

## Particulars

### About Your Organisation

**Organisation Name**

Peters Food Service Ltd

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**Corporate Website Address**

<http://www.petersfood.com>

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**Primary Activity or Product**

- Manufacturer
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
4-0254-12-000-00	Ordinary	Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

**1.1 Please state what your main activity(ies) is/are within manufacturing**

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

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### Operations and Certification Progress

**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**2.2.1 Do you manufacture for:**

Both Private Label and Own Brand

**2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:**

3,077

**2.2.3 Total volume of Palm Kernel Oil used in the year:**

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**2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:**

162

**2.2.5 Total volume of all palm oil products you used in the year:**

3,239

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**2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:****In Your Own Brand**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	-	-	-
3	Segregated	676.94	-	35.64
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	676.94	-	35.64

**In Your Private Label**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	-	-	-
3	Segregated	2,400.06	-	81.00
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	2,400.06	-	81.00

**2.4.1 Volume of Palm Kernel Expeller used/ handled:**

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**2.4.2 What type of products do you use CSPO for?**

Manufacture of savory baked goods such as pies, pasties, slices and sausage rolls.

**2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

Europe 100%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe 100%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%

**Time-Bound Plan**

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2013

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2014

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

**Comment:**

We have reached 100% SG palm oil in our main factory, Plan is now to ensure this is maintained throughout 2015 and beyond

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

y

**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

2016

**3.6 Which countries that your organization operates in do the above commitments cover?****3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

During 2014 we have been actively procuring sustainable palm oil through procurement. We use 100% sustainable PO in Peter's Food prepared in the Bakery Factory and also in our 3rd party customer branded goods. The company has gained RSPO certification to confirm the internal documents and record keeping deliver an auditable palm oil, traceability back to source; and that we are fulfilling our obligations under the terms of our membership of RSPO  
Peter's Food is a member of RSPO.

Commitment to RSPO criteria is an initiative to affect all customers and brands equally.

All the Palm Oil usage is contained within compound hard fat along with spices.

A working Group has been created between Procurement and Technical to facilitate the work required to achieve an auditable Chain of Custody.

A number of key milestones have been achieved in 2014

Jan - First audit to gain certification.

1. End April: Confirm our approved supplier list. The criteria for an approved supplier must be their ability to declare the certified sustainable nature of the product, are working to increase the % of certified sustainable content of the product and have a visible and auditable Chain of Custody in place. Establish a register of ingredients that contain Palm Oil not unlike the Allergen Ingredient Register

2. End May: Complete interrogation of internal record and procedural documents and confirm successful implementation of all new and revised documents. Add to internal audit schedule. Ensure all staff trained.

3. Oct: Complete a third party audit on our own Chain of Custody and verify that we have adequate internal systems to manage and report routine Mass Balance and Traceability.

4. Next audit booked 6.10.15

**3.8 Date of first supply chain certification (planned or achieved)**

2014

**Trademark Related**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

Please explain why

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**GHG Emissions****5.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why

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**5.2 Do you publicly report the GHG emissions of your operations?**

No

Please explain why

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**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Continue with procurement of sustainable palm oil only in our products.

Continue active membership and audit by RSPO.

Actively support and promote new RSPO standard and update policies, update procedures and train staff to updated procedures.

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**Reasons for Non-Disclosure of Information****7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Others:

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**Application of Principles & Criteria for all members sectors****8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Ethical conduct and human rights  
[M-Policies-to-PNC-ethicalconducthr.pdf](#)
  - Labour rights  
[M-Policies-to-PNC-laborrights.pdf](#)
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**8.2 What steps will/has your organization taken to support these policies?**

Member of Sedex, SMETA audit Sept 2014 & May 2015

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**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

No

**Please explain why**

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why**

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### **Concession Map**

**Do you agree to share your concession maps with the RSPO?**

No

**Please explain why**

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Raw material specifications can be incomplete or incorrect. Quite often suppliers are not aware they have palm oil in their products.

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

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**Robust:**

Yes

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**Simpler to Comply to:**

No

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Actively engaged our suppliers in supporting us to achieve RSPO certification and only supply us with SG sustainable palm oil

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**4 Other information on palm oil (sustainability reports, policies, other public information)**

None

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