

Particulars

Organisation Name	Lindt and Sprungli AG
Corporate Website Address	www.lindt.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Austria, Brazil, Canada, China, Czech Republic, France, Germany, Hong Kong, Ireland, Italy, Japan, Poland, Russian Federation, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, United States
Membership Number	4-0034-08-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer

- Food goods

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- Home and personal care goods

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

1207.00

2.2.3 Total volume of Palm Kernel Oil used in the year:

1913.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

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2.2.5 Total volume of all palm oil products you used in the year:

3120.00

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	1178.00	1791.00	
2	Mass Balance			
3	Segregated	29.00	122.00	
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	1207.00	1913.00	

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

chocolate products (certain fillings)

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

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Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2011

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

No

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

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3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Austria, Brazil, Canada, China, Czech Republic, France, Germany, Hong Kong, Italy, Japan, Poland, Russian Federation, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, United States

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

- Complete volume sourced according to Book & Claim Greenplam since 2011
- Process to source 100% segregated palm oil / palm kernel oil by 2015 has been initiated

3.8 Date of first supply chain certification (planned or achieved)

2011

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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We are generally not using external labels on our packaging.

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

No

- Please upload related report:

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- Add link to website

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- We report the absolute numbers within the Carbon Disclosure Project to investors
- We publicly report the % changes of GHG emissions per ton of chocolate produced (please see Sustainability Report http://www.lindt.ch/fileadmin/lindt_int/Company/CSR/Sustainability_policies_2014/LIN_Sustainability_220414_final_low.pdf [Click here to visit the URL](#))

5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

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- Add link to website

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Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

Finalizing implementation of 100% segregated and certified palm oil procurement through engagement with suppliers.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

all other palm-based derivatives and fractions: we are only buying crude palm oil and palm kernel oil

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land Use Rights

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- Ethical conduct and human rights

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

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8.2 What steps will/has your organization taken to support these policies?

Please see our Sustainability Progress Report 2013 and our Sustainability Website (www.lindt.com/csr [Click here to visit the URL](#)).

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

We buy 100% palm oil according to book&claim since 2011.

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

availability of segregated specific products in small quantities

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Please see our Sustainability Report 2013 and our Sustainability Website (www.lindt.com/csr [Click here to visit the URL](#)).

4 Other information on palm oil (sustainability reports, policies, other public information):

Please see our Sustainability Report 2013 and our Sustainability Website (www.lindt.com/csr [Click here to visit the URL](#)).
