

Particulars

Organisation Name	Shiseido Company Limited		
Corporate Website Address	http://www.shiseidogroup.jp/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Shiseido Oska Factory	Manufacturer	No
	Shiseido kakegawa Factory	Manufacturer	No
	Shiseido Kamakura Factory	Manufacturer	No
	Shiseido kuki Factory	Manufacturer	No
	Shiseido America Inc East Windsor Factory	Manufacturer	No
	Davlyn Industries, Inc	Manufacturer	No
	Zotos International Inc.Geneva Factory	Manufacturer	No
	Shiseido International France S.A.S.Val de Loire Factory	Manufacturer	No
	Shiseido International France S.A.S.Gien Factory	Manufacturer	No
	Shiseido Liyuan Cosmetics Co., Ltd	Manufacturer	No
	Shanghai Zotos Citic Cosmetics Co.,Ltd	Manufacturer	No
	Shanghai Huani Transparent Beauty Soap Co.,Ltd.	Manufacturer	No
	Taiwan Shiseido Co., Ltd.Jhongli Factory	Manufacturer	No
	Shiseido Vietnam Inc.Vietnam Factory	Manufacturer	No
Country Operations	China, France, Japan, Taiwan, Province of China, United States, Vietnam		
Membership Number	4-0103-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer

- Food goods

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- Home and personal care goods

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

16.21

2.2.3 Total volume of Palm Kernel Oil used in the year:

6.11

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

4596.11

2.2.5 Total volume of all palm oil products you used in the year:

4618.43

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	16.21	6.11	
2	Mass Balance			
3	Segregated			
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	16.21	6.11	

2.4.1 Volume of Palm Kernel Expeller used/ handled:

6.11

2.4.2 What type of products do you use CSPO for?

cosmetics ,toiletries and Food goods

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

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Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2012

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

No

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

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3.6 Which countries that your organization operates in do the above commitments cover?

China, France, Japan, Taiwan, Province of China, United States, Vietnam

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2012, we investigated the usage of crude palm oil in the group.
And we started to buy a certified oil by Book&Claim.
We recognize the palm oil that we use is entirely certified oil, since 2013.
Since 2013, we continue to buy them into works.

3.8 Date of first supply chain certification (planned or achieved)

2017

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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The name & mark of RSPO are very little known to cosmetics users.

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

Yes

- Please upload related report:

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

- Add link to website

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5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

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- Add link to website

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In Japanese cosmetic market, there are many raw-material manufacturers which don't (can't) disclose GHG emissions because of their small scale.

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

We start to investigate toward purchase a certified crude palm oil through physical supply chains.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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- Water, land, energy and carbon footprints

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land Use Rights

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- Ethical conduct and human rights

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- Labour rights

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- Stakeholder engagement

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8.2 What steps will/has your organization taken to support these policies?

Now, we are making opportunities to have a dialogue or meeting with our suppliers to share the significance of sustainability. On the other hand, it's difficult to procure the high-grade certified oil at a reasonable price because the volume of crude palm oil that we purchase is small. We are trying to seek for the acquisition route with some suppliers.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

We have already switched all of the crude palm oil to the certified oil through Book & Claim since 2013.

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

First, because the volume of crude palm oil that we purchase is small, it's difficult to procure the high-grade certified oil at a reasonable price. Second, the name value of RSPO is very very low in Japan, so we are not in the situation to use the "RSPO certification" as a marketing tool. We are trying to seek for the acquisition route with some suppliers.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- (1) Internal company education
 - (2) Dialogue with suppliers
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4 Other information on palm oil (sustainability reports, policies, other public information):

nothing
