

Particulars

Organisation Name	Arla Foods a.m.b.a
Corporate Website Address	www.arla.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Argentina, Australia, Bahrain, Bangladesh, Belgium, Brazil, Canada, China, Cote d'Ivoire, Denmark, Dominican Republic, Finland, France, Germany, Greece, Lebanon, Netherlands, Norway, Poland, Qatar, Russian Federation, Saudi Arabia, Spain, Sweden, United Arab Emirates, United Kingdom, United States
Membership Number	4-0314-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

- Food goods

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- Home and personal care goods

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Both

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

25040.00

2.2.3 Total volume of Palm Kernel Oil used in the year:

958.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

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2.2.5 Total volume of all palm oil products you used in the year:

25998.00

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	10013.00	958.00	
2	Mass Balance			
3	Segregated	15027.00		
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	25040.00	958.00	

In Your Private Label

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim			
2	Mass Balance			
3	Segregated			
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified			

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

Food products

Comment to item 2:

We have not separated between Arla brands and what we produce for others. The Position we have taken is to make sure all palm oil used in Arla-produced products are responsibly produced

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

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Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-Grower-GHG-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2011

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

Yes

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

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3.6 Which countries that your organization operates in do the above commitments cover?

Argentina, Australia, Bahrain, Bangladesh, Belgium, Brazil, Canada, China, Cote d'Ivoire, Denmark, Dominican Republic, Finland, France, Germany, Greece, Italy, Japan, Lebanon, Luxembourg, Mexico, Netherlands, Norway, Poland, Qatar, Russian Federation, Saudi Arabia, Spain, Sweden, United Arab Emirates, United Kingdom, United States

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Comment to 3.6 above - the statement covers ALL countries in which we operate.

2011: Green Palm certificates were purchased corresponding to the entire volume
2013; approximately 20 % of the total volume used for both own brands and 3rd party production was certified segregated. The remaining volume was covered by Green Palm certificates
In 2014, it is our aim that not less than three quarters of the total volume we purchase is certified segregated. The remaining volume will be covered with Green Palm certificates

By no later than the end of 2015, all palm oil and palm oil products used in the whole of our value chain will be segregated (CSPO) produced by RSPO members that are either 100% certified or have a time bound plan to be 100 % certified within 2 years.

3.8 Date of first supply chain certification (planned or achieved)

2012

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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Our commitment is published on the web, as the general commitment, but as yet not on the packages

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

Yes

- Please upload related report:

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- Add link to website

http://www.arla.com/Global/responsibility/pdf/csr/2013/ArlaCSR_Our%20Responsibility2013_ENG.pdf [Click here to visit the URL](#)

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5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

Yes

- Please upload related report:

[M-Supplier-GHG-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

- Add link to website

http://www.arla.com/Global/responsibility/pdf/sourcing/Arla-Foods_statement_on_palm_oil [Click here to visit the URL](#)

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Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

In 2014, it is our aim that not less than three quarters of the total volume we purchase is certified segregated. The remaining volume will be covered with Green Palm certificates

By no later than the end of 2015, all palm oil and palm oil products used in the whole of our value chain will be segregated (CSPO) produced by RSPO members that are either 100% certified or have a time bound plan to be 100 % certified within 2 years.

By no later than the end of 2017, all palm oil and palm oil products will come from 100 % RSPO certified growers, that have been independently verified as implementing a number of additional demands, set out in the document mentioned above regarding to traceability, no deforestation, protection of peat land and respect for workers' and human rights and the local community rights

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land Use Rights

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- Ethical conduct and human rights

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

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- Labour rights

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

8.2 What steps will/has your organization taken to support these policies?

Comment to above - I have tried to upload the code of conduct without success - here is a link:

<http://www.arla.com/about-us/responsibility/code-of-conduct/> [Click here to visit the URL](#)

<http://www.arla.com/about-us/responsibility/sourcing/> [Click here to visit the URL](#)

Arla has a comprehensive code of conduct for suppliers governed by the global procurement department; as well as a comprehensive environmental strategy., and all business groups are working well to fulfil it. The strategy and several examples to be found at www.arla.com [Click here to visit the URL](#)

Arla has launched an internal e-learning module covering all aspects of Arla Foods' Code of Conduct - for all employees. This will also increase the level of understanding of all aspects of the Code's eleven areas of responsibility

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

1. Availability
especially of special products / ingredients with a somewhat complicated design

Put demands on suppliers

2. The standard hasn't developed as rapidly as demands from consumers, NGOs and ourselves ask for

3. The yes/no questions below are not very easy to answer by yes or no, but as an answers is required

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By working in alignment with our statement, the Code of Conduct and commitments.

By only buying palm oil based products from RSPO members".

By transfer to certified palm oil.

By putting additional demands into our statement / position - and thereby also to our suppliers.

By communicating our actions at the web, in CSR Reports etc etc

4 Other information on palm oil (sustainability reports, policies, other public information):

Our Responsibility - the annual Corporate Responsibility Communication

see also

<http://www.arla.com/about-us/responsibility/csr-reports/> [Click here to visit the URL](#)

http://www.arla.com/Global/responsibility/pdf/sourcing/Arla-Foods_statement_on_palm_oil.pdf [Click here to visit the URL](#)

<http://www.arla.com/about-us/responsibility/code-of-conduct/> [Click here to visit the URL](#)
