

# ACOP

Annual Communications of Progress

## SECTORAL REPORT 2017



### Retailers



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## Concept & Design

Catalyze Sustainability Communications

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

ALDI Einkauf GmbH & Co. oHG

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0078-15-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, Denmark, France, Germany, Luxembourg, Netherlands, Poland, Portugal, Spain

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

23,308.84 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1,827.90 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

6,517.69 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

31,654.43 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	9206.47	612.99		2284.69
2.3.4	Segregated	13464.38	1087.08		4094.90
2.3.5	Identity Preserved	69.97			5.98
2.3.6	Total volume	22740.82	1700.07		6385.57

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 97%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

**Comment:**

The RSPO membership was acquired in 2015. Eventhough a large number of our own brand products had been RSPO-certified before 2015, the record of data has started in 2015.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Belgium, Denmark, France, Germany, Luxembourg, Netherlands, Poland, Portugal, Spain

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

In some ALDI countries the RSPO Trademark is being used for selected own brand products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Beside following up the implementation of the targets outlined in our purchasing policy, we will take the following actions:

- Support a sustainable palm oil production project for smallholders in the Ivory Coast.
- further improve the awareness of our suppliers through intensive dialogues and guidance.
- Review and optimize our internal processes to increase the amount of CSPO used in our products.
- Seek solutions, together with suppliers and relevant stakeholders, to increase the availability of CSPO in case of derivatives/fractions.

The palm oil volumes reported for the above mentioned countries cover all food products. Our global 2018 goal covers CPO, PKO and derivatives/fractions as long as those are as MB, SEG or IP available on the market.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: The questions 2.2.3 and 2.4 do not apply.

**Application of Principles & Criteria for all members sectors**



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement  
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We regularly review and update our International Palm Oil Purchasing Policy. Our suppliers are informed about the content and the yearly amendments. Our Purchasing policy are a binding part of our contracts. In this way, we make sure our partners works toward reaching the targets mentioned in our policy.

Our international Policy can be downloaded in all of the following languages: German, English, Spanish, French, Danish, Polish, Dutch and Portugese. For countries websites please visit: [www.aldi.com](http://www.aldi.com). Our purchasing policies require among others the use of sustainability standards for our products, e.g. FSC and PEFC for wood and paper or MSC and ASC for fish.

In addition to our Palm Oil Purchasing Policy, our Corporate Responsibility Policy fosters the contents of the RSPO P&C as mentioned in 7.1. the CR Policy clarifies our understanding of responsibility in five fields of action in which we can make a difference: employee appreciation, supply chain responsibility, resource conservation, social commitment and dialogue promotion. we have formulated specific CR goals for these fields of action and incorporated them strategically into our company and our internal processes. The operational implementation of the ALDI CR Policy is based on the ALDI CR Agenda. It specifies detailed objectives, measures and implementation levels for each field of action. Our CR Policy applies to all the above mentioned ALDI countries.

Moreover we constantly monitor the efficiency of our business operations, such as our waste and energy management or our logistics. Our company is also a member od the FTA/BSCI.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2018

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

[M-GHG-Public-Report.pdf](#)

No

Please explain why

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

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**If yes, how are you supporting them?**

Since 2017, ALDI has been supporting a smallholder project in Côte d'Ivoire in order to pave the way for a sustainable cultivation of palm (kernel) oil. In close cooperation with our business partner, the Solidaridad network, we have developed a project focussing on the protection of natural forests and environmentally friendly cultivation methods. Solidaridad offers intensive training which builds on an existing RSPO project supporting 5,000 smallholders and is intended to qualify up to 3,200 smallholders to protect their forests as well as align their cultivation methods with environmental and resource conservation requirements.

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Due to the complexity of the supply chain, especially in the non-food sector, our direct influence is partly limited as is the availability of derivatives/fractions from physical supply chains. For small suppliers or suppliers only using small amounts of palm oil, it can mean a burden to get RSPO-certified. Depending on the challenges encountered, we are either trying to foster a long-term development towards 100% CSPO or seeking practical solutions through exchange with relevant stakeholders in order to mitigate all of the above mentioned challenges.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

As described above, we are in constant dialogue with our suppliers and other relevant stakeholders. With our suppliers, we follow the targets of our Purchasing Policy. Together we are exploring the best ways to help transforming the market according to RSPO's vision. All our stakeholders are valuable partners with whom we work closely together to improve the sustainability in our supply chain.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.cr-aldinord.com/2016/interim-report/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

ALDI International Services GmbH & Co. oHG

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0041-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

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### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, Austria, Germany, Hungary, Ireland, Slovenia, Switzerland, United Kingdom, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

42,262.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1,437.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

3,966.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

47,665.00 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder	275.00	125.00		
2.3.3	Mass Balance	29595.00	831.00		1510.00
2.3.4	Segregated	12461.00	606.00		2455.00
2.3.5	Identity Preserved	203.00			
2.3.6	Total volume	42534.00	1562.00		3965.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 17%
- 2.5.3 Europe (incl. Russia) 61%
- 2.5.4 North America 22%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Australia, Austria, Germany, Hungary, Ireland, Slovenia, Switzerland, United Kingdom, United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We use the RSPO Trademark on products, on which we consider it to be appreciated by the consumer.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In order to further progress in achieving our global palm oil goals we will:

- support a sustainable palm oil production project for smallholders in the Ivory Coast
- further strengthen awareness of our suppliers through intensive dialogues, guidance and conferences
- review and optimise internal processes to increase the amount of CSPO in our products
- seek solutions, together with suppliers and relevant stakeholders to increase the availability of CSPO for derivatives and fractions in particular.

Our global 2018 goal covers CSPO, CSPKO and derivatives and fractions as long as those are available in MB, SG or IP on the market

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: The questions 2.2.3 and 2.4 do not apply.

Information and palm oil volumes reported cover all food products from ALDI SOUTH operations in Australia, Austria, Germany, Ireland, Switzerland and United Kingdom.

Our global 2018 goal covers our food products in the United States, Slovenia and Hungary as well as all non-food products.

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [cr.aldisouthgroup.com/en/cr-principles/environment/](http://cr.aldisouthgroup.com/en/cr-principles/environment/)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: [cr.aldisouthgroup.com/fileadmin/fm-dam/CR\\_Report/Downloads/ALDI\\_Social\\_Standards\\_in\\_Production\\_English.pdf](http://cr.aldisouthgroup.com/fileadmin/fm-dam/CR_Report/Downloads/ALDI_Social_Standards_in_Production_English.pdf)
- Labour rights  
No file was uploaded  
Related link: [cr.aldisouthgroup.com/fileadmin/fm-dam/CR\\_Report/Downloads/ALDI\\_Social\\_Standards\\_in\\_Production\\_English.pdf](http://cr.aldisouthgroup.com/fileadmin/fm-dam/CR_Report/Downloads/ALDI_Social_Standards_in_Production_English.pdf)
- Stakeholder engagement  
No file was uploaded  
Related link: [cr.aldisouthgroup.com/en/cr-principles/supply-chain/](http://cr.aldisouthgroup.com/en/cr-principles/supply-chain/)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have actively shared RSPO information on certification, challenges and solutions with our suppliers in order to achieve our international palm goal.

We have conducted supplier and ingredient-supplier surveys at global level in order to obtain concrete information about the availability of derivatives and fractions from physical supply chains and the challenges linked to their procurement. In this context, we have raised awareness on palm-related sustainability. We summarised the survey results and shared these with our suppliers.

To support transition to physical supply chains, we have compiled information on the availability of palm-based derivatives and fractions for our non-food products from physical supply chains in close coordination with representatives from the chemical industry and passed this information on to our suppliers.

All information is available in English and German.

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[cr.aldisouthgroup.com/en/international-activities/company-carbon-footprint-2016/](http://cr.aldisouthgroup.com/en/international-activities/company-carbon-footprint-2016/)

No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

Yes



**If yes, how are you supporting them?**

We at ALDI SOUTH believe that market transformation is not possible without smallholder inclusion, as they produce a significant share of the palm globally traded. Especially Independent Smallholders play a central role in this context and require particular support. With regards to the supply chain, ALDI SOUTH as a retailer is very far removed from plantations - especially from smallholders. Nevertheless, ALDI SOUTH has developed an approach to include smallholders. This approach is based on three pillars: - We have purchased 400 Independent Smallholder Credits (PO and PKO). - Collaboration with the RSPO on the topic (Smallholder WG, input for different approaches and initiatives). - Since 2017, ALDI has been supporting a smallholder project in Côte d'Ivoire in order to pave the way for a sustainable cultivation of palm (kernel) oil. In close cooperation with our business partner, the Solidaridad network, we have developed a project focussing on the protection of natural forests and environmentally friendly cultivation methods. Solidaridad offers intensive training which builds on an existing RSPO project supporting 5,000 smallholders and is intended to qualify up to 3,200 smallholders to protect their forests as well as align their cultivation methods with environmental and resource conservation requirements.

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Due to the complexity of the supply chain, especially in the non-food sector, our direct influence is partly limited as is the availability of derivatives/fractions from physical supply chains. For small suppliers or suppliers only using small amounts of palm oil, it can mean a burden to get RSPO-certified. Depending on the challenges encountered, we are either trying to foster a long-term development towards 100% CSPO or seeking practical solutions through exchange with relevant stakeholders in order to mitigate all of the above mentioned challenges.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

As described above, we are in constant dialogue with our suppliers and other relevant stakeholders. We are an active member of the Retailer Palm Oil Transparency Coalition (RPOTC). As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [cr.aldisouthgroup.com/en/cr-report/supply-chain/](https://cr.aldisouthgroup.com/en/cr-report/supply-chain/)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Axfood AB

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0026-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Sweden

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

10.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

10.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

5.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

25.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSP0-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder	5.00	5.00	5.00	5.00
2.3.3	Mass Balance	5.00	5.00	5.00	5.00
2.3.4	Segregated	10.00	10.00	10.00	10.00
2.3.5	Identity Preserved	5.00	5.00	5.00	5.00
2.3.6	Total volume	25.00	25.00	25.00	25.00

**2.4 Volume of RSP0 certified sustainable palm oil and oil palm products purchased from other RSP0 certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder	5.00	5.00	5.00	5.00
2.4.3	Mass Balance	5.00	5.00	5.00	5.00
2.4.4	Segregated	10.00	10.00	10.00	10.00
2.4.5	Identity Preserved	5.00	5.00	5.00	5.00
2.4.6	Total volume	25.00	25.00	25.00	25.00

**2.5 What is the percentage of RSP0 certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia 90%
- 2.5.10 Malaysia 10%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2018

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2019

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Sweden

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2018

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

It is not our routines to do so yet.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Inform our suppliers about our demands for RSPO Certified palm oil

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
  - No file was uploaded
  - Related link: <https://www.axfood.com/globalassets/startsidea/investerare/ar17/axfood-annual-and-sustainability-report-2017.pdf>
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have a demand that all our suppliers use RSPO Certified palm Oil for Product for our own brands.

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.axfood.com/globalassets/startsidea/investerare/ar17/axfood-annual-and-sustainability-report-2017.pdf>

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

Please state if you have any future plans to do so?

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

none

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

do not know

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.axfood.com/globalassets/startsidea/investerare/ar17/axfood-annual-and-sustainability-report-2017.pdf>

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**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

Bofrost\* Dienstleistungs GmbH & Co. KG

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0075-14-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

111.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

111.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	82.00			
2.3.4	Segregated	29.00			
2.3.5	Identity Preserved				
2.3.6	Total volume	111.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

---

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

---

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2016

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**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2016

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**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Germany

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**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

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#### **Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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**4.2 Please explain why**

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#### **Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

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#### **Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

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#### **Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Boots UK Limited

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0005-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

---

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

71.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

10.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1,015.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,096.00 Tonnes

---



**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	13.00	8.00		764.00
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	37.00	2.00		236.00
2.3.4	Segregated	21.00			15.00
2.3.5	Identity Preserved				
2.3.6	Total volume	71.00	10.00		1015.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 90%
- 2.5.4 North America 5%
- 2.5.5 South America --%
- 2.5.6 Middle East 1%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia 4%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2010

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2014

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

palm oil content in individual products is very low and in the form of derivative ingredients

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- i) Continue to include the requirement for RSPO certified sustainable palm oil in product specifications and technical standards
- ii) Continue to work with ingredient suppliers to improve the availability of RSPO Supply Chain certified palm oil based ingredients.
- iii) As a member of the retailer Palm Oil Group work collectively with the RSPO to improve the availability and credibility of RSPO Supply Chain certified palm oil
- iv) As a member of the Retailer Palm Oil Transparency Coalition work collectively with palm oil traders and first importers to improve supply chain verification and standards for certified sustainable palm oil

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: [http://www.boots-uk.com/media/3870/boots\\_code\\_of\\_conduct\\_for\\_ethical\\_trading-1-1.pdf](http://www.boots-uk.com/media/3870/boots_code_of_conduct_for_ethical_trading-1-1.pdf)
- Labour rights  
No file was uploaded  
Related link: [http://www.boots-uk.com/media/3870/boots\\_code\\_of\\_conduct\\_for\\_ethical\\_trading-1-1.pdf](http://www.boots-uk.com/media/3870/boots_code_of_conduct_for_ethical_trading-1-1.pdf)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

- i) Technical standards and supplier requirements specifying the use of Certified Sustainable Palm Oil
- ii) Guidance on Certified Sustainable Palm Oil through our supplier portal
- iii) Direct supplier engagement
- Communication is in local languages via our in country sourcing offices (Hong Kong, Thailand, USA)

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

Yes

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes

**When do you plan to start your support for independent smallholders**

2020

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

i) lack of availability of ingredients and derivatives of palm oil /pko from supply chain certified sources ii) Engagement with NGOs to improve the credibility of RSPO certification. Retailers are often targetted by NGOs regarding issues with RSPO producers and growers

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Engagement through the Retailer Palm Oil Group. Establishment of the Retailer Palm Oil Transparency Coalition to independantly assess first importers with the aim of raising standards. first report published in 2018

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://www.boots-uk.com/corporate-social-responsibility/what-we-do/marketplace/sustainable-supply-chains/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Carrefour

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0016-06-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Argentina, Belgium, Brazil, China, France, Italy, Poland, Romania, Spain, Taiwan

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

11,457.00 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

11,457.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	3133.00			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	4776.00			
2.3.4	Segregated				
2.3.5	Identity Preserved	3548.00			
2.3.6	Total volume	11457.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 96%
- 2.5.4 North America --%
- 2.5.5 South America 3%
- 2.5.6 Middle East --%
- 2.5.7 China 1%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2022

**Comment:**

We are expecting to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in our own brand products without derivatives in 2020 for France and in 2022 for the other countries of Carrefour Group.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We use the Trademark mostly when the product is segregated certified and when there is enough space in the pack. For example we use the trademark on ice cream, margarine, biscuits and home and personal care goods of our own brand.

**Actions for Next Reporting Period**



### 5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Carrefour achieved 2 important targets in 2015 and will pursue its action plans toward a more responsible offer. Our ambition is to ensure that the palm oil we use comes from sources that do not contribute to deforestation.

Concerning palm oil and palm kernel oil (without derivatives), we aim to increase the part of physical traceable supply chains in our global volumes and progressively eliminate the use of book and claim certificates. We would like reach 0% of book&claim certificates at the end of 2018 and 100% of segregated at the end of 2020 for France and 2022 for the other countries of Carrefour Group.

Concerning palm and palm kernel oil derivatives we plan to use derivatives certified MB in the products of our own brand Ecoplanet. For the other own brands these derivatives should be issued from RSPO supported suppliers or from an equivalent approach.

We also plan identify key actors in our supply chain, and use it as a tool to reach sustainability. Carrefour value dialogue with upstream actors of the supply chain, and we will continue to dialogue in order to implement our sustainable sourcing criteria and operate the transformation of the market. In 2015, Carrefour delivered 50 products respecting its sustainable sourcing criteria and plan to develop these volumes in 2018 in collaboration with our key suppliers.

We will also continue to dialogue with our stakeholders by organizing a new roundtable ( NGO, suppliers, scientist, national brand) to report and create innovation.

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## Reasons for Non-Disclosure of Information

### 6.1 If you have not disclosed any of the above information, please indicate the reasons why

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## Application of Principles & Criteria for all members sectors

### 7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints  
 Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)  
 Related link: <http://www.carrefour.com/sites/default/files/Carrefour%20Supplier%20Charter%20-%20Sustainable%20Palm%20Oil%20ven%2011062014.pdf>
  - Water, land, energy and carbon footprints  
 Uploaded file: [R-Policies-to-PNC-landuseright.pdf](#)  
 Related link: <http://www.carrefour.com/sites/default/files/Carrefour%20Supplier%20Charter%20-%20Sustainable%20Palm%20Oil%20ven%2011062014.pdf>
  - Ethical conduct and human rights  
 Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)  
 Related link: <http://www.carrefour.com/sites/default/files/Carrefour%20Supplier%20Charter%20-%20Sustainable%20Palm%20Oil%20ven%2011062014.pdf>
  - Labour rights  
 Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)  
 Related link: <http://www.carrefour.com/sites/default/files/Carrefour%20Supplier%20Charter%20-%20Sustainable%20Palm%20Oil%20ven%2011062014.pdf>
  - Stakeholder engagement  
 Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)  
 Related link: <http://www.carrefour.com/sites/default/files/Carrefour%20Supplier%20Charter%20-%20Sustainable%20Palm%20Oil%20ven%2011062014.pdf>
  - None of the above
-

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Please find more information in our annual report accessible on our website.

You will find below presentation of our code of professional conduct, ethics committees and social and ethical charter for suppliers.

Carrefour Code of Professional Conduct :

This Code provides a simple, consistent joint frame of reference that sets out the Group's values and commitments, set out in a dedicated document featuring 10 principles that are applicable to all employees: strictly comply with the law, contribute to a safe, healthy working environment, make a commitment to diversity and working conditions that respect everyone's needs, protect the business's assets and resources, guarantee the confidentiality of the business's data, avoid conflicts of interest, reject any form of corruption, develop fair and transparent commercial practices, ensure reliable and accurate reporting and be an ambassador for Carrefour. Its goal is to formalise both a framework within which the Carrefour Group can carry out its business activities and ethical rules according to which all Group employees must perform their professional activities on a daily basis. All Carrefour Group employees commit themselves to abiding by the Code and the principles it sets out with regard to actions and behaviour. Executive directors are responsible for disseminating the Code and ensuring its implementation within their area of responsibility. Several aids have been developed and disseminated within the Group as part of the roll-out of the Code of Professional Conduct, including e-learning, a booklet, posters, an implementation kit for managers and an area on Carrefour intranet.

Group Ethics Committee:

The Group Ethics Committee functions as the body responsible for overseeing and assessing application of the principles set out in the Carrefour Code of Professional Conduct. It is chaired by the Chief Human Resources and Organisation Officer. Other members include the Secretary General, the Group Legal director, the Executive director for Convenience Stores and Promocash and the Risks and Compliance director. This committee ensures the dissemination and understanding of and compliance with the Code of Professional Conduct throughout the Group. It reviews and issues opinions on all ethical matters related to the way in which Carrefour's activities are managed. It monitors the proper functioning of the Country Ethics Committees and alert systems, while guaranteeing the necessary conditions for their independence. The Group has set up an Ethics Committee in each country in which it operates in order to ensure a coherent, consistent approach across the business. The Country Ethics Committees are the local bodies in charge of monitoring compliance with the Group's Code of Professional Conduct's principles. The Country Ethics Committees rely on professional misconduct/malpractice alert systems set up in most Group countries, in accordance with local regulations. These systems operate both internally and externally to inform the Country Ethics Committee of any behaviour or situation that runs counter to Carrefour's ethical principles. If such a situation does arise, the Ethics Committee launches a detailed investigation and a remedial action plan.

Social and ethical charter for Carrefour product suppliers: Carrefour has elaborated a Social and Ethical Charter, which is appended to contracts signed by Carrefour's ownbrand product suppliers. In its Social and Ethical Charter, express Carrefour's commitment to retail that complies with ethical standards and operates within the law and respects human rights, in line with the principles of the United Nations Global Compact and Carrefour Code of Professional Conduct. By signing the Charter, suppliers commit to operating strictly within the law, undertaking not to impede competition law in any way, avoiding conflict-of-interest situations, disallowing any form of corruption and guaranteeing confidentiality. In terms of employment rights, suppliers must undertake to comply with seven fundamental principles: 1. Prohibiting forced or compulsory labour; 2. Prohibiting child labour; 3. Respecting freedom of association and recognising the right to collective bargaining; 4. Prohibiting any form of discrimination, harassment or physical or psychological violence; 5. Guaranteeing that necessary health and safety measures are taken; 6. Offering workers decent salaries, benefits and working conditions; 7. Guaranteeing working hours in line with international standards.

**Uploaded files:**

[R-Policies-to-PNC-guidlinetouptake.pdf](#)

**Link to Website**

<http://www.carrefour.com/registration-documents/2016-registration-document>

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<http://www.carrefour.com/registration-documents/2016-registration-document>

No

Please explain why

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

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**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Carrefour considers that RSPO is one of the most credible collective initiative towards sustainable palm oil today and it is in best position to make sustainable palm oil the norm globally. However, we are convinced that RSPO must seek for improvement in order to fulfill its vision as other initiatives like the POIG. Carrefour encourages the RSPO NEXT proposition and believe that RSPO members shall work to ensure RSPO Next standard as soon as possible. We also believe that simplification is possible to develop accessibility of RSPO to small and medium companies. For instance, equivalence should be developed between supply chain certification and other existing certification guarantying traceability.

### 2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Carrefour is working at different levels and with various stakeholders in order to contribute to RSPO vision, from supply chain actors to NGOs. Carrefour has been active as an Executive Board member of RSPO from 2009 to 2013. Carrefour wants to contribute to RSPO efficiency and robustness and fully share its vision to make sustainable palm oil the norm. Through collective collaboration, this year, Carrefour participates actively to the revision of P&C of the RSPO. Carrefour contributes to set a global standard and ensure better production globally. Carrefour has been involved in many of the RSPO's activity such as commenting the RSPO Communication and Claim Standard and supporting the RSPO NEXT proposal. In June 2014, Carrefour published its Sustainable Palm Oil sourcing Policy, where is asserted Carrefour commitment to source 100% RSPO palm oil in its private label product, with an objective of physically segregated RSPO certified palm oil when market maturity allows it. In 2015, Carrefour achieved its commitment to use 100% sustainable palm oil among its own brand products. Carrefour also support the RSPO voluntary criteria. To demonstrate feasibility on the short term, Carrefour proved the feasibility of this Policy on the short term with 50 products. Regarding other branded goods, Carrefour is working through various channels in order to encourage other actors joining this effort. As an example, Carrefour is member of the CGF and active participant to its environmental sustainability steering committee. Carrefour is communicating on its progress towards sustainable palm oil to its various stakeholders and organized in 2015 a round table with NGO, suppliers, National Brands and scientist to share progress. This year Carrefour organized a meeting with stakeholders about the forest and published a book with its commitments to eliminate deforestation in our supply chain for four raw materials (palm oil, soya, wood and Brazilian beef).

### 3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:

[Carrefour\\_ForestryPolicy\\_EN\\_Lo\\_Res.pdf](#)

Link: <http://www.carrefour.com/sites/default/files/docderefveng2016access.pdf>

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Coles Supermarkets Pty Ltd

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0030-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

4,343.40 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

865.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

940.50 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6,148.90 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	170.00	317.00		
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	4130.20	548.00		940.50
2.3.4	Segregated	43.20			
2.3.5	Identity Preserved				
2.3.6	Total volume	4343.40	865.00		940.50

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 100%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2012

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**Comment:**

Since 2015, all Coles Brand food and drink products contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles Brand products. Non-food Coles Brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Australia

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

- Label space is at a premium and we need to make choices regarding on pack messaging. - In some cases, the volume of sustainable palm oil is very small, making the use of the logo potentially miss-leading. - There remains ambiguity in Australia around the benefits of sustainable palm oil verses boycotting which makes on-pack use of the logo problematic.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Coles will continue to roll-out the use of palm oil labelling and sustainable palm oil claims on the back of pack. Coles will continue to work with our supply chain on the conversion of non-food palm oil derivatives to sustainable sources.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded
- Labour rights  
No file was uploaded
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

Please refer to the below links (available in English):

<https://sustainability.wesfarmers.com.au/media/2222/2017-wesfarmers-sustainability-full-report.pdf>

<https://www.coles.com.au/corporate-responsibility/sustainability/responsible-sourcing>

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://sustainability.wesfarmers.com.au/our-data/reporting-carbon-emissions/>

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Other retailers in the Australian market have made 'negative claims' for products that do not contain palm oil ('100% Palm Oil Free'), which has placed pressure on the remainder of the market who are advocating the use of responsibly sourced palm oil. Coles continues to communicate our public position that we support sustainable palm oil production and clear labelling. Traceability, availability and cost of palm oil/palm kernel oil-based non-food derivatives remains challenging. Less modified ingredients such as RSPO certified glycerine and soap noodles are relatively accessible, but surfactants and emollients are not.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Coles aims to support the production of sustainable Palm Oil by transitioning to only using sustainable palm oil in Coles Brand products. Coles labels palm oil where it is used in Coles brand products, to make it easier for customers to make informed purchasing decisions. Our policy ensures we always identify palm oil instead of using the generic term 'vegetable oil'.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.coles.com.au/corporate-responsibility>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Compass Group PLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0033-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler  
 Retail  
 Food service providers  
 Own-brand  
 Third party brands  
 Biofuels

 **Other:**

Compass Group is a world leading food and support services company. It is important to note that we do not manufacture any products or have any own label products, and do not purchase palm oil directly. This means that whilst we can help to influence the product specifications that we purchase from suppliers, we do not have direct control of their composition/ingredients sourcing. That said, we recognise that we have a responsibility to work with our suppliers to ensure that the palm oil used in our kitchens and in the manufacturing of the products we buy is Certified Sustainable Palm Oil (CSPO).

Palm oil used back of house in our kitchens:

The main products that we use containing palm oil (cooking (frying) oil and margarine/vegetable oil based spreads) are used to prepare food in our kitchens. Although not Compass Group 'own brand', for the purposes of our palm oil strategy, all palm oil, and palm oil based products used back of house (i.e. in our kitchens to prepare food) will be captured and reported under our 'own brand' commitments.

Palm oil in other manufacturers' brands that we source:

Many of the products that Compass Group source from other manufacturers either directly contain palm oil, or palm oil products were used in the manufacturing process. These products will be captured and reported under our commitments for 'third party brands'.

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,972.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,972.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	2185.00			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	385.00			
2.3.4	Segregated	382.00			
2.3.5	Identity Preserved	20.00			
2.3.6	Total volume	2972.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 7%
- 2.5.3 Europe (incl. Russia) 60%
- 2.5.4 North America 9%
- 2.5.5 South America --%
- 2.5.6 Middle East 24%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2017

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2017

**Comment:**

This year, we took the landmark step of purchasing PalmTrace credits to cover the uncertified volume of palm oil (within cooking (frying) oil and margarine/vegetable oil based spreads) being used back of house (ie. in our kitchens).

This equates to 2185 metric tonnes of palm oil.

We collated palm oil volume data from markets that contribute in excess of 93% of our annual group revenue. In order to better represent a global value, this volume was scaled up to represent 100% of annual group revenue.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2022

**Comment:**

Compass Group have committed to 100% sustainable palm oil from physical supply chains (Identity Preserved, Segregated, and/or Mass Balance) by 2022 for all palm oil that is used in our kitchens to prepare food (ie. treated as own brand).

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Compass Group does not source any 'own brand' products.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In 2017, we successfully implemented a data capture system to measure the volume of palm oil used across markets that contribute in excess of 93% of our annual group revenue. This system also captures the volume that comes from RSPO member companies, that is RSPO certified. In 2018 this system will be implemented in the remaining markets to provide more accurate globally representative values. We recognise that some of the products we source (margarine/vegetable oil based spreads, for example) may contain a small volume of other palm oil derivatives such as palm kernel oil. Although our data capture system does not currently capture this volume separately to the crude and refined palm oil, we are exploring options in terms of how we might split this volume out in future.

Compass Group will continue to promote the use of certified sustainable palm oil in other manufacturers' brands. Compass Group has several KPIs in place to promote CSPO use along its supply chain and continues to make steady progress towards achieving our commitments surrounding the sustainable procurement of palm oil.

- In 2018 we will continue to roll out our Compass Palm Oil Supplier Questionnaire across our key suppliers, however our complex supply chain structure makes this process challenging. We commit to having full transparency on products with palm oil, its quantities, and the identification of the split of sustainable and non-sustainable palm oil including the supply chain method in place. We are passionate about increasing visibility, and in 2016 successfully implemented data capture systems in the UK to record the classification of palm oil contained in purchased products and the specific RSPO supply chain method used to certify. These data capture systems will be rolled out across our other major markets, commencing with Europe and North America in the near future.
- Based on the data collected, Compass Group will look to set incremental targets towards CSPO in other manufacturer's products
- Compass Group will continue to raise awareness among suppliers and work with them towards the sustainable sourcing of palm oil

**Raise internal awareness**

- Continue to raise awareness internally and promote employee engagement on responsible sourcing of palm oil and palm oil products, through regular communications
- By the end of 2018, we will have provided a detailed palm oil policy brief/position statement to all of our global markets. This will help to increase awareness on environmental issues and specifically the impact of sourcing non-sustainable palm oil and present Compass Group commitments to CSPO.

**Buyer training**

- Roll out buyer training on responsible sourcing highlighting the risks and opportunities associated with palm oil and palm oil products, and share best practice
- Monitor a KPI demonstrating the proportion of buyers trained in responsible sourcing and report back in the next ACOP

**Publish a palm oil position statement**

- This document will clearly set out our responsible sourcing commitments which specifically relate to the sourcing of palm oil and palm oil products
- It will also provide an overview of our achievements to date and set out our action plan over the medium and long term

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Environmental%20Policy%20S](http://www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Environmental%20Policy%20S)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: [www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%20Huma](http://www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%20Huma)
- Labour rights  
No file was uploaded  
Related link: [www.compass-group.com/content/dam/compass-group/corporate/Who-we-are/Policies/MSA%20statement%202%20Oct%2017.p](http://www.compass-group.com/content/dam/compass-group/corporate/Who-we-are/Policies/MSA%20statement%202%20Oct%2017.p)
- Stakeholder engagement  
No file was uploaded  
Related link: [www.compass-group.com/content/dam/compass-group/corporate/Who-we-are/Policies/Code\\_of\\_Conduct\\_Feb11v2\\_RevisedJan](http://www.compass-group.com/content/dam/compass-group/corporate/Who-we-are/Policies/Code_of_Conduct_Feb11v2_RevisedJan)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Compass Group regularly update our policies and standards which are circulated internally, with suppliers and/or published on our website.

Specific examples of information circulated in the past year include:

**Compass Group 2017 Corporate Responsibility report**

This report is available on our website via the link below. Pages 22-23 of this report set out our priorities in terms of responsible sourcing. Our responsible sourcing KPI's and targets can be seen on pages 32-35.

**Compass Group deforestation factsheet**

In 2016 Compass Group commissioned a specialist service provider to draft a deforestation fact sheet which was designed and used to communicate soy/palm/beef deforestation risks to our global businesses, with an initial focus on Latin America. We will continue to roll-out versions of this document globally throughout 2018.

Compass Group continue to participate in the annual RSPO Roundtable meetings and attended the 15th meeting in Bali, Indonesia in November 2017. We will present an executive summary of the conference to our global procurement leadership forum every year, highlighting key observations, opportunities, challenges and overall industry progress.

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%202017%20CR%20Report.pdf](http://www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%202017%20CR%20Report.pdf)

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%202017%20CR%20Report.pdf](http://www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%202017%20CR%20Report.pdf)

No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No



## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Compass Group operates at around 55,000 client locations and has a complex multi-tiered supply chain through which it sources the ingredients required to service our clients. Within our supply chain we procure a wide range of commodities from raw ingredients to processed food and drink, but not palm oil directly. Due to such complexities and our widespread support of SME suppliers, we are on a 'journey' of improving the visibility of those products identified with a material level of palm oil content. We have developed data capture systems to gather information on the sustainability standards applied to the palm oil contained in purchased products, this has been successfully implemented in the UK. We plan to roll such systems out to other global markets - initially Europe and North America. As use of palm oil is limited within Compass Group, our ability to roll out such systems is dependent on other drivers. We continue to develop and roll out expansive IT systems in wider geographies although the rate of deployment has been a challenge. We have developed a range of sustainable procurement standards, along with training materials on the issues around palm oil. The process of implementation includes a requirement for each country to identify suppliers where risks may exist and to begin to challenge those suppliers to provide products containing sustainably sourced commodities. We actively support the more proactive of our suppliers who are opting for CSPO such as Unilever, and our European French fries suppliers (100% of the contracted volume we purchase is from RSPO members, with 100% of the constituent palm oil being RSPO certified). The need for increased resources is another major hurdle in the use and/or promotion of CSPO. Especially in relation to our complex supply chains, increased administration burden could lead to a significant rise in costs. Although we are happy to devote more resources to promote and use CSPO, it should be noted that although Palm Oil containing products play a role in the Compass Group value chain, they do not constitute a significant proportion of revenue.

### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Compass Group has responded to the CDP Forests program and the WWF Palm Oil buyers scorecard for a number of years and will continue to do so in 2018.

### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:**

[www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%202017%20CR%20Report.pdf](http://www.compass-group.com/content/dam/compass-group/corporate/Acting-responsibly/Compass%20Group%202017%20CR%20Report.pdf)

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Coop Sverige AB

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0053-12-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Sweden

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

4.38 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

160.01 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

657.08 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

821.47 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder		70.00		20.00
2.3.3	Mass Balance	4.38	13.06		36.18
2.3.4	Segregated		40.52		473.16
2.3.5	Identity Preserved				12.43
2.3.6	Total volume	4.38	123.58		541.77

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher		38.10		118.79
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume		38.10		118.79

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2011

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2017

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Sweden

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2016

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

To introduce a new labell is not wanted by consumers. We encourage our consumers to read more about our work in palm oil on [coop.se](http://coop.se) writing on some of our products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In any communication on palm oil we inform and talk about the RSPO palm oil criterias. 2017 we launched a website for informations on palm oil in cooperation with the food and cosmetic and detergents industry in Sweden. [hallbarpalmolja.se](http://hallbarpalmolja.se)

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)  
Related link: <https://www.theconsumergoodsforum.com/initiatives/environmental-sustainability/key-projects/deforestation/>
- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We are engaged in the SISPO project together with The Swedish Cosmetics, Detergents and Toiletries Association, other Swedish retailers and industry in the website [www.hallbarpalmolja.se](http://www.hallbarpalmolja.se) in english and swedish  
Swedish retailers organisation have publiced a policy on sustainable palmoil 2016 <https://www.svenskdagligvaruhandel.se/riktlinjer/branschoverenskommelser/branschgemensamma-insatser-hallbar-palmolja/>

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

We are taking 100 % responsibility for our own brands are have 100 % certified palm oil in our products since 2011.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.coop.se/contentassets/ceea577a33004baaa560cb8e4510590c/coop-arsrapport-2017.pdf>

No

Please explain why

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

Yes

**If yes, how are you supporting them?**

We are in progress of bying OMD credits from Acocofor in Equador to cover 2017 volymes of certified PO and PKO.

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We are engaged in the SISPO project together with The Swedish Cosmetics, Detergents and Toiletries Association, other Swedish retailers and Industry organisation.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Business to business discussions.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[Coop Sweden 3 of May 2018.pdf](#)
-



## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Coop Switzerland

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0003-04-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Switzerland

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,486.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

146.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,632.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher		27.00		
2.3.2	Book and Claim from Independent Smallholder	36.00			
2.3.3	Mass Balance	109.00	119.00		
2.3.4	Segregated	2340.00			
2.3.5	Identity Preserved	1.00			
2.3.6	Total volume	2486.00	146.00		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2009

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2017

**Comment:**

For own brand Food products we set following goals:

Palm oil and oil palm products according to the standards RSPO Identity Preserved or RSPO Segregated.

2017: 100%

2018: 100%

2019: 100%

2020: 100%

Thus, we go further than most retailers as we do not accept RSPO Mass Balance.

For own brand Non Food products we set following goals:

Palm oil and oil palm products according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance.

2017: 73%

2018: 75%

2019: 78%

2020: 80%

We do accept Mass Balance in own brand Non Food products as some important derivatives are not available certified according to RSPO Segregated. In addition, some derivatives are not even available in RSPO Mass Balance. We believe that goals should be SMART. Therefore, we set the goal at 80% by 2020 and not 100%.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?****3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2025

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

We do not communicate minimum standards on our own brand products.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

1. Revise the binding Coop guidelines for palm oil for all suppliers that deliver own brand products.
2. Promote a switch to palm oil and oil palm products in our own brand products that complies with the requirements of POIG (Palm Oil Innovation Group).
3. Participation in the RPOTC (Retailers' Palm Oil Transparency Coalition), in order to assess and push forward palm oil manufacturers and importers in Switzerland to implement further sustainability measures.
4. Ask suppliers of brand products to use only palm oil and oil palm products that comply with the standards RSPO Identity Preserved and RSPO Segregated.
5. Active involvement in the Retailers' Palm Oil Group and with RSPO.
6. Communication about the use of certified sustainable palm oil in the Coop newspaper and on our webpage.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link:  
[www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html](http://www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html)
- Water, land, energy and carbon footprints  
No file was uploaded  
Related link:  
[www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html](http://www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html)
- Ethical conduct and human rights  
No file was uploaded  
Related link:  
[www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html](http://www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html)
- Labour rights  
No file was uploaded  
Related link:  
[www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html](http://www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html)
- Stakeholder engagement  
No file was uploaded  
Related link:  
[www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html](http://www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have actively communicated our binding guideline for the use of sustainable palm oil in own brand products throughout our supply chains.

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r\\_palmoel\\_e.pdf](http://www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r_palmoel_e.pdf)

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.coop.ch/content/act/en/principles-and-topics/main-topics/energy-and-climate.html](http://www.coop.ch/content/act/en/principles-and-topics/main-topics/energy-and-climate.html)

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No

**Please explain why**

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**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

Yes

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**If yes, how are you supporting them?**

We have a broad assortment of Fairtrade certified products. These products are mainly produced by smallholders, who profit from the Fairtrade scheme and premium. Also, we have direct collaborations with different cooperatives of smallholders worldwide and support them financially (e.g. development of a Fairtrade certified cashew supply chain in Benin)

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Transparency is an issue. As a retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with Swiss palm oil manufacturers and importers proved to be a successful approach to address that issue. Still, complexity remains high. It is also difficult to get derivatives and palm kernel oil as RSPO Mass Balance or Segregated as the market does not provide it, in particular for Non Food products. Another challenge is that there are many different initiatives, which should be in line with RSPO (e.g. POIG). We promote through the Retailers' Palm Oil Group that RSPO actively approaches new initiatives to find common solutions.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

1. Cooperation with RPOTC (Retailers' Palm Oil Transparency Coalition). 2. Ambitious timebound plan to achieve 100% RSPO Identity Preserved or RSPO Segregated palm oil in our own brand Food products. 3. Ambitious timebound plan to switch to RSPO Mass Balance or higher in our own brand Non Food products. 4. Well organized yearly monitoring for suppliers. 5. Addressing suppliers of brand products stating that we expect them to switch to physically sustainable palm oil according to the criteria of RSPO. 6. Engagement with key stakeholder (e.g. WWF, Greenpeace). 7. Reports in our Coop newspaper on RSPO certified sustainable palm oil.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html](http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Costco Wholesale Corporation

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0084-16-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

0.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

0.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	0.69			1379.38
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	4771.00	278.65		7028.04
2.3.4	Segregated	145.18	5.65		10.54
2.3.5	Identity Preserved	215.53			
2.3.6	Total volume	5132.40	284.30		8417.96

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 1%
- 2.5.3 Europe (incl. Russia) 3%
- 2.5.4 North America 93%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia 3%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2021

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2021

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2021

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Not at this time.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to request our Kirkland Signature suppliers that use palm oil and oil palm products to sign our supplier commitment stating that they are committed to help us reach our goal of using all RSPO certified Palm Oil by 2021 or sooner. We will continue to work with our Kirkland Signature suppliers to help them transition to RSPO certified Palm Oil.

We have identified our private label supplier that are not currently using CSPO in our Kirkland Signature items and are working with them on a time bound plan to be compliant.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: We are reporting globally for our own brand Kirkland Signature. For section 2.2 & 2.4 we have not collected data for the other brands that we sell.

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.costco.com/sustainability-buildings.html>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.costco.com/sustainability-human-rights.html>
- Labour rights  
No file was uploaded  
Related link: <https://www.costco.com/sustainability-human-rights.html>
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

**PALM OIL POLICY 2015**

Costco Wholesale is committed to ensuring that the palm oil contained in our Kirkland Signature products is responsibly and sustainably sourced. To this end, we will continue to work with our suppliers to move toward RSPO (Roundtable on Sustainable Palm Oil) certified (or equivalent) palm oil, palm kernel oil and palm oil derivatives ('palm oil'). Our goal is that all palm oil used in Kirkland Signature products will be 100% RSPO certified (or equivalent) by 2021 or sooner.

In addition, we support practices to help achieve zero net deforestation and support smallholders. Accordingly, our goal is for all Kirkland Signature suppliers to source palm oil based upon the following principles by 2021 or sooner:

1. Compliance with RSPO Principles (or equivalent).
  2. Protection of High Conservation Value (HCV) and High Carbon Stock (HCS) forests.
  3. No new development on peatlands and the use of Best Management Practices for existing plantations on peatlands.
  4. Commitment to no-burn policies.
  5. Commitment to traceable and transparent palm oil supply chains.
  6. Respect for human rights, including the right to free, prior and informed consent, for community stakeholders impacted by expansion.
  7. Support for the integration of smallholders into sustainable supply chains.
  8. Compliance with Costco's Supplier Code of Conduct and applicable international, national and local laws and regulations.
- We will work with our suppliers to update our progress annually and will include such progress on our website.  
September 2015 (Updated)

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.costco.com/wcsstore/CostcoUSBCCatalogAssetStore/feature-pages/Attachment/16w0604-sustainability-palm-oil.pdf>

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.costco.com/sustainability-buildings.html>

No

**Please explain why**

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## **Support Smallholders**

### **9.1 Are you currently supporting any independent smallholder groups?**

Yes

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#### **If yes, how are you supporting them?**

In 2017, Costco's 14-month partnership project with IDH Sustainable Trade Initiative, Winrock International and Cargill to develop a draft Protocol for Oil Palm Independent Smallholders for Sustainable and Responsible Management of Peat Areas was completed. In 2016, Winrock led a series of meetings and workshops with smallholders, government representatives, researchers, NGOs and other stakeholders to develop a draft Protocol that sets forth a step-by-step program to manage peatlands in a sustainable manner, increase market access for smallholders and reduce greenhouse gas emissions. The draft Protocol was field-tested with collectors, palm mills and farmers in Siak regency, Riau Province, Indonesia. With their input the draft Protocol was further revised and then presented at a national seminar for additional feedback and dissemination of information. The Protocol is being shared with other organizations to promote implementation and alignment. The goal is to make it available to all stakeholders to serve as a sustainable guideline for smallholders to preserve peat areas.

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

To date we have not encountered any significant obstacles.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Costco supports the vision of RSPO to transform markets by requiring our current and future private label suppliers to use CSPO in all of our Kirkland Signature products by 2021 or sooner. Costco has also signaled to our branded suppliers that we support RSPO and encourage them to use CSPO in the branded products they provide to us.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.costco.com/sustainability-introduction.html>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

DAVIS TRADING COMPANY LIMITED

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0060-14-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

New Zealand

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

472.84 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

3,563.40 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4,036.24 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume				

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	472.84			3563.40
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume	472.84			3563.40

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia 70%
- 2.5.10 Malaysia 30%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2007

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2007

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2007

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

New Zealand

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

RSPO Trademark is used for products purchased directly from the manufacturers (margarine and shortening based products). RSPO Trademark isn't applied to palm oil and glycerine products as these are purchased in bulk amounts and repackaged. RSPO claim is made on the product specification.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

All products that we import are RSPO certified (MB, SG). We will continue to ensure compliance to the RSPO standard through our supplier monitoring program, specification management, monitoring of palm oil usage within the New Zealand market. We will encourage the use of the SG module with our customers where possible.

For locally sourced product containing Palm Oil, we will continue to support suppliers that use RSPO certified palm oil products.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: NA

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement  
No file was uploaded
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

All products that we import are RSPO certified (MB, SG). We will continue to ensure compliance to the RSPO standard through our supplier monitoring program, specification management, monitoring of palm oil useage within the New Zealand market. We will encourage the use of the SG module with our customers where possible.

For locally sourced product containing Palm Oil, we will continue to support suppliers that use RSPO certified palm oil products.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

We are monitoring our Carbon Dioxide emissions in relation to our transport operations. We are not producers of RSPO products, only distributors.

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

None to be reported

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Our board of directors are committed to only sourcing 100% RSPO certified palm oil products. We only import 100% RSPO certified products under our Tradewinds brand. For locally sourced products, we continue to push suppliers to commit to using sustainable palm oil and consideration of alternate supply will be taken if the supplier is not willing to show compliance.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Dirk Rossmann GmbH

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0089-16-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

328.96 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

86.68 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

4,661.19 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

5,076.83 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	0.26			287.65
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	68.36	82.95		3582.52
2.3.4	Segregated	111.54	3.47		9.70
2.3.5	Identity Preserved	107.52			4.00
2.3.6	Total volume	287.68	86.42		3883.87

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2016

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2021

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2026

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Germany

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Because on the contract with the RSPO organisation, and the kind of membership, this issues has to be checked in communication with the RSPO, actually this process isn't finished.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Additional communication with suppliers, integration of the relevant RSPO-linked requirements in our general product specifications and contract material.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Some of the questions are not fokused on the situation of retailers and can not be answered. For any further information please do not hesitate to contact us.

**Application of Principles & Criteria for all members sectors**



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.rossmann.de/unternehmen/verantwortung/umwelt/nachhaltigkeit-bei-unseren-marken.html>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.rossmann.de/unternehmen/verantwortung.html>
- Labour rights  
No file was uploaded  
Related link: <https://www.rossmann.de/unternehmen/verantwortung/umwelt/nachhaltigkeit-bei-unseren-marken.html>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://www.rossmann.de/unternehmen/verantwortung/umwelt/nachhaltigkeit-bei-unseren-marken.html>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

General product specification, meetings and communication between product manager of Rossmann and suppliers, press communication.

Languages: German & English

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.rossmann.de/unternehmen/presse/pressemeldungen/160301-Palmoel-Einsatz-bei-ROSSMANN.html>

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

As retailer we address this topic to our private label producers. Our process to reach 100% certified palmoil products is still going on with a successful increasing development.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.rossmann.de/unternehmen/presse/Nachhaltigkeitsbericht.html>

No

**Please explain why**

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

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**If yes, how are you supporting them?**

<https://www.rossmann.de/unternehmen/verantwortung/umwelt/nachhaltigkeit-bei-unseren-marken.html>

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Derivates with MB-Certification are very rare, e.g. Glycerin based on raps seed oil isn't available, so Glycerin based on (certified) palm oil must be used. Certified derivates are not available for all kind of raw materials, e.g. for some special surfactants. Actions: In case of bad availability we have tried to develop new recipies with other raw materials.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

FONAP Membership, susainability report on the website, communication with NGO's.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://www.wwf.de/themen-projekte/landwirtschaft/produkte-aus-der-landwirtschaft/palmoel/palmoel-check/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

EDEKA ZENTRALE AG & Co. KG

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0054-12-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3,495.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

246.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

9,284.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

13,025.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				1421.00
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	38.00	56.00		855.00
2.3.4	Segregated	3457.00	190.00		7008.00
2.3.5	Identity Preserved				
2.3.6	Total volume	3495.00	246.00		9284.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2014

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Germany

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Margarine, Cookies, sweets

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Using sustainable palm oil is a prerequisite of EDEKA's own brand products containing palm oil. It is one of the committed aims we agreed upon with our Partner for Sustainability, the WWF. To meet this requirement, our individual product specifications have been adapted, allowing our suppliers only to use sustainable palm oil.

Furthermore, EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% segregated palm oil in our private label products. Therefore we are currently engaged in an FONAP working group to develop feasible goals in a step-by-step approach. This includes the inclusion of additional requirements, which are as follows:

- No illegal FFBS
- Disclosure of GHG gas emissions
- No peat-land and HCV land-use change
- No use of critical pesticides e.g. WHO class 1 a & b

Furthermore we want to start a smallholder Project within our Membership in FONAP.

In addition, EDEKA has set itself the target of achieving at least 30 percent of the palm oil used in EDEKA own products by 2020, which are in line with the verification of the Palmoil Innovation Group (POIG).

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)  
Related link: [http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche\\_verantwortung/umwelt\\_2/umwelt.jsp](http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche_verantwortung/umwelt_2/umwelt.jsp)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
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Related link: [http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche\\_verantwortung/sortiment/qualitaetsstandards/qualitaetsstandards.jsp](http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche_verantwortung/sortiment/qualitaetsstandards/qualitaetsstandards.jsp)
- Labour rights  
No file was uploaded  
Related link: [http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche\\_verantwortung/sortiment/qualitaetsstandards/qualitaetsstandards.jsp](http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche_verantwortung/sortiment/qualitaetsstandards/qualitaetsstandards.jsp)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We included our Goals in our product requirements, which we always send to our suppliers and other important stakeholders. They are available in english in german.

**Uploaded files:**

[R-Policies-to-PNC-guidlinetouptake.pdf](#)

**Link to Website**

<https://www.edeka.de/nachhaltigkeit/unsere-wwf-partnerschaft/palmoel/index.jsp>

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

Please state if you have any future plans to do so?

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

Yes

If yes, how are you supporting them?

We are member of The Forum for Sustainable Palm Oil (FONAP). The FONAP runs a smallholder Project. As a member we are also participating in this Project.



## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have encountered an enormous complexity of the global supply chain of palm oil. EDEKA and the WWF, as Partners for Sustainability, are working towards making palm oil production as environmentally and socially compatible as possible. Furthermore, we are constantly working with our suppliers to help them find sources of sustainable palm oil in case they face difficulties obtaining sustainable palm oil sources for our own brand products.

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### 2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of FONAP in Germany. Within our Membership we work on the upcoming Review of the RSPO P&C's in 2018. Our aim is to improve the Standard and develop RSPO into more sustainability.

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### 3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:

[WWF\\_EDEKA\\_Fortschrittsbericht\\_englisch\\_RL.pdf](#)

**Link:** [http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche\\_verantwortung/sortiment/partner\\_fuer\\_nachhaltigkeit/handlungsfelder/handlungsfelder.jsp](http://www.edeka-verbund.de/Unternehmen/de/gesellschaftliche_verantwortung/sortiment/partner_fuer_nachhaltigkeit/handlungsfelder/handlungsfelder.jsp)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Etablissements Fr. Colruyt - Etablissementen Fr. Colruyt

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0063-14-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, France, Luxembourg

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

5,076.00 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

532.40 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

5,608.40 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder	377.90	341.40		
2.3.3	Mass Balance	2432.90	180.10		
2.3.4	Segregated	2264.40	10.90		
2.3.5	Identity Preserved	0.80			
2.3.6	Total volume	5076.00	532.40		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2013

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2014

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**Comment:**

By end of 2018

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Belgium, France, Luxembourg

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Already with trademark: spreads (e.g. chocolate spread). No concrete future plan or other product ranges.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are working to achieve in priority 100% RSPO mass balance or segregated crude palm oil in our products by the end of 2018.

Therefore, we will take the following actions:

- Engaging our suppliers to the RSPO's vision of "making sustainable palm oil the norm" and making them aware of their role in the supply chain, so we can strive for a common goal. Making sure that all our suppliers are RSPO member and certified according the RSPO's standards.
- Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains.
- Stressing the importance of meeting our interim milestones and commitments towards sustainable palm oil among our buyers and quality managers for making sustainable palm oil the norm.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

**Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints  
 Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)  
 Related link: [www.colruytgroup.com/wps/portal/cg/en/home/stories/recycling-wastewater-rainwater-drinking%20water/recycling-w](http://www.colruytgroup.com/wps/portal/cg/en/home/stories/recycling-wastewater-rainwater-drinking%20water/recycling-w)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
 No file was uploaded  
 Related link: [www.colruytgroup.com/wps/portal/cg/en/home/stories/?p\\_topic=human-society](http://www.colruytgroup.com/wps/portal/cg/en/home/stories/?p_topic=human-society)
- Labour rights  
 No file was uploaded  
 Related link: [www.colruytgroup.com/wps/portal/cg/en/home/stories/better-working%20conditions-important-for-everyone/better-w](http://www.colruytgroup.com/wps/portal/cg/en/home/stories/better-working%20conditions-important-for-everyone/better-w)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

- yearly we send a letter to our suppliers
- the letter is in 3 languages: Dutch, French and English

Uploaded files:

[R-Policies-to-PNC-guidinetouptake.pdf](#)

**GHG Footprint**

8.1 Are you currently reporting any GHG footprint?

Yes

Uploaded files:

No files were uploaded

Link to Website

[www.colruytgroup.com/wps/portal/cg/en/home/stories/co2-reduction/co2-reduction/](http://www.colruytgroup.com/wps/portal/cg/en/home/stories/co2-reduction/co2-reduction/)

No

Please explain why

**Support Smallholders**

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- As a retailer, the main obstacle is to have complete transparency in the supply chain, because of the complexity of the chain and the use of derivatives coming from different origins, etc., (traceability). - Some derivatives (palm kernel oil) are not yet available in RSPO MB or SG. Sometimes it is impossible to go faster than the industry. - If other clients of a supplier are not yet asking for certified palm oil, it can be more complicated for us to motivate the supplier to switch to RSPO - Different systems (RSPO, RSPO Next, POIG, etc.) and discussions between NGO's make the implementation more difficult. One system accepted by all the stakeholders will be more efficient and convenient, also for the consumers.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

No

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[Website links 2.pdf](#)
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Federation of Migros Cooperatives

---

#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0001-04-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Consumer Goods Manufacturers

### Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer

---

### Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Switzerland

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Switzerland

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

6,161

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

733

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

--

2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

4,637

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

11,531

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	18.00	596.00	-	404.00
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	62.00	6.00	-	2,850.00
2.3.4 Segregated	-	609.00	-	-
2.3.5 Identity Preserved	5,554.00	-	-	-
2.3.6 Total volume	5,634.00	1,211.00	-	3,254.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

**Time-Bound Plan**

**3.1 Date of first supply chain certification (planned or achieved)**

2012

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2012

**3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2012

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

Switzerland

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

**3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?**

2012

### Trademark Related

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

Yes

**Please state which product range(s) and market(s) you intend to apply the Trademark and when you plan to start using the Trademark.**

Margarine, Doughs

Year: 2013

### Actions for Next Reporting Period

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Already now all palm oil and palm kernel oil used is RSPO certified.

For Non-Food products (detergents, personal care,...) Mibelle Group, if available, will source all raw materials based on PO/PKO derivatives from Mass Balance or segregated sources by 2020. To meet this goal, we will increase the volume share of Mass

Balance or Segregated derivatives in all of our products based on the current FONAP targets.

### Reasons for Non-Disclosure of Information

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

--

- Others:

--

### Application of Principles & Criteria for all members sectors

**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

Water, land, energy and carbon footprints

Uploaded file: --

Related link: <https://report.migros.ch/2017/en/progress-report-2017/environment/energy-climate/>

Land Use Rights

Ethical conduct and human rights

Uploaded file: --

Related link: <https://report.migros.ch/2017/en/progress-report-2017/products/processing/>

Labour rights

Uploaded file: --

Related link: <https://report.migros.ch/2017/en/progress-report-2017/products/processing/>

Stakeholder engagement

Uploaded file: --

Related link: <https://report.migros.ch/2017/en/progress-report-2017/products/processing/>

None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

Requirements for our suppliers (only available for our suppliers), Generation M promise (available in German, French, Italian)

Related link:

<https://generation-m.migros.ch/de/nachhaltige-migros/hintergruende/rohstoffe-sortiment/palmoel.html>

---

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

**When do you plan to cover the gap using Book and Claim?**

2012

---

## GHG Footprint

**8.1 Are you currently reporting any GHG footprint?**

Yes

Related link: <https://report.migros.ch/2017/en/progress-report-2017/environment/energy-climate/>

---

## Support for Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes, in 2019

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Switzerland

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,350.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

67.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,417.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	34.00	20.00		
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	203.00	4.00		
2.3.4	Segregated	1113.00	43.00		
2.3.5	Identity Preserved				
2.3.6	Total volume	1350.00	67.00		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2012

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Switzerland

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2012

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Margarine, Doughs

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Already now all palm oil and palm kernel oil used is RSPO certified.  
For Non-Food products (detergents, personal care,...) Mibelle Group, if available, will source all raw materials based on PO/PKO derivatives from Mass Balance or segregated sources by 2020. To meet this goal, we will increase the volume share of Mass Balance or Segregated derivatives in all of our products based on the current FONAP targets.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

**Application of Principles & Criteria for all members sectors**



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://report.migros.ch/2017/en/progress-report-2017/environment/energy-climate/>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://report.migros.ch/2017/en/progress-report-2017/environment/energy-climate/>
- Labour rights  
No file was uploaded  
Related link: <https://report.migros.ch/2017/en/progress-report-2017/products/processing/>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://report.migros.ch/2017/en/overview-of-migros/environment-commitment/in-dialogue-with-migros/>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

Requirements for our suppliers (only available for our suppliers), Generation M promise (available in German, French, Italian)

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://generation-m.migros.ch>

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://report.migros.ch/2017/en/progress-report-2017/environment/energy-climate/>

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes

**When do you plan to start your support for independent smallholders**

2019

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Some derivatives e.g. for nonfood products are not (yet) available from physical supply chains, because of separate supply chain which generates costs and takes time - increasing demand for more stringent criterias regarding peat and deforestation

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

- Migros is founding member of RSPO - Participation in the European "Retailers Palm Oil Group" - in constant dialogue with other stakeholders like WWF - Reports in Migros Magazin (Migros own weekly newspaper distributed to > 2 Mio households in Switzerland) and Migros Homepage

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://report.migros.ch/2017/en/progress-report-2017/products/cultivation-raw-materials/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Foodstuffs Own Brands Ltd

---

#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0059-14-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

New Zealand

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

0.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

0.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume				

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

**Comment:**

Food products only covered at present. Please see note below with regards to non-food products

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2017

**Comment:**

Food products only covered at present. Please see note below with regards to non-food products

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2017

**Comment:**

Food products only covered at present. Please see note below with regards to non-food products

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

New Zealand

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2017

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Since 2016, we have used the trademark on products manufactured at sites which are fully RSPO-certified.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- Any new suppliers, or suppliers of new or amended products will be questioned about any potential ingredients which contain palm oil or derivatives. Any palm oil in use must be from certified source (MB- or Segregated).
- By 2019, our goal is to have palm oil used in all non-food products to have RSPO certification.
- Continue to update information into our in-house data base for ease of use by staff and customer services.

**Reasons for Non-Disclosure of Information**

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

---

## Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
  - Water, land, energy and carbon footprints
  - Ethical conduct and human rights
  - Labour rights
  - Stakeholder engagement
  - None of the above
- 

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

**Comment:**

RSPO commitment documented on Foodstuffs website (in English).

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.foodstuffs.co.nz/corporate-responsibility/environment/certification/](http://www.foodstuffs.co.nz/corporate-responsibility/environment/certification/)

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## GHG Footprint

8.1 Are you currently reporting any GHG footprint?

No

Please state if you have any future plans to do so?

We are a retailer, not a manufacturer.

---

## Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

---

Do you have any future plans to support independent smallholders?

No

---



## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

At times a change to RSPO certified ingredients has meant a price increase.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Not applicable to our business

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.foodstuffs.co.nz/corporate-responsibility/environment/certification/](http://www.foodstuffs.co.nz/corporate-responsibility/environment/certification/)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Groupe CASINO

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0035-11-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Brazil, Colombia, France

---

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

4,553.84 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

353.14 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1,596.38 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6,503.36 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	52.06	26.30		61.22
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	907.41	164.60		224.37
2.3.4	Segregated	2207.00	65.69		126.71
2.3.5	Identity Preserved				
2.3.6	Total volume	3166.47	256.59		412.30

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 98%
- 2.5.4 North America --%
- 2.5.5 South America 2%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**Comment:**

% of RSPO crude palm oil and kernel palm oil for products with brand "Casino" = 100%

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

% of Segregated or Mass Balance (crude palm oil + kernel palm oil) in products with brand "Casino" = 97 %

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

France

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Not ruled for the moment. The consumers are disturbed by the quantity of different logos that they could see on products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

With the support of TFT, the Casino Group committed to:

- ensuring a transparent supply chain for the palm oil used in its private-label brands by first of all identifying the refiner or distributor so as ultimately to have better visibility of the whole supply chain, starting from the mill stage;
- using palm oil produced without causing any deforestation or exploitation, i.e., palm oil from plantations that adopt ecologically sound policies with regard to high conservation value forests, carbon-rich forests and peatlands, which also support the development of small producers and respect local communities and workers' rights;
- supporting responsible local producers in the producer countries in which the Group operates (Brazil, Colombia);
- sharing progress reports and information regarding actions and next steps to be taken.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL\\_CASINO\\_DRF\\_2017-25-04-2018.pdf](https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL_CASINO_DRF_2017-25-04-2018.pdf)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: [https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL\\_CASINO\\_DRF\\_2017-25-04-2018.pdf](https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL_CASINO_DRF_2017-25-04-2018.pdf)
- Labour rights  
No file was uploaded  
Related link: [https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL\\_CASINO\\_DRF\\_2017-25-04-2018.pdf](https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL_CASINO_DRF_2017-25-04-2018.pdf)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

In 2017, we continued to sensibelize our direct suppliers and some European refiners identified about our palm oil commitments. This measure improves in particular the identification of palm-based derivatives by our suppliers.

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.groupe-casino.fr/en/our-commitments-2/encouraging-consumption-that-respects-the-environment/>

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL\\_CASINO\\_DRF\\_2017-25-04-2018.pdf](https://www.groupe-casino.fr/fr/wp-content/uploads/sites/5/2018/04/MEL_CASINO_DRF_2017-25-04-2018.pdf)

No

Please explain why

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

---

**If yes, how are you supporting them?**

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

The main obstacle is the difficulty to have the guarantee that the traceability is respected throughout the supply chain. The RSPO supply chain for palm oil derived products isn't enough developed. Actions should be led with raffiners who are the point of entry in the European and French markets of the palm oil used downstream by the manufacturers of our own brand products. For this we asked our suppliers to obtain better visibility of our palm oil supply chain.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We are working with TFT to have a clear vision of the supply chain until the mills. As early as 2015, the Group took several measures to involve private-label suppliers in its palm oil commitment, sending out letters informing them of the Group's policy.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-



## Particulars

### About Your Organisation

#### 1.1 Name of your organization

IKEA

---

#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0015-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

---

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

37,991.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

37,991.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder	663.00			
2.3.3	Mass Balance				
2.3.4	Segregated	37991.00			
2.3.5	Identity Preserved				
2.3.6	Total volume	38654.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2017

**Comment:**

For IKEA home furnishing suppliers 100% implemented by 2015. For IKEA Food suppliers by August 2017.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2017

**Comment:**

For IKEA home furnishing suppliers 100% implemented by 2015. For IKEA Food suppliers by August 2017.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2017

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Only branding IKEA

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

part of requirements

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other:

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Water, land, energy and carbon footprints  
No file was uploaded
- Ethical conduct and human rights  
No file was uploaded
- Labour rights  
No file was uploaded
- Stakeholder engagement  
No file was uploaded
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

Specification(s) for our direct suppliers - in English. Can be translated by our local business teams.

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[ikea.com](http://ikea.com)

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

**If yes, how are you supporting them?**

Through UNDP development program

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We are a member of RSPO T&T working Group. We have ongoing discussions with other members of RSPO. We describe our commitment to RSPO in our sustainability report. Collaboration with the UNDP. Mapping of mills and visits to plantations for deeper traceability knowledge.

---

### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We are a member of RSPO T&T working Group. We have ongoing discussions with other members of RSPO. We describe our commitment to RSPO in our sustainability report. Collaboration with the UNDP. Mapping of mills and visits to plantations for deeper traceability knowledge.

---

### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

Jerónimo Martins SGPS, S.A.

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0094-17-000-00

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**1.4 Membership category**

Ordinary

---

**1.5 Membership sector**

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Colombia, Poland, Portugal

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

22,827.80 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

37.80 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

90.60 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

22,956.20 Tonnes



**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	5419.10	19.00		87.80
2.3.4	Segregated	375.10	0.30		1.50
2.3.5	Identity Preserved	7.30			
2.3.6	Total volume	5801.50	19.30		89.30

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 88%
- 2.5.4 North America --%
- 2.5.5 South America 12%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2028

**Comment:**

Currently the focus is on ensuring that palm oil used is 100% RSPO certified by 2020 and no formal goals have been set for physical supply chains. Date of 2028 has been selected in order to meet RSPO recommended best practice. If any changes to planning occur they will be duly communicated to RSPO.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Colombia, Poland, Portugal

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

The use of the RSPO Trademark on Private Brand products is expected to be a natural consequence of the Group's goal but it is not yet a formally planned action as it will depend on consumer awareness which varies from country to country.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

The Group is working with its Private Brand and Perishable's suppliers who use palm oil to ensure the use of 100% RSPO certified sustainable palm oil.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)  
Related link: <https://www.jeronimomartins.com/en/responsibility/respecting-the-environment/>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)  
Related link: <https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/>
- Labour rights  
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)  
Related link: <https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://www.jeronimomartins.com/en/responsibility/our-responsibility-strategy/stakeholder-engagement/>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have conducted yearly surveys since 2014 with the goal of mapping the presence of palm oil in the Private Brand and Perishable products sold in Portugal, Poland and Colombia. In these surveys suppliers are also asked to identify their type, origin and provide proof of RSPO certification. The results of this work are publicly disclosed in our Annual Reports (<https://www.jeronimomartins.com/en/responsibility/corporate-responsibility-publications/>) and our annual response to the Carbon Disclosure Project (CDP) Forests (<https://www.cdp.net/en>). Jerónimo Martins answers to CDP Forests from 2014 onwards are also available here: <https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/zero-net-deforestation>.

We are also actively working with our Private Brand and Perishable's suppliers who use palm oil to ensure the use of 100% RSPO certified sustainable palm oil where this ingredient is present.

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/zero-net-deforestation/>

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2020

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.jeronimomartins.com/en/responsibility/respecting-the-environment/climate-change/>

No

Please explain why

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

---

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Main difficulties are related to ensuring supply chain CSPO certification, especially in the case of our less representative Private Brand suppliers or in the cases where they are small enterprises. Efforts have been made in order to promote the use of RSPO certified palm oil in these cases.

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### 2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have been directly engaging with RSPO in order to discuss awareness raising options and the role Jerónimo Martins could have in promoting RSPO certified palm oil the Polish market. In addition we have been actively engaged in meeting CGF's Zero Net Deforestation by 2020 which also includes actions on awareness raising and other initiatives to transform markets. In addition, the Group organizes, since 2012, yearly internal sustainability conferences targeting its top management and main suppliers. In 2014, the Group's Zero Net Deforestation target by 2020 was one of the topics discussed. Two professional photographers were invited to discuss the social and environmental issues associated with this challenge. The Group's own performance and challenges were also addressed.

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### 3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:  
[Message\\_Book Sustainability\\_Under\\_Pressure\\_Conference.pdf](#)

**Link:** <https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/zero-net-deforestation/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Kesco Corporation

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0045-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Finland

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,007.20 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,007.20 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	31.80			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	303.90			
2.3.4	Segregated	189.90			
2.3.5	Identity Preserved	0.30			
2.3.6	Total volume	525.90			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**



**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**Comment:**

Kesko has been a member since 2011 and first own-brand products containing CSPO were introduced in 2012.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

Kesko's policy of PO; Kesko recommends the use of certified sustainable palm oil to manufacturers of own-brand products. The objective is that all palm oil used in Pirkka, K-menu and Kespro's Menu products will be CSPO by the year 2020.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Finland

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

The RSPO trademark is not very well known in Finland and it is not mandatory in Kesko's own brand products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Category managers will promote use CSPO in discussions with major brand suppliers using PO in their products.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [www.kesko.fi/en/company/responsibility/responsibility-programme/environment/](http://www.kesko.fi/en/company/responsibility/responsibility-programme/environment/)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: [www.kesko.fi/en/company/responsibility/how-do-we-manage-responsibility/principles-of-corporate-responsibility/#Periaatteet](http://www.kesko.fi/en/company/responsibility/how-do-we-manage-responsibility/principles-of-corporate-responsibility/#Periaatteet)
- Labour rights  
No file was uploaded  
Related link: [www.kesko.fi/en/k-code-of-conduct/employees/we-respect-human-rights/](http://www.kesko.fi/en/k-code-of-conduct/employees/we-respect-human-rights/)
- Stakeholder engagement  
No file was uploaded  
Related link: [www.kesko.fi/en/company/responsibility/how-do-we-manage-responsibility/statement-of-commitment-on-human-right](http://www.kesko.fi/en/company/responsibility/how-do-we-manage-responsibility/statement-of-commitment-on-human-right)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

None

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2018

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**[annualreport2017.kesko.fi/?\\_ga=2.78587860.1588357460.1525239398-901260371.1519906966](http://annualreport2017.kesko.fi/?_ga=2.78587860.1588357460.1525239398-901260371.1519906966)

No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

All our suppliers are not familiar with CSPO and so guiding and discussion is still needed. Consumer demand and knowledge for CSPO in Finland needs also effort.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

None.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [kesko.fi/en/company/responsibility/](https://kesko.fi/en/company/responsibility/)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Krispy Kreme Doughnut Corporation

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0073-14-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

21,436.40 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

21,436.40 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	20020.10			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	444.50			
2.3.4	Segregated	971.80			
2.3.5	Identity Preserved				
2.3.6	Total volume	21436.40			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa 1%
- 2.5.2 Australasia 2%
- 2.5.3 Europe (incl. Russia) 5%
- 2.5.4 North America 78%
- 2.5.5 South America 1%
- 2.5.6 Middle East 3%
- 2.5.7 China --%
- 2.5.8 India 1%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia 9%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**Comment:**

We use a combination of Book & Claim Palm Trace certificates, mass balance, and segregated palm.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2030

**Comment:**

Completion date still to be determined for implementation globally as physical supply chain and consumer support allow. For 2017 in the United Kingdom we used 100% segregated sustainable palm and in Australia we used 100% mass balance palm.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

There are many different schemes globally employed by different special interest groups and our company, at this time, does believe it is in our best interest to have to justify why we might support one cause on our packaging and not others.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Continue to only buy exclusively from RSPO providers. Monitor our shortening suppliers' sustainability progress reports and discuss their progress towards implementing RSPO criteria on their palm sourcing.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We operate all facets of our business in accordance with each local, state, and country laws and regulations.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

I do not understand why 7.3 indicates we are not using 100% RSPO certified palm oil when Krispy Kreme has listed & covered 100% of our 2017 refined palm usage via Book & Claim, Mass Balance, & Segregated.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

\*

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

\*

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.krispykreme.com](http://www.krispykreme.com)

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**Particulars****About Your Organisation****1.1 Name of your organization**

LACTALIS BEURRES & CREMES

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0057-13-000-00

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**1.4 Membership category**

Ordinary

---

**1.5 Membership sector**

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, France, France Metropolitan, French Guiana, French Polynesia, French Southern Territories, Luxembourg, Portugal, Spain

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,151.00 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

510.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1,589.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3,250.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	8.00	275.00		535.00
2.3.4	Segregated	4.00	18.00		116.00
2.3.5	Identity Preserved				
2.3.6	Total volume	12.00	293.00		651.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	787.00	205.00		781.00
2.4.4	Segregated	359.00	12.00		200.00
2.4.5	Identity Preserved				
2.4.6	Total volume	1146.00	217.00		981.00

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

**Comment:**  
N/A

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

**Comment:**  
N/A

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

**Comment:**  
N/A

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

## Trademark Related

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

/

## Actions for Next Reporting Period

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

/

## Reasons for Non-Disclosure of Information

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

## Application of Principles & Criteria for all members sectors

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

---

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

/

**Uploaded files:**

No files were uploaded

**Link to Website**

N/A

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**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

/

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## GHG Footprint

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

/

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## Support Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

N/A

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

N/A

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** N/A

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

LACTALIS NUTRITION DIETETIQUE

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0046-12-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

France

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3.60 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3.60 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated	3.60			
2.3.5	Identity Preserved				
2.3.6	Total volume	3.60			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated	3.60			
2.4.5	Identity Preserved				
2.4.6	Total volume	3.60			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia 40%
- 2.5.10 Malaysia 50%
- 2.5.11 Rest of Asia 10%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**Comment:**

since of certification of LND

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**Comment:**

certification previous of site craon

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

certification previous of site craon

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

France

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

because it is not an benchmark in France

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

communication at ours subcontractors

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

---

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**  
no communication

**Uploaded files:**

No files were uploaded

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**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

economic

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

not applicable and not communication about rspo

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

● Uploaded files:

[POSITION HUILE DE PALME\\_SEPTEMBRE 2015.pdf](#)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Lactalis Nutrition SantÃ©

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0047-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

France

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3.60 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3.60 Tonnes

---



**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated	3.60			
2.3.5	Identity Preserved				
2.3.6	Total volume	3.60			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated	3.60			
2.4.5	Identity Preserved				
2.4.6	Total volume	3.60			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia 40%
- 2.5.10 Malaysia 50%
- 2.5.11 Rest of Asia 10%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**Comment:**

since certification of LNS

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**Comment:**

certification previous in 2020 of site CRAON

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

certification previous in 2020 of site craon

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

France

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

confidential

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

communication at ours subcontractors

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

---

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

no communication

**Uploaded files:**

No files were uploaded

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**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

Please state if you have any future plans to do so?

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**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

economic

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

not applicable and not communication about RSPO

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

● Uploaded files:

[POSITION HUILE DE PALME\\_SEPTEMBRE 2015.pdf](#)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Lidl Stiftung & Co.KG

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0049-12-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

10,202.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1,004.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

4,678.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

15,884.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	1491.00	509.00		1860.00
2.3.4	Segregated	8233.00	495.00		2818.00
2.3.5	Identity Preserved	478.00			
2.3.6	Total volume	10202.00	1004.00		4678.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2016

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Germany

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

## Trademark Related

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We are starting to apply the label for all eatable own-brand products of Lidl Germany from supply chain model Segregation.

## Actions for Next Reporting Period

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are starting to apply the label for all eatable own-brand products of Lidl Germany from supply chain model Segregation.

## Reasons for Non-Disclosure of Information

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

## Application of Principles & Criteria for all members sectors



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded
- Labour rights  
No file was uploaded
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Eatable products:

- End of 2016 100% certified Palm Oil on Mass Balance Basis
- End of 2017 100% certified Palm Oil on Segregation Basis

Uneatable products:

- End of 2017 100% certified Palm Oil on Mass Balance Basis (if technically possible)

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

No system in place yet.

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

Yes

**If yes, how are you supporting them?**

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

<https://www.lidl.de/de/positionspapiere-fuer-nachhaltigen-handel-und-einkauf/s7374382>

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We are in contact with relevant stakeholders to support the vision of RSPO to transform markets.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.lidl.de/de/positionspapiere-fuer-nachhaltigen-handel-und-einkauf/s7374382>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Loblaws Inc.

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0056-13-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Canada

---

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3,573.50 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

511.30 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

299.60 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4,384.40 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	2525.60	234.70		291.80
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	962.40	276.60		5.60
2.3.4	Segregated	82.80			1.00
2.3.5	Identity Preserved	2.71			1.19
2.3.6	Total volume	3573.51	511.30		299.59

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2025

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Canada

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why****Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to engage in discussions with key control brand suppliers not already using physical supply of certified sustainable palm oil (CSPO) to encourage them to develop time-bound plans to convert to physical supply of sustainable palm oil. We will also continue to track the increased use of CSPO in our control brand supply chain. Loblaw also participates in retail industry association committees, to discuss ways to help increase greater industry adoption of CSPO.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [http://www.loblaw.ca/content/dam/lc/corp/pdfs/Responsibility/Loblaw%20Carbon%20Reduction%20Strategy\\_EN.pdf](http://www.loblaw.ca/content/dam/lc/corp/pdfs/Responsibility/Loblaw%20Carbon%20Reduction%20Strategy_EN.pdf)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <http://www.loblaw.ca/en/responsibility/supplier-code-of-conduct.html>
- Labour rights
- Stakeholder engagement  
No file was uploaded  
Related link: <http://www.loblaw.ca/en/responsibility/reports.html>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have created a policy document (in French and English) that is shared with all of our control brand suppliers that outlines our palm oil sourcing requirements. We have also created a palm oil overview document that we share with all new control brand suppliers that use palm oil in the control brand products they produce. This document is available in English.

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<http://www.loblaw.ca/en/responsibility/reports.html>

No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Many of our suppliers use very small quantities of palm oil ingredients where palm oil is a subcomponent of other ingredients that are directly purchased by our suppliers. It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used in these processes. We conduct a detailed inventory to account for even these very small quantities of ingredients and work with each supplier to implement the best approach in supporting sustainable palm oil. However, we will continue to focus our efforts and discussions about physical CSPO with our largest key suppliers who represent the most significant quantities of palm ingredients in our supply chain.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Engagement with key stakeholders - Loblaw participates in retail industry association committees to discuss ways in which retailers can support greater adoption of CSPO. Business to business education - we engage and educate our suppliers about palm oil, our palm oil policy, and the work required to meet RSPO requirements.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://www.loblaw.ca/en/responsibility/reports.html>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Marks and Spencer plc

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0009-06-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

---

**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3,724.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

641.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

361.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4,726.00 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	7.00	18.00		101.00
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	1120.00	265.00		93.00
2.3.4	Segregated	2595.00	359.00		167.00
2.3.5	Identity Preserved	2.00			
2.3.6	Total volume	3724.00	642.00		361.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East 100%
- 2.5.7 China 100%
- 2.5.8 India 100%
- 2.5.9 Indonesia 100%
- 2.5.10 Malaysia 100%
- 2.5.11 Rest of Asia 100%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2009

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Given virtually all palm oil within our market (UK retail own brand) is RSPO certified, with the vast majority covered by physical supply chains, we do not believe the RSPO TM adds value. We believe it is stronger for M&S to be able to say 'all the palm oil we use is RSPO certified' than to add the RSPO TM to the nearly 5000 products that contain palm oil. We also do not believe it is ethically robust to make a sustainability claim on a product in relation to an ingredient that commonly a very small proportion (often less than 1%) of the finished product formulation.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to specify RSPO physical CSPO for all M&S products and to build capacity of those supply chains where our suppliers struggle to access CSPO. Until we can access 100% physical supply chains M&S will buy credits directly to cover uncertified volumes. We have achieved 97% mass balance or segregated RSPO and top up the remaining 3% with credits.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/plan-a/business-wide/climate-change>
- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Labour rights  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://corporate.marksandspencer.com/plan-a/our-approach/delivering-plan-a/leading-with-others-to-accelerate-change/building-partnerships>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

As we have been engaging with suppliers on this topic since 2009, we have not added any new guidelines or information this year.

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://corporate.marksandspencer.com/plan-a/business-wide/climate-change>

No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We have found it difficult to source CSPO for products manufactured in Eastern Europe and the Far East, particularly non-food products. We continue to promote the sourcing and supply of RSPO in this region. Having said that we have made great progress this year with more focus and working closely with our suppliers.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

M&S has been a strong advocate of RSPO for the last decade. We represented the retail sector on the Board of RSPO from 2014-2018 and have participated in events to promote RSPO in the UK, Europe, Indonesia and Malaysia.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://corporate.marksandspencer.com/plan-a/food-and-household/product-standards/raw-materials-commodities-and-ingredients/palm-oil>

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**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

McDonald's Corporation

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0044-11-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

119,918.70 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

5,653.56 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1,396.48 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

126,968.74 Tonnes



**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	78506.57	171.47		745.09
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	39694.88	5482.09		484.88
2.3.4	Segregated	1415.75			166.51
2.3.5	Identity Preserved	301.50			
2.3.6	Total volume	119918.70	5653.56		1396.48

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa 100%
- 2.5.2 Australasia 100%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America 100%
- 2.5.5 South America 100%
- 2.5.6 Middle East 100%
- 2.5.7 China 100%
- 2.5.8 India 100%
- 2.5.9 Indonesia 100%
- 2.5.10 Malaysia 100%
- 2.5.11 Rest of Asia 100%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**Comment:**

In 2017, the Company achieved its goal of having 100% of palm oil used for restaurant cooking or by McDonald's suppliers to par-fry chicken and potato products be RSPO-certified sustainable or covered by Book and Claim certificates.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

In 2017, McDonald's continued the shift to purchases of RSPO certified sustainable palm oil by our suppliers from physical supply chains. Our goal is for 100% of the restaurant cooking oil and the oil used to par-fry potato and chicken products, globally (which collectively account for our largest volume of palm oil usage) to be RSPO mass balance certified palm oil by the end of 2018, and fully segregated certified palm oil by 2020 in countries where such segregation is commercially possible. Our volumes of mass balance certified oils increased from 11.6% in 2016 to 36% in 2017.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

McDonald's has engaged in the following actions to promote the use of RSPO certified sustainable palm oil in our supply chain:

\*Completed global oils RFP: In 2016, McDonald's began the first-ever global oils RFP for restaurant cooking oils, par-fry chicken oil and par-fry potato oil supply chain, among others. We integrated sustainability expectations (including but not limited to RSPO certification) for palm oil into our product specifications and evaluated RFP responses based on the supplier's ability to meet those sustainability expectations, equally weighted with commercial, quality systems and nutrition expectations.

\*We will continue to use our data collection system to gather data from all global suppliers. Please note that the scope of our data collection currently captures globally managed products only, such as restaurant frying oil, oil used for par frying potatoes and chicken, and certain baked goods and sauces (liquid products). As such, our commitments solely apply in countries where globally managed products containing palm oil are served.

\*McDonald's will participate in forums that promote the use of sustainable palm oil and industry transformation such as TFA2020 and the RSPO. We regularly visit facilities and plantations with our supplier and NGO partners.

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**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

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**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Water, land, energy and carbon footprints  
No file was uploaded
- Ethical conduct and human rights  
No file was uploaded
- Labour rights  
No file was uploaded
- Stakeholder engagement  
No file was uploaded
- None of the above

---

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

In 2016, McDonald's created our Global Sustainable Palm Oil Policy and our global oils product specification, both of which help outline our sustainability expectations and requirements for suppliers. In 2017 these policies were integrated into our newly updated Global Sustainable Sourcing Guide as a part of the company's holistic sustainability guidance and expectations for suppliers. These are currently available in English.

**Uploaded files:**

No files were uploaded

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**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<http://corporate.mcdonalds.com/corpmcd/scale-for-good/esg-reporting.html>

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No

**Please explain why**

---

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

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**If yes, how are you supporting them?**

Supporting smallholders is one of the tenants of McDonald's Commitment on Forests. See the detailed commitment here: <http://corporate.mcdonalds.com/content/dam/AboutMcDonalds/2.0/pdfs/McDonaldsCommitmentOnForests.pdf> We are working with our suppliers to understand the best methods to support smallholders through both our commitment to sustainable palm oil and our work to uphold our Commitment on Forests.

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

McDonald's has received feedback from a number of stakeholders on the level of rigor in the RSPO standard on issues of deforestation and human rights. Consistent with our Commitment on Forests, we believe these are important areas for us to address. To help achieve our objectives, we integrated criteria that go above and beyond the RSPO standard with respect to deforestation and human rights as a part of the aforementioned global oils RFP process. Specifically, to be an approved supplier to the McDonald's system, all palm oil producing companies in our supply chain for globally managed products must demonstrate that they meet McDonald's expectations on traceability, deforestation and human rights in addition to our expectations on RSPO certified sustainable palm oil.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

McDonald's believes in industry transformation and understands that this type of change cannot occur through the efforts of one company alone. McDonald's participates in forums to help advance the agenda on specific issues - for example, we have been an active member of the TFA2020 forum. We also engage directly with our supplier base, which includes companies across the globe, on sustainability topics and include such topics in global commercial discussions for our entire oil category.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://corporate.mcdonalds.com/corpmcd/scale-for-good/our-food/palm-oil.html>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Metcash Trading Ltd

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0048-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, China, Fiji, Papua New Guinea, Solomon Islands

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

202.82 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

29.56 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

232.38 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	55.79	29.36		
2.3.4	Segregated	147.23			
2.3.5	Identity Preserved				
2.3.6	Total volume	203.02	29.36		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 90%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China 1%
- 2.5.8 India --%
- 2.5.9 Indonesia 4%
- 2.5.10 Malaysia 5%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**



**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Australia, China, Fiji, Malaysia, Solomon Islands

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2021

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

We are currently reviewing product ranging and options for labelling across our Private Label products. This review is not limited to messaging related to 100% CSPO.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Metcash communicates with suppliers of its branded products on an annual basis regarding maintaining its 100% CSPO from physical supply chains and supports its own brand suppliers through guidance through the process of certification.

Through our key brand website, we promote the education of our consumers on the use of certified sustainable palm oil (<http://www.iga.com.au/sustainability/>), we also promote our progress on the Metcash Limited website ([www.metcash.com](http://www.metcash.com))

We consistently review our Approved Supplier Program to ensure that we continue to drive the message to our suppliers around the importance of the use of certified/sustainable palm oil and the commitment our business has made and we will continue to drive this messaging throughout our tendering process.

**Reasons for Non-Disclosure of Information**

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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## Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [www.iga.com.au](http://www.iga.com.au)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: [www.metcash.com](http://www.metcash.com)
- Labour rights
- Stakeholder engagement
- None of the above

---

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

**Comment:**

We have reviewed our Approved Supplier program and are currently reviewing our overarching Responsible Sourcing Policy and Program to ensure that we maintain a Best Practice stance.

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.metcash.com](http://www.metcash.com)

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## GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<http://www.cleanenergyregulator.gov.au/NGER/National%20greenhouse%20and%20energy%20reporting%20data/Corporate%20emissions%20a>

No

Please explain why

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## Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Supplier understanding and take up of CSPO is consistently a challenge within the Supply Chain. Metcash continue to work closely with its suppliers to educate and work with suppliers on maintaining our 100% CSPO position. We communicate our position with all suppliers and audit our Suppliers on a regular basis.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We publish our position on 100% CSPO on both the IGA website and the Metcash website as well as in our Annual Reporting for Metcash. As a business Metcash have worked with Taronga Zoo in Sydney on the development of their Tiger Trek exhibit which is designed to educate the community on the need to purchase goods which have CSPO. Some Metcash products are listed in their interactive 'Zooparkmarket' more details at <https://taronga.org.au/act-for-the-wild/forests>

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.metcash.com/corporate-social-responsibility/responsible-sourcing/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

METRO Group

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0038-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

9,337.63 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

168.19 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

292.98 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

9,798.80 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	113.90			0.01
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	664.16	37.87		
2.3.4	Segregated	7466.50	17.53		213.73
2.3.5	Identity Preserved	0.40			
2.3.6	Total volume	8244.96	55.40		213.74

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We make use of the trademark for our own brand pure palm oil products in Poland and Croatia.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Sales lines METRO Cash & Carry and Real will continue with regard to their specific implementation plans, including exchange with suppliers and training of own staff.

As Real achieved its goal in 2015, it has now set itself a new target: the use of 100 per cent palm oil or palm kernel oil according to the "Identity Preserved" or "Segregation" supply chain models for own-brand food items by 2025. In addition, the range of own brand detergents and cleaning agents and also cosmetics products is to be switched to sustainable palm oil.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**



**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Labour rights  
No file was uploaded  
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Sustainability workshops conducted in the METRO Cash & Carry national subsidiaries: Their objective is to develop a specific implementation plan for each country. Croatia, Poland and Italy have already switched pure palm oil to sustainability-certified palm oil.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

We have roadmaps in place to achieve using 100% RSPO certified palm oil by 2020.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://reports.metroag.de/corporate-responsibility-report/2016-2017/key-performance-indicators/operations.html#accordion1>

No

**Please explain why****Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

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**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We see pricing as an issue. In addition, suppliers are often not able to provide information on certified palm oil volume. Availability of certified palm oil is limited, especially for non-food and cosmetics. To resolve these obstacles METRO is addressing the issue of certified palm oil in its exchange with suppliers.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

-

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://reports.metroag.de/corporate-responsibility-report/2016-2017/goals/procurement-and-assortment.html>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Olivina Napa Valley LLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0095-17-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

0.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

0.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume				

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2016

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2016

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2016

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Canada, United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Yes the trademark is used on our Bar soap products with the contract manufacturer RSPO #.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are moving forward with creating new products including Mass Balance palm oil.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

No

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No



## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

N/A, not a manufacturer

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We educate through use of our products and identifying the palm oil used as RSPO certified.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

Olleco

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0097-17-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

722.56 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

375.94 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,098.50 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				375.94
2.3.5	Identity Preserved				
2.3.6	Total volume				375.94

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated	722.56			375.94
2.4.5	Identity Preserved				
2.4.6	Total volume	722.56			375.94

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2017

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2017

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2017

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2017

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We plan to make claims through our supplier AAK or we may schedule the audit so that we are certified in making claims this is planned for 2018

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We plan to be audited and promote the RSPO products on our website and product packaging. We will work closely with our supplier AAK and rep Judith to ensure correct literature is used

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

**Uploaded files:**

No files were uploaded

**Link to Website**  
[www.olleco.co.uk](http://www.olleco.co.uk)

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:  
 we are using 100% sustainable palm

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**  
<https://www.olleco.co.uk/about-us/responsibilities>

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

**If yes, how are you supporting them?**

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

None

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

none as yet

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.olleco.co.uk/about-us/responsibilities>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Rema 1000 Denmark A/S

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0040-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Denmark

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,169.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,169.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	349.29			
2.3.4	Segregated	1190.71			
2.3.5	Identity Preserved				
2.3.6	Total volume	1540.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher	629.00			
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume	629.00			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**Comment:**

Please note that we divide own-branded products in REMA 1000 products and other own-branded products.

We have already accomplished our goal for 100% RSPO certified palmoil from physical supply chains in REMA 1000 products.

We have a similiar goal for the other own-branded products. The year is 2018.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Denmark

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We intend to apply the Trademark on all REMA 1000 products that contains palmoil. First products were in the shops ultimo 2017.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will finalize the work of applying the RSPO trademark on all REMA 1000 products that contains palmoil.

We will work towards our goal for 100% RSPO certified palmoil from physical supply chains in our other own-branded products in order to accomplish it no later than by the end of 2018.

We will work on applying the RSPO trademark also on the other own-branded products when they also contain 100% RSPO certified palmoil.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
No file was uploaded
- Stakeholder engagement  
No file was uploaded
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We are continuously in dialogue with our suppliers about our demands for 100% RSPO certified palmoil from physical supply chains in own branded products.

E.g through tender material and trading agreements.

Available in both Danish and English.

**Uploaded files:**

[R-Policies-to-PNC-guidlinetouptake.pdf](#)

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2017

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

We are currently not in a position to access these data

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We have encountered the risk of lack of 100% RSPO certified palmoil from physical supply chains in especially non-food products like household products and personal care products that contains palmoil derivatives or fractions. Because the market is not able to provide it due to higher demands compared to supply in the market. We are unsure how to work with the RSPO Trademark on those products. We have asked our suppliers to contact RSPO for guidance.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We are reporting on progress through the Danish Retail Initiative on the area.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[REMA-1000-english.compressed.pdf](#)
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Restaurant Brands International Inc.

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0090-16-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other:  
Quick service restaurant company

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

26,401.71 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

26,401.71 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	13974.50			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated	12427.21			
2.3.5	Identity Preserved				
2.3.6	Total volume	26401.71			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**



**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**Comment:**

By the end of 2015, all palm oil we directly sourced supported the production of Roundtable on Sustainable Palm Oil (RSPO) certified sustainable palm oil through the purchase of GreenPalm certificates.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

By 2020, all palm oil directly sourced by Restaurant Brands International, as well as palm oil and palm kernel oil used as an ingredient in our branded products, will be from suppliers who can verify sustainable production. The scope of this commitment includes all palm oil directly sourced by Restaurant Brands International and branded products with greater than 1% palm oil / palm kernel oil as an ingredient.

In 2017, 100% of palm oil directly sourced by Restaurant Brands International supported the production of Roundtable on Sustainable Palm Oil (RSPO) certified sustainable palm oil. 47% of that palm oil was sourced from RSPO-certified sources.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Given our brands' restaurant environments, products and packaging, the RSPO trademark cannot currently be applied. Our commitment to sustainable palm oil will continue to be prominently featured within our sustainability reports and website, which are readily accessible for our guests, investors, restaurant owners, and any other interested parties.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will use our publicly-available website to disclose our membership in the RSPO to reiterate our 2020 targets and to share our progress during 2017. In line with our Palm Oil Sourcing Policy, we will also continue working with our suppliers, with input from stakeholders and third party experts, to advance our approach toward meeting our goals.

In 2016, we became a founding member of CDP's Supply Chain – Forests program. In 2018, the second year of this program, we are asking our vendors to disclose information in the context of palm oil as a forest risk commodity. Participation by our vendors in this program will allow us to continue to identify opportunities for improvement within our palm oil supply chain.

Additionally, we look forward to contributing to the work of the North American Sustainability Palm Oil Network (NASPON) to actively promote the use of CSPO and the market's movements toward 100% certification.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Popeyes joined the Restaurant Brands International family of brands in March 2017. As such, the palm oil supply chain with respect to the Popeyes brand was not under the control of Restaurant Brands International for the full 2017 calendar year and therefore data is incomplete. As we work towards our 2020 goal of utilizing only verified sustainable palm oil in our products, we look forward to including Popeyes in future ACOP reporting and obtaining comprehensive data for all three of our brands.

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement  
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

The Restaurant Brands International Code of Business Ethics and Conduct for Vendors (the "Code") communicates our requirements and expectations with respect to business integrity, sustainability and working conditions. The Code outlines our expectations and provides direction to our commitments with respect to responsible sourcing practices. It directs vendors to our other policy documents and to our 2016 Sustainability Framework, in which we communicate our palm oil sourcing commitments.

This Code is currently available in English and French.

In 2017, Restaurant Brands International released our first-ever Sustainability Report, in which we introduced our Forest Commitment, reflecting highlights of the work done over the past year in the area of palm oil. It is our intention to report regularly on our progress toward eliminating deforestation and to continue to use our public sustainability reports as tools to further express our goals and intentions related to forest-risk commodities, including palm oil.

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

We are collecting data needed to calculate the GHG emissions of our corporate restaurants and facilities. We have publicly reported on the GHG emissions of parts of our business in the past, and intend to report on our corporate GHG emissions in the future.

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

The most significant challenge we continue to face is the availability of competitively priced physical supplies of CSPO. As we work to find solutions, we continue to require that all of our palm oil suppliers are members of the RSPO and adhere to our Code of Business Ethics and Conduct for Vendors. We also look forward to further supporting developments through the North American Sustainability Palm Oil Network (NASPON).

---

### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

In addition to requiring all of our suppliers to be members of the RSPO, we supported the production of CSPO through the purchase of RSPO Credits and by sourcing approximately 47% of the palm oil in our supply chain from RSPO-certified segregated supply.

---

### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://www.rbi.com/Palm-Oil-Sourcing-Policy/Index>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0039-11-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3,866.54 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

597.09 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

3,588.84 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

8,052.47 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	0.18	0.58		703.87
2.3.2	Book and Claim from Independent Smallholder		0.36		
2.3.3	Mass Balance	132.75	103.04		1062.63
2.3.4	Segregated	3676.68	493.11		1815.95
2.3.5	Identity Preserved	56.93			6.39
2.3.6	Total volume	3866.54	597.09		3588.84

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

**Comment:**

Pure refined and unrefined palm oil:

Purchase 100 per cent segregated from 1 January 2016

Pure refined and unrefined palm kernel oil:

Purchase 100 per cent at least at mass balance from 1 January 2016

Purchase 100 per cent segregated from 1 January 2018

Fractions and derivatives (irrespective of whether palm oil or palm kernel oil based):

Purchase a minimum of 25 per cent at least at mass balance in 2016

Purchase a minimum of 50 per cent at least at mass balance in 2017

Purchase 100 per cent at least at mass balance in 2020

For the remaining shares of fractions and derivatives, which are not covered by the supply chain option mass balancing by the end of 2019, book & claim certificates will still have to be purchased by the store brand suppliers. In this stance, the supply chain option book & claim should only be considered a transitional solution and should not be used any longer from 2020 at the latest. The certificates still required until the end of 2019 should be purchased from selected, responsible palm oil producers in the context of so-called off-market deals, if possible. In addition, off-market deals serve to support independent small-scale farmers (I.S. certificates) who make an important contribution to a more sustainable palm oil cultivation.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2013

**Comment:**

Pure refined and unrefined palm oil:

Purchase 100 per cent segregated from 1 January 2016

Pure refined and unrefined palm kernel oil:

Purchase 100 per cent at least at mass balance from 1 January 2016

Purchase 100 per cent segregated from 1 January 2018

Fractions and derivatives (irrespective of whether palm oil or palm kernel oil based):

Purchase a minimum of 25 per cent at least at mass balance in 2016

Purchase a minimum of 50 per cent at least at mass balance in 2017

Purchase 100 per cent at least at mass balance in 2020

For the remaining shares of fractions and derivatives, which are not covered by the supply chain option mass balancing by the end of 2019, book & claim certificates will still have to be purchased by the store brand suppliers. In this stance, the supply chain option book & claim should only be considered a transitional solution and should not be used any longer from 2020 at the latest. The certificates still required until the end of 2019 should be purchased from selected, responsible palm oil producers in the context of so-called off-market deals, if possible. In addition, off-market deals serve to support independent small-scale farmers (I.S. certificates) who make an important contribution to a more sustainable palm oil cultivation.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

Pure refined and unrefined palm oil:

Purchase 100 per cent segregated from 1 January 2016

Pure refined and unrefined palm kernel oil:

Purchase 100 per cent at least at mass balance from 1 January 2016

Purchase 100 per cent segregated from 1 January 2018

Fractions and derivatives (irrespective of whether palm oil or palm kernel oil based):

Purchase a minimum of 25 per cent at least at mass balance in 2016

Purchase a minimum of 50 per cent at least at mass balance in 2017

Purchase 100 per cent at least at mass balance in 2020

For the remaining shares of fractions and derivatives, which are not covered by the supply chain option mass balancing by the end of 2019, book & claim certificates will still have to be purchased by the store brand suppliers. In this stance, the supply chain option book & claim should only be considered a transitional solution and should not be used any longer from 2020 at the latest. The certificates still required until the end of 2019 should be purchased from selected, responsible palm oil producers in the context of so-called off-market deals, if possible. In addition, off-market deals serve to support independent small-scale farmers (I.S. certificates) who make an important contribution to a more sustainable palm oil cultivation.



**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Germany

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**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

---

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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**4.2 Please explain why**

Label not easy to use in customer communication.

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**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"
  - Member of the "Forum for Sustainable Palm Oil"
- 

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

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**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)  
Related link: [https://www.rewe-group.com/dam/jcr:0debad18-9304-4e63-ab0b-5183f4717bd8/REWE\\_Leitlinien\\_Nachh\\_Wirtsch\\_engl\\_Online.pdf](https://www.rewe-group.com/dam/jcr:0debad18-9304-4e63-ab0b-5183f4717bd8/REWE_Leitlinien_Nachh_Wirtsch_engl_Online.pdf)
  - Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-landuseright.pdf](#)  
Related link: [https://www.rewe-group.com/dam/jcr:0debad18-9304-4e63-ab0b-5183f4717bd8/REWE\\_Leitlinien\\_Nachh\\_Wirtsch\\_engl\\_Online.pdf](https://www.rewe-group.com/dam/jcr:0debad18-9304-4e63-ab0b-5183f4717bd8/REWE_Leitlinien_Nachh_Wirtsch_engl_Online.pdf)
  - Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)  
Related link: [https://www.rewe-group.com/dam/jcr:0debad18-9304-4e63-ab0b-5183f4717bd8/REWE\\_Leitlinien\\_Nachh\\_Wirtsch\\_engl\\_Online.pdf](https://www.rewe-group.com/dam/jcr:0debad18-9304-4e63-ab0b-5183f4717bd8/REWE_Leitlinien_Nachh_Wirtsch_engl_Online.pdf)
  - Labour rights
  - Stakeholder engagement
  - None of the above
-

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products

<https://www.rewe-group.com/de/nachhaltigkeit/gruene-produkte/leitlinien/>

german: [https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I\\_Leitlinie\\_Versand](https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I_Leitlinie_Versand).

english: [https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I\\_Leitlinie\\_engl\\_Versand](https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I_Leitlinie_engl_Versand).

- Member of the "German Forum for Sustainable Palm Oil"

member: <http://www.forumpalmoel.org/unsere-mitglieder>

member of board: <http://www.forumpalmoel.org/das-fonap/strukturen-gremien>

**Uploaded files:**

No files were uploaded

**Link to Website**

[https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I\\_Leitlinie\\_engl\\_Versand](https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I_Leitlinie_engl_Versand)

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**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<http://rewe-group-nachhaltigkeitsbericht.de/2016/en/gri-report/ece/gri-ece>

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No

**Please explain why**

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

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**Do you have any future plans to support independent smallholders?**

Yes

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**When do you plan to start your support for independent smallholders**

2019

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

For the store brands of REWE Group, the aim is to predominately use certified palm (kernel) oil products. The existing certification systems should be considered minimum standards and do not yet comply with the requirements of REWE Group and other stakeholders. Therefore, it is imperative to improve the systems in consideration of the additional criteria defined by the Forum Sustainable Palmoil. 1) No cultivation on peat lands and high carbon stock areas 2) Reduction of GHG emissions especially for plantations and mills 3) No use of harmful pesticides and Paraquat 4) No use of Fresh Fruit Bunches from unknown and illegal sources 5) Disclosure of GHG emissions It is absolutely necessary that these requirements become a part of the RSPO principles and criteria.

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

- Implementation of our "REWE Group Guideline for Palm Oil and Palm Kernel Oil Products" to support the transformation from conventional to certified palm (kernel) oil - Member of the "Forum for Sustainable Palm Oil" - Intensive stakeholder dialogues with relevant partners along the supply chain to promote the development of a sustainable palm oil cultivation

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://rewe-group-nachhaltigkeitsbericht.de/2016/en/gri-report>

**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

RODAN & FIELDS , LLC

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0091-17-000-00

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**1.4 Membership category**

Ordinary

---

**1.5 Membership sector**

Retailers

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, Canada, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

0.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

248.33 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

248.33 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved	12.17			
2.3.6	Total volume	12.17			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved	12.17			
2.4.6	Total volume	12.17			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 5%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America 5%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2016

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**Comment:**

Rodan + Feilds remains committed to maintaining 100% accountability on RSPO certification through supplier book and claim certifications within 2018.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**Comment:**

Rodan + Feilds remains committed to maintaining 100% accountability on RSPO certification through supplier book and claim certifications within 2018.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Australia, Canada, United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

Space constraints on cosmetic labels.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are proud members of RSPO, and when asked about our commitment to the palm oil supply chain, we always reference the positive work and commitments of the RSPO in Palm producing countries.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2018

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes

**When do you plan to start your support for independent smallholders**

2018



## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Procurement of RSPO certified palm oil derivatives still remains a challenge. Many supply chains just do not support the trace-ability that far up the stream unless they are directly high tier manufacturers of those derivatives. Additionally within complex chemical substances, its challenging to know exactly how much palm stearin is used as a fraction. It leads to a conservative over-estimate of palm oil derivatives being use.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Consultant and Customer field engagement on the topic of sustainable palm oil remains a commitment of Rodan + Fields.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

Royal Ahold Delhaize N.V

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0020-07-000-00

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**1.4 Membership category**

Ordinary

---

**1.5 Membership sector**

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, Czech Republic, Greece, Indonesia, Netherlands, Romania, Serbia, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

13,787.62 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1,010.22 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

14,797.84 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	4427.00	799.27		
2.3.2	Book and Claim from Independent Smallholder		15.00		
2.3.3	Mass Balance	6005.24	309.43		
2.3.4	Segregated	3479.49	343.75		
2.3.5	Identity Preserved				
2.3.6	Total volume	13911.73	1467.45		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America 100%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia 100%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2023

**Comment:**

Our 2020 commitment is : By 2020, 75% of the PO/PKO in our own brand products should be RSPO MG or SG.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We use RSPO logo on pack in our Belgian Market for some of our products from our Delhaize Belgium brand. We have 130 products with the RSPO Mass Balance Logo and 53 products with the RSPO Segregated Logo.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Ahold Delhaize Brands require that all suppliers who use PO/PKO in our own brand products use RSPO MB or SG certified palm oil, and are RSPO Chain of Custody Certified themselves.

In general, AD is working towards increasing the amount of physically certified RSPO palm oil in its supply chains, while reducing the use of Book&Claim.

We engage proactively with the RSPO to strengthen its Principles and Criteria, and to reduce risk in its assurance protocols.

We are part of the Retailers Palm Oil Group, which engages on these topics pre-competitively, and is represented on the RSPO Board of Governors.

Ahold Delhaize is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry.

We are also an active member of the CGF Palm Oil Working Group.

**Reasons for Non-Disclosure of Information**

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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## Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)
  - Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)
  - Ethical conduct and human rights  
No file was uploaded  
Related link: [https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)
  - Labour rights  
No file was uploaded  
Related link: [https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)
  - Stakeholder engagement  
No file was uploaded  
Related link: [https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)
  - None of the above
- 

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

**Comment:**

We have worked with Judith Murdoch to make a Czech Language guide for our Czech market.

Internally, we have also made certification guides in English for global use.

We would welcome additional materials in: Romanian, Serbian, Greek, Bahasa Indonesia (supply chain), Dutch (optional).

**Uploaded files:**

No files were uploaded

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## GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)

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No

**Please explain why**

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

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**If yes, how are you supporting them?**

We purchased 15 IS-CSPKO Credits from the Sikao-Wangwiset mill in 2017.

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

There is very little availability of physically certified palm oil in countries like Eastern Europe and Indonesia. Barriers to compliance are high - Chain of Custody certification is expensive and cumbersome. No local (language) Chain of Custody auditors in many countries - No local groups Managers in most countries. RSPO not adequately pitching/selling Group Certification as a good option. No local (language) materials in many countries. It is difficult to ask for or claim RSPO certified in Indonesia.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Ahold Delhaize Brands require that all supplier who use PO/PKO in our own brand products use RSPO MB or SG certified palm oil and are RSPO Chain of Custody Certified themselves. This means that we reach out to every supplier using PO/PKO to start the journey towards compliance. In general, AD is working towards increasing the amount of physically certified RSPO Palm Oil in its supply chain, while reducing the use of Book&Claim. We engage proactively with the RSPO to strengthen its Principles and Criteria, and to reduce risk inits assurance protocols. We are part of the Reatilers Palm Oil Group, which engages on these topics pre-competitively, ans is represented on the RSPO Board of Governors. Ahold Delhaize is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to incentivize faster progress towards a sustainable palm oil industry. We are also an active member of the CGF Palm Oil Working Group.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [https://www.aholddelhaize.com/media/6443/180302\\_aholddelhaize\\_annualreport\\_2017.pdf](https://www.aholddelhaize.com/media/6443/180302_aholddelhaize_annualreport_2017.pdf)

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**Particulars****About Your Organisation****1.1 Name of your organization**

Safeway, Inc.

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0069-14-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
  - Retail
  - Food service providers
  - Own-brand
  - Third party brands
  - Biofuels
  - Other
- 

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

---

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

0.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

0.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume				

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2013

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2021

**Comment:**

Safeway had surpassed its initial goal to responsibly source palm oil and created a new goal for palm oil in all of Albertsons Companies' OWN Brands products to be 100% responsibly sourced by 2021 or sooner.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2021

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

This has not been determined yet. Additional market research might be needed.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are currently working with our Own Brands (private label) suppliers that use palm oil and its derivatives to transition to certified sustainable palm oil (CSPO). We will share our palm oil policy expectations with them and continue to engage them to help us reach our goal by 2021 or sooner. We will continue to engage with NASPON to identify and participate in additional opportunities where feasible.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: It has been challenging to collect data from multiple suppliers. (see also the response for Question 5.1).

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
  - Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
  - Related link: [https://suppliers.safeway.com/usa/pdf/Vendor\\_Code\\_of\\_Conduct.pdf](https://suppliers.safeway.com/usa/pdf/Vendor_Code_of_Conduct.pdf)
- Labour rights
  - Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
  - Related link: [https://suppliers.safeway.com/usa/pdf/Vendor\\_Code\\_of\\_Conduct.pdf](https://suppliers.safeway.com/usa/pdf/Vendor_Code_of_Conduct.pdf)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We share our Supplier Sustainability Guidelines when we onboard our suppliers and have ongoing dialogue to measure and track their progress.

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.cdp.net/en/responses/16116>

No

Please explain why

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We continue to engage with our suppliers, which is a lengthy and complex process, to obtain accurate data. As of this reporting deadline, we are still obtaining and analyzing data from our suppliers. This data will be made available on our website and/or in our sustainability report in the near future.

---

### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We support RSPO's vision to increase the adoption of certified palm oil. We are one of the founding members of the North American Sustainable Palm Oil Network (NASPON). The goals of NASPON are in close alignment with our corporate commitment to have 100% responsibly sourced palm oil by 2021 (or sooner).

---

### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[Albertsons Companies Annual Sustainability Update 2016.pdf](#)

**Link:** [https://www.albertsons.com/wp-content/uploads/2017/10/Albertsons\\_Companies\\_Sustainability\\_Update\\_2016.pdf](https://www.albertsons.com/wp-content/uploads/2017/10/Albertsons_Companies_Sustainability_Update_2016.pdf)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Sainsbury's Supermarket Ltd (J Sainsbury PLC)

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0010-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

8,504.10 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

274.20 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

2,600.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

11,378.30 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	65.20	0.50		113.70
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	2550.50	40.80		2137.40
2.3.4	Segregated	5888.40	232.90		348.80
2.3.5	Identity Preserved				
2.3.6	Total volume	8504.10	274.20		2599.90

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2008

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2013

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2014

**Comment:**

Sainsbury's set a target to source all of its palm oil in its own brand products from certified sustainable sources (mass balance/segregated) by the end of 2014. By the end of 2014 95% of the palm used to manufacture our own brand products was certified sustainable (mass balance/segregated). By the end of 2017 98% was certified sustainable (mass balance/segregated). We are working to hard to ensure the remaining volume - where sustainable palm derivatives are available on the market - is converted in 2018.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally, United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why****Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are working to ensure our remaining volume of palm oil which is not yet certified sustainable (as mass balance or segregated) is converted in 2018 where sustainable palm derivatives are available on the market. We will continue to work with our suppliers to source sustainable palm oil and continue to provide training and advice where necessary to ensure our suppliers know how to source certified palm oil and how to achieve chain of custody certification.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded
- Water, land, energy and carbon footprints  
No file was uploaded
- Ethical conduct and human rights  
No file was uploaded
- Labour rights  
No file was uploaded
- Stakeholder engagement  
No file was uploaded
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Sainsbury's updated its technical policy on sourcing sustainable palm oil for its own brand suppliers in 2016. The technical policy includes guidance to suppliers on how to meet the requirements of the RSPO, how to source sustainable palm oil and how to obtain chain of custody certification. In addition, the guidance provides information on what palm oil derivatives are currently available on the market as certified sustainable. The policy is available in English.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2018

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[about.sainsburys.co.uk/making-a-difference/environment/carbon-emissions](http://about.sainsburys.co.uk/making-a-difference/environment/carbon-emissions)

No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

As a retailer we have around 1500 suppliers, all of which our palm oil policy applies. We track all palm oil in our own brand products and we have taken steps to make this process easier for ourselves and our suppliers.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We conduct routine training with our suppliers on the importance of RSPO and sourcing of CSPO in our own brand products.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [about.sainsburys.co.uk/making-a-difference/sourcing](http://about.sainsburys.co.uk/making-a-difference/sourcing)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

SCAMARK SA

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0032-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

France

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

6,410.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

280.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6,690.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	4406.00	226.00		
2.3.4	Segregated	1958.00	54.00		
2.3.5	Identity Preserved	46.00			
2.3.6	Total volume	6410.00	280.00		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**



**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**Comment:**

Scamark is a member of RSPO since 2010. Therefore Scamark used RSPO certified sustainable palm oil in it's own brand products since this date.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2016

**Comment:**

Since the end of 2015, Scamak use 100% RSPO certified sustainable palm oil in it's own brand products. For the year 2017, we also use in our own brand 190 tons of organic palm oil. Like the other years, we didn't put this volume in question 2.2 or 2.3 since there is no place to enter organic palm oil.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2016

**Comment:**

Since the end of 2015, Scamak use 100% RSPO certified sustainable palm oil in it's own brand products. For the year 2017, we also use in our own brand 190 tons of organic palm oil. Like the other years, we didn't put this volume in question 2.2 or 2.3 since there is no place to enter organic palm oil.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

France

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2015

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

For the years 2018/2019, there is a project to use the RSPO Trademark in Scamak's web app which describes all the Marque Repère products. With this app, the consumer can scan the bar code of Marque Repère's products and see all the details of the product (nutritional information, allergens, labels, environmental information, etc.). Scamark is thinking to add the RSPO Trademark in the tab 'labels'. At the moment, Scamark isn't thinking about printing RSPO Trademark on product packaging.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- Continue to promote and explain Scamark's policy to our suppliers and manufacturers
- The requirements sent to our suppliers when asked for tenders contain explicit solicitations for RSPO certified palm oil from physical supply chains (it is written that we only authorize Mass Balance, Identity Preserved and Segregated palm oil)
- Continue Scamark's purchasing staff's training on the RSPO
- Renew TFT's (The Forest Trust NGO) audit of Scamark's system for calculating how much palm oil we use in our products to verify its reliability and efficiency on an annual basis
- E.Leclerc and consecutively Scamark has taken a 'Zero deforestation' commitment.
- Each year since 2016, we conduct a traceability survey with our main suppliers. It has been done this year in 2017 with TFT. We traced the palm oil back to the first importer on the EU market. The goal was to check if the palm oil used in our products (which are also RSPO) is covered by a 'Zero deforestation' commitments. This survey helped us to identify the mains importers and analyze the sustainable politics concerning 'Zero deforestation' of those importers. We notice the results to our suppliers in order to make them aware of the situation.
- We will conduct another traceability survey during 2018 with the NGO TFT.
- We are currently working with our main suppliers to find some projects we can work on together to promote RSPO sustainable palm oil.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We had two approaches to inform and promote RSPO palm oil:

- 1) Internal: the sustainable development service of Scamark organizes frequently meeting to explain the stakes of palm oil and raise Scamark's buyers and quality engineers awareness of the importance of this subject. It is also an occasion to remind Scamark's buyers and Scamark's quality engineers that we accept palm oil in our products only if it is necessary (for physico-chemicals questions) and if we need to have, it is at minima Mass Balance Palm oil.
- 2) Scamark informs the suppliers who use palm oil about our requirement (at minima Mass Balance) if they want to work with us. We also, with the help of TFT, inform our suppliers of the reputation of the first palm oil importers and ask them to ask questions to them about their palm oil strategy, if they have 'no deforestation' commitment, etc. Scamark try to make its suppliers aware of their responsibilities on this subject and make them understand that we all have a role to play in sustainable palm oil. We are also working with Scamark's main supplier to find some projects we can work on to promote RSPO sustainable palm oil.

**Uploaded files:**

No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

It has been done for the head office activities

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### **Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

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**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Some NGOs, such as Greenpeace, still challenge and question CSPO's effectiveness, saying RSPO does not provide enough warranty of sustainability. Otherwise, we would have appreciated a personalized warning from RSPO when a major actor of the palm oil market such as IOI got a suspension of its RSPO certification since we are members from RSPO. This suspension may have consequences on the purchases of our suppliers and our policy/commitments towards sustainable palm oil.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

As said below, we communicate with our employees (quality engineers, buyers, market team, etc.) about this subject and make them aware of the different issues with palm oil. We organize training to explain them the entire subject. We also organize meetings with our suppliers.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[SCAMARK\\_SUSTAINABILITY\\_POLICY.pdf](#)
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Sobeys National Merchandising Group

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0076-14-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Canada

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

807.69 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

518.35 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

73.92 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,399.96 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder	149.18	41.65		5.13
2.3.3	Mass Balance	624.56	460.88		68.19
2.3.4	Segregated	25.95	15.82		0.60
2.3.5	Identity Preserved	8.00			
2.3.6	Total volume	807.69	518.35		73.92

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 1%
- 2.5.3 Europe (incl. Russia) 1%
- 2.5.4 North America --%
- 2.5.5 South America 1%
- 2.5.6 Middle East --%
- 2.5.7 China 1%
- 2.5.8 India --%
- 2.5.9 Indonesia 24%
- 2.5.10 Malaysia 72%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

**Comment:**

Sobeys started tracking Suppliers palm oil status in 2015. We purchased credits to cover off all vendors that had not yet made the transition to CSPO at that time.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2016

**Comment:**

Sobeys released its Palm Oil Sourcing Policy to Suppliers in January 2016. Sobeys expectation at that time was that Suppliers would move to CSPO for the products manufactured for Sobeys by December 31, 2016.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**Comment:**

The purchase of credits was acceptable as an interim option up until December 31, 2017. Unfortunately, a few of our Suppliers had difficulty making the transition to 100% physical trace supply chain CSPO by the December 31, 2017 timeline. For these few Suppliers, we will be purchasing credits on behalf of them for 2017 with the expectation that they transition to physical trace supply chain CSPO by December 31, 2018. We are confident this will be reached.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Canada

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Sobeys does not currently use the RSPO Trademark on our own branded products. Over the coming year, we plan to assess the opportunity to use RSPO Trademark on applicable Sobeys private label products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

This next year will be focused on supporting those few Suppliers that were unable to make the transition to 100% physical trace supply chain CSPO.

**Reasons for Non-Disclosure of Information**



**6.1 If you have not disclosed any of the above information, please indicate the reasons why**Unknown

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**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
  - Water, land, energy and carbon footprints
  - Ethical conduct and human rights
  - Labour rights
  - Stakeholder engagement
  - None of the above
- 

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Sobeys palm oil policy was released to our Suppliers in January 2016. The palm oil policy was made public on our website in May 2017. The website is available in English and French.

**Uploaded files:**

No files were uploaded

**Link to Website**<http://corporate.sobeys.com/focus/#deforestation>

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**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**Yes, this is a goal in 2018.

---

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**No

---

**Do you have any future plans to support independent smallholders?**No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Most of our Suppliers have been compliant in the transition to 100% physical trace supply chain CSPO, but a few have continued to use credits. This will continue to be a challenge in the next reporting year.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Sobeys Sustainability team conducts regular updates to the business (internally) on the status of our transition to physical trace. It is important to achieve internal buy-in and support as we progress in this space.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[Sobeys-Palm-Oil-Sourcing-Policy2017.pdf](#)

**Link:** <http://corporate.sobeys.com/focus/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

SODEXO

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0042-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,060.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,060.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume				

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher	108.35			
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	406.34			
2.4.4	Segregated	63.76			
2.4.5	Identity Preserved				
2.4.6	Total volume	578.45			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2013

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2025

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why****Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

As a part of our Better Tomorrow 2025 roadmap, Sodexo's objective is to move to 100% RSPO certified palm oil from physical supply chain by 2025.

This percentage is improving each year:

- 2014: 17% physical CSPO
- 2015: 24% physical CSPO
- 2016: 31% physical CSPO
- 2017: 32% physical CSPO

In 2017, it was the first time the results were audited externally by KPMG and published in our Reference Document.

Objective for 2018: 45%

Objective for 2020: 60%

Objective for 2025: 100%

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Sodexo is food service company and not a retailer, we do not have any own brand products that contain palm oil. Our main usage is related to back of house products in our clients' food service facilities.

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
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Related link: [https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)
- Water, land, energy and carbon footprints  
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Related link: [https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)
- Ethical conduct and human rights  
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Related link: [https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)
- Labour rights  
No file was uploaded  
Related link: [https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)
- Stakeholder engagement  
No file was uploaded  
Related link: [https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Sodexo has several actions that it runs in parallel in order to facilitate the uptake of RSPO certified sustainable palm oil use along the supply chain.

Our Sustainable Palm Oil toolkit that Sodexo has developed internally for buyers is available in English.

Our Sustainable Palm Oil RFI is available in English

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim?

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)

No

**Please explain why**

---

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

---

**Do you have any future plans to support independent smallholders?**

No

---



## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We face an issue with the lack of available of physical CSPO in some markets. We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we use Book and Claim to compensate.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Sodexo has a technical agreement with WWF. Sodexo has done some significant outreach to stakeholders including suppliers and has had a particular focus in the last year on Asia where several countries have been able to implement a physical CSPO supply chain.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204\\_Interactive-Registration-Document-FY17\\_EN.pdf](https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

SOK Corporation

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0037-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Estonia, Finland, Latvia, Lithuania, Russian Federation

---

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,368.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,368.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	49.00			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	112.00			
2.3.4	Segregated	1193.00			
2.3.5	Identity Preserved				
2.3.6	Total volume	1354.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

---

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

---

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

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**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2021

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**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Estonia, Finland, Latvia, Lithuania, Russian Federation

---

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

---

#### **Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

---

**4.2 Please explain why**

---

#### **Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

SOK Corporation promotes the use of sustainable palm oil according to the palm oil policy. The requirement of the use of certified palm oil is included in own brand product requirements and communicated to suppliers.

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#### **Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

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#### **Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
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Related link: <https://www.s-kanava.fi/web/s-ryhma/en/vuosikatsaus/ilmasto>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.s-kanava.fi/web/s-ryhma/en/periaatteet-ja-linjaukset>
- Labour rights  
No file was uploaded  
Related link: <http://www.amfori.org/content/bsci-code-conduct>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://www.s-kanava.fi/web/s-ryhma/en/vuosikatsaus/s-ryhma>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

N/A

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**<https://www.s-kanava.fi/web/s-ryhma/en/vuosikatsaus/ilmasto>

No

Please explain why

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Suppliers (manufacturers and importers) might not be familiar with RSPO so step by step guidelines might be needed. Also definition of derivatives is unclear.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Business to business communication to increase the use of physically certified palm oil.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://www.s-kanava.fi/web/s-ryhma/en/vuosikatsaus/ihmisoikeudet>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Starbucks Corporation

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0086-16-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Austria, Brazil, China, France, Germany, Japan, Netherlands, Puerto Rico, Singapore, Switzerland, Thailand, United Kingdom, United States

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

595.30 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

503.95 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

488.90 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,588.15 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	164.40	171.01		265.85
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	282.18	329.45		220.10
2.3.4	Segregated	148.72	3.49		2.91
2.3.5	Identity Preserved				
2.3.6	Total volume	595.30	503.95		488.86

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

The Japan market started the process behind other company operated markets and has experienced significant challenges working with second tier suppliers to find availability of certified palm oil from physical supply chains. They are on target for 2020 and have made progress year on year.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Austria, Brazil, Canada, China, France, Germany, Japan, Netherlands, Puerto Rico, Singapore, Switzerland, Thailand, United Kingdom, United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

We sell fresh food and do not market specific ingredient attributes at point of sale except in very unique circumstances.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Starbucks does not directly buy any palm oil so we are constantly improving our communications with suppliers to ensure they are aware of our RSPO commitment and prepared to complete reporting each year. The 2017 report is the second time the data has been gathered through a third-party. We saw improvements in accuracy this year and will keep working with the third-party and our internal Sourcing organization to continue to make the process easier.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [https://www.scsglobalservices.com/files/program\\_documents/cafe\\_scr\\_genericv3.4\\_011516.pdf](https://www.scsglobalservices.com/files/program_documents/cafe_scr_genericv3.4_011516.pdf)
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
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Related link: <https://livingourvalues.starbucks.com/>
- Labour rights  
No file was uploaded  
Related link: <https://globalassets.starbucks.com/assets/1d7de46ff5f845d89c01a81bebdbb59.pdf>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://globalassets.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

Starbucks has utilized the Sustainable Sourcing Guide for Palm Oil Users published by Conservation International and WWF - in whole and excerpted into presentations. Our Japan business has used a guidebook published by WWF Japan in Japanese.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.starbucks.com/responsibility/environment/climate-change>

No

Please explain why

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Starbucks biggest challenge has been in Japan. As we understand it, Starbucks is the only buyer asking our tier-2 suppliers to use mass balance or better palm oil and palm oil derivatives. There are many different product specifications involved and relatively low volume available since it is only for the Starbucks business. Starbucks Sourcing team in Japan continues the education process with suppliers and in April 2018 participated in the Consumer Goods Forum Japan Days conference which covered palm oil, among other topics.

---

**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Starbucks local sourcing teams have significantly increased supplier understanding of palm oil issues and, in some markets like Japan where palm oil is used more widely, we have increased demand for RSPO certified oil and derivatives. Starbucks is also investing in developing reporting tool with a third-party will eventually help other companies to complete their palm oil reporting.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://globalassets.starbucks.com/assets/0c1557af08a04ac1b45dd6bcc84c3c4b.pdf>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Target Corporation

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0085-16-000-00

---

#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

---



**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

176.30 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

67.30 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

2,275.40 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,519.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	124.20	0.70		636.70
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	113.20			38.60
2.3.4	Segregated				29.60
2.3.5	Identity Preserved				
2.3.6	Total volume	237.40	0.70		704.90

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2018

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2026

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why****Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Target has prioritized and customized our approach to each of our vendors based on product type, volume, direct/indirect sourcing of materials, progress on sustainability, and traceability to first importer. In 2018 we are prioritizing work that will increase physical certified volumes in our supply chain, continuing to build our vendor engagement programs, and continuing to pursue traceability and importer engagement.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
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Related link: <https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/standards-of-vendor-engagement>
- Water, land, energy and carbon footprints  
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Related link: <https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/standards-of-vendor-engagement>
- Ethical conduct and human rights  
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Related link: [https://corporate.target.com/\\_media/TargetCorp/csr/pdf/2017-Vendor\\_Conduct\\_Guide\\_Version\\_1-0.pdf](https://corporate.target.com/_media/TargetCorp/csr/pdf/2017-Vendor_Conduct_Guide_Version_1-0.pdf)
- Labour rights  
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Related link: <https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/labor-and-human-rights>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://corporate.target.com/corporate-responsibility/stakeholder-engagement>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

In 2017, Target worked with its business partners and shared tools, training materials, and guidance documents (including materials provided by RSPO) to aid commitment implementation.

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/standards-of-vendor-engagement>

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

Please explain why:

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://corporate.target.com/corporate-responsibility/planet/climate>

No

**Please explain why**

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

---

**Do you have any future plans to support independent smallholders?**

No

---

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Target continues to engage its vendors on the implementation of Target's responsible palm oil sourcing commitment through a biannual survey to determine the volume of palm oil and palm kernel oil used in the Owned Brand products covered by its commitment, including the percentage that is certified as sustainable, classified across PalmTrace Credits, Mass Balance and, Segregated. Our commitment covers palm volumes purchased directly by our vendors for use in products, vendors that source palm oil indirectly through finished product components, and vendors that source palm oil and kernel derivatives in household and personal care products.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

In 2017, Target: • Continued collecting & validating volume and traceability data from all vendors, including supplier engagement and active follow-up, with our partner, Proforest; • Engaged with key importers into the USA market on traceability; • Engaged critical vendors regarding path towards Target policy compliance; • Supported vendors/suppliers on process to deliver certified products; • Shared tools, training materials, and guidance documents to aid commitment implementation; • Joined the Roundtable on Responsible Palm Oil's North American Sustainable Palm Oil Network, designed to facilitate cross-sector work in a pre-competitive space on the sourcing of CSPO in North America, foster collaboration, and impact programs in producing nations and to share best practices.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://corporate.target.com/corporate-responsibility/>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Tesco PLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0103-18-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Czech Republic, Hungary, Ireland, Malaysia, Poland, Slovakia (Slovak Republic), Thailand, United Kingdom

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

31,368.00 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

3,403.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

5.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

3,758.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

38,534.00 Tonnes

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**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	546.00	521.00		601.00
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	5687.00	2159.00	5.00	1592.00
2.3.4	Segregated	16971.00	723.00		1565.00
2.3.5	Identity Preserved	42.00			
2.3.6	Total volume	23246.00	3403.00	5.00	3758.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher	8122.00			
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume	8122.00			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 79%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia 9%
- 2.5.11 Rest of Asia 12%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2007

**Comment:**

In 2007, we set our target for Tesco Stores Ltd (UK business) to source 100% RSPO certified sustainable palm oil and oil palm products in our own brand products by 2015. This target was initially set to Segregated CSPO but in 2015 we amended this to also include Mass Balance CSPO (This was in line with the rest of the retail sector and in response to the continuing practical difficulties faced by those industries using complex palm derivatives to develop CSPO Segregated supply chains).

For this year's ACOP we completed the first mapping of the palm oil we use across our global businesses (focusing on the most significant volumes in our Tesco own-brand products). The palm oil use reported from this mapping has all been included in our Tesco PLC (Group) figures above. From the information obtained from the mapping we will now be developing a time-bound plan for each of our global businesses.

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**Comment:**

In 2015, for Tesco Stores Ltd we achieved 100% RSPO certified sustainable palm oil and oil palm products from a combination of supply chain options: 93% physical (Segregated - 68%; Mass Balance 25%), remaining 7% Book & Claim. Please see our 2015 ACOP for more details.

In 2017, for Tesco Stores Ltd, we again achieved 100% RSPO certified sustainable palm oil and oil palm products from a combination of supply chain options: 97% physical (Segregated - 67%; Mass Balance 30%), remaining 3% Book & Claim.

For this year's ACOP we completed the first mapping of our palm oil use across our global businesses (Tesco own-brand). The palm oil use reported for this mapping has all been included in our Tesco PLC figures above. All palm oil mapped for this ACOP was either Segregated, Mass Balance or covered by RSPO Credits.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**Comment:**

In 2017, for Tesco Stores Ltd 100% of the palm oil used in our Tesco own-brand products was RSPO certified (Segregated, Mass Balance or Credits). From this, 97% was from a physical supply chains: 30% Mass Balance; 67% Segregated.

For this year's ACOP we completed the first mapping of the palm oil we use across our global businesses (focusing on the most significant volumes in our Tesco own-brand products). We are currently developing time-bound plans for each of our global businesses from this information including our targets for achieving physical supply chains. All palm oil mapped for this ACOP was either Segregated, Mass Balance or covered by RSPO Credits.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

Tesco own brand bath soaps. For example: <https://www.tesco.com/groceries/product/details/?id=268047010>

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- Continue to specify RSPO certified palm oil for all palm oil used in our Tesco Stores Ltd (UK) own-brand products.
- Develop time-bound plans to achieve RSPO certified palm oil for all palm oil used in our Tesco PLC (UK and all global businesses) own-brand products.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.tescopl.com/little-helps-plan/products-sourcing/reducing-our-impact-on-the-environment/>
- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.tescopl.com/little-helps-plan/reports-policies-and-disclosure/human-rights-policy/>
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.tescopl.com/little-helps-plan/reports-policies-and-disclosure/anti-bribery-policy/>
- Labour rights  
No file was uploaded  
Related link: <https://www.tescopl.com/little-helps-plan/reports-policies-and-disclosure/human-rights-policy/>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://www.tescopl.com/little-helps-plan/reports-policies-and-disclosure/multi-stakeholder-initiatives/>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Comment:

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

Yes

When do you plan to cover the gap using Book and Claim? 2018

---

## GHG Footprint

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.tescopl.com/little-helps-plan/foundations/own-operations-carbon-reduction/our-carbon-footprint/>

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No

**Please explain why**

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## Support Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

No

---

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As we have achieved 100% RSPO certified for our main business, Tesco Stores Ltd (UK), we are developing time-bound plans to achieve this for our international businesses. However, in Central Europe and Asia there are new challenges which we did not face to the same extent in the UK. Across Central Europe there is currently low demand by our customers for CSPO. To mitigate this we are a member of the RSPO's Polish Taskforce which aims to stimulate demand for RSPO in the region's biggest country. We are now supporting events and communications to raise awareness about sustainable palm oil in Poland and other Central European markets. For our Tesco Asia businesses our biggest volumes of palm oil is as cooking oil. Procuring CSPO cooking oil is challenging because of economic reasons - palm cooking oil is a very price sensitive product for our customers and there is currently very low demand or awareness of RSPO certified palm cooking oil. To mitigate this we are engaging with our suppliers to identify any opportunities to overcome this economic barrier and we are also seeking support from the RSPO and other stakeholders. All our Tesco own-brand cooking oil in Thailand and Malaysia sold during 2017 was covered by RSPO Credits.

### 2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

1. Active participation in the Retailer Palm Oil Group (RPOG): throughout 2017, as a member of the RPOG we participated in regular meetings to exchange knowledge and coordinate activities for more effective engagement with key stakeholders, including the RSPO, palm oil producers and NGOs in order provide strong leadership from the retail sector for sustainable palm oil. 2. Retailer Palm Oil Transparency Coalition (RPOTC): In 2017, Tesco participated in the RPOTC which is a collaboration of leading retailers to obtain greater transparency of the performance of palm oil companies' progress on achieving their commitments on zero deforestation and exploitation. This performance is assessed annually and aims to incentivise faster progress of the palm oil companies in our supply chain towards deforestation- and exploitation-free palm oil production. 3. The Consumer Goods Forum's (CGF) Palm Oil Working Group: In 2017, we participated in the CGF's Palm Oil Working Group which includes the development of work to support the delivery of both CGF's 2020 Zero-Net Deforestation Resolution and Forced Labour Resolutions across its CGF membership. 4. On-going engagement with our supply chain and other stakeholders (such as investors, NGOs) in order to continuously improve, implement and promote our approach to sustainable palm oil. 5. We have actively contributed to the RSPO Principle & Criteria Review to support the revision of the P&C to a standard that ensures RSPO continues to make progress towards its vision. 6. We are a member of the RSPO's Polish Taskforce which aims to stimulate demand for RSPO in the region's biggest market. We are now supporting events and communications to raise awareness about sustainable palm oil in Poland and other Central European markets.

### 3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

**Link:** <https://www.tescopl.com/little-helps-plan/reports-policies-and-disclosure/uk-palm-oil-policy/>

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

The Co-operative Group

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0004-05-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

4,461.00 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

891.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1,302.00 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6,654.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	47.00	284.00		48.00
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	1651.00	297.00		402.00
2.3.4	Segregated	2762.00	310.00		852.00
2.3.5	Identity Preserved	1.00			
2.3.6	Total volume	4461.00	891.00		1302.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**



**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2014

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

On our own brand soap only.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

continue to engage our supply chain in line with our time bound commitments to reduce reliance on Book and Claim (Green Palm) and increased usage of RSPO certified palm oil from physical supply chains.  
Engage via the Retail Palm Oil transparency coalition

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.co-operative.coop/ethics/the-co-op-way-2017>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <http://www.co-operativefood.co.uk/globalassets/policy/pdfs/soundsourcing-cod-e-of-conduct.pdf>
- Labour rights  
No file was uploaded  
Related link: <http://www.co-operativefood.co.uk/globalassets/policy/pdfs/soundsourcing-cod-e-of-conduct.pdf>
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**  
We have shared RSPO best practice documents with suppliers in conferences.

**Uploaded files:**  
No files were uploaded

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**  
No files were uploaded

**Link to Website**  
<https://www.co-operative.coop/ethics/the-co-op-way-2017>

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

There are challenges around derivatives being extremely expensive or just not available in the non food market. We are continuing to work with our suppliers on understanding and overcoming these issues.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Going beyond our sustainability report which is industry focused, we have written a blog which is focused on increasing customer understanding of palm oil <https://blog.coop.co.uk/2016/09/22/palm-oil-update/> We also participate in and are members of the Retail Palm Oil Group in Europe. We meet to discuss and find collective solutions in transforming the market. Through this we have also been members of the Retail Palm Oil Transparency Coalition which engages with and encourages first importers of palm oil to increase their transparency and uptake of certified palm oil

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [://blog.coop.co.uk/2016/09/22/palm-oil-update/](https://blog.coop.co.uk/2016/09/22/palm-oil-update/)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

The ICA Group (ICA AB)

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0058-13-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Sweden

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,000.00 Tonnes

---

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

---

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,000.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated	2000.00			
2.3.5	Identity Preserved				
2.3.6	Total volume	2000.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2005

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2017

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Sweden

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

The trademark is not known to consumers and ICA strives to make it easier for consumers by not adding more trademarks on our products than the few known to consumers already. We put in writing that the palmoil used is certified and we inform consumers on our website.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

in ICA Sverige "Brand criteria" for all food products include demands on CSPO. At RIMI Baltic the target is 100% CSPO through physical supply chains in own brand products by 2020. Already though, almost all of the palm oil used in the own brand food products at RIMI Baltic is CSPO through physical supply chains (MB & SG) and the work continues. Reporting for all OpCos within ICA Gruppen will follow in coming years, this year reporting only includes ICA Sverige food products.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
  - No file was uploaded
  - Related link: [https://www.icagruppen.se/globalassets/2.-om-ica-gruppen/7.-bolagsstyrning/92.-policyer/ica\\_gruppen\\_sustainability\\_policy\\_0617.pdf](https://www.icagruppen.se/globalassets/2.-om-ica-gruppen/7.-bolagsstyrning/92.-policyer/ica_gruppen_sustainability_policy_0617.pdf)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Comment:

Uploaded files:

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.icagruppen.se/globalassets/3.-investerare/5.-rapporter/arkiv---finansiellt/engelska/2018/0252.-annual-report-2017/ic>

No

Please explain why

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No



## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

There is a resistance towards palmoil in general both from consumers and from some NGO's. Mediadebates on 3-MCPD. ICA had discussions with RSPO Sweden concerning these issues.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

ICA Sverige is a member in the Swedish initiative "Sustainable food supply chain" facilitated by WWF Sweden, where discussions on palmoil has taken place. One of the requirements that has been decided on is RSPO certified palm oil in all food products.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

**Particulars**

**About Your Organisation**

**1.1 Name of your organization**

Thorntons Limited

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

3-0068-14-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Retailers

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**Consumer Goods Manufacturers**

**Operational Profile**

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

**Operations and Certification Progress**

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- United Kingdom

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- United Kingdom

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

352

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

300

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

--

2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

--

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

652

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	0.63	-	-	-
2.3.4 Segregated	351.00	300.00	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	351.63	300.00	-	-

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

**Time-Bound Plan**

**3.1 Date of first supply chain certification (planned or achieved)**

2014

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2014

**3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

**3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?**

2015

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

We are primarily known for gifting and current consumer research suggests that certification trademarks on pack make the product less giftworthy.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to source certified material to SG model.

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

**- Others:**

--

**Application of Principles & Criteria for all members sectors**

**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
  - Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
  - For administration purpose, attachment files are renamed automatically
- Labour rights
  - Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
  - For administration purpose, attachment files are renamed automatically
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

The policy is to source material that is only certified SG.

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why**

The percentage of material that is certified is 99.98%

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**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

Related link: [www.ferrerocsr.com/?lang=en](http://www.ferrerocsr.com/?lang=en)

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**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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**Retailers**

**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

352.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

300.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

652.00 Tonnes



**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	0.63	0.06		
2.3.4	Segregated	351.00	299.65		
2.3.5	Identity Preserved				
2.3.6	Total volume	351.63	299.71		

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**

**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

Yes

**3.6 If so, what year is it by?**

2015

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

We are primarily known for gifting and the current consumer research suggest that certification trademarks on the packaging make the product less giftworthy.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to source materials to the SG model

**Reasons for Non-Disclosure of Information**

**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

**Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

We source certified material to the SG model.

**Uploaded files:**

No files were uploaded

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

The certified material sourced covers 99.98%

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.ferrerocsr.com/?lang=en](http://www.ferrerocsr.com/?lang=en)

No

**Please explain why**

**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We continue to face issues with the availability of SG palm kernel oil in the UK. We have secured supply from elsewhere in the EU.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

.

---

**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Waitrose Ltd

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0008-06-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally, United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,098.74 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

683.63 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

52.39 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

380.27 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,215.03 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	35.00	479.00		61.00
2.3.2	Book and Claim from Independent Smallholder			52.00	
2.3.3	Mass Balance	214.88	108.45		164.14
2.3.4	Segregated	833.63	96.60		154.97
2.3.5	Identity Preserved	15.80			
2.3.6	Total volume	1099.31	684.05	52.00	380.11

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2012

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**Comment:**

Waitrose set a target to source all palm oil in its own-brand products from physically certified sources by 2017.

By the end of 2017 72% of the palm oil used to manufacture our own brand products was physically certified sustainable (identity preserved, segregated or mass balance). This is a decrease on our 2016 figure, due to improved processes in identifying where palm oil is used in our products. We are working hard to ensure that the remaining volume is converted to physical certification in 2018.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally, United Kingdom

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

To date we have used the RSPO Trademark on our bar soap range and our spreads range. Looking forward we are reviewing how our commitment to the RSPO is communicated and how to improve this further.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will work to ensure that our remaining volumes of own-brand palm oil and oil palm products which are not yet physically certified are converted during 2018. We will do this by working with our suppliers to source sustainable palm oil wherever sustainable derivatives are available, and by provided training and support to enable this.

We will continue to engage more widely with supply chain stakeholders to support the transition to a sustainable palm oil industry more widely, including actively engaging as a member of the Retailer Palm Oil Group and the Retailer Palm Oil Transparency Coalition (RPOTC).

Through our membership of the RPOTC we will continue to engage with palm oil importers to understand where their policies and practices are compatible with our own commitments, including to ensure zero deforestation, and how best to effect change in this area.

**Reasons for Non-Disclosure of Information**



6.1 If you have not disclosed any of the above information, please indicate the reasons why

---

## Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.johnlewispartnership.co.uk/csr>
  - Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.johnlewispartnership.co.uk/csr>
  - Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.johnlewispartnership.co.uk/csr>
  - Labour rights  
No file was uploaded  
Related link: <https://www.johnlewispartnership.co.uk/csr>
  - Stakeholder engagement  
No file was uploaded  
Related link: <https://www.johnlewispartnership.co.uk/csr>
  - None of the above
- 

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

**Comment:**

In addition to our palm oil policy, we provide suppliers with a Technical Guidance document, including details of supply chain options and guidance for achieving chain of custody certification. This is currently available in English on our supplier engagement website.

During the past year we also worked with an independent expert consultancy firm who provided detailed guidance and support to suppliers completing their annual palm oil footprint declaration.

**Uploaded files:**

No files were uploaded

**Link to Website**

[http://www.waitrose.com/home/inspiration/about\\_waitrose/the\\_waitrose\\_way/palm\\_oil.html](http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html) - this is our public-facing palm oil policy, our supplier engagement website (requires supplier login) contains implementation guidelines

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## GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.johnlewispartnership.co.uk/csr>

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No

**Please explain why**

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**Support Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

---

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

It can be challenging to source some palm derivatives, particularly those used in non-food products (household and personal care), from physically certified supply chains. We are working with our suppliers to understand the specific challenges they face and what options are available to them.

---

### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Waitrose actively engaged with the RSPO Principles and Criteria (P&C) Review process. We are also a member of the Retailer Palm Oil Transparency Coalition, which is formed of companies working together to remove deforestation and exploitation from palm oil supply chains. It aims to achieve this by:

- Achieving greater transparency of the progress their supply chains are making towards zero deforestation and exploitation in palm oil production.
- Enabling individual retailers and product suppliers/manufacturers to make more informed sourcing/purchasing decisions.
- Driving faster progress towards the supply of zero deforestation palm oil for UK/European markets and helping the same globally through the take up of this or similar models.

---

### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [http://www.waitrose.com/home/inspiration/about\\_waitrose/the\\_waitrose\\_way/palm\\_oil.html](http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Wendy's International, LLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0081-15-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,479.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,479.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	467.60			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume	467.60			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	42.30			
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume	42.30			

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America 100%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2022

**Comment:**

Through the RSPO's Book and Claim program, by the end of 2017, we covered our usage of Palm Oil as an ingredient for products in the U.S. and Canada at 100%. In total, we used 507.60 metric tons of Palm Oil as an ingredient in the products we serve in these two countries. For context, we have about 6,000 restaurants in the U.S. and Canada.

Outside the U.S. and Canada, our footprint is smaller. We have about 500 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 250 restaurants used 1,971.00 metric tons of Palm Oil for cooking in 2017.

We are working with our International Leadership and each independent franchisee in these countries on a plan that achieves RSPO CSPO for cooking by 2022 - with the minimum being purchase of Book & Claim certificates.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2027

**Comment:**

Wendy's remains on its journey to using 100% CSPO and aims that it be Identity Preserved, Segregated and/or Mass Balance.

Similar to 2016, in 2017, we covered our Palm Oil use in U.S. and Canada (which is 95% of our total global restaurant footprint) through the purchase of Book & Claim certificates.

We recognize that Book & Claim is not our ultimate destination on this journey, but felt in the spirit of making progressive steps, it's a place to participate.

We made significant progress in 2017 by engaging our U.S. and Canada suppliers on the topic of RSPO. This resulted in transition to Mass Balance CSPO at two of the four suppliers that handle the largest amount of Palm Oil as an ingredient for products in the U.S. and Canada. Our expectation is to transition the remaining two suppliers in 2018.

We are continuing conversations about a transition to physical supply chains with our other U.S. and Canada suppliers whose products contain Palm Oil as an ingredient in 2018 and beyond.

Outside the U.S. and Canada, our footprint is smaller. We have about 500 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 250 restaurants used 1,971.00 metric tons of Palm Oil for cooking in 2017.

It is worth noting that these restaurants are all owned by franchise groups that do not conduct purchasing through a centralized cooperative structure as we do in the U.S. and Canada. This diversity makes CSPO from physical supply chains challenging in those markets, but we are in the process establishing a plan to achieve CSPO internationally - with the minimum being Book & Claim certificates. We also aim to seek a solution for the sourcing of palm oil from physical supply chains for cooking by 2027.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Applies Globally

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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**4.2 Please explain why**

Business decision

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**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Wendy's will follow through on our plans to transition to Mass Balance CSPO at the remaining 2 suppliers that handle the majority of the Palm Oil in the U.S. and Canada. We will address other products in our U.S. and Canada system by discussing conversion to physical CSPO supply chains in those products and will continue to participate in the Book and Claim program as those conversations continue.

Internally, we will continue to educate cross functional teams on our RSPO membership and commitment to CSPO.

Internationally, we will work within Wendy's and with our franchisees to establish a plan to convert international markets to CSPO for cooking.

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**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

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**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: [betterbuildingsinitiative.energy.gov/partners/wendys-company](https://betterbuildingsinitiative.energy.gov/partners/wendys-company)
  - Water, land, energy and carbon footprints
  - Ethical conduct and human rights  
No file was uploaded  
Related link: [www.wendys.com/suppliercodeofconduct](http://www.wendys.com/suppliercodeofconduct)
  - Labour rights  
No file was uploaded  
Related link: [www.wendys.com/suppliercodeofconduct](http://www.wendys.com/suppliercodeofconduct)
  - Stakeholder engagement
  - None of the above
-



**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

The bulk of our dialogue has been directly with suppliers through meetings and personal communication. However, we refer interested parties to review our position at [www.aboutwendys.com](http://www.aboutwendys.com) or on our blog [www.squaredealblog.com](http://www.squaredealblog.com). Further, we wrote a blog last year about our commitment to the RSPO and journey towards CSPO in our operations:

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.squaredealblog.com/homewendys/palmoil2016](http://www.squaredealblog.com/homewendys/palmoil2016)

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

Similar to 2016, in 2017, we covered our Palm Oil use in U.S. and Canada (which is 95% of our total global restaurant footprint) through the purchase of Book & Claim certificates.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

Wendy's does not publicly report our GHG emissions as the vast majority of restaurants are independently owned and operated by franchisees.

However, one of the ways Wendy's has demonstrated leadership in energy stewardship is participation in the U.S. Department of Energy's Better Buildings Challenge. The Better Buildings Challenge is a national program to help improve the energy efficiency of America's commercial and industrial buildings by 20 percent or more.

Wendy's is proud to be among the first restaurant companies to join the Challenge, and the company pledged to reduce energy consumption in U.S. company-owned restaurants by 20 percent by 2025. Wendy's is also the first restaurant company to have its franchisees participate in the program.

Involvement in the Better Buildings Challenge underscores Wendy's commitment to the environment, presents a declaration to environmentally friendly standards and provides third-party validation that the program is effective and sustainable. It also allows Wendy's to share best practices, inform, educate and encourage customers and team members to make similar commitments and take active steps to save energy. The company continues to report progress toward this goal with a 12 percent reduction in energy per transaction in 2017. Furthermore, 70 restaurants – more than 20 percent of our company-owned restaurants — exceeded the overall 20 percent reduction goal in 2017, eight years ahead of schedule.

To further exhibit passion for energy conservation, Wendy's has also created its own program, the Wendy's Energy Challenge, which includes franchise organizations in both the United States and Canada. This program is modeled after the Department of Energy's Better Buildings Challenge. There are currently 19 franchise organizations participating, which represent a total footprint of 4.7 million square feet.

The Company also reports that at its Restaurant Support Center, it has reduced energy usage by 24 percent, thereby lowering greenhouse gas emissions by more than 27 percent, against a 2013 base year.

Progress can be tracked on The Wendy's Company partner page on the Department of Energy's website; <https://betterbuildingssolutioncenter.energy.gov/partners/wendys-company>

Currently working with CDP associates to examine how we can participate in CDP reporting.

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Our biggest challenge is that we are not a large direct purchaser of Palm Oil and thus have had to work to understand our Palm Oil usage and work with our suppliers to embrace CSPO and join the RSPO in their own organizations. CSPO and RSPO is still new to many of our suppliers. So while we have had the opportunity to collaborate with them on CSPO details, we also need to allow them enough time to work within their internal processes as well as with RSPO to become members and to have their facilities audited, to ensure our entire supply chain is RSPO certified. We've found that while some of our suppliers are indeed using CSPO, if their facility has been audited by the RSPO, they (and we) cannot claim it being CSPO. We'd love to see some leniency around that or help us give some credit to the suppliers who are in within the process of having their facility audited to be RSPO certified. Additionally, as a largely franchised business with a small international footprint, our purchasing activities outside the US and Canada are very much decentralized, making the task of tracking Palm Oil as an ingredient very difficult. However, in the spirit of continuous improvement and the RSPO CSPO from physical supply chains commitment we've made, we're in the process of working with our franchisees and suppliers to meet this goal.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Our internal CSPO team continues to educate cross functional internal teams (including our International team) on RSPO's mission and our palm oil journey. As previously mentioned, we have also worked with a number of suppliers on education and encourage them to join RSPO and supply Wendy's physically-sourced CSPO.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.squaredealblog.com/homewendys/palmoil2016?rq=Palm](http://www.squaredealblog.com/homewendys/palmoil2016?rq=Palm)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

WM Morrison Supermarkets PLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0013-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

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### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

17,026.55 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

383.47 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

---

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

926.05 Tonnes

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2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

18,336.07 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher		27.87		
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	13758.85	257.18		615.73
2.3.4	Segregated	2862.09	126.28		310.32
2.3.5	Identity Preserved				
2.3.6	Total volume	16620.94	411.33		926.05

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2015

**Comment:**

By the end of 2015, our policy states that all palm oil and derivatives used as an ingredient in own brand products must be sourced through RSPO certified segregated or mass balance systems. Palm kernel oil used as an ingredient in own brand products must be sourced through RSPO certified mass balance or through the purchase of RSPO credits.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2015

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?****3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why**

We currently don't include this logo on own brand packaging but we will keep this under review.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to work with those suppliers who are experiencing challenges to comply with our palm oil policy through limited market availability or commercial challenges.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <https://www.morrisons-corporate.com/cr/policy/carbon-management/>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.morrisons-corporate.com/cr/policy/ethical-trading/>
- Labour rights  
No file was uploaded  
Related link: <https://www.morrisons-corporate.com/cr/policy/ethical-trading/>
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have provided additional information on the RSPO certification process to our suppliers. We annually report our progress on RSPO certified palm oil in our Corporate Responsibility and include details of our policy on our website [www.morrisons-corporate.com/cr](http://www.morrisons-corporate.com/cr)

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.morrisons-corporate.com/cr](http://www.morrisons-corporate.com/cr)

**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

It is our policy that all own brand suppliers must source palm oil and derivatives through RSPO certified segregated or mass balance supply chains. Palm kernel oil must be covered through RSPO credits as a minimum. We will work with our suppliers to ensure compliance to our policy as soon as possible.

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.morrisons-corporate.com/cr/policy/carbon-management/>

No

**Please explain why****Support Smallholders**



**9.1 Are you currently supporting any independent smallholder groups?**

No

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**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

None.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We regularly communicate our commitment to sourcing RSPO certified palm oil, derivatives and palm kernel oil through our annual Corporate Responsibility Report, supplier communication and on our corporate website.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.morrisons-corporate.com/cr](http://www.morrisons-corporate.com/cr)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Woolworths Limited

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0029-10-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Retailers

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## Retailers

### Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

### Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, New Zealand

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2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

5,164.94 Tonnes

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

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2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

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2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

---

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

5,164.94 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	1212.04			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	3624.75			
2.3.4	Segregated	328.15			
2.3.5	Identity Preserved				
2.3.6	Total volume	5164.94			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia 100%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**Comment:**

Since FY16, 100% of the palm oil in our Own Brand food products has supported the production of RSPO certified sustainable palm oil.

Woolworths has also committed to labelling palm oil to give customers choice and labels our own brand food products where palm oil is used as an ingredient.

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

Woolworths commits to using physical RSPO palm oil through the RSPO identity preserved, segregated or mass balance models, by phasing out RSPO Book & Claim palm oil.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

Australia, New Zealand

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please explain why****Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will publish our 2017 Corporate Responsibility Report in mid 2018 which will contain updates around our commitment to RSPO certified palm oil.

We will update our company website with key highlights regarding RSPO as they become known.

All suppliers of Owned Brand products (food and non-food) that contain palm oil have been made aware of our sourcing policies which requires incorporating palm oil and palm oil products that support the production of RSPO-certified sustainable palm oil.

**Reasons for Non-Disclosure of Information**

6.1 If you have not disclosed any of the above information, please indicate the reasons why

## Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints  
No file was uploaded  
Related link: <http://crs.woolworthsgroup.com.au/>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
No file was uploaded  
Related link: <https://www.woolworthsgroup.com.au/content/Document/Woolworths%20Information%20to%20ACCR%20080917.pdf>
- Labour rights  
No file was uploaded  
Related link: [https://www.woolworthsgroup.com.au/page/media/Press\\_Releases/woolworths-reaffirms-commitment-to-improving-labour-rights-in-fresh-food-supply-chains](https://www.woolworthsgroup.com.au/page/media/Press_Releases/woolworths-reaffirms-commitment-to-improving-labour-rights-in-fresh-food-supply-chains)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

**Comment:**

- Palm Oil Policy for Owned Brand Products (Food and Non-Food Products)
- We have trained multiple internal teams of the purpose and importance of the policies and their components
- We have updated our Owned Brand Guidelines to include specific mention of RSPO certified palm oil.

These documents are only available in English currently.

**Uploaded files:**

No files were uploaded

## GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[https://www.woolworthsgroup.com.au/icms\\_docs/189425\\_corporate-responsibility-report-2017.pdf](https://www.woolworthsgroup.com.au/icms_docs/189425_corporate-responsibility-report-2017.pdf)

No

Please explain why

## Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We have a target to 'Achieve net zero supply chain deforestation for our 'high-impact' commodities in our Own Brand products, such as palm oil, timber, pulp and paper, and packaging'. As part of this target, we are developing a baseline to identify palm oil in our Own Brand non-food products. Given the complexities around non-food product formulations, we are seeking guidance from groups such as the RSPO, the Consumer Goods Forum, our suppliers and other retailers to progress our commitment to RSPO certified products and derivatives.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

N/A

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
-

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Woolworths (Proprietary) Limited

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

3-0027-10-000-00

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#### 1.4 Membership category

Ordinary

---

#### 1.5 Membership sector

Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

---

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

South Africa

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,000.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,000.00 Tonnes

---

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	1000.00			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	1000.00			
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume	2000.00			

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)**

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa 100%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2011

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2018

**Comment:**

Our 3 largest suppliers of foods containing palm oil are already sourcing MB but are not COC audited. The remaining suppliers who all use relatively small amounts of palm oil in our foods are expected to be using certified sustainable palm oil from physical supply chains by 2020.

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

South Africa

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

We are already using it on a range of toilet soap bars. We plan to use it on our pies later in 2018.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Continue to apply pressure to our suppliers and their refiners to use RSPO CSPO. We also hope to do more marketing of the fact that we are sourcing RSPO certified sustainable palm oil for many of our products but we can only do this when the specific supply chain concerned is audited.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have issued guidelines to our own buying teams and shared them with our suppliers

**Uploaded files:**

No files were uploaded

**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.woolworthsholdings.co.za](http://www.woolworthsholdings.co.za)

No

Please explain why

**Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Supply chain from SE Asia to South Africa is long and complicated. Not enough capacity building has taken place to raise awareness of issue - with local refiners, food suppliers and general public.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We are very much focused on getting our own house in order.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:

- [WW launches RSPO certified Soap bars Feb 2018..pdf](#)

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The RSPO is an international non-profit organisation formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders.

[www.rspo.org](http://www.rspo.org)

## ROUNDTABLE ON SUSTAINABLE PALM OIL

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