

Particulars

Organisation Name	Ferrero Trading Lux S.A.
Corporate Website Address	www.ferrero.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Argentina, Australia, Belgium, Brazil, Canada, Ecuador, France, Germany, India, Italy, Luxembourg, Mexico, Poland, Russian Federation, Turkey
Membership Number	4-0006-05-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Food Goods

- Food goods

- Manufacturer of Biscuits & Cakes
- Production of Cream Filled Wafers

- Home and personal care goods

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

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2.2.3 Total volume of Palm Kernel Oil used in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

175000.00

2.2.5 Total volume of all palm oil products you used in the year:

175000.00

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim			
2	Mass Balance			
3	Segregated			160000.00
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified			160000.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

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2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

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Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2009

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

No

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

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3.6 Which countries that your organization operates in do the above commitments cover?

Argentina, Australia, Belgium, Brazil, Canada, Ecuador, France, Germany, India, Italy, Luxembourg, Mexico, Poland, Russian Federation, Turkey

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

>80% of RSPO SG purchase within our budget year 13/14; 100% of RSPO SG purchase within end 2014.
See also www.ferrerocrs.com [Click here to visit the URL](#)

3.8 Date of first supply chain certification (planned or achieved)

2012

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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Trade mark is used only for off products communication

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

Yes

- Please upload related report:

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- Add link to website

www.ferrerocrs.com [Click here to visit the URL](#)

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5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

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- Add link to website

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See Ferrero Palm Oil Charter for more details;
www.ferrerocrs.com [Click here to visit the URL](#)

Actions for Next Reporting Period**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Ferrero believes it has a significant role to play in leading the sustainable transformation of the palm oil sector, for the benefit of the environment and of the communities living and working in palm oil-producing countries. We have been members of the Roundtable on Sustainable Palm Oil (RSPO) since 2005.

Throughout a robust, publically available, time-bound implementation plan, we have worked extensively with our suppliers within a global responsible palm oil procurement policy requiring palm oil that is traceable according to the RSPO Segregated supply chain. We are on track to achieving 100% traceable segregated, RSPO-certified palm oil by the end of 2014, nearly one year ahead of our original schedule.

In the spirit of becoming a sustainability lighthouse with its palm fruit oil supply chain, Ferrero is developing a tool, together with The Forest Trust (TFT), to go beyond the RSPO standard and further challenge its suppliers. The Ferrero Palm Oil Charter sets a number of additional criteria, which are passed down to suppliers, and will include a verification system to monitor the progress and compliance on the ground.

Building upon the RSPO standards, the Charter will namely place greater focus on stopping: the deforestation of High Carbon Stock forests, using fire to clear land and planting on peat soils.

It will also aim to implement respect for human rights, including the right to Free, Prior and Informed Consent of indigenous and local communities.

All of the Charter's points will be developed into specific measurable criteria in partnership with TFT, who is providing acute expertise on sustainable practices within tropical raw materials, including palm oil. Updates on the Ferrero Palm Oil Charter can be found at the following links:

<http://www.ferrero.com/news/group-news/Ferrero-Palm-Oil-Charter> [Click here to visit the URL](#)

<http://www.ferrero.com/news/group-news/Ferrero-responsible-palm-oil-progress-update> [Click here to visit the URL](#)

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Others:

All has been disclosed if inherent to Ferrero

Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land Use Rights[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

8.2 What steps will/has your organization taken to support these policies?

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Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

No

- How and when do you plan to immediately cover the gap using Book & Claim?

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-

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See also www.ferrero.com [Click here to visit the URL](#)

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As a responsible Food Company committed to satisfy its consumers' expectations towards traceability and transparency, from the very beginning Ferrero has chosen to work closely with its suppliers to provide traceable palm oil, thus providing products which physically contain sustainable palm oil according to the RSPO segregated supply chain and allows traceability.

WWF recognises the complexity in implementing a segregation supply chain especially in the early phases of implementation. "This oil must be kept physically separate from conventional palm oil throughout a very long and complicated supply chain.

Physical separation begins in the growing areas and then extends to the mills, land tank facilities, shipping vessel compartments, market storage facilities, refineries, processors, and finally to the end-product processing facilities to generate a consumer good." (WWF: Profitability and Sustainability in Palm Oil Production).

This complexity is further magnified if the palm oil fractions (different types of refined palm oil) are converted to derivatives used in final food products.

Thanks to the collaboration with our business partners, we have been able to bring forward our ambitious goal to 2014. Now we can purchase and use segregated sustainable palm oil for fractionation, necessary for its use in our products, while also complying with the qualitative standards required by the Group's guidelines.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

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4 Other information on palm oil (sustainability reports, policies, other public information):

The reporting period the data and information are related to is Sept 13-Aug 14 and not June 13-July 14
