

Particulars

About Your Organisation

1.1 Name of your organization

Croda International PLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

2-0024-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Palm Oil Processors and/or Traders

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Palm Oil and Certified Sustainable Palm Oil Use**2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In which markets do you sell goods containing palm oil and oil palm products?**

- Applies Globally

2.2 Volumes of palm oil and oil palm products**2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

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2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year

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2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year

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2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year

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2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year

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2.3 Volumes of palm oil and oil palm products certified**2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance				
2.3.1.4 Segregated				
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	-	-	-	-

2.3.2 How much RSPO certified products have you sold as certified (tonnes)

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)

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2.3.4 How much RSPO certified products have you sold as conventional (tonnes)

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2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)

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2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:**2.5.1 Africa**

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2.5.2 Australasia

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2.5.3 Europe (incl.Russia)

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2.5.4 North America

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2.5.5 South America

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2.5.6 Middle East

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2.5.7 China

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2.5.8 India

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2.5.9 Indonesia

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2.5.10 Malaysia

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2.5.11 Asia

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Time-Bound Plan**3.1 Year of first supply chain certification (planned or achieved)**

2012

Comment:

2012 was the date of the first Croda plant obtaining RSPO Supply Chain Certification to handle Mass Balance palm derivatives. By end 2015 Croda had 12 plants RSPO SCC for Mass Balance and Segregated. These plants process 99% of our volume of palm derivatives. A further 2 Croda manufacturing plants will be RSPO SCC during 2018.

3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products

2012

If target has not been met, please explain why:

2012 was the date of the first Croda plant obtaining RSPO Supply Chain Certification to handle Mass Balance palm derivatives. By end 2015 Croda had 12 plants RSPO SCC for Mass Balance and Segregated. These plants process 99% of our volume of palm derivatives. A further 2 Croda manufacturing plants will be RSPO SCC during 2018.

3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities*

2018

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2018

If target has not been met, please explain why:

By end of 2017, 76% of our consumer businesses' products containing palm derivatives were converted to RSPO certified Mass Balance or Segregated. Our target is 100% by the end of 2018 subject to availability of RSPO SCC Mass Balance and Segregated feedstocks.

3.5 Which countries that your organization operates in do the above own-brand commitments cover?

Argentina, Australia, Austria, Bangladesh, Belarus, Belgium, Bolivia, Bosnia and Herzegovina, Brazil, Bulgaria, Cameroon, Canada, Chile, China, Colombia, Costa Rica, Cote d'Ivoire, Croatia (Hrvatska), Cuba, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Estonia, Ethiopia, Finland, France, Georgia, Germany, Ghana, Gibraltar, Greece, Guatemala, Guyana, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Iran (Islamic Republic of), Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Republic of, Latvia, Lebanon, Lithuania, Luxembourg, Macedonia, The Former Yugoslav Republic of, Malaysia, Malta, Mauritius, Mexico, Monaco, Morocco, Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Norway, Oman, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Serbia, Sierra Leone, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sri Lanka, Suriname, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Venezuela, Vietnam, Zimbabwe

3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?

We have RSPO Supply Chain Certified plants in all regions in which we operate: Europe, Asia, North America and Latin America together with global distribution of our products.

This reflects our corporate target to support the physical supply chains for CSPO derivatives as a global issue. The 12 plants for which we have RSPO SCC handle >99% of our total PO/PKO derivatives volume. During the reporting period we have systematically continued implementation of our program to convert our finished ingredients based on PO/PKO derivatives to Mass Balance and segregated and changed our trademark nomenclature and SAP codes to reflect this. Supporting RSPO Certification and physical supply chains is a material issue with timebound corporate targets which are publicly stated on our website and sustainability report.

During the reporting period we have participated in over 30 industry presentations, panel debates and media interviews on the issues around sustainable palm.

Trademark Use**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

If target has not been met, please explain why:

As an intermediary supplier of ingredients for H&PC and other industries we promote the RSPO trademark in our marketing literature & on packaging but this is one step removed from the consumer goods industry.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Sustainable palm oil and its derivatives has been a material issue in our Sustainability Programme since 2011. We report progress against public targets in our annual Sustainability Report and GRI Report and currently have 4 public targets aligned to this issue. We are active members of the RSPO and regularly engage with our customers and suppliers through seminars, meetings and marketing materials to promote the sourcing and use of CSPO. We continue to work closely with our major consumer goods customers leading the market transformation in adopting physically certified CSPO ingredients. We have presented on CSPO at industry meetings in Europe, North America, Asia and Latin America to our customers and supermarket retailers. We continue to fully support the RSPO by publishing articles together with media interviews and taking part in a panel debates across a wide spectrum of industry. We are continuously converting products in our portfolio to use CSPO in manufacture. 12 manufacturing sites RSPO Supply Chain Certified (SCC) to handle Sustainable Palm based raw materials to provide our customers with certified products. During the reporting period: 76% of consumer businesses' products containing palm oil converted to RSPO certified. Over 5,000 customer product combinations of Certified Sustainable Palm Oil (CSPO) derivatives available, covering all geographical regions, 60% increase in CSPO sales volumes compared to 2016. 99% of the volume of palm based raw materials coming into our manufacturing site at Rawcliffe Bridge, UK, is RSPO Supply Chain Certified (SCC). We have participated in over 30 industry presentations, panel debates and media interviews on the issues around sustainable palm.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information please indicate the reasons why**

confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [P-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
Uploaded file: [P-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [P-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We constantly promote RSPO physically certified ingredients via Mass Balance and Segregated across all the industry sectors we serve from the 12 Croda RSPO Supply Chain Certified (SCC) plants and ca 40 distribution warehouses globally.

All literature and engagement is in local language, there are no language barriers to the issues.

Uploaded file: [P-Best-Practice-Guidelines.pdf](#)

Related link: <https://www.croda.com/en-gb/sustainability/material-areas/product-stewardship/palm-oil>

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Report file: [P-GHG-Emissions-Report.pdf](#)

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

Yes

When do you plan to start your support for independent smallholders?

2018

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

For the wide range of complex ingredients we manufacture which are derivatives of derivatives, Mass Balance (and some segregation) is currently the only feasible way to physically support CSPO. Not all suppliers have RSPO SCC but the number is increasing with greater awareness throughout the supply chain. We have a vigorous program for the promotion of CSPO derivatives and the uptake continues to be very significant during the reporting period. We promote the issues, our targets and activities to all of our key stakeholders, including our suppliers, customers, investors, local community and employees through our annual Sustainability Report and summary, our Annual Report & Accounts, our online GRI, our CDP Forest return and by completing the ACOP.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We consistently support the RSPO in all our engagement with customers, press, industry meetings, NGOs, social media and across all industries. We sponsor to EURT meetings each year. While not without criticism, the RSPO continually strives to improve the sustainability of palm supply chains and has created the tools to do this. Over the last 5 years Croda has lead the transformation in the complex derivative supply chain particularly in Home & Personal Care and other consumer businesses.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:
[Croda 2017 Sustainability Report.pdf](#)

Link: <https://www.croda.com/en-gb/sustainability/material-areas/product-stewardship/palm-oil>
