

Particulars

About Your Organisation

Organisation Name

Creightons PLC

Corporate Website Address

www.creightons.com

Primary Activity or Product

- Manufacturer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
Potter & Moore Innovations Ltd	o Manufacturer	Yes		-	-

Membership

Membership Number	Membership Category	Membership Sector
4-0406-14-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Home & Personal Care Goods
 - Personal Care
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Both Private Label and Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

--

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

--

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

590.00

2.2.5 Total volume of all oil palm products you sold in the year:

590.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:**In Your Own Brand**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim			50.00	
2	Mass Balance			174.00	
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified			224.00	

In Your Private Label

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim			75.00	
2	Mass Balance			300.00	
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified			375.00	

2.4.1 What type of products do you use CSPO for?

Personal care products such as shampoos, foam baths, hair conditioners, cream, lotions

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia --%
 North America 100%
 South America 100.00%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100%
India --%
China --%
South East Asia --%
North America 100%
South America 100.00%

Time-Bound Plan**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2015

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

n

3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Austria, Belarus, Belgium, Bulgaria, Canada, Chile, Czech Republic, Denmark, Finland, France, Germany, Gibraltar, Hungary, Iceland, Iran (Islamic Republic of), Iraq, Italy, Kuwait, Morocco, Netherlands, Portugal, Saudi Arabia, South Africa, Sweden, Switzerland, Turkey, United Kingdom, United States

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All of our palm usage is through palm derived materials such as detergents, emollients, humectants, emulsifiers. Some of these materials have very complicated supply chains with parts of a molecule made at various factories in a supply chain. Presently 80% of our supply base is MB, remainder is covered by Green Palm certificates. In 2015, We bought 75 PKO Green Palm Certificates and 50 Palm Oil Certificates

3.8 Date of first supply chain certification (planned or achieved)

2014

Comment:

Last audit was by BM Trada in December 2015.

Trademark Related**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

Please explain why

Supply base is still not reliable enough

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Company will continue to support its customers and brands in making products with CSPO. For palm derived materials which are not from a sustainable source then we will purchase Green Palm certificates to cover the shortfall. We will actively source replacements for these materials.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

--

- Others:

--

Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

8.2 What steps will/has your organization taken to support these policies?

We are an AB member of SEDEX, we comply with ETO guidelines and are audited every two years by an independent audit company such as SGS

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify

At present we purchase MB materials where available, we are applying as much ressure that we can to our supply chain to move to MB materials. Unfortunately if the materials are not avail able as CSPO then we cannot buy them.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

All non CSPO material is covered by purchase of Green Palm Certificates through the Book and Claim system

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

CSPO materials are significantly more expensive, many of our customers require us to use these materials in their products but are not prepared to share the additional cost eg major UK supermarkets. In most cases all additional costs are absorbed by us. Some materials, eg palm derivatives are not commercially available as CSPO, continuing to work with suppliers to resolve this. Moving forward is really in the hands of our suppliers being able supply commercially available, constantly available material.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Have worked very closely with UK and overseas suppliers to encourage movement to mass balance or segregated sources. This has included commitment to buy six months in advance and buy fixed contract quantities where required. Also worked very closely with major UK retailers to support their palm policies. Have an education program within our business to train all major sales and technical staff in the importance of buying sustainable palm oil material

4 Other information on palm oil (sustainability reports, policies, other public information)

have won two awards from major UK retailers for work related to sustainable palm derivatives
