

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Coop Switzerland

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
  - Processor and/or Trader
  - Consumer Goods Manufacturer
  - Retailer and/or Wholesaler
  - Bank and/or Investor
  - Social and/or Development NGO
  - Environmental and/or Conservation NGO
  - Supply Chain Associate
  - Affiliate
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#### 1.3 Membership number

3-0003-04-000-00

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#### 1.4 Membership category

Retailers

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#### 1.5 Membership sector

Ordinary

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## Retailer and/or Wholesaler

### 1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third-party brands
- Other:

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Other:

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### 2. Palm Oil Use and Certification Progress

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

Retail. Coop Switzerland has more than 2000 stores in Switzerland. Further information on Coop Switzerland is available at: <https://www.coop.ch/en/about-us/company.html>

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2.1.1 In which markets do you sell goods with palm oil and oil palm products?

Switzerland

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2.2 Total volume of all palm oil and oil palm products in the goods sold in the year:

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2.2.1 Total volume of refined /crude palm oil in the goods sold in the year (tonnes)

2,493.00

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2.2.2 Total volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)

141.00

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2.2.3 Total volume of palm kernel expeller sold in the year (tonnes)

0.00

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2.2.4 Total volume of other palm-based derivatives and fractions in the year (tonnes)

0.00

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year (tonnes)

2,634.00

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2.3 Volume of palm oil and oil palm products used in the year, in your own brand products, that are RSPO-certified (tonnes):

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Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder	52	27	-	-
2.3.3 Mass Balance (MB)	9	114	-	-
2.3.4 Segregated (SG)	2431	-	-	-
2.3.5 Identity Preserved (IP)	1	-	-	-
2.3.6 Total volume (tonnes)	2493	141	-	-

**2.4 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?**

**2.4.1 When do you plan to cover the gap by using RSPO Credits?**

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**2.4.2 Please explain why**

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**2.5 What is the percentage of Certified Sustainable Palm Oil and oil palm products in the total volume handled by your company in the following regions:**

**2.5.1 Africa**

0%

**2.5.2 Oceania**

0%

**2.5.3 Europe**

0%

**2.5.4 North America**

0%

**2.5.5 Latin America**

0%

**2.5.6 Middle East**

0%

**2.5.7 China**

0%

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**2.5.8 India**

0%

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**2.5.9 Indonesia**

0%

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**2.5.10 Malaysia**

0%

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**2.5.11 Rest of Asia**

0%

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**3. Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO-certified sustainable palm oil and oil palm products, in your own brand products**

2009

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**3.2 Year started/expected to start using any RSPO-certified sustainable palm oil and oil palm products in your own brand products**

2009

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**3.2.1 If target has not been met, please explain why.**

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**3.3 Year expected to be (or already) using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.**

2009

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**3.3.1 If target has not been met, please explain why.**

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**3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.**

2017

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**3.4.1 If target has not been met, please explain why.**

For own brand Food products we set following targets:

Palm oil and oil palm products according to the standards RSPO Identity Preserved or RSPO Segregated.

2017: 100%

2018: 100%

2019: 100%

2020: 100%

Thus, we go further than most retailers as we do not accept RSPO Mass Balance.

In 2018 we reached 99.4%.

For own brand Non Food products we set following targets:

Palm oil and oil palm products according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance.

2017: 73%

2018: 75%

2019: 78%

2020: 80%

We do accept Mass Balance in own brand Non Food products as some important derivatives are not available certified according to RSPO Segregated.

In 2018 we reached 87.4%.

**3.5 Which markets do these commitments cover?**

Switzerland

**3.6 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

No

**3.7 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

No

**3.8 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?**

2020

**4. Trademark Use****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please select the countries where you use or intend to apply the Trademark.**

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**4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.**

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**4.3 Please explain why**

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

**Other:**

We do not communicate minimum standards on our own brand products.

**4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?****5. Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

1. Revise the binding Coop guidelines for palm oil for all suppliers that deliver own brand products.
2. Active participation in the RPOTC (Retailers' Palm Oil Transparency Coalition), in order to assess and push forward palm oil manufacturers and importers in Switzerland to implement further sustainability measures.
3. Ask suppliers of brand products to use only palm oil and oil palm products that comply with the standards RSPO Identity Preserved and RSPO Segregated.
4. Active involvement in the Retailers' Palm Oil Group and with RSPO.

**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

Yes - Display Publicly

**7. Application of Principles & Criteria for all member sectors**

**7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

**7.1.A Water, land, energy and carbon footprints**

File: --

Link: [https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte\\_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015](https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015)

**7.1.B Land use rights**

File: --

Link: [https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte\\_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015](https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015)

**7.1.C Ethical conduct and human rights**

File: --

Link: [https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte\\_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015](https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015)**7.1.D Labour rights**

File: --

Link: [https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte\\_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015](https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015)**7.1.E Stakeholder engagement**

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Link: [https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte\\_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015](https://www.taten-statt-worte.ch/content/dam/act/TatenstattWorte_Relaunch/Hintergruende/labels-und-richtlinien/richtlinie-beschaffung-2015)**7.1.F None of the above. Please explain why**

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

We have actively communicated our binding guideline for the use of sustainable palm oil in own brand products throughout our supply chains.

**8. Greenhouse Gas (GHG) Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**8.1.1 Please upload your publicly available GHG report**

File: --

**8.1.1.1 OR please insert the URL to the GHG section of your corporate website.**

<https://www.actions-not-words.ch/en/sustainability-topics/conservation/energy-and-climate.html>

**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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**8.3 What methodology are you using to calculate your GHG footprint?**

See information available under: <https://www.actions-not-words.ch/en/sustainability-topics/conservation/energy-and-climate.html>

**9. Support for Oil Palm Smallholders****9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

Yes

**9.2 If yes, how are you supporting them?**

By buying all RSPO Book & Claim credits from Independent Smallholders.

**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

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**9.2.2 When do you plan to start your support for oil palm Independent Smallholders?**

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**10. Challenges****10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

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**Other:**

Transparency is an issue. As a retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with Swiss palm oil manufacturers and importers proved to be a successful approach to address that issue. Still, complexity remains high. It is also difficult to get derivatives and palm kernel oil as RSPO Mass Balance or Segregated as the market does not provide it, in particular for Non Food products.

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**10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

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**Other:**

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**10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)**

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