

Particulars

About Your Organisation

1.1 Name of your organization

CVS Health Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0087-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

No

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2017

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

United States

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2020

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

CVS may require its suppliers to apply the RSPO trademark seal to our own brand within any retail category or clearly define on label that "this product was produced using sustainable palm oil".

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In May of 2017; CVS announced its Palm Policy publicly in its annual 2016 Corporate Social Responsible (CSR) Report

<https://cvshealth.com/sites/default/files/cvs-pharmacy-store-brands-responsible-palm-oil-sourcing-policy.pdf>

Q3 2017 - Notify suppliers of CVS's Palm Policy and expectations to transition CVS Store Brand items to sustainable palm oil by the 2020 deadline

Q4 2017 - Require all new a CVS Store Brand items to contain sustainably sourced palm oil.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: As a retailer, we have not collected total volume or % by country of palm oil within our supply chain. We do know how many existing Store Brand products on our shelves contain sustainable and non sustainable palm as we drive to 100% sustainable palm in 2020.

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
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Related link: <https://cvshealth.com/documents/climate-change-policy-statement.pdf>
- Ethical conduct and human rights
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Related link: <https://cvshealth.com/sites/default/files/cvs-health-human-rights-policy.pdf>
- Labour rights
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- Stakeholder engagement
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Related link: <https://cvshealth.com/sites/default/files/2016-gri-index-csr-report.pdf>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

All CVS sustainability initiatives and progress are communicated via the annual CSR Report

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://cvshealth.com/sites/default/files/2016-csr-report.pdf#page=55>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://cvshealth.com/sites/default/files/2016-gri-index-csr-report.pdf>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

N/A

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

CVS is reaching out to all its suppliers that manufacture CVS brand products and informing them of its expectations to meet the 2020 goal.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://cvshealth.com/sites/default/files/cvs-pharmacy-store-brands-responsible-palm-oil-sourcing-policy.pdf>
