

**Particulars****About Your Organisation****Organisation Name**

METRO Group

**Corporate Website Address**<http://www.metro-group.com>**Primary Activity or Product**

- Wholesaler and/or Retailer

**Related Company(ies)**

Yes

Company	Primary Activity	RSPO Member
METRO Cash&Carry	Wholesaler and/or Retailer	No
Real Warenhaus	Wholesaler and/or Retailer	No

**Membership**

Membership Number	Membership Category	Membership Sector
3-0038-11-000-00	Ordinary	Retailers

**Retailers**

**Operational Profile**

**1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

**Operations and Certification Progress**

**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

**2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)**

1,273

**2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)**

13

**2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)**

192

**2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)**

1,477

**2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified**

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	37.54	-	2.08
2.3.2	Mass Balance	1,041.30	13.00	158.04
2.3.3	Segregated	152.28	8.37	0.42
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,231.12	21.37	160.54

**2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)**

--

**2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)**

--

**Time-Bound Plan**

**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

---

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2020

---

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2020

---

**3.4 Does your company use palm oil in products you manufacture on behalf of other companies?**

No

---

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

---

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Austria
  - Belgium
  - Bulgaria
  - China
  - Croatia (Hrvatska)
  - Czech Republic
  - Denmark
  - France
  - Germany
  - Greece
  - Hungary
  - India
  - Italy
  - Japan
  - Kazakhstan
  - Moldova, Republic of
  - Netherlands
  - Pakistan
  - Poland
  - Portugal
  - Romania
  - Russian Federation
  - Slovakia (Slovak Republic)
  - Spain
  - Turkey
  - Ukraine
  - Vietnam
  - Yugoslavia
-

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

For our sales line Real Warenhaus Germany the date expected to be using 100% RSPO certified palm oil products for own brand food products is end of 2015.

---

**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

---

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**Please explain why**

Currently, we do not use the trademark because of it is not yet well known by our customers.

---

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Sales lines of METRO GROUP will continue with regard to their specific implementation plans, including exchange with suppliers and training of own staff.

---

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints  
[R-Policies-to-PNC-waterland.pdf](#)
  - Ethical conduct and human rights  
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
  - Labour rights  
[R-Policies-to-PNC-laborrights.pdf](#)
  - Stakeholder engagement  
[R-Policies-to-PNC-stakeholderengagement.pdf](#)
- 

**7.2 What steps will/has your organization taken to support these policies?**

On the basis of our group-wide Purchasing Policy for Palm Oil, every affected sales division will prepare a sales division specific purchasing policy. In this context, the group-wide purchasing policy serves as a framework directive and orientation guide for these sales divisions. It is applicable on an international level and fixed through implementation plans that are adapted individually. All affected sales divisions will intensify the partnerships with their own brand suppliers to drive the implementation and will report progresses to METRO GROUP. METRO GROUP made it's group-wide palmoil policy publicly available and informs on the progress made through the Group's annual Sustainability Report.

---

**Commitments to CSPO uptake**

**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

**Please specify:**

METRO GROUP sees the Roundtable on Sustainable Palmoil (RSPO) and its certification methods as crucial and its recent goal is to achieve 100% RSPO CSPO by 2020 with a preference for IP, SG or MB. In case those systems are not available in sufficient quantity or quality METRO GROUP also accepts the BC model.

---

**8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?**

Yes

METRO GROUP sees the RSPO and its certification methods as crucial and its recent goal is to achieve 100% RSPO CSPO by 2020 with a preference for IP, SG or MB. In case those systems are not available in sufficient quantity or quality METRO GROUP also accepts the BC model.

---

### Concession Map

**Do you agree to share your concession maps with the RSPO?**

No

**Please explain why**

--

---

### GHG Emissions

**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

---

**10.2 Do you publicly report the GHG emissions of your operations?**

Yes

---

## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We see pricing as an issue. In addition, suppliers are often not able to provide information on CSPO volume. Availability of CSPO is limited, especially for non-food and cosmetics. To resolve these obstacles METRO GROUP is addressing the issue of CSPO in its exchange with suppliers.

---

### 2 How would you qualify RSPO standards as compared to other parallel standards?

--

---

#### Cost Effective:

No

---

#### Robust:

No

---

#### Simpler to Comply to:

No

---

### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

CSPO is an issue in the exchange with relevant suppliers

---

### 4 Other information on palm oil (sustainability reports, policies, other public information)

To ensure that palm oil can be sustainably sourced, METRO GROUP has developed a procurement policy for palm oil. The aim is to shift by the year 2020 to the exclusive use of RSPO-certified sustainable palm oil in the company's own brands. The policy is available from <http://www.metrogroup.de/en/responsibility/our-commitments>

---