

Particulars

About Your Organisation

1.1 Name of your organization

Interchem Agencies Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

2-0419-13-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Palm Oil Processors and/or Traders

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
 Post-refinery processor
 Trader with physical possession
 Trader without physical possession
 Kernel Crusher
 Food and non-food ingredients producer
 Power, energy and bio-fuel
 Animal feed producer
 Producer of oleochemicals
 Distributor and wholesaler
 Other

Palm Oil and Certified Sustainable Palm Oil Use**2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In which markets do you sell goods containing palm oil and oil palm products?**

- Australia
- New Zealand

2.2 Volumes of palm oil and oil palm products**2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

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2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year

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2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year

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2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year

4,349.19 Tonnes

2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year

4,349.19 Tonnes

2.3 Volumes of palm oil and oil palm products certified**2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance				
2.3.1.4 Segregated				
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	-	-	-	-

2.3.2 How much RSPO certified products have you sold as certified (tonnes)

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)

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2.3.4 How much RSPO certified products have you sold as conventional (tonnes)

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2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)

0 Tonnes

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:**2.5.1 Africa**

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2.5.2 Australasia

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2.5.3 Europe (incl.Russia)

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2.5.4 North America

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2.5.5 South America

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2.5.6 Middle East

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2.5.7 China

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2.5.8 India

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2.5.9 Indonesia

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2.5.10 Malaysia

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2.5.11 Asia

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Time-Bound Plan**3.1 Year of first supply chain certification (planned or achieved)**

2018

3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products

2018

3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities*

2030

If target has not been met, please explain why:

Only one of our technical grade glycerine manufacturer is not RSPO certified. All of our other palm derived glycerine manufacturers are currently RSPO certified. These manufacturers supply 91% of glycerine we imported.

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2030

If target has not been met, please explain why:

We estimate that there will be customers (e.g., technical users) that will never be prepared to pay the premium for the certified products. These customers are unlikely to use 100% certified palm oil derived products (i.e., glycerine) without end user market pressures.

3.5 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, New Zealand

3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?

We discuss sustainability with our customers and supply information or RSPO certificates requested. We direct them to the RSPO website and advise them to seek RSPO membership. We have requested that our suppliers maintain their RSPO trademark licences, and those who do not hold a trademark licence were requested to apply for one. We have also maintained our Distributors and Traders Licences.

Trademark Use

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

If target has not been met, please explain why:

We are an importer and distributor therefore we do not have our own brand of palm derived products.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to discuss sustainability with our customers and supply any information requested. We direct them to the RSPO website and advise them to seek RSPO membership. We took part in the last e-Trace and RSPO webinars. We also intend to attend RSPO Technical/Marketing workshop when one is next held in New Zealand.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information please indicate the reasons why**

other
Not applicable

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [P-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We utilise information (in English) provided by RSPO on the RSPO website to assist customers with their queries. We also refer customers to the RSPO website.

7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

We are an importer of palm derived glycerine and our customers have indicated that they do not recognise the Book & Claim system. The Mass Balance system is the most feasible and practical for cost and availability of supply.

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

URL: www.epa.govt.nz/industry-areas/emissions-trading-scheme/ets-reports/annual-ets-reports/

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The availability of CSPO feed stocks is an obstacle particularly for downstream products. For manufacturers of downstream derivatives, the availability of CSPO appears to be limited. Some customers are not yet prepared to pay the additional cost and by doing so will price themselves out of the consumer markets. With current tight economic conditions, we envisage that it is going to be harder to convert all of our customers to CSPO. There is also a very limited supply of CSPO available on a regular basis. As Europe increases its demand for CSPO, we suspect that we will encounter more supply problems in addition to the increase in price. We have also tried purchasing non-palm glycerine.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have engaged with our customers and suppliers by responding to our customers' requests and making enquiries on sustainability issues to our suppliers. We direct our customers to the RSPO website and forward links/documentations from this site which educate and advise. We inform/educate our sales and compliance staff on this vision.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:
[Sustainability & Social Responsibility Declaration Signed 2017.06.pdf](#)
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