company</b>	<b>Primary Activity</b>	<b>RSPO Member</b>
	Unilever Supply Chain Company	Manufacturer	Yes
<b>Country Operations</b>	Algeria, Angola, Argentina, Australia, Bahrain, Bangladesh, Belgium, Bolivia, Brazil, Burundi, Canada, Chile, China, Colombia, Costa Rica, Cote d'Ivoire, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hungary, India, Indonesia, Iran (Islamic Republic of), Iraq, Ireland, Israel, Italy, Japan, Jordan, Kenya, Korea, Democratic People's Republic of, Kuwait, Lebanon, Libyan Arab Jamahiriya, Malawi, Malaysia, Mexico, Morocco, Mozambique, Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Rwanda, Saudi Arabia, Singapore, Slovakia (Slovak Republic), South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Syrian Arab Republic, Taiwan, Province of China, Tanzania, United Republic of, Thailand, Trinidad and Tobago, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe		
<b>Membership Number</b>	4-0001-04-000-00		
<b>Membership Type</b>	Ordinary Members		
<b>Membership Category</b>	Consumer Goods Manufacturers		

# Consumer Goods Manufacturers

## Operational Profile

### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand

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#### - Food goods

- Instant Noodles Manufacturer
- Margarine & Cooking Oil

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#### - Home and personal care goods

- Laundry Detergents / Cleaning Products
- Soap Tablet Finishing

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## Operations and Certification Progress

### 2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

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#### 2.2.1 Do you manufacture for:

Own Brand

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#### 2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

312782.69

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#### 2.2.3 Total volume of Palm Kernel Oil used in the year:

137587.53

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#### 2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

1065703.27

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#### 2.2.5 Total volume of all palm oil products you used in the year:

1516073.49

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### 2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

## In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	302802.89	137587.53	1061187.85
2	Mass Balance			
3	Segregated	9979.80		4515.43
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	312782.69	137587.53	1065703.28

#### 2.4.1 Volume of Palm Kernel Expeller used/ handled:

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#### 2.4.2 What type of products do you use CSPO for?

Unilever branded food, ice-cream, home care and personal care products.

The majority of the products where palm oil is an ingredient use CSPO mainly in the form of Greenpalm certificate coverage and to a lesser extent segregated palm oil. It includes all of our purchased crude and refined PO and PKO (including in oil blends), and some fractions and derivatives.

#### 2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

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#### Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-Grower-GHG-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

## Time-Bound Plan

#### 3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2009

#### 3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

#### 3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

#### 3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

No

**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

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**3.6 Which countries that your organization operates in do the above commitments cover?**

Algeria, Angola, Argentina, Australia, Austria, Bahrain, Bangladesh, Belgium, Bolivia, Brazil, Burundi, Canada, Chile, China, Costa Rica, Cote d'Ivoire, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hungary, India, Indonesia, Iran (Islamic Republic of), Iraq, Ireland, Israel, Italy, Japan, Jordan, Kenya, Korea, Republic of, Kuwait, Lebanon, Libyan Arab Jamahiriya, Malawi, Malaysia, Mexico, Morocco, Mozambique, Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Rwanda, Saudi Arabia, Singapore, Slovakia (Slovak Republic), South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Syrian Arab Republic, Taiwan, Province of China, Tanzania, United Republic of, Thailand, Trinidad and Tobago, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

In 2010, Unilever made a commitment to cover 100% of our palm oil use with CSPO by 2015. We achieved this in 2012, three years ahead mainly through Greenpalm certificates. At the end of 2012, all CPO volumes purchased into Europe were RSPO Segregated certified. At the end of 2014, all palm oil (PO and PKO) bought for Unilever's food business in Europe will be RSPO segregated. This will represent approximately 19% of our global palm oil purchases.

Unilever will also start to introduce mass balance into our supply chain by the end of the year for selected markets including Australia and for brands like Dove.

In 2012, we made a commitment to traceable certified palm oil by 2020 and will progressively report on our progress yearly and in our USLP report. Unilever's progress report for 2014 reporting will be available in April 2015.

**3.8 Date of first supply chain certification (planned or achieved)**

2011

## Trademark Related

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

**- Please state for which product range(s) you intend to apply the Trademark and when you plan to start**

2016

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## GHG Emissions

**5.1 Do you publicly report the GHG emissions of your operations?**

Yes

**- Please upload related report:**

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**- Add link to website**

<http://http://www.unilever.com/sustainable-living-2014/reducing-environmental-impact/greenhouse-gases/> [Click here to visit the URL](#)

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**5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?**

Yes

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**- Please upload related report:**

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**- Add link to website**

<http://www.unilever.com/sustainable-living-2014/reducing-environmental-impact/greenhouse-gases/> [Click here to visit the URL](#)

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## Actions for Next Reporting Period

### 6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

- 1) Unilever will increase the physical purchase of RSPO certified palm oil and palm kernel oil globally. This will include 100% RSPO segregated purchased palm oil materials into Europe by the end of 2014, and RSPO mass balance volumes for other regions and in our home and personal care products.
- 2) In 2014 Unilever requires palm oil suppliers to provide palm oil traceability information through the adoption of the Known Sources traceability reporting platform, which was co-developed with the organization FoodReg. We define traceability as knowing the origin of palm oil used in the manufacturing of our products. This requires that our direct suppliers disclose the universe of mills for all the volumes of palm oil received in their processing sites that supply Unilever directly.
- 3) Unilever has appointed the consortium of Proforest, Rainforest Alliance, and Daemeter Consulting to implement the Palm Oil Assurance Programme, which is launching in September 2014. The programme will work with suppliers to develop time-bound plans to achieving sustainability for identified originating CPO mills and plantations or smallholders that need support to achieve RSPO certification.
- 4) Unilever has also invested in a fractionation plant in North Sumatra, Indonesia that will require RSPO traceable certified palm kernel oil of 165,000 MT a year. This would equate to 300,000 ha of RSPO certified plantations and smallholders. The plant will be operational in early 2015. In line with the fractionation plant, in 2013 Unilever entered into an MoU partnership with IDH, RSPO, and PT Perkebunan Negara III, which will focus on smallholder sustainability improvements to enable inclusion into the sustainable supply chain.
- 5) Unilever entered a partnership with the World Resource Institute (WRI) in September 2014, which will focus on the transparency of Unilever's supply base, through the Global Forest Watch (GFW) online database. This adds on to other partnerships that Unilever already has with Solidaridad and IDH - which promote sustainability of palm oil in production.
- 6) In 2014, Unilever became an active member of the Working Group to develop a Controlled Supply from Smallholder (CSS) approach under the Smallholder Acceleration and REDD + Programme (SHARP) - which aims to develop a more inclusive means for smallholders to achieve sustainable certification. In addition, Unilever is an active participant of the RSPO Smallholder Working Group and sits as the chair on the RSPO Sustainable Smallholder Fund Committee. The RSPO Sustainable Smallholder Fund assists with enabling certification among smallholders by providing access to funding. In addition to this, Unilever continues to work on existing partnerships with Solidaridad West Africa Palm Programme, and with IDH to work with smallholders in North Sumatra.
- 7) Unilever continues to take an active leadership role in the RSPO to push for change among members, especially from the buyer end of sustainable palm oil, through co-chairing the Consumer Goods Forum, where we have challenged our peers to step up on their own commitments. The launch of Unilever's interim commitments to 100% purchased palm oil from known sources by end 2014, and the Sustainable Palm Oil Sourcing Policy inspired many other peer companies to also come out with similar goals, which will mean a further acceleration of industry change.
- 8) Unilever's CEO continues to provide leadership in the Tropical Forest Alliance that will focus on the solutions to stop deforestation, and will engage with governments, private sector and NGOs to work collectively together.

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## Reasons for Non-Disclosure of Information

### 7.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

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#### - Others:

N/A - Unilever has disclosed all relevant information.

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## Application of Principles & Criteria for all members sectors

### 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

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#### - Water, land, energy and carbon footprints

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

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#### - Land Use Rights

[M-Policies-to-PNC-landuseright.pdf](#)

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#### - Ethical conduct and human rights

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

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#### - Labour rights

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#### - Stakeholder engagement

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

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### 8.2 What steps will/has your organization taken to support these policies?

Unilever launched its Responsible Sourcing Policy in April 2014. This policy has introduced our continuous improvement ladder for suppliers and demonstrates a new, more rigorous but more rewarding approach to sustainable sourcing.

GHG Emissions Reduction - Unilever measures reduction in GHG emissions, waste, and water use in the Unilever Sustainable Living Plan. Our commitment is to halve our environmental footprint from a baseline of 2009 in 2020. A panel of internationally renowned, independent scientists is being assembled to undertake research that will help define a standard for High Carbon Stock (HCS) forests. This is about validating current standards which drive change that is good for forests, orangutans and local communities. Unilever is engaging with key stakeholders including Greenpeace, the World Wildlife Fund (WWF), the Forest People's Programme (FPP), Rainforest Alliance and others to ensure a proper governance structure is being put in place to implement the output of this process.

Human, Labour & Land Rights - In line with the UN Guiding Principles on Business and Human Rights, we base our human rights commitment and policy on the International Bill of Human Rights (consisting, in addition to the UDHR, of the International Covenant on Civil and Political Rights and the International Covenant on Economic, Social and Cultural Rights) and the principles concerning fundamental rights set out in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work.

<http://www.unilever.com/sustainable-living/betterlivelihoods/Respecting-Human> [Click here to visit the URL](#)-. In early 2013, Unilever Appointed Marcela Manubens as VP Social Impact.

<http://www.greenbiz.com/blog/2013/03/15/movers-shakers-greentech-capi> [Click here to visit the URL](#)

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## Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

Yes

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**- How and when do you plan to immediately cover the gap using Book & Claim?**

Since 2012, we have covered 100% of our palm oil use mainly with Greenpalm certificates and will progressively increase the volumes of mass balance and segregated palm oil into our supply chain.

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Consumers still do not understand palm oil and see a strong link to deforestation. NGOs are calling on companies - users and growers - to go beyond RSPO standards.

Since embarking on traceability, we have learned that the palm oil supply chain is complex, with high reliance on small traders. They view their supplies as inconsequential to global supply and may not pursue sustainability efforts. There are insufficient supplies of segregated palm oil volumes globally to meet Unilever requirements (especially derivatives). It is clear that the industry must work together towards achieving traceability of palm oil and collectively push the acceleration of sustainable palm oil in our supply chain and eventually drive market transformation.

Building an inclusive model for integrating smallholders into sustainable supply chain remains a critical challenge and Unilever is keen to work with industry partners to re-think the way we engage with smallholders.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

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#### Robust:

Yes

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#### Simpler to Comply to:

similar

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Unilever's leadership in the Consumer Goods Forum and the Tropical Forest Alliance helps to promote the use of RSPO certified palm oil and drive the move of the industry towards sustainability. Through the Tropical Forest Alliance, the Consumer Goods Forum, the Banking Environment Initiative and our own work with suppliers, we are committed to transforming the market and seeking the elimination of deforestation linked to palm oil.

Unilever launched our palm oil traceability reporting initiative through the use of the traceability platform Known Sources, co-developed with the organisation FoodReg. The system is designed to be adopted more widely in the industry by supplier and buyer users.

Unilever has also entered into an MoU with World Resources Institute. We will work with their Global Forest Watch (GFW) tool to overlay our palm oil mill map with their deforestation hotspot map to better determine what risks linked to deforestation exist in our supply chain.

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### 4 Other information on palm oil (sustainability reports, policies, other public information):

(1) Unilever's sustainable sourcing reporting is officially done on a calendar year basis. This report contains information covering July 2013 - June 2014 which is based on interim mid-year data.

(2) Note on question 3.5 in section 2 (Consumer Goods Manufacturer): Unilever does not manufacture products on behalf of other companies.

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