

Particulars

About Your Organisation

Organisation Name

Royal FrieslandCampina N.V.

Corporate Website Address

www.frieslandcampina.com

Primary Activity or Product

- Manufacturer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
4-0031-07-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

62500.00

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

25000.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

20000.00

2.2.5 Total volume of all oil palm products you sold in the year:

107500.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim	30,000.00	5,000.00		
2	Mass Balance		17,500.00	2,500.00	
3	Segregated	32,500.00	2,500.00	17,500.00	
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	62,500.00	25,000.00	20,000.00	

2.4.1 What type of products do you use CSPO for?

Creamers, fat powders, toppings, sweetened condensed milk, infant formulae

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia 100%
 North America --%
 South America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100%
 India --%
 China 100%
 South East Asia 100%
 North America --%
 South America --%

Time-Bound Plan**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2010

Comment:

we started in 2010 with the use of RSPO SG palm oil in Europe

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

Comment:

as from 2011 100% of our world wide palm oil product volume (palm, palmkernel and palm-based emulsifiers) is RSPO sustainable (SG, MB, B&C)

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

Comment:

depending upon availability in countries like Vietnam, China, Nigeria, Thailand, Ivory Coast etc.

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

y

3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Belgium, China, Cote d'Ivoire, Egypt, France, Germany, Greece, Hungary, Indonesia, Malaysia, Netherlands, Nigeria, Philippines, Romania, Spain, Thailand, Vietnam

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

RSPO member since 2007 start buying SG palm oil in 2010 (Europe) since 2011 100 % sustainable palm (SG, MB, B&C) world wide start buying SG palm oil in Indonesia in 2015 several RSPO SCCS certifications in The Netherlands, Germany, Belgium and Indonesia

3.8 Date of first supply chain certification (planned or achieved)

2010

Comment:

our facilities in Meppel - The Netherlands are RSPO SCCS certified since Dec. 2010

Trademark Related**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

Please explain why

we do not see a benefit in using the RSPO trademark on our products

GHG Emissions**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Change (hydrogenated) PKO from MB to SG in Europe

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Others:

not applicable; we have disclosed all the info

Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

8.2 What steps will/has your organization taken to support these policies?

see CSR report

Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:
Do you have plans to?**

Yes

Please specify

for some of our products (e.g. specific emulsifiers) / in some of the countries (e.g. China, Nigeria) no physical sustainable product (SG or MB) is available therefore we are compensating this volume with B&C certificates

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

is already implemented since 2011

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

lack of availability in some countries

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

yes, discussions with our suppliers and customers and with NGO's

4 Other information on palm oil (sustainability reports, policies, other public information)

CSR report is enclosed
