

Particulars

About Your Organisation

Organisation Name

The J.M. Smucker Company

Corporate Website Address

<http://www.smuckers.com>

Primary Activity or Product

- Manufacturer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
4-0285-12-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Food Goods
 - Margarine & Cooking Oil
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

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2.2.3 Total volume of Palm Kernel Oil used in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

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2.2.5 Total volume of all palm oil products you used in the year:

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2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	-	-	-
3	Segregated	-	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	-	-	-

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

Shortening, peanut butter, ice cream toppings

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America 95%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2012

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

n

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

3.6 Which countries that your organization operates in do the above commitments cover?

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We started purchasing CSPO for our direct purchases in July 2012 and will continue to increase volumes to reach 100% by 2015. Our yearly targets are as follows: 2012 - 40%, 2013 - 80%, 2014 - 90%, 2015 - 100%. We are confident we will achieve our palm oil commitment, as we have achieved or exceeded every goal thus far, and currently 97% of our direct palm oil purchases are RSPO Mass Balance certified.

3.8 Date of first supply chain certification (planned or achieved)

2013

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

In order to continue to build trust in our brands, we use certifications as an endorsement to the sustainable practices that are required for our sourcing policies. Consumers can learn about the sustainability requirements on our product or corporate websites, including information on our support and use of certified palm oil by the RSPO.

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

1. In 2014 we disclosed our Palm Oil Sustainability Principles, and each year we report progress as part of our Corporate Responsibility Report updates.
 2. We will remain involved with the RSPO in promoting the P&C's with our direct suppliers of palm oil.
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Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
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8.2 What steps will/has your organization taken to support these policies?

Our policies and procedures help ensure our suppliers' operations are consistent with our commitment to sustainable palm oil and include:

- Thoroughly communicating our sustainable palm oil principles with our direct suppliers;
- Requiring our suppliers to trace their palm oil to plantations that are independently verified as legally compliant; meeting the principles for protecting forests, peat lands, and human and community rights; and complying with all RSPO Principles and Criteria with a target of December 2015, with action plans to close gaps;
- Participating as a member of the RSPO and requiring that 100 percent of our direct palm oil purchases come from suppliers that are RSPO members and that operate in compliance with RSPO Principles and Criteria;
- Requiring, through our Supplier Relationship and Sustainability Guidelines, that our suppliers commit to ethical business practices, respect human rights, and reduce their impact on the environment;
- Requesting our suppliers demonstrate a progressive reduction in the greenhouse gas emissions of the plantations they own and report on the greenhouse gas emissions of their operations;
- Supporting the Consumer Goods Forum pledge to help achieve net zero deforestation by 2020, as a member of the organization;
- Annually reporting progress on achieving our commitments as part of our Corporate Responsibility Report updates.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify

Currently 97% of our direct palm oil purchases are RSPO Mass Balance certified, and our goal is to be at 100% by the end of 2015. We are confident we will achieve this goal.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

Currently we utilize the Mass Balance supply chain for our direct purchases and will continue to utilize this method where possible.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We remain on track to meeting our time bound milestones and have not encountered any obstacles.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have achieved internal leadership alignment to RSPO goals and objectives, and we have regular engagement with our key suppliers.

4 Other information on palm oil (sustainability reports, policies, other public information)

Our 2015 Corporate Responsibility Report is available at:
<http://www.jmsmucker.com/smuckers-corporate/smuckers-corporate-responsibility> ,
which can be used as a supporting document for many of the questions in this report.
