

Particulars

Organisation Name	Natra SA
Corporate Website Address	www.natra.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, Canada, France, Spain
Membership Number	4-0070-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Manufacturing on behalf of other third party brands

- Food goods

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- Home and personal care goods

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Private Label

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

4000.00

2.2.3 Total volume of Palm Kernel Oil used in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

1000.00

2.2.5 Total volume of all palm oil products you used in the year:

5000.00

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Private Label

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim			250.00
2	Mass Balance			750.00
3	Segregated	3950.00		
4	Identity Preserved	50.00		
5	Total volume of palm oil handled that is RSPO-certified	4000.00		1000.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

Chocolate products: spreads, chocolate bars, pralines, truffles, fillings

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

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No questions yet from our customers for that.

Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2011

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

Yes

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

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3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Austria, Belgium, Bosnia and Herzegovina, Brazil, Canada, China, Colombia, Czech Republic, Denmark, France, Germany, Greece, Hungary, Indonesia, Italy, Luxembourg, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sweden, Switzerland, Tunisia, United Kingdom, United States

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Already achieved

3.8 Date of first supply chain certification (planned or achieved)

2010

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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Almost no own brands, all private label

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

No

- Please upload related report:

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- Add link to website

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We are working on a report, not finished yet

5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

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- Add link to website

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A lot of confusion on calculations of GHG emissions

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

Transfer to higher sustainability levels and elimination of book&claim certificates

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

■ None

- Water, land, energy and carbon footprints

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- Land Use Rights

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- Ethical conduct and human rights

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- Labour rights

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- Stakeholder engagement

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8.2 What steps will/has your organization taken to support these policies?

To be studied in 2014

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

Is already done from 2011 onwards

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Derivatives not always available in physical RSPO supply chains, we push suppliers to move and buy certificates inbetween

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We were there from the start! Biggest volume transferred to segregated sustainable in 2011.

4 Other information on palm oil (sustainability reports, policies, other public information):

Our CSR with also a palm oil part is available on the website www.natra.com [Click here to visit the URL](#)
