

## Particulars

<b>Organisation Name</b>	PZ Cussons Plc
<b>Corporate Website Address</b>	<a href="http://www.pzcussons.com">www.pzcussons.com</a>
<b>Primary Activity or Product</b>	Manufacturer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	Australia, Ghana, Greece, Indonesia, Kenya, Nigeria, Poland, Thailand, United Arab Emirates, United Kingdom
<b>Membership Number</b>	4-0105-10-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Consumer Goods Manufacturers

## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand

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#### - Food goods

- Margarine & Cooking Oil

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#### - Home and personal care goods

- Cleaning Agents
  - Laundry Detergents / Cleaning Products
  - Soap Tablet Finishing
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### Operations and Certification Progress

#### 2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

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#### 2.2.1 Do you manufacture for:

Own Brand

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#### 2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

26415.00

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#### 2.2.3 Total volume of Palm Kernel Oil used in the year:

7713.00

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#### 2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

26878.00

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#### 2.2.5 Total volume of all palm oil products you used in the year:

61006.00

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**2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:**

## In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	24629.00		
2	Mass Balance			
3	Segregated			
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	24629.00		

**2.4.1 Volume of Palm Kernel Expeller used/ handled:**

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**2.4.2 What type of products do you use CSPO for?**

Soaps (toilet and laundry), edible palm oil consumer packs, bakery intermediates (shortenings etc)

**2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

Yes

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**Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

[M-Grower-GHG-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

## Time-Bound Plan

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2014

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2015

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2023

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

Yes

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

No

**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

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**3.6 Which countries that your organization operates in do the above commitments cover?**

Australia, Ghana, Greece, Indonesia, Kenya, Nigeria, Poland, Thailand, United Arab Emirates, United Kingdom

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

In May 2014 we became members of The Forest Trust (TFT). We are working with TFT who is undertaking a review on our behalf so that we can improve our understanding of our direct and indirect suppliers of palm oil. The findings will inform our action planning and help us identify our priorities. We are also undertaking a programme of stakeholder engagement to enter into dialogue with and build buy-in from suppliers, JV partners and invested stakeholders to help us to meet our commitments. We aim to have achieved our first phase by the end of 2014. We will then update our action plan and agree with our suppliers by when we need them to deliver their time-bound implementation plans to meet our commitment.

**3.8 Date of first supply chain certification (planned or achieved)**

2028

**Trademark Related****4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

**- Please state for which product range(s) you intend to apply the Trademark and when you plan to start**

2015

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At present PZ are only using the Book and claim approved supply chain option.

**GHG Emissions****5.1 Do you publicly report the GHG emissions of your operations?**

Yes

**- Please upload related report:**[M-GHG-Emissions-Report.pdf](#)

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**- Add link to website**

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**5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?**

No

**- Please upload related report:**

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**- Add link to website**

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See question 3.7 - timebound plan

**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We are embarking on a programme of stakeholder engagement to enter into dialogue with and build buy-in from suppliers, JV partners and invested stakeholders to help us to meet our goals. Initially this will involve:

- ? Sharing our ultimate goals and our commitment to realise them
- ? Setting up a PZ Palm Oil Advisory Panel representing of key stakeholder groups which will help develop our understanding and inform the development of our action plan
- ? Participating in relevant industry bodies to ensure that PZ Cussons is aware of the latest thinking and best practice and can incorporate this into our own action plan
- ? Extensive stakeholder engagement in Nigeria utilising our minority share in PZ Wilmar to support the development of a responsible palm oil industry in that country. This will include the government, the national representation of RSPO, NGOs and local communities.

**Reasons for Non-Disclosure of Information****7.1 If you have not disclosed any of the above information, please indicate the reasons why**

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**- Others:**

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**Application of Principles & Criteria for all members sectors****8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

**- Water, land, energy and carbon footprints**

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

**- Land Use Rights**

[M-Policies-to-PNC-landuseright.pdf](#)

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**- Ethical conduct and human rights**

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

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**- Labour rights**

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**- Stakeholder engagement**

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

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**8.2 What steps will/has your organization taken to support these policies?**

This year we have developed the PZ Palm Oil Promise outlines both our commitment to sourcing sustainable palm oil and the steps we are taking in Phase one to meet this commitment.

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**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

**Do you have plans to?**

Yes

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

Yes

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**- How and when do you plan to immediately cover the gap using Book & Claim?**

We intend to use Book & Claim immediately to cover 50% of our palm oil usage. We are already covering 50% of our palm oil usage through Book & Claim. We are now undertaking an exercise with our stakeholders to explore the most feasible way in which we can achieve the sourcing of sustainable palm oil as outlined in our Palm Oil Promise.

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

1. Key issues PZ Cussons is encountering are commercially unacceptably high price premiums being charged for segregated / identity preserved CSPO palm oil. The soap market is highly competitive and price sensitive - unlike other finished product areas, in soap palm oil accounts for over 60% of the end product - the premiums currently charged for this type of Palm oil reduce or eliminate margins. Currently in the locations where we operate we cannot obtain this material at an economic price to enable us to compete profitably.
2. Availability of mass balance CSPO in correct locations and at appropriate time is also an issue.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

#### Robust:

Yes

#### Simpler to Comply to:

similar

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Since December 2010, we have played an active role in the production of palm oil and invested in palm oil plantations of our own in Nigeria.

Alongside Wilmar International Limited, a fellow Roundtable for Sustainable Palm Oil (RSPO) member and one of the world's leading producers of RSPO-certified sustainable palm oil, we formed a joint venture called PZ Wilmar in which we hold a 49% share.

The plantations are working towards internationally-recognised plantation best practice and will contribute to the wider Nigerian palm oil industry and economy. The RSPO's principles and criteria are incorporated into the PZ Wilmar Standard Operating Procedures (SOPs) for all plantation units to follow.

In less than 3 years we have:

- Appointed an expert Sustainability Coordinator and local supervisors who report to him to enforce the implementation of the SOPs.
- Purchased and begun to regenerate over 30,000 hectares of previously state-owned palm oil plantation. Our long-term ambition is to increase this substantially
- Planted and nurtured over two million seedlings at four nursery sites within our plantations
- Transplanted over 600,000 nine-month-old palm oil trees
- Built a state-of-the-art US\$56m crude palm oil refinery and packaging facility in Lagos State
- Supported the local farmers by implementing a smallholder farmers scheme with the support of the State Government
- Training schools have been built on site to provide education and skills development in plantation management to local Nigerian employees
- Generated significant direct and indirect employment, both within the plantations and the supply chain
- Invested in local schools and medical facilities

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### 4 Other information on palm oil (sustainability reports, policies, other public information):

See examples above

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