

Particulars**About Your Organisation****Organisation Name**

Carotino/ JC Chang Group

Corporate Website Address<http://www.carotino.com/>**Primary Activity or Product**

- Processor and/or Trader

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Carotino Sdn. Bhd	Processor and/or Trader	Yes

Membership

Membership Number	Membership Category	Membership Sector
2-0029-06-000-00	Ordinary	Palm Oil Processors and/or Traders

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Trader
- Biofuel producer
- Others:
Refiner of CPO only

1.2 Operation and Certification Progress

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1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

1.3 Total volume of all palm oil products handled in the year (Tonnes)

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1.3.1 Total volume of Crude Palm Oil (CPO) handled in the year (Tonnes)

157,751

1.3.2 Total volume of Palm Kernel Oil (PKO) handled in the year (Tonnes)

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1.3.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year (Tonnes)

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1.3.4 Total volume of all palm oil and palm oil derived products handled in the year (Tonnes)

157,751

1.4 Volume handled in the year that is RSPO-certified (Tonnes):

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions handled in the year that is RSPO-certified (Tonnes)
1.4.1	Book & Claim	-	-	-
1.4.2	Mass Balance	23,061.69	-	-
1.4.3	Segregated	23,656.50	-	-
1.4.4	Identity Preserved	-	-	-
1.4.5	Total volume of Oil Palm handled that is RSPO-certified:	46,718.19	-	-

What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe --%
India --%
China --%
South East Asia 100%
North America --%

What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
India --%
China --%
South East Asia --%
North America --%

Time-Bound Plan

2.1 Date of first supply chain certification (planned or achieved)

2013

Comment:

Mistake on previous year reporting. Actual year obtained RSPO Supply Chain Certification is on year 2013 instead of 2008. Year 2008, is the year, we achieved first RSPO certification.

2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2018

Comment:

We are committed to RSPO certification and we hope that by the end of year 2018, all our associated FFB suppliers are RSPO certified.

2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

Our Group have 4 Production Units, On the date of reporting, 3 Production Units are RSPO certified with Supply chain Certification with 1 Production Unit under IP and 2 Production Units under MB.

Remaining of 1 Production Unit is still pending for RSPO certification due to lack of competent management team to lead the Operational Unit for the preparation of RSPO related documentations and site compliance.

Part of the certification commitment for the mentioned unit is engagement of external experts to conduct SEIA and HCV assessment. Follow up action plan will be drawn to highlight those negative aspects and impacts identified for further improvements.

2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2018

Comment:

We are committed to RSPO certification and we hope that by the end of year 2018, all our associated FFB suppliers are RSPO certified.

2.5 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

Our Group have 4 Production Units, On the date of reporting, 3 Production Units are RSPO certified with Supply chain Certification with 1 Production Unit under IP and 2 Production Units under MB.

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2.6 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Through :-

1). Customer communications on :-

- Meetings
- Emails
- Brochures
- Sales presentations.

2). Discussion with customers and stakeholders on the RSPO implementations (Both P&C and Supply Chain requirements).

GHG Emissions**3.1 Are you currently assessing the GHG emissions from your operations?**

Yes

3.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

The report can be obtained from the Operational Units through Stakeholder request.

Actions for Next Reporting Period**4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Actions plan:-

- 1). Edit and improve company brochure with more information on CSPO and environment friendly palm oil products and oleo-chemicals.
 - 2). Recommend CSPO products to Stakeholders in place of Non-CSPO products.
 - 3). Assist stakeholders to adopt RSPO and CSPO products with their production and supply chain requirements.
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Reasons for Non-Disclosure of Information**5.1 If you have not disclosed any of the above information please indicate the reasons why**

Some private and confidential information are not mean for public access.

Application of Principles & Criteria for all members sectors**6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
[P-Policies-to-PNC-waterland.pdf](#)
 - Land Use Rights
[P-Policies-to-PNC-landuseright.pdf](#)
 - Ethical conduct and human rights
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[P-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
[P-Policies-to-PNC-stakeholderengagement.pdf](#)
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6.2 Where relevant, what prevents you from trading/processing only CSPO?

We are committed to RSPO certification but the market commitment and uptake of CSPO is on the disappointment of level.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why:

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7.1. Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have registered with Green palm on the preparation of Book & Claim trading.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Can't get great support from the buyer especially RSPO member on the uptake and purchase of CSPO with the payment of premium. RSPO should properly identify and report to public on those RSPO registered buyer or CPO producer that not commit against their promise on 100% uptake only on CSPO.

NGO accusation on the social aspects is rather unfair to RSPO certified Growers and Millers. RSPO should set up a special support team to support RSPO Certified Growers and Millers on those accusation rather than joining NGO for the claim. RSPO should also acknowledged that certain accusation is beyond the control of Growers and Millers, the issues and problems are rather on local authority control.

The focus of NGO should be more on those RSPO registered Growers and Millers that not seek for RSPO certification and somehow just provide empty promise and plan of certification every year during ACOP.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We will monitor all our Production Units, to ensure that their day by day operations are followed RSPO implementations and requirements.

4 Other information on palm oil (sustainability reports, policies, other public information)

Can refer to our Group website.