

Particulars

About Your Organisation

1.1 Name of your organization

The Co-operative Group

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0004-05-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3493.77 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

133.34 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

361.15 Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

444.53 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4432.79 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	115.15	22.94	260.31	65.08
2.6.2	Mass Balance	1603.95	87.91	94.52	191.83
2.6.3	Segregated	1774.67	22.49	6.32	187.55
2.6.4	Identity Preserved				0.07
2.6.5	Total volume	3493.77	133.34	361.15	444.53

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) 100%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2009

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

Comment:

Our aim remains that all own-brand products will be sustainable, and come from a segregated Certified Sustainable Palm Oil. In moving towards achieving this target, we will continue to reduce reliance on Book and Claim (Green palm) certification and to stipulate, as a minimum, segregated CPSO for all our own brand food and segregated or mass balanced CPSO for all our own-brand non-food requirements, where feasible.

We now have 90% of our palm oil use covered by physical supply and continue to work on converting the remaining 10% into physical

3.4 In which markets where you operate, do these commitments cover?

United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

On our own brand soap only.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Issue revised Palm oil policy and continue to engage our supply chain in line with our time bound commitments to reduce reliance on Book and Claim (Green Palm) and increased usage of RSPO certified palm oil from physical supply chains.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://www.co-operative.coop/ethics/sustainability-report>
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have shared RSPO best practice documents with suppliers in conferences.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.co-operative.coop/our-ethics/sustainability-report>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.co-operative.coop/our-ethics/sustainability-report>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

There are challenges around derivatives being extremely expensive or just not available in the non food market. We are continuing to work with our suppliers on understanding and overcoming these issues.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Going beyond our sustainability report which is industry focused, we have written a blog which is focused on increasing customer understanding of palm oil <https://blog.coop.co.uk/2016/09/22/palm-oil-update/> We also participate in and are members of the Retail Palm Oil Group in Europe. We meet to discuss and find collective solutions in transforming the market.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://blog.coop.co.uk/2016/09/22/palm-oil-update/>
