

Particulars

Organisation Name	Coles Supermarkets Pty Ltd
Corporate Website Address	www.coles.com.au
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia
Membership Number	3-0030-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

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2.2.2 Total volume of Palm Kernel Oil handled in the year:

398.03

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

3786.33

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

4184.36

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim		363.03	3568.83
2.3.2	Mass Balance		217.50	35.00
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:		580.53	3603.83

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% physical sustainable palm oil (MB, SG and/or IP) by end 2014.
100% SG or IP - date to be confirmed, likely 2020.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

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Customer insights have directed our responsible sourcing claims hierarchy, including sustainable palm oil. We use the applicable wording on side/back of pack (according to the RSPO Claims & Communication policy), in proximity to the ingredient list, for those customers who value information regarding sustainable palm oil.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Deliver 100% physical sustainable palm oil/palm kernel oil (MB, SG, IP) in our private label products by start 2015.

Demonstrate our commitment to sustainable palm oil via our website, including a list of products containing sustainable palm oil.

Continue to encourage end product manufacturers and their raw material suppliers in health & beauty and home care sectors to take up sustainable palm kernel oil-based ingredients.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

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- Ethical conduct and human rights

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- Labour rights

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- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

Coles actively measures and manages water use, waste, energy use and its carbon footprint. Despite our expanding store network, we have continued to see lower emissions due to better store design and an improved recycling rate in recent years.

Coles has an ethical sourcing policy for our private label suppliers in developing countries which is independently audited.

Stakeholder identification and ongoing engagement is a key part of our responsible sourcing projects.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We aim to have 100% CSPO through physical supply by the start of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have been using Book & Claim to cover palm oil use in our private label products since 2012.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Cost and availability of CSPO physical supply options, particularly palm kernel oil and its derivatives. These form the majority of palm-derived raw materials in the health & beauty and home care sectors. We have agreed for our suppliers in these sectors to consider coconut oil-based raw materials as supply of CSPO-based ingredients is limited.

There are unnecessary hurdles to progressing with uptake of CSPO and supply chain certification, particularly the requirement for all supply chain participants to be RSPO members. Requiring separate supply chain certification is also unnecessary - recognising the equivalence to the traceability sections of GFSI food safety and quality standards should be a priority, to minimise the number of audits end product manufacturers are required to undertake.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Requirement for all private label products to use physical CSPO.

Workshops on converting to CSPO for private label suppliers.

Identification of physical CSPO raw material suppliers and recommendation to private label suppliers.

Engagement with key stakeholders such as zoological societies, environmental NGOs and sustainable palm oil advocacy groups.

4 Other information on palm oil (sustainability reports, policies, other public information):

Parent company Wesfarmers 2013 sustainability report: <http://sustainability.wesfarmers.com.au/> [Click here to visit the URL](#)

Coles' sustainable palm oil commitment:

<http://www.coles.com.au/helping-australia-grow/responsible-sourcing-and-sustainability/sustainability/sustainable-palm-oil> [Click here to visit the URL](#)
