

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Palmeros de Aguan S. A. (PALMASA)

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

2-0355-12-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO  
 Post-refinery processor  
 Trader with physical possession  
 Trader without physical possession  
 Kernel Crusher  
 Food and non-food ingredients producer  
 Power, energy and bio-fuel  
 Animal feed producer  
 Producer of oleochemicals  
 Distributor and wholesaler  
 Other:  
 Processing of the raw material for the production of crude oil

**Palm Oil and Certified Sustainable Palm Oil Use****2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In which markets do you sell goods containing palm oil and oil palm products?**

- Germany
- Netherlands
- Ukraine
- United Kingdom

**2.2 Volumes of palm oil and oil palm products****2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

39,130.16 Tonnes

**2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year**

3,301.58 Tonnes

**2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year**

7,439.40 Tonnes

**2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year**

22,115.20 Tonnes

**2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year**

71,986.34 Tonnes

**2.3 Volumes of palm oil and oil palm products certified**

**2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance				
2.3.1.4 Segregated				
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	-	-	-	-

**2.3.2 How much RSPO certified products have you sold as certified (tonnes)**

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

**2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)**

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**2.3.4 How much RSPO certified products have you sold as conventional (tonnes)**

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**2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)**

0 Tonnes

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:**

**2.5.1 Africa**

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**2.5.2 Australasia**

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**2.5.3 Europe (incl.Russia)**

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**2.5.4 North America**

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**2.5.5 South America**

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**2.5.6 Middle East**

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**2.5.7 China**

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**2.5.8 India**

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**2.5.9 Indonesia**

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**2.5.10 Malaysia**

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**2.5.11 Asia**

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**Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved)**

2018

**Comment:**

The company plans to request the audit with an RSPO certification body at the end of 2018. To achieve this, Management Plans are available, the plan is complemented with weekly and monthly schedules for compliance with each of the activities and indicators of the RSPO standard.

The monitoring and follow-up of the plans in the farms is done in each visit of the agricultural technicians and the progress reports are made quarterly to measure compliance with the Principles and criteria of the RSPO standard. Each of these activities is verified with the technical reports and internal audits carried out by the management team.

**3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products**

2019

**If target has not been met, please explain why:**

Once certified with RSPO, the company will begin to handle the certified palm oil product at the beginning of the year 2019.

**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities\***

2022

**If target has not been met, please explain why:**

By 2022 the company expects to handle 100% of the entire RSPO certified product supply chain. There is a Plan Plan for 5 years to work with producers and comply with all environmental, social and productive indicators.

**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2023

**If target has not been met, please explain why:**

The company expects that once 100% of the supply chain is certified, by the year 2023 it will handle the 100% RSPO oil trade.

**3.5 Which countries that your organization operates in do the above own-brand commitments cover?**

Germany, Netherlands, Ukraine, United Kingdom

**3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?**

Applying the Good Agricultural Practices, constant monitoring of the plantations of the producers in process of certification and the implementation of changes to the National Interpretation of RSPO Standard.

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**Trademark Use****4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**If target has not been met, please explain why:**

At the moment, the company only sells crude palm oil from CPO and crude oil from PKO. However, the possibility that in the future the finished product is produced and marketed is not ruled out.

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**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

1. Continue to apply the Principles, Criteria and Indicators of the RSPO Standard. 2. Training of interested parties. 3. Implementation of improvements continues in the management plans. 4. Implement field days to promote good practices in the extractor plant and palm producers 5. Continue disseminating the annual communication report to the RSPO. 6. Improvement in the quality of the products

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**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information please indicate the reasons why**

other

It does not apply, since we have disclosed the information requested in the previous questions.

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**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [P-Policies-to-PNC-waterland.pdf](#)
  - Land Use Rights  
Uploaded file: [P-Policies-to-PNC-landuseright.pdf](#)
  - Ethical conduct and human rights  
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
  - Labour rights
  - Stakeholder engagement  
Uploaded file: [P-Policies-to-PNC-stakeholderengagement.pdf](#)
  - None of the above
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**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

- Social and environmental impact studies have been provided
  - AVC studies
  - LUCA Study
  - Identification of social AVC
  - Company policies
  - Procedures for new sowings (NPP) and establishment of crop
- All this information is available in Spanish and English.

Uploaded file: [P-Best-Practice-Guidelines.pdf](#)

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**7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

At the moment no, but do not rule out the possibility. We hope to obtain very soon that the company is certified to be able to sell certified palm oil (CSPO).

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## GHG Footprint

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

The emissions are calculated with the Gases calculator PALMGHG V.30, however, the Greenhouse Gas emissions data is not currently published because the company does not yet have a web page to make the publication, nevertheless it is in process the creation of the website of the company to make the publications of the emissions later. The company has socialized the results of the calculation with the employees, producers and living forces of the communities of influence.

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## Support for Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

**Please state the markets where you use or intend to apply the Trademark and when you plan to start**

Providing technical assistance in field visits to independent producers.

- Training of independent producers and employees in environmental, social and agricultural issues.
  - Empowerment of the principles and criteria of the RSPO standard and support in the implementation through good practices.
  - Support in the implementation of records
  - Provision of agricultural inputs to improve production.
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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Some of the social obstacles encountered are the ignorance of international laws and agreements, the low level of education of the region's producers. In the economic aspect, there are producers with little cultivation area and access to financing is limited. In the environmental aspect the inadequate management of solid waste, the little respect to the riparian areas due to ignorance of environmental laws, little awareness of the conservation of species in the area. The company has carried out social and environmental impact studies, studies of Areas of High Conservation Value, study of carbon footprint measurement and the study of land use change (LUCA) with the objective of mitigating negative impacts and promoting positive. The company and its associated producers in the social field have carried out the following: Compliance with national laws and compliance with international agreements and training for producers and employees in all social issues. In the environmental field: Reforestation in riparian areas, labeling in areas of forest reserve, forest conservation and flora and fauna species, protection of water sources, respect for riparian areas, safe handling of agrochemicals, proper management of the solid waste management and training-constant awareness of producers and employees in environmental issues.

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### **2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Apply the standards of discipline in the three pillars required by the standard (economic, social and environmental), always thinking about improving processes and being a national and international leader in the processes of production and commercialization of palm oil and its derivatives using adequate technologies during the process and optimize competitiveness, supported by an innovative, timely and motivated human capital with the interests and purposes of the company. Some measures that can be mentioned are the following: • Financial support to producers for the purchase of inputs and construction of some structures. • Training of producers and employees in environmental, social and agricultural issues. • Empowerment of the principles and criteria of the RSPO standard and support in the implementation through good practices. • Providing technical assistance in field visits to producers. • Socialization with the living forces, producers and other interested parties, the results of the studies carried out and the management plans. • Projections with communities of influence in education and training issues.

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### **3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[PALMASA SUSTAINABILITY POLICY.pdf](#)
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