

**Particulars****About Your Organisation****Organisation Name**Coopeagropal R.L.

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**Corporate Website Address**www.coopeagropal.co.cr

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**Primary Activity or Product**

- Processor and/or Trader
  - Manufacturer
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**Related Company(ies)**No

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**Membership**

<b>Membership Number</b>	<b>Membership Category</b>	<b>Membership Sector</b>
2-0532-14-000-00	Ordinary	Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor

**1.2 Operation and Certification Progress****1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**1.3 Total volume of all palm oil products processed and/or traded in the year in the year (Tonnes)****1.3.1 Total volume of oil palm and palm oil derivatives processed and/or traded in the year**

45,257.00 Tonnes

**1.3.2 Total volume of palm kernel oil and palm kernel oil derivatives processed and/or traded in the year**

3,060.00 Tonnes

**1.3.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year**

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**1.3.4 Total volume of all palm oil and palm oil derived products processed and/or traded in the year**

48,317.00 Tonnes

**1.4 Volume processed and/or traded in the year that is RSPO-certified (Tonnes):**

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions processed and/or traded in the year that is RSPO-certified (Tonnes)
1.4.1	Mass Balance			
1.4.2	Segregated			
1.4.3	Identity Preserved			
1.4.4	Total volume of Oil Palm processed and/or traded in the year that is RSPO-certified:			

**1.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%

**1.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%

**Time-Bound Plan****2.1 Date of first supply chain certification (planned or achieved)**

2016

**2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains**

2020

**2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.**

The certification system that Coopeagropal is working on is the Mass Balance. That certification system is based on more than 1,000 small growers, totaling 1200 ha. Really very small growers. Since 2012 Coopeagropal had been started the process of growers's awareness and empowerment in order to meet RSPO P & C. Currently, the Coopeagropal Management System has achieved compliance to 3000 ha, equivalent to 187 growers. The aim is to achieve until the end of 2016, engage 50% of the total area approximately.

**2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products**

2020

**2.5 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?**

Coopeagropal has notified to its customers about its RSPO certification process and the achieves that the company have been get it, for example throughout the business fairs with stands and product exhibitions. In addition in the Marketing and Negotiation processes, the improvements and advantages of sustainable palm oil and certified products are shown at the bargaining table. Is very important to clarify that 50% of Coopeagropal customers have the RSPO certification as a requirement, but the other half is interested on another types of certification like FSSC 22001, ISO 14001 and OHSAS 18001, Carbon Neutral, etc.

**2.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Costa Rica

**GHG Emissions****3.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**3.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

Coopeagropal calculates emissions using a independent calculation tool. The calculator uses a methodology developed for Coopeagropal. However since 2016 Coopeagropal starts using the calculator recommended by RSPO. This will allow make the emissions Coopeagropal indicators comparable with other millers.

**Actions for Next Reporting Period**

**4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

The whole Coopeagropal fruit supply chain consists on a base of small producers. Therefore, Coopeagropal is demanding their growers to engage with the requirements of RSPO. Coopeagropal does door by door visits to the growers to bring them guidances and provide training. Moretheless In addition the Mill Evaluate their compliance and guide them how to improve their processes based on RSPO requirements. Growers who meet the requirements of RSPO will be rewarded with a higher price. For the next three years, The Coopeagropal aim is to have achieved up to 100% of certified fruit.

**Reasons for Non-Disclosure of Information****5.1 If you have not disclosed any of the above information please indicate the reasons why**

Confidential

**Application of Principles & Criteria for all members sectors****6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Land Use Rights  
[P-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
[P-Policies-to-PNC-laborrights.pdf](#)

**6.2 Where relevant, what prevents you from trading/processing only CSPO?**

The most relevant is the complexity to certify all small growers. Because some of these growers are not intereste in to join with the certification process. So Coopeagropal should work on agricultural extension awareness and to motivate growers to be part of the process of RSPO certification. On another hand, we recall that the current economic crisis have affected the small growers. This situation increases the complexity in the growers motivation process..

**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

**Please specify:**

Coopeagropal is requiring growers for full compliance with the requirements of RSPO. To ensure that growers are complying, Coopeagropal conducts inspections and periodic evaluations on farms. If the grower receives a poor grade, His/her fruit is classified as "non-certified". Coopeagropal is being used this process for its entire management unit.

**7.1. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

The goal is to achieve 100% certification from the origin of the fruit, because Coopeagropal R.L. has a certification system based on mass balance. We will not use Book and Claim for 100% of our production.

**Concession Map**

**Do you agree to share your concession maps with the RSPO?**

No

**Please explain why:** Coopeagropal and its growers do not use lands with concession.

**Consumer Goods Manufacturers****Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- End-product manufacturer
- Food Goods
  - Margarine
  - Cooking & Frying Oil
- Own-brand

**Operations and Certification Progress****2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?**

Yes

**2.2.1 Do you manufacture for:**

Both Private Label and Own Brand

**2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:**

42619.00

**2.2.3 Total volume of refined Palm Kernel Oil sold in the year:**

2968.00

**2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:**

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**2.2.5 Total volume of all oil palm products you sold in the year:**

45587.00

**2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:**

**In Your Own Brand**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance				
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified				

**In Your Private Label**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance				
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified				

**2.4.1 What type of products do you use CSPO for?**

No product was commercialized under the RSPO certification or Book and Claim.

**2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:**

- Europe --%
- India --%
- China --%
- South East Asia --%
- North America --%
- South America --%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%  
 South America --%

## Time-Bound Plan

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2016

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2020

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2020

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?**

n

**3.6 Which countries that your organization operates in do the above commitments cover?**

- Costa Rica

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

The percentage of oil certificate in our final products will depend on the amount of fruit certified acquired by the Miller For example: If Coopeagropal achieved 40% of certified fruit, its final oil will be 40% certified. Therefore, the goal of final certified oil is based on the certified area. Considering that Coopeagropal has as the main goal: To Certify 50% of its supply chain until the end of 2016. To Certify 100% of its supply chain by 2020.

**3.8 Date of first supply chain certification (planned or achieved)**

2020

## Trademark Related

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

**Please state for which product range(s) you intend to apply the Trademark and when you plan to start**

We plan to use the mark RSPO Mass Balance in all our products. The brand will be used after obtaining RSPO certificate. Perhaps, in the second half of 2016.

**Year:** 2016

## GHG Emissions

**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**5.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

Coopeagropal calculates emissions using a independent calculation tool. The calculator uses a methodology developed for Coopeagropal. Since 2016 Coopeagropal start using the calculator recommended by RSPO. This will allow make emissions Coopeagropal indicators comparable with those of other millers.

**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

The whole supply chain Coopeagropal fruit consists of small growers. Therefore, Coopeagropal is demanding their growers to comply with the requirements of RSPO. Coopeagropal does door by door visits to the growers , in order to bring them guidances and provide training. In addition, evaluates their compliance and guide them how to improve their processes based on RSPO. Growers who meet the requirements of RSPO will be rewarded with a higher price. For the next three years, the Coopeagropal aims is have achieved up to 100% of certified fruit.

**Reasons for Non-Disclosure of Information****7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Others:

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**Application of Principles & Criteria for all members sectors****8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights  
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

**8.2 What steps will/has your organization taken to support these policies?**

Coopeagropal already implements these policies in their processes, purchases and sales. We constantly evaluate our suppliers and our processes to ensure that all comply with these policies. Employees who do not meet and apply the policies are severely punished.

**Commitments to CSPO uptake**



**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

Yes

**Please specify**

The plan is to continue increasing the pressure on growers to comply with the RSPO principles and criteria. With the on going advice and assessments to small growers, it is expected to: To Obtain 50% certified oil until the end of 2016. To Obtain 100% certified oil until 2020.

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

Yes

**How and when do you plan to immediately cover the gap using Book & Claim?**

The plan is to continue increasing pressure on growers to comply with the RSPO principles and criteria. With the on going advice and assessments for small growers, it is expected to: to Obtain 50% certified oil until the end of 2016. To Obtain 100% certified oil until 2020.

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## Concession Map

**10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?**

Yes

**Uploaded files:**

- [fincas-propias.shp](#)
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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In the Production Unit Coopeagropal, there are three major challenges to progress with the implementation of the RSPO. 1) The International Crisis in the palm oil prices: As a consequence of this situation has a reduction in earnings of growers, making impossible that they can deal with the social requirements such as: social security and health insurance. 2) Excessive number of companies in the region: this situation favors to the growers, because they receive a better price for their production, but some companies do not require all RSPO requirements, facilitating the noncompliance for some growers. 3) High cost of certification: The process of implementation and compliance RSPO is still very expensive. This inability the advance with the certification group systems for small growers.

### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

#### Robust:

Yes

#### Simpler to Comply to:

No

### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Coopeagropal has taken various measures to support compliance with RSPO requirements: 1) Creation of a Department of Integrated Management System: Its mission is to promote compliance with the requirements RSPO at smallholder growers. In addition, the Organization workers skills and empowerment. Conducts inspections, audits and all these are oriented towards continuous improvement. 2) Creation of a Department of Social Development: its mission is to reduce the negative social impacts and promote the positives. Manages and promotes social programs to improve the livelihood conditions of the community and growers. 3) Creating Alliances between Enterprises: Coopeagropal works in partnership with other other companies committed to RSPO. This helps to adopt the implementation of the standard. Coopeagropal currently leads the following programs promoting the RSPO. Waste Management. Eco-Efficiency. HCV Protection and Management. Risk prevention Social and Environmental Responsibility. Rural development. Good farming practices. Women's Education and Training. Education for Youth. Education for the Elderly. Maintenance and Settlement of Public Roads. Soil Management. Vegetable Nutrition low costs. Fair Farmer. Medical care. Carbon Neutrality. Occupational Health. Road safety. Legal compliance. Etc.

### 4 Other information on palm oil (sustainability reports, policies, other public information)

There is no additional information to report.