

**Particulars****About Your Organisation****1.1 Name of your organization**

Coopeagropal R.L.

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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**1.3 Membership number**

2-0532-14-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

**Palm Oil and Certified Sustainable Palm Oil Use****2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In which markets do you sell goods containing palm oil and oil palm products?**

Costa Rica, Dominican Republic, El Salvador, Germany, Guatemala, Honduras, Italy, Mexico, Nicaragua, Panama, Spain, United Kingdom

**2.2 Volumes of palm oil and oil palm products****2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

89,266.00 Tonnes

**2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year**

3,666.00 Tonnes

**2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year**

20.00 Tonnes

**2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year**

40,786.00 Tonnes

**2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year**

133,738.00 Tonnes

**2.3 Volumes of palm oil and oil palm products certified****2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance				
2.3.1.4 Segregated				
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	-	-	-	-

**2.3.2 How much RSPO certified products have you sold as certified (tonnes)**

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

**2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)**

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**2.3.4 How much RSPO certified products have you sold as conventional (tonnes)**

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**2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)**

0 Tonnes

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:****2.5.1 Africa**

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**2.5.2 Australasia**

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**2.5.3 Europe (incl.Russia)**

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**2.5.4 North America**

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**2.5.5 South America**

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**2.5.6 Middle East**

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**2.5.7 China**

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**2.5.8 India**

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**2.5.9 Indonesia**

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**2.5.10 Malaysia**

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**2.5.11 Asia**

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**Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved)**

2020

**Comment:**

Planned

**3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products**

2019

**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities\***

2025

**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2025

**3.5 Which countries that your organization operates in do the above own-brand commitments cover?****3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?**

Coopeagropal has notified to its customers about its RSPO certification process and the achieves that the company have been get it, for example throughout the business fairs with stands and product exhibitions. In addition in the Marketing and Negotiation processes, the improvements and advantages of sustainable palm oil and certified products are shown at the bargaining table. Is very important to clarify that 50% of Coopeagropal customers have the RSPO certification as a requirement, but the other half is interested on another types of certification like FSSC 22001, ISO 14001 and OHSAS 18001, Carbon Neutral, etc

**Trademark Use**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**If target has not been met, please explain why:**

We do not use certification marks on our products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Include RSPO certification compliance within the product specification. 2. Increase the bonus for fruit suppliers as an incentive to comply with RSPO. 3. Increase the presence of personnel for field training.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information please indicate the reasons why**

confidential

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [P-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights  
Uploaded file: [P-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement  
Uploaded file: [P-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

1. Mitigación uso del Paraquat
  2. Política de no uso de fuego en plantaciones.
  3. Programa de manejo seguro de químicos y agroquímicos.
  4. Programa de conservación ambiental.
  5. Programa de manejo residuos.
  6. Procedimiento de nuevas plantaciones
  7. Manejo de coberturas de suelo.
  8. Programa de fertilización
  9. Manejo integrado de plagas.
- Uploaded file: [P-Best-Practice-Guidelines.pdf](#)

**7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

Because we currently use another sustainability certification to satisfy the market.

**GHG Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

**Please state if you have any future plans to do so?**

Yes

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**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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LATE SUBMISSION

**Consumer Goods Manufacturers****Operational Profile**

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer

**Operations and Certification Progress**

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Costa Rica
- Dominican Republic
- El Salvador
- Germany
- Guatemala
- Italy
- Mexico
- Nicaragua
- Panama
- United Kingdom

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Costa Rica

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

89,266

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

3,666

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

20

2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

40,786

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

133,738

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	-	-	-	-
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	-	-	-	-

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-



**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	--
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

### Time-Bound Plan

**3.1 Date of first supply chain certification (planned or achieved)**

2019

**Comment:**  
Planned

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2019

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2025

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2025

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

United Kingdom

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

No

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

No

### Trademark Related

**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

We do not use certification marks on our products.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

1. Include RSPO certification compliance within the product specification.
2. Increase the bonus for fruit suppliers as an incentive to comply with RSPO.
3. Increase the presence of personnel for field training.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Others:

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**Application of Principles & Criteria for all members sectors****7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Land Use Rights  
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Ethical conduct and human rights  
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Labour rights  
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Stakeholder engagement  
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)  
For administration purpose, attachment files are renamed automatically
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

**Comment:**

Procedure of new planting.  
No use of fire  
Waste management  
Safe handling of agrochemicals  
Good environmental practices  
Good farming practices  
Monitoring and evaluation program

In Spanish language

Report file: [M-Practice-Guidelines.pdf](#)

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**7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why**

We still do not sell to the market that RSPO is requesting.

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## GHG Footprint

**8.1 Are you currently reporting any GHG footprint?**

No

**Please explain why**

Yes.

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## Support for Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

With capacitation and compliance assessments

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

The effect of the dry arrow phenomenon that has affected 100% of the plantations of small producers has produced a radical socioeconomic impact, which caused many of our fruit suppliers to acquire debts to survive as well as the negative effect of the dry arrow, there was a downward behavior of the international price; which led to the loss of farms, not maintenance of plantations and a change in the economy of the entire palm farming sector of Costa Rica. As a support plan, the Cooperativa managed the intervention of the local government, cooperative bodies and Ministries associated with agriculture to support the recovery of the farms.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Economic benefits were granted to producers who meet the criteria established by RSPO as part of the company's commitment to support the implementation of farm improvements and to satisfy economic needs.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- Uploaded files:  
[Información Disponible al Público.pdf](#)

**Link:** <https://www.rainforest-alliance.org/lang/es/newsroom/press-releases/primera-palma-aceitera-certificada-costa-rica>

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