

Particulars

Organisation Name	Croda International PLC
Corporate Website Address	www.croda.com
Primary Activity or Product	Processor and/or Trader
Related Company(ies)	None
Country Operations	Argentina, Australia, Austria, Brazil, Canada, Chile, China, Colombia, Czech Republic, Denmark, France, Germany, Hong Kong, India, Indonesia, Italy, Japan, Korea, Republic of, Mexico, Netherlands, Norway, Peru, Philippines, Poland, Russian Federation, Singapore, South Africa, Spain, Sweden, Thailand, Turkey, United Arab Emirates, United Kingdom, United States
Membership Number	2-0024-06-000-00
Membership Type	Ordinary Members
Membership Category	Palm Oil Processors and Traders

Palm Oil Processors and Traders

Operational Profile

1.1 Please state your main activity(ies) within the supply chain

- Ingredient manufacturer

Other:

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1.2 Operation and Certification Progress

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1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

1.3 Total volume of all palm oil products handled in the year (Tonnes)

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1.3.1 Total volume of Crude Palm Oil (CPO) handled in the year

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1.3.2 Total volume of Palm Kernel Oil (PKO) handled in the year

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1.3.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year

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1.3.4 Total volume of all palm oil and palm oil derived products handled in the year

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1.4 Volume handled in the year that is RSPO-certified (Tonnes):

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions handled in the year that is RSPO-certified (Tonnes)
1.4.1	Book & Claim			
1.4.2	Mass Balance			
1.4.3	Segregated			
1.4.4	Identity Preserved			
1.4.5	Total volume of Oil Palm handled that is RSPO-certified:			

1.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

[P-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan

2.1 Date of first supply chain certification (planned or achieved)

2012

2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2015

2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

In addition to Singapore (2012), during the reporting period RSPO Supply Chain Certification was obtained for 4 major Croda ingredient manufacturing sites: Rawcliffe Bridge UK, Mill Hall and Atlas Point USA and Mevisa Spain. These plants handle 85% of our PO/PKO based derivatives. RSPO SCC of our Thane, India site is in place and a further 3 sites during the next reporting period will result in RSPO SCC handling >95% of our total PO/PKO derivatives volume. Our remaining sites will be RSPO SCC by the end of 2015.

2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2017

2.5 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

By 2015 all of our manufacturing sites handling PO/PKO and derivatives will have RSPO Supply Chain Certification, which will enable them to manufacture CSPO products, where our supply chains allow, to meet customer requirements. During this time, and into 2017, we will work with our customers to move their purchasing of our PO products to our certified supply chains. We will also continue to work closely with our suppliers to ensure that all PO supply chains can be certified by 2017.

2.6 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Sustainable palm oil and its derivatives is a published material issue in Croda's sustainability strategy under our Product Design area. Since 2011, we have reported progress against targets that support our objective: To fully support sustainable palm oil (PO) and palm kernel oil (PKO) and to keep working with the industry to secure a sustainable source of derivatives. Our activities are promoted to our customers through seminars & presentations, our annual Sustainability Report, within our GRI Report and on our corporate website www.croda.com. The [Click here to visit the URL](#) wide range of > 75 ingredients now available based on CSPO via Mass Balance are heavily promoted especially to FMCG customers in the Personal Care Industry

GHG Emissions

3.1 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

[P-GHG-Public-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Add link to website

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Please explain why:

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3.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

Please upload related report:

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Add link to website

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Please explain why:

We mainly consume PO/PKO derivatives rather than PO/PKO which represents <30tpa globally. We disclose to the CDP (GHG), water and Forest and achieved recognition as one of 41 CDP Climate Disclosure Leaders in October 2013. Our Supplier Code of Conduct requires that an environmental management system or equivalent must be in place to minimise risk and negative impact and to maximise resource efficiency. Such a system must manage, but not be limited to:

- o emissions;
- o water use and discharge;
- o waste;
- o energy usage; and
- o raw material sourcing.

Actions for Next Reporting Period

4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We shall heavily promote our ingredients based on CSPO to all markets in which we operate especially FMCG companies in Personal Care. We have 2014 sustainability targets directly linked to CSPO and a senior internal CSPO Working Group that is dedicated to meeting our targets and palm oil objectives. We shall continue to fully support the Roundtable for Sustainable Palm and present at seminars and conferences. We will continue to publish progress through our reporting framework both in our printed documents and online. Discussions will continue with our suppliers to obtain sustainable CSPO and derivatives and we will continue to support our customers as they work towards certifying their finished/consumer products.

Reasons for Non-Disclosure of Information

5.1 If you have not disclosed any of the above information please indicate the reasons why

In line with applicable competition rules and in accordance with internal guidelines, Croda cannot provide sensitive information regarding product volumes.

Application of Principles & Criteria for all members sectors

6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

Water, land, energy and carbon footprints

[P-Policies-to-PNC-waterland.pdf](#)

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Land Use Rights

[P-Policies-to-PNC-landuseright.pdf](#)

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Ethical conduct and human rights

[P-Policies-to-PNC-ethicalconducthr.pdf](#)

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Labour rights

[P-Policies-to-PNC-laborrights.pdf](#)

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Stakeholder engagement

[P-Policies-to-PNC-stakeholderengagement.pdf](#)

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6.2 Where relevant, what prevents you from trading/processing only CSPO?

The availability of the CSPO derivatives we use

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

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- Please explain why:

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- Please specify:

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- Do you have plans to immediately cover the gap using Book & Claim?

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- How and when do you plan to immediately cover the gap using Book & Claim?

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- Please explain why:

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

For the wide range of complex ingredients we manufacture (derivatives of derivatives "N" X) Mass Balance is currently the only feasible way to physically support CSPO. Not all suppliers have RSPO SCC but the number is increasing with greater awareness throughout the supply chain. We have a vigorous program for the promotion of CSPO derivatives and the uptake has been significant during the reporting period. We promote the issues, our targets and activities to all of our key stakeholders, including our suppliers, customers, investors, local community and employees through our annual Sustainability Report and summary, our Annual Report & Accounts, our online GRI, our FDP return and by completing the ACOP.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We fully support the RSPO and presented at the EU meeting in June 2014. We have presented e seminars to customers in >40 countries and at In-Cosmetics and Sustainable Cosmetics Summit. We will continue to raise awareness and work with the supply chain, consumer companies and retail to transform markets through the reporting means that we have developed and face to face meetings with suppliers and customers.

4 Other information on palm oil (sustainability reports, policies, other public information):

Supporting CSPO is a material issue in our sustainability program. We consider this to be a global concern and our efforts are consistent in all regions as exemplified by RSPO SCC and manufacture in Asia, Europe and The Americas. Our recently published policy against deforestation states: "Croda is committed to reducing its contribution to deforestation and any resultant impacts on climate change and biodiversity through working with organisations such as the Roundtable on Sustainable Palm Oil (RSPO), and with suppliers and customers to ensure traceability of critical raw materials back to suitably accredited sources."