

Particulars

About Your Organisation

1.1 Name of your organization

SCAMARK SA

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
 - Processor and/or Trader
 - Consumer Goods Manufacturer
 - Retailer and/or Wholesaler
 - Bank and/or Investor
 - Social and/or Development NGO
 - Environmental and/or Conservation NGO
 - Supply Chain Associate
 - Affiliate
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1.3 Membership number

3-0032-10-000-00

1.4 Membership category

Retailers

1.5 Membership sector

Ordinary

Retailer and/or Wholesaler**1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Wholesaler
 Retail
 Food service providers
 Own-brand
 Third-party brands
 Other:

Other:

2. Palm Oil Use and Certification Progress

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

SCAMARK is a subsidiary of E. LECLERC.

SCAMARK is dedicated to the development and distribution of E. LECLERC's private label products for E. LECLERC's stores.

SCAMARK do not own any industrial factory, nor manufacture the products. The production is carried out by specialized suppliers to whom the products are bought according to SCAMARK's specifications.

Sustainability has been one of E.LECLERC and SCAMARK's top priorities for a long time.

Concerning palm oil, SCAMARK policy is part of E.LECLERC's 'FOREST PLAN', aiming at buying sustainable raw materials and products (wood, palm oil, paper, etc)

SCAMARK's palm oil consumption represents about 6 500 tons/year (2018).

In compliance with E.LECLERC's Palm Oil Policy and commitments, here are our objectives:

- To develop products with a sourcing of palm oil 100% sustainable
- To train our teams and colleagues
- To imply our suppliers
- To inform the final consumers
- To ensure the complete transparency of our actions with a scope, goals and results communicated annually.

As a consequence, our suppliers using palm oil will be requested to offer products made with sustainable fat: either substitute palm oil for another raw material with less environmental impact, or buy sustainable palm oil when the substitute is not possible for technological or organoleptic reasons. They shall use one of the three systems of sustainable palm oil: Mass Balance, Identity preserved or segregated.

SCAMARK intends to promote RSPO by the means of its website www.marquerepere.com but also by appealing our suppliers to get RSPO certified.

Joining the RSPO is one of SCAMARK's priorities in order to fulfill its environmental commitments and targets. We will ensure the best transparency towards our clients and customers, and of course inform regularly the RSPO on our activities, promotion, implementation and consumption of sustainable palm oil production.

2.1.1 In which markets do you sell goods with palm oil and oil palm products?

France

2.2 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of refined /crude palm oil in the goods sold in the year (tonnes)

6,197.00

2.2.2 Total volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)

234.00

2.2.3 Total volume of palm kernel expeller sold in the year (tonnes)

0

2.2.4 Total volume of other palm-based derivatives and fractions in the year (tonnes)

0

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year (tonnes)

6,431.00

2.3 Volume of palm oil and oil palm products used in the year, in your own brand products, that are RSPO-certified (tonnes):

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------|-----------------------------------|----------------------|--|
| 2.3.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.3.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.3.3 Mass Balance (MB) | 3867 | 172 | - | - |
| 2.3.4 Segregated (SG) | 2294 | 62 | - | - |
| 2.3.5 Identity Preserved (IP) | 36 | - | - | - |
| 2.3.6 Total volume (tonnes) | 6197 | 234 | - | - |

2.4 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?**2.4.1 When do you plan to cover the gap by using RSPO Credits?**

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2.4.2 Please explain why

-

2.5 What is the percentage of Certified Sustainable Palm Oil and oil palm products in the total volume handled by your company in the following regions:**2.5.1 Africa**

0%

2.5.2 Oceania

0%

2.5.3 Europe

100%

2.5.4 North America

0%

2.5.5 Latin America

0%

2.5.6 Middle East

0%

2.5.7 China

0%

2.5.8 India

0%

2.5.9 Indonesia

0%

2.5.10 Malaysia

0%

2.5.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year expected to start (or year started) using RSP0-certified sustainable palm oil and oil palm products, in your own brand products

2010

3.2 Year started/expected to start using any RSP0-certified sustainable palm oil and oil palm products in your own brand products

2010

3.2.1 If target has not been met, please explain why.

-

3.3 Year expected to be (or already) using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.

2015

3.3.1 If target has not been met, please explain why.

-

3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.

2016

3.4.1 If target has not been met, please explain why.

-

3.5 Which markets do these commitments cover?

France

3.6 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

No

3.7 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?

No

3.8 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?

2015

4. Trademark Use

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

4.2 Please select the countries where you use or intend to apply the Trademark.

-

4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.

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4.3 Please explain why

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Other:

4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?**5. Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

1/ Train Scamark's staff

- Continue Scamark's purchasing staff's training on the RSPO
- Continue Scamark's quality staff's training on the RSPO

2/ Inform our suppliers and manufacturers of Scamark's policy :

- Our requirements sent to our suppliers when asked for tenders contain explicit solicitations for RSPO certified palm oil from physical supply chains (it is written that we only authorize Mass Balance, Identity Preserved and Segregated palm oil)
- E.Leclerc and consecutively Scamark has taken a "Zero deforestation" commitment.
- Each year since 2016, we conduct a traceability survey with our main suppliers. It has been done this year in 2018 with TFT NGO (now known as Earthworm Foundation). We traced the palm oil back to the first importer on the EU market. The goal was to check if the RSPO certified palm oil used in our products is covered by a "Zero deforestation" commitments. This survey helped us to identify the main importers and analyze the sustainable politics concerning "Zero deforestation" of those importers. We notice the results to our suppliers in order to make them aware of the situation.
- There is a project to strengthen our requirements : the answer to the traceability survey will be compulsory.

3/ Inform our customers :

The Marque Rep's website explains palm oil issue and Scamark's commitment : use palm oil only if necessary and 100% certified durable (we only authorize Mass Balance, Identity Preserved and Segregated palm oil). We also explain what is RSPO and our zero-deforestation policy.

4/ Control and Improve

- Renew TFT's (now known as Earthworm Foundation) audit of Scamark's system for calculating how much palm oil we use in our products to verify its reliability and efficiency on an annual basis
 - We will conduct another traceability survey during 2019 with the NGO TFT (now known as Earthworm Foundation).
 - There is a project to use a new tool to facilitate the traceability survey. It will allow Scamark to conduct this survey with more suppliers.
 - The survey will highlight the main importers and allow us to analyze the sustainable politics concerning "Zero deforestation" of those importers. To facilitate this analyze, NGO TFT (now known as Earthworm Foundation) will allow us to use Engagement Policy Implementation tool on a web portal. We will notice the results to our suppliers in order to make them aware of the situation. If needed, Scamark will organize meetings to make them aware of their responsibilities and the role they have to play in sustainable palm oil.
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6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: [2017-06-08_ScamarkCSRPolicy.pdf](#)
Link: --

7.1.B Land use rights

File: --
Link: --

7.1.C Ethical conduct and human rights

File: [2017-06-08_ScamarkCSRPolicy.pdf](#)
Link: --

7.1.D Labour rights

File: [2017-06-08_ScamarkCSRPolicy.pdf](#)
Link: --

7.1.E Stakeholder engagement

File: [MANIFESTE_LECLERC_POUR_LA_PLANETE.pdf](#)
Link: To improve social performance in the supply chain, E.Leclerc is a member of amfori BSCI

7.1.F None of the above. Please explain why

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7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We had two approaches to inform and promote RSPO palm oil:

- 1) Internal: the sustainable development service of Scamark organizes frequently meeting to explain the stakes of palm oil and raise Scamark's buyers and quality engineers awareness of the importance of this subject. It is also an occasion to remind Scamark's buyers and Scamark's quality engineers that we accept palm oil in our products only if it is necessary (for physico-chemicals questions) and if we need to have, it is at minima Mass Balance Palm oil.
 - 2) Scamark informs the suppliers who use palm oil about our requirement (at minima Mass Balance) if they want to work with us. We also, with the help of TFT (now known as Earthworm Foundation), inform our suppliers of the reputation of the first palm oil importers and ask them to ask questions about their palm oil strategy, if they have "no deforestation" commitment, etc. Scamark try to make its suppliers aware of their responsibilities on this subject and make them understand that we all have a role to play in sustainable palm oil.
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8. Greenhouse Gas (GHG) Footprint

8.1 Are you currently reporting any GHG footprint?

No

8.1.1 Please upload your publicly available GHG report

File: --

8.1.1.1 OR please insert the URL to the GHG section of your corporate website.

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8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

No

8.3 What methodology are you using to calculate your GHG footprint?

-

9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

No

9.2 If yes, how are you supporting them?

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9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

No

9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

-

10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
 - Difficulties in the certification process
 - Certification of smallholders
 - Competition with non-RSPO members
 - High costs in achieving or adhering to certification
 - Human rights issues
 - Insufficient demand for RSPO-certified palm oil
 - Low usage of palm oil
 - Reputation of palm oil in the market
 - Reputation of RSPO in the market
 - Supply issues
 - Traceability issues
 - Others
-

Other:

Some NGOs, such as Greenpeace, still challenge and question CSPO's effectiveness, saying RSPO does not provide enough warranty of sustainability.
Scamark also regrets the lack of communication intended for consumers with an educational approach about RSPO certification and guarantees provided.

10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Engagement with business partners or consumers on the use of CSPO
 - Engagement with government agencies
 - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
 - Promotion of physical CSPO
 - Providing funding or support for CSPO development efforts
 - Research & Development support
 - Stakeholder engagement
 - Others
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Other:

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

<http://www.e-leclerc.com/catalogue/marques-distributeurs/marque-repere/nos-engagements>

<http://www.e-leclerc.com/catalogue/marques-distributeurs/marque-repere/nos-engagements/huile-de-palme>
