

## Particulars

### About Your Organisation

**Organisation Name**

Loblaws Inc.

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**Corporate Website Address**

<http://loblaw.ca>

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**Primary Activity or Product**

- Wholesaler and/or Retailer
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
3-0056-13-000-00	Ordinary	Retailers

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**Retailers****Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

**Operations and Certification Progress****2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)**

3,535

**2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)**

405

**2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)**

135

**2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)**

4,075

**2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified**

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	325.00	13.00	-
2.3.2	Mass Balance	24.00	-	1.00
2.3.3	Segregated	4.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	353.00	13.00	1.00

**2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)**

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**2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)**

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**Time-Bound Plan**

**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2014

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2015

**Comment:**

By the end of 2015 all of our control brand products will be supporting sustainable palm oil through one of the available supply chain models. Some of our suppliers will be implementing physical supply chains during the 4th quarter of the year.

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2025

**3.4 Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Canada

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

2013- Announced our commitment, began research, planning, policy development, and initial stakeholder discussions

2014- Developed and executed a vendor survey, communicated our policy, created an inventory of the vendors and products with palm derived ingredients, began strategic discussions with internal teams, began outreach to engage key food suppliers in palm oil discussions

2015- Continued to engage suppliers, including non-food suppliers, in sustainable palm oil discussions, providing training and support for them to develop their sustainability plans, conducted a follow up survey with vendors who use palm oil, to verify quantities used in our products during 2014

2016 and beyond- Continue to engage additional suppliers in sustainable palm oil discussions, and encourage our supplier base to develop plans to move towards physical supply chains

**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**Please explain why**

We will focus our efforts on driving awareness and change within our supply chain, and then we will develop an approach to increasing customer awareness and marketing our efforts beyond our CSR reporting.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are working collaboratively with our suppliers to encourage them to develop plans to support sustainable palm oil, with preference to physical supply chains such as mass balance. We are working with major palm ingredient suppliers to understand availability and cost for mass balance ingredients in order to help educate and provide options to our suppliers.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Ethical conduct and human rights
- Labour rights

**7.2 What steps will/has your organization taken to support these policies?**

Loblaw has a published Code of Conduct, Supplier Code of Conduct, and Environmental, Health and Safety Committee Charter. See the link to access our most current policies: [www.loblaw.ca/english.about.us/corporate-governance/default](http://www.loblaw.ca/english.about.us/corporate-governance/default).

We have teams and committees in place who monitor, evaluate and action compliance processes and requirements.

**Commitments to CSPO uptake****8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

No

**Please explain why?**

We will continue to work with both our suppliers and ingredient suppliers in our supply chain to drive progress towards increasing the availability and cost competitiveness of physical supplies of certified palm oil. We encourage our suppliers to become members of the RSPO and to develop their own time-bound commitments to move towards physical supply of certified palm ingredients.

**8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?**

Yes

In 2015 Loblaw will purchase Greenpalm certificates to cover the quantity of palm oil used in our products that is supplied by vendors who are not yet supporting one of the RSPO certified palm supply chain options. Many of our suppliers are beginning to implement their sustainable palm oil plans throughout 2015. Our goal is to work with our suppliers to support them to either purchase certificates beginning in 2015 or begin to use a physical supply chain of certified palm oil, such as mass balance.

**Concession Map****Do you agree to share your concession maps with the RSPO?**

No

**Please explain why**

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**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**10.2 Do you publicly report the GHG emissions of your operations?**

Yes

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities of palm oil annually. Often palm oil is a subcomponent of other ingredients that are purchased. It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used to process these ingredients. We will complete a detailed inventory to account for all of these small quantities of ingredients to determine the best approach, however we will focus our CSPO efforts with our largest suppliers who represent the most significant quantities of palm based ingredients.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

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#### Robust:

Yes

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#### Simpler to Comply to:

No

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are supporting the vision of the RSPO through our commitment to sustainable palm oil for our control brands. As the leading retailer in Canada, we hope this will encourage others in the North American market to also support the RSPO vision. We continue to engage in discussion with key stakeholders and to expand our education efforts throughout our supply chain.

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### 4 Other information on palm oil (sustainability reports, policies, other public information)

Please also visit our corporate social responsibility report available at: [www.loblaw-reports.ca](http://www.loblaw-reports.ca)

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