

Particulars

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|------------------------------------|----------------------------|
| Organisation Name | C.I.V. Superunie B.A. |
| Corporate Website Address | www.superunie.nl |
| Primary Activity or Product | Wholesaler and/or Retailer |
| Related Company(ies) | None |
| Country Operations | Netherlands |
| Membership Number | 3-0036-11-000-00 |
| Membership Type | Ordinary Members |
| Membership Category | Retailers |

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

No

2.2.1 Total volume of Crude Palm Oil handled in the year:

2637.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

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2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

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2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2637.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

| No | Description | Crude Palm Oil (Tonnes) | Palm Kernel Oil (Tonnes) | All other palm-based derivatives and fractions (Tonnes) |
|-------|---|----------------------------|-----------------------------|---|
| 2.3.1 | Book & Claim | 2637.00 | | |
| 2.3.2 | Mass Balance | | | |
| 2.3.3 | Segregated | | | |
| 2.3.4 | Identity Preserved | | | |
| 2.3.5 | Total volume of palm oil used that is RSPO-certified: | 2637.00 | | |

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Netherlands

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In order to take our responsibility already before 2015, we apply for Greenpalm certificates to cover our estimated use of palmoil for 2014 (see under 2.2.4 and 2.3). Additionally, already a part of our use of palm oil is certified (over 50% of our suppliers buy CSPO, under which most of the biggest users of palm oil). Since we do not have all the data necessary to calculate our exact use in tonnes, we decided to cover our estimated total use with certificates, even though part is already certified through actual buying of MB or SG certified palm oil by our suppliers.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

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We have been doubting about this. But since the logo and the issue of palm oil is in general not widely known in the Netherlands, we have decided not to for now. We want to take our responsibility on this subject, but believe it will result in more uncertainty to include a new logo on the packaging.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- All our suppliers are already informed (via contracts and direct communication) about our goal '100% responsible palmoil in 2015'.
 - Until last year, we have kept the option for working with Book&Claim open. We want to diminish this to a minimum. Still, for companies producing their products in developing countries (e.g. South East Asia), we hear it is difficult to actually buy responsible palm oil.
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Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
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- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

We include this with all our contracts and the subjects within the Code of Conduct are part of the discussions with suppliers.

Also, suppliers with higher risks in the area of Social Compliance are expected and asked to enroll into a social compliance programme.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

This is our goal, but we already hear from suppliers who have part of their production in South East Asia that they do not have access to CSPO. Therefore, we see it more as a movement towards 100%.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

As we speak, we are applying for certificates for our estimated total use in 2014, even though already more than 50% of our suppliers buy CSPO for our products.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As mentioned before, the availability of palm oil in South East Asian countries is not widespread, which makes it difficult to make those products in line with our responsible palm oil goals.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

The last 4 years, palm oil has been a much discussed topic with our suppliers, explaining them our ambitions, their options and the involved timeframe.

4 Other information on palm oil (sustainability reports, policies, other public information):

None.
