

ACOP

Annual Communications Of Progress

SECTORAL REPORT

2014



Table of Contents



RETAILERS

1. ALDI SOUTH Group	1
2. Axfood AB	7
3. Boots UK Limited	12
4. C.I.V. Superunie B.A.	18
5. Carrefour	23
6. Coles Supermarkets Pty Ltd	30
7. Compass Group PLC	35
8. Coop Sverige AB	42
9. Coop Switzerland	48
10. Delhaize Group SA/NV	54
11. EDEKA ZENTRALE AG & Co. KG	60
12. Federation of Migros Cooperatives	66
13. Groupe CASINO	76
14. IKEA	82
15. Kaufland	89
16. Kesko Food Ltd	94
17. Laboratoires M&L SA	100
18. Lidl Stiftung & Co.KG	107
19. Loblaws Inc.	112
20. Marks and Spencer plc	118
21. McDonald's Corporation	125
22. Metcash Trading Ltd	134
23. METRO Group	140
24. Rema 1000 Denmark A/S	146
25. REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln	151
26. Royal Ahold NV	156
27. Sainsbury's Supermarket Ltd (J Sainsbury PLC)	161
28. SCAMARK SA	166
29. Sobeys National Merchandising Group	171
30. SODEXO	177

Particulars

About Your Organisation

Organisation Name

ALDI SOUTH Group

Corporate Website Address

<http://www.aldi-sued.de>, www.aldi.co.uk, www.corporate.aldi.co.uk, www.hofer.at, www.aldi.us, www.aldi.com.au

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0041-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

72,100

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

72,100

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	24,300.00	-	-
2.3.3	Segregated	6,400.00	-	-
2.3.4	Identity Preserved	300.00	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	31,000.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2018

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- Austria
- Germany
- Hungary
- Ireland
- Slovenia
- Switzerland
- United Kingdom
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All palm (kernel) oil used for our private label products will be from certified sustainable sources by the end of 2015 for food items (by the end of 2018 for the US, Slovenia and Hungary) and by the end of 2018 for non-food items using the identity preserved (IP), segregated (SEG) or mass balance (MB) certification system of the Roundtable of Sustainable Palm oil (RSPO).

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Selected own brand products in selected ALDI countries are labelled with the RSPO Trademark, such as nut-nougat spread ("Nutoka"), cake icing or fried onions.

Year

2012

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Further development of internal processes to actively increase the amount of CSPO used in our products.
Membership in the Retailers Palm Oil Group.
Training of suppliers and business partners via dialogue and conferences.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
-

7.2 What steps will/has your organization taken to support these policies?

We actively support the use of sustainability standards for our products, for example FSC, PEFC, MSC, UTZ certified, FAIRTRADE, Rainforest Alliance etc., and the use of recycled materials.
The sustainability activities undertaken within our business operations include, in particular, improved waste and energy management in our stores and the increased efficiency of our logistics processes.

Our CR Policy defines our ethical conduct based on international regulations and industry practices, and forms an integral part of our general business terms and conditions. Our company is also a member of the FTA/BSCI.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

In each country, we engage in a close exchange with our suppliers, certification bodies and other key stakeholders in order to achieve our goal on sustainable palm oil.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Complexity of the supply chain. Limited direct influence. Low availability of CSPO. Many manufacturers are small operations and only use small amounts of palm oil and therefore it is a burden to obtain the audits required for CSPO.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

In each country, we engage in a close exchange with our business partners, certification bodies and other key stakeholders in order to support market transformation towards more certified sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Palm Oil Buying Policies or Guidance Material has been published by several country organisations.

Particulars

About Your Organisation

Organisation NameAxfood AB

Corporate Website Address<http://www.axfood.se>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0026-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,430

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,430

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1,430.00	-	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,430.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- China
- Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Since 2009 100 % Book & claim own brands

From 2015 100 % Segregated/physical certified palm oil in all own-brand (Garant first).

From 2015 all own-brands with the label "Garant" will need to switch to physical certified palmoil, if they cannot live up to this at least mass-balanced certified oil should be used. Other own-brands will follow accordingly.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We have not yet come to a conclusion if it brings enough positive value.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to communicate with our suppliers (own-brands) to make sure that they turn to physical certified palmoil 2015.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

--

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

--

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have been doing that since 2009.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

Axfood does not own any plantations.

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer we are quite far from the producer and even more far from the producer of palmoil as ingredience in a specific product. There is natrually a communcation challenge, but we plan to make more efforts to be more clear in our demand to our suppliers in coming months. Another worry we have is that alternatives (for those that turn to other alternatives and phase out Palmoil) is maybe not invetigated properly (like Shea-oil). We have plans to try to investigate this further. We also have plans to join a project with Stockholm Environmental Institute (SEI) in order to maybe be able to source palm oil from specific growers in some pilot project.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By for many years using Book & claim and report it on website and in our yearly sustainability report.
By communcating with our stakeholders about our commitment.

4 Other information on palm oil (sustainability reports, policies, other public information)

Yes, in our sustainability report and our sustainability policy & programme we communicate our work with palmoil.

Particulars

About Your Organisation

Organisation NameBoots UK Limited

Corporate Website Address<http://www.boots-plc.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0005-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

116

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

20

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

478

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

614

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	3.95	-	469.21
2.3.2	Mass Balance	91.93	19.68	9.00
2.3.3	Segregated	20.50	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	116.38	19.68	478.21

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

469

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

Comment:

Scope of commitment: Palm oil / palm kernel oil declared as an ingredient. All derivatives to be from RSPO certified sources including Book & Claim

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France
- Germany
- Ireland
- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In Place -

- i) Ensure our commitment to sustainable palm oil is embedded in Boots UK sourcing strategies, policies and brand plans
- ii) Purchase Greenpalm certificates for palm oil / PKO and close derivatives used in Boots brand products.
- iii) Engage with relevant product and ingredient suppliers to map usage and set plans to move to use of CSPO
- iv) - increase progressively proportion of CSPO from supply chain certified systems in Boots products using palm oil as an ingredient
- v) Complete by 2020; progressively increase proportion of CSPO from physical supply chain systems in derivative ingredients used in Boots products

NB: Due to the extensive range of products and change in inventory it is not appropriate to set interim percentage targets for CSPO

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Palm oil use in our products is a very small percentage of the total formulation therefore would only apply to a limited number of products in a range. We do assess use of trademark when considering new product launches or brands

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- i) Continue to embed requirement to source CSPO in brand strategies and material sourcing documents, including deployment of Boots new Technical Standards and Product Sustainability Policy issued in 2014.
- ii) Continue to work with product and ingredient suppliers (Both UK and International) to raise awareness and develop plans to move to use of Supply Chain CSPO.
- iii) Raise awareness of sustainable palm oil through communications such as presentations and participation in initiatives such as the UK Circular Economy Task Force.
- iv) Continued participation in the European Retailers Palm Oil Group (RPOG) to develop common strategies to facilitate use of CSPO in the retail supply chain.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Boots UK uses a quadrant based scorecard for CSR management and reporting covering four key areas: Community, Environment, Marketplace and Workplace.

Each priority workstream within the scorecard has a long term plan with assigned accountability, responsibility for delivery, together with targets and milestones against which performance is monitored and reported. Priorities within the scorecard are reviewed regularly to ensure they

best reflect current issues, meet the needs of stakeholders, are fully aligned to the Boots UK business strategy, as well as ensuring efforts meet overall Alliance Boots priorities.

Progress is reported regularly to the Boots UK executive team and the Alliance Boots Board social responsibilities committee.

Using a stakeholder-led process 19 impact areas have been identified and are directly managed through the Boots UK governance process with four strategic priorities that link to the CSR mission:

- Carbon management (Environment)
- Product sustainability (Marketplace)
- Community healthcare (Community)
- Healthy workplace (Workplace)

Each of the impact areas are assessed to determine materiality defined by physical usage, ability to influence change and risk.

Palm oil is included in the Sustainable Materials impact area. Further

information can be found at

http://www.boots-uk.com/corporate_social_responsibility/our-approach.aspx

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

We have a company target to source 100% palm oil declared as an ingredient from Supply chain certified sources. In 2014 we sourced 97% of palm oil used met this target. Since 2010 we have purchased book and claim certificates for any palm oil not from (IP/SG/MB) sources and are working towards 100% supply chain certified derivative usage

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Since 2010 we have purchased book & claim certificates for all palm oil & derivatives that are not covered by physical supply chain certification systems.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

GHG emissions are assessed in a number of operational areas. However we do not have complete coverage due to current changes in the structure of our business

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Most of our palm oil / PKO usage is in the form of derivatives or ingredients using palm oil / PKO as a starting material. Individual ingredient purchases are many but small therefore this involves significant effort within the supply chain to facilitate the move to CSPO to meet our commitments. In addition availability of derivatives based on supply chain certified palm oil is patchy.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By raising awareness with our supply chain particularly in areas such as SE Asia. - By including in discussions with related initiatives such as the UK Circular Economy Task Force linked to UK Government Resource Security Action Plan - By participation in related initiatives such as the Forest Footprint Disclosure Project

4 Other information on palm oil (sustainability reports, policies, other public information)

Our palm oil position statement is available at:
http://www.boots-uk.com/media/App_Media/BUKCSR2013/Home/pdf/Palm_oil_soy_http://www.boots-uk.com/corporate_social_responsibility/marketplace/sustainable-

Particulars

About Your Organisation

Organisation Name

C.I.V. Superunie B.A.

Corporate Website Address

<http://www.superunie.nl>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0036-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

2,637

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

2,637

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	2,637.00	-	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,637.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Netherlands

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In our contracts we demand the use of sustainable palm oil in 2015, so we expect that the last suppliers are turning towards RSPO certified palm oil this year.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

No plans as yet.
Subject and standard not known by customers.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Continue to underline the importance of sustainable palm oil with suppliers as well as stimulating use of of Mass Balance and Segregated.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Bring the subjects in the policies under the attention of suppliers.
Ask for certification or other third party evidence on respecting these subjects where necessary.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Until now, suppliers inform us about the impossibility to source RSPO derivatives. In that case, we allow B&C.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have estimated our total use of palm oil in our Own Brands over 2014 and have covered this total use by buying the needed number of Book&Claim certificates, even though part of our Own Brand products were already made with RSPO palm oil.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why:

As of yet, we still struggle with calculating our total use of palm oil, since suppliers also mix palm oil with e.g. rapeseed oil. It seems to be difficult for us to monitor this.

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Since we do not buy palm oil ourselves, but our suppliers, or our suppliers' suppliers, we have a hard time calculating our use of palm oil. Therefore we have estimated our use on the basis of the use of a similar actor.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Year-on-year continuously underlining the importance of using sustainable palm oil with our suppliers and demanding 100% in 2015. We have also included sustainable palm oil in our contracts since 4 years, with the ultimatum of 2015.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.superunie.nl/index.php>

Particulars

About Your Organisation

Organisation Name

Carrefour

Corporate Website Address

<http://www.carrefour.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0016-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

13,267

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

13,267

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	5,311.00	-	-
2.3.2	Mass Balance	6,047.00	-	-
2.3.3	Segregated	1,069.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	12,427.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Argentina
- Belgium
- Brazil
- China
- France
- Italy
- Poland
- Romania
- Spain
- Taiwan, Province of China

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We committed to use 100% RSPO palm oil in 2015. As we do not buy directly palm oil, we work with our suppliers within our commercial relationship to increase the percentage of sustainable palm oil in our palm oil sourcing. Working progressively within our markets, we implemented the following action plan: raising awareness among suppliers and inventory, building action plan with suppliers to insure sustainable palm oil sourcing, supporting sustainable palm oil production. As already started, we also plan to progressively increase sourcing of physically traceable palm oil used in our own brand products and proportionally diminish use of book and claim where supply chains are mature enough. In accordance with our sustainable palm oil sourcing policy, we are implementing additional criteria on peatland and forest protection with 50 products in 2015. We are now working with our major suppliers on traceability.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Since 2011, the first Carrefour brand products containing palm oil were available in Carrefour stores in France. Today, the RSPO trademark is used on more than 29 Carrefour products containing segregated certified palm oil such as snacks, candles spreads, stock cubes or biscuits, in order to inform consumers that these products contain sustainable palm oil. In Indonesia, Carrefour launched the first product certified under the RSPO standard for the local market in 2012: a Carrefour ECOplanet-branded palm oil for cooking. The RSPO trademark has been applied to this product to inform consumers and contribute raising awareness on how they can contribute to better palm oil production.

Year

2011

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

During next year, we will finish to implement the action plan already on track prioritizing main volumes and RSPO Segregated supplies. In each country we conduct the following actions: raising awareness and inventory, building action plan with suppliers to insure sustainable palm oil sourcing, supporting sustainable palm oil production. Moreover, Carrefour will collaborate with its suppliers work on tracability and to develop innovative supply chains respecting the RSPO standard, including voluntary criteria such as better peat land protection. These additional criteria will be implemented for 50 products in 2015.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Please find more information in our annual report accessible on our website. You will find below presentation of our code of professional conduct, ethics committees and social and ethical charter for suppliers. Carrefour Code of Professional Conduct : This Code provides a simple, consistent joint frame of reference that sets out the Group's values and commitments, set out in a dedicated document featuring 10 principles that are applicable to all employees: strictly comply with the law, contribute to a safe, healthy working environment, make a commitment to diversity and working conditions that respect everyone's needs, protect the business's assets and resources, guarantee the confidentiality of the business's data, avoid conflicts of interest, reject any form of corruption, develop fair and transparent commercial practices, ensure reliable and accurate reporting and be an ambassador for Carrefour. Its goal is to formalise both a framework within which the Carrefour Group can carry out its business activities and ethical rules according to which all Group employees must perform their professional activities on a daily basis. All Carrefour Group employees commit themselves to abiding by the Code and the principles it sets out with regard to actions and behaviour. Executive directors are responsible for disseminating the Code and ensuring its implementation within their area of responsibility. Several aids have been developed and disseminated within the Group as part of the roll-out of the Code of Professional Conduct, including e-learning, a booklet, posters, an implementation kit for managers and an area on Carrefour intranet. Group Ethics Committee The Group Ethics Committee functions as the body responsible for overseeing and assessing application of the principles set out in the Carrefour Code of Professional Conduct. It is chaired by the Chief Human Resources and Organisation Officer. Other members include the Secretary General, the Group Legal director, the Executive director for Convenience Stores and Promocash and the Risks and Compliance director. This committee ensures the dissemination and understanding of and compliance with the Code of Professional Conduct throughout the Group. It reviews and issues opinions on all ethical matters related to the way in which Carrefour's activities are managed. It monitors the proper functioning of the Country Ethics Committees and alert systems, while guaranteeing the necessary conditions for their independence. The Group has set up an Ethics Committee in each country in which it operates in order to ensure a coherent, consistent approach across the business. The Country Ethics Committees are the local bodies in charge of monitoring compliance with the Group's Code of Professional Conduct's principles. The Country Ethics Committees rely on professional misconduct/malpractice alert systems set up in most Group countries, in accordance with local regulations. These systems operate both internally and externally to inform the Country Ethics Committee of any behaviour or situation that runs counter to Carrefour's ethical principles. If such a situation does arise, the Ethics Committee launches a detailed investigation and a remedial action plan. Social and ethical charter for Carrefour product suppliers Carrefour has elaborated a Social and Ethical Charter, which is appended to contracts signed by Carrefour's own brand product suppliers. In its Social and Ethical Charter, express Carrefour's commitment to retail that complies with ethical standards and operates within the law and respects human rights, in line with the principles of the United Nations Global Compact and Carrefour Code of Professional Conduct. By signing the Charter, suppliers commit to operating strictly within the law, undertaking not to impede competition law in any way, avoiding conflict-of-interest situations, disallowing any form of corruption and guaranteeing confidentiality. In terms of employment rights, suppliers must undertake to comply with seven fundamental principles: 1. Prohibiting forced or compulsory labour; 2. Prohibiting child labour; 3. Respecting freedom of association and recognising the right to collective bargaining; 4. Prohibiting any form of discrimination, harassment or physical or psychological violence; 5. Guaranteeing that necessary health and safety measures are taken; 6. Offering workers decent salaries, benefits and working conditions; 7. Guaranteeing working hours in line with international standards.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

When its products are using palm oil, Carrefour is asking its suppliers to source sustainable palm oil and preferably segregated certified sustainable palm oil in order to ensure our clients that the palm oil directly contained in their product is produced in accordance with RSPO standard. When segregated palm oil is not available or not feasible, suppliers are asked to source mass balance preferably. If mass balance not available of feasible suppliers are asked book and claim system. Using book and claim or mass balance is useful to support more sustainable palm oil production in some markets or specific product.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

As precised in previous question, when their products are using palm oil, Carrefour is asking its suppliers to source sustainable palm oil and preferably segregated certified sustainable palm oil in order to ensure our clients that the palm oil directly contained in their product is produced in accordance with RSPO standard. When segregated palm oil is not available or not feasible, suppliers are asked to source mass balance preferably. If mass balance not available of feasible suppliers are asked book and claim system. Using book and claim or mass balance is usefull to support more sustainable palm oil production in some markets or specific product.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Particulars

About Your Organisation

Organisation Name

Coles Supermarkets Pty Ltd

Corporate Website Address

<http://www.coles.com.au>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0030-10-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

403

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

3,515

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

3,918

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	69.00	647.00
2.3.2	Mass Balance	-	152.00	2,844.00
2.3.3	Segregated	-	182.00	24.00
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	403.00	3,515.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Label space is at a premium; as an alternative, RSPO approved wording is used as part of the ingredient list of the product. Coles communicates our overall achievements regarding sustainable palm oil through our website.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Continue to include approved RSPO wording on labels as part of ingredient lists for Coles brand food and drink products.
Continue to convert the small amount of palm oil in Coles brand non-food products to RSPO certified.
Maintain our customer communication regarding RSPO certified palm oil via our website and social media channels.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
-

7.2 What steps will/has your organization taken to support these policies?

Coles has active programs to reduce the water, energy and carbon footprints of our operations, as outlined in our parent company Wesfarmers annual sustainability report: <https://www.wesfarmers.com.au/investors/reports-results-presentations.html>
 Coles has an ethical sourcing policy which covers human and labour rights and audits high risk supplier sites: <https://www.coles.com.au/about-coles/ethical-sourcing>. Data regarding audit outcomes are also included in the Wesfarmers annual sustainability report.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

--

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Traceability, availability and cost of palm oil/palm kernel oil-based non-food derivatives remains difficult. Less modified ingredients such as RSPO certified glycerine and soap noodles are relatively accessible, but surfactants and emollients are not.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Coles continues to support our private label suppliers by identifying RSPO-certified raw material suppliers for them to access.

4 Other information on palm oil (sustainability reports, policies, other public information)

Coles website: <https://www.coles.com.au/corporate-responsibility/responsible-sourcing-and-sustainability/sustainability/sustainable-palm-oil>

Coles Magazine May 2015, page 63: <http://www.coles.com.au/catalogues-and-specials/latest-coles-magazine>

Wesfarmers Sustainability Report: <http://sustainability.wesfarmers.com.au/case-studies/sourcing/>

Particulars**About Your Organisation****Organisation Name**Compass Group PLC

Corporate Website Address<http://www.compass-group.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0033-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Other:

Provider of foodservice and support services to clients in around 50 markets globally. It is important to note that we do not manufacture any products or have any own label products. This means that whilst we can help to influence the product specifications that we purchase from suppliers, we do not have direct control of their composition / ingredients sourcing.

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

650

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

650

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2016

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2022

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
 - Brazil
 - Canada
 - France
 - Germany
 - Japan
 - Spain
 - Turkey
 - United Kingdom
 - United States
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Compass Group has 5 KPIs in place to promote CSPO use along its supply chain.

- 1) By 2017, we aim to approve all in-scope suppliers dealing with our 19 European markets (34% of Group revenue) through our Compass Palm Oil Supplier Questionnaire.
- 2) By 2016, we will have provided a detailed palm oil policy brief to all of our 50 global markets to increase awareness on environmental issues and specifically the impact of sourcing non sustainable palm oil;
- 3) By 2020, we aim to approve all in-scope suppliers dealing with our top ten global markets (covering 84% of our global revenue) through our Compass Palm Oil Supplier Questionnaire. We commit to having full transparency on products with palm oil, its quantities, and the identification of the split of sustainable and non sustainable palm oil including the supply chain method in place;
- 4). Compass Group commits to continue to improve palm oil reporting processes for subsequent years. In reference to the responses provided in questions 3.1 to 3.3, it is important to note that the commitments from the Time Bound Plan cannot be fully applied to Compass Group as we do not produce any own brand products. Therefore the dates provided are only based on when Compass Group joined the RSPO and do not reflect any major milestones. However, we remain fully committed to promoting the use of CSPO across our global operations.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Compass is a provider of foodservice and support services to clients, and thus does not manufacture any products or have own label products. Therefore we do not have any products to apply the RSPO Trademark.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

As outlined in 3.7, we remain committed to working towards achieving our 2016 and 2017 KPIs.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

7.2 What steps will/has your organization taken to support these policies?

Since 2007, Compass has taken a proactive approach to Corporate Responsibility performance reporting. Based on our policy documents, we have established a number of KPIs and have demonstrated year-on-year improvements in areas such as reducing waste, making workplaces safer, and reducing GHG emissions. We continue to review and revise our KPIs for improvements - please refer to our CR website <http://cr14.compass-group.com> for further details.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Per 3.7, our initial milestone is to work towards transparency within our supply chain per the stated KPIs. However, we do intend to work towards sourcing 100% CSPO through physical supply chains in the long term.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have limited visibility over our supply chains and no own brand goods as indicated in previous questions. However, in line with our KPIs and our palm oil policy we encourage our suppliers to source sustainable palm oil which includes the use of Book & Claim when CSPO is not available via physical methods.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

Question not applicable.

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Compass group operates at around 50,000 client locations and has a complex multi-tiered supply chain through which it sources the ingredients required to service our clients. Within our supply chain we procure a wide range of commodities from raw ingredients to more processed food and drink.

Due to such complexities and our widespread support of SME suppliers, we are on a 'journey' of improving the visibility of those products identified with a material level of palm oil content. We have developed a range of sustainable procurement standards, along with training materials on the issues around palm oil. The process of implementation includes a requirement for each country to identify suppliers where risks may exist and to begin to challenge those suppliers to provide sustainably sourced commodities.

We actively support the more proactive of our suppliers who are opting for CSPO such as Unilever, and our European French fries suppliers (90% of the contracted volume we purchase is from RSPO members).

The need for increased resources is another major hurdle in the use and/or promotion of CSPO. Especially in relation to our complex supply chains, increased administration burden will lead to a significant rise in costs.

Although we are happy to devote more resources to promote and use CSPO, it should be noted that although Palm Oil containing products play a role in the Compass Group value chain, they do not constitute a significant proportion of revenue. Furthermore, it is possible to replace palm oil containing products with substitutes that do not contain palm oil. This means that the proportion of revenue directly dependent on palm oil use is very low. We also remain disappointed by the slow rate of CSPO adoption in the wider marketplace.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Compass Group has this month (July 2015), launched a refreshed version of its Supply Chain Integrity Standards. These standards comprehensively address the safety and integrity attributes of the products we source across the globe and are designed to initially increase awareness within the supply base of our requirements around many new and emerging issues in Food Safety, Quality and Sustainability. The Sustainability element references 8 individual topics, one of which is CSPO.

4 Other information on palm oil (sustainability reports, policies, other public information)

Compass Group is a participant in CDP 2015 'Forests Module'.

Particulars

About Your Organisation

Organisation Name

Coop Sverige AB

Corporate Website Address

<http://www.coop.se>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0053-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

88

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

1,059

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,148

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	88.47	702.44
2.3.2	Mass Balance	-	-	313.82
2.3.3	Segregated	-	0.02	35.37
2.3.4	Identity Preserved	-	-	7.77
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	88.49	1,059.40

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

Our goal for end of 2015 are CSPO in food for own brands

For detergents and cosmetics all use of palm oil base ingredients are B&C for own brands since 2013.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Coop Goals and Action (in order to achieve the overall goal)

-Coop becomes a member of the RSPO 2012

Coop buys Green Palm certificates for food own food brand's 2012

-Coop buys Green Palm certificates for non-food own brand's 2013

-All Coop own brands food 100 % RSPO certified palm oil 2015

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Evaluating communication of sustainable palm oil.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Communication and discussions with our supplier brands.

Proceed discussion and working groups in different trade-organizations.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

Through supplier audits, desk top assessments, supplier evaluations

Include the policies in general agreement with suppliers

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Our goal are to achieve 100 % CSPO through physical supply chain end of 2015 for food.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Achieved in 2012 for own brand products both food and non food.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

Not applicable

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Different level of knowledge among suppliers.

We have continuous discussions with our suppliers for sustainable palm oil.

We have indications of increase in price and there are low availability of CSPO derivatives in the Nordic Market.

The knowledge of the different

certifications schemes and impact are sometimes limited.

It is complex to manage the required monitoring of all documentation to control that the declared volume used is correct when handling many suppliers late in the supply chain.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Taking part of official and intern discussions on palm oil in Sweden. Discussion with suppliers for transformation towards CSPO.

4 Other information on palm oil (sustainability reports, policies, other public information)

<https://www.coop.se/art--ansvar/Hallbar-konsumtion/Palmolja>

<https://www.coop.se/art--ansvar/Hallbar-verksamhet/Klimatet/>

Particulars**About Your Organisation****Organisation Name**

Coop Switzerland

Corporate Website Address<http://www.coop.ch/>**Primary Activity or Product**

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Coop Bakery	Manufacturer	No
Steinfels Swiss	Manufacturer	No
Chocolats Halba	Manufacturer	No
Bell Schweiz AG	Manufacturer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0003-04-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

2,780

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

268

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

3,048

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	275.00	168.00	-
2.3.2	Mass Balance	492.00	100.00	-
2.3.3	Segregated	2,012.00	-	-
2.3.4	Identity Preserved	2.00	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,781.00	268.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2015: 100% RSPO IP or RSPO Segregated for own brand food products

For Non-/Near-Food products we are evaluating solutions to get CSPO Mass Balance palmoil and palm kernel oil.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

RSPO is a minimal standard and therefore at Coop a minimal requirement for all own brand products, which contain palm oil. In products, where palm oil is a main ingredient Coop is using best practice labels and logos on products such as Organic or Fairtrade.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

1. Active involvement of Coop-divisions (manufacturers) and other suppliers
 2. Revise and publish binding Coop guidelines for palmoil for all suppliers/manufacturers that deliver own brand products
 3. Active involvement in Retailers Palm Oil Group and RSPO
 4. Cooperation with Palm Oil Manufacturers and Processors in Switzerland
 5. Active engagement with NGOs
 6. Communication about CSPO in Coop Newspaper, Internet and Newsletters
 7. Send out a letter to suppliers that deliver brands to Coop and ask them to switch to CSPO
-

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

Coop has different approaches:

1. Active membership in different organisation to support our ethical, social and environmental policies. Please refer to: <http://www.coop.ch/memberships>
 2. Increase market share of sustainable products to improve supply chain issues, i.e. Fairtrade, Organic
 3. Cooperation projects with NGOs (i.e. Helvetas, WWF)
-

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

2015: 100% RSPO IP or RSPO Segregated for own brand food products

For Non-/Near-Food products we are evaluating solutions to get CSPO Mass Balance palmoil and palm kernel oil.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Since 2009 all own brand product Palm oil use (Food and Non-/Near-Food is at least covered by Book & Claim. There is no gap to cover.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

Currently not our strategy.

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with manufacturers and Swiss processors made it easier to solve this issue. It is still difficult to get derivatives and palm kernel oil in CSPO Mass Balance or Segregated as the market does not provide it. Another challenge is that there are many new initiatives emerging, which should be in line with RSPO. We promote through Retailers Palm Oil Group that RSPO actively approaches new initiatives to find cooperative solutions.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Ambitious timebound plan to source 100 % CSPO Segregated or IP till 2015. Action plans for manufacturers and suppliers are in place with an effective controlling. Since 2009 palm oil use is at least covered with Book & Claim or higher RSPO-Standards. Engagement with key stakeholders (WWF, Greenpeace) and Retailers Palm Oil Group.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html>

Particulars

About Your Organisation

Organisation Name

Delhaize Group SA/NV

Corporate Website Address

<http://www.delhaizegroup.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0031-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Other:

- Retailer selling both private brand (own brand) and national brand products. - Please note that our commitments are global. This is the first ACOP report where we are able to report on our palm oil footprint for the whole Delhaize Group.

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

8,271

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

8,271

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	4,715.00	-	-
2.3.2	Mass Balance	893.00	-	-
2.3.3	Segregated	136.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	5,744.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
- Greece
- Indonesia
- Luxembourg
- Romania
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

By end 2015:

- 100% RSPO: MB or SEG in Key Products Categories (representing around 80% of total Palm Oil volumes); GreenPalm certificates in other products (the remaining 20%)
- 100% traceable to the 1st importers level and from there engaging the 1st importers towards traceability to plantations and no deforestation (beyond RSPO P&C)
- By end 2018: 80% palm oil volumes in compliance with Delhaize Group no deforestation policy
- By end 2020: 100% palm oil volumes in compliance with Delhaize Group no deforestation policy

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Delhaize Belgium is the only operating company so far using the RSPO logo on pack. In 2014, 15 own-brand biscuits products were packaged with an RSPO logo on pack - In 2015, Delhaize Belgium will continue working with their suppliers and according to their packaging plan to use the RSPO logo on pack of other products. Delhaize Belgium is also hoping that the revised RSPO Communication & Claims guidelines will enable them to increase the use of the logo on pack of their products.

Year

2014

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

1. To support implementation of MB/SEG requirement for Key Products Categories, Delhaize Group and operating companies will:
 - Further train buyers/ quality teams on the requirement and checks needed to verify certificates
 - Further contact/ train existing suppliers to ensure on board for meeting the requirements
 - Systematize MB/SEG request in tender/sourcing processes
 - Adjust sourcing processes/documents to ensure requirement is set for any new suppliers
 - Consider further use of MB/SEG logos on pack
2. To cover the remaining palm oil not certified by MB/SEG, Delhaize Group and each operating company will:
 - Set up appropriate 2015 budget to cover the necessary palm oil amounts
 - Purchase GreenPalm certificates
3. To move towards no deforestation beyond RSPO, Delhaize Group and each operating company will:
 - Require traceability information from suppliers
 - Meet with 1st importers to explain requirement of traceability to the plantation level and requirement for evidence of no deforestation palm oil

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

- For energy and carbon, labour rights: we have clear targets and accountable people in place across the operating companies to implement and report progress against targets
- For ethical conduct: we have an internal legal and compliance team in charge of ensuring compliance with our Ethical Code of Conduct
- For stakeholder engagement: we regularly set up dedicated stakeholder engagement session to challenge our sustainability strategy and actions+ We also ensure we engage with stakeholders when relevant on specific topics. Also, Delhaize Group is member and actively participating in industry initiatives such as: The Consumer Goods Forum, RSPO, RTRS, BSCI, Retailer palm oil and soy groups. We will continue to engage with our peers and membership organizations as well as NGOs to further support a sustainable business model.
- Delhaize Group will continue to adjust/ strengthen its internal policies and guidelines to suppliers in line with the developments happening in the industry organizations and on the market
- Delhaize Group will continue to set clear targets and objectives towards sustainable private brand

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

- By end 2015, our Key Products Categories (representing around 80% of our total palm oil use) will be certified Mass Balance or Segregated.
- After 2015 , we aim for increasing our use of Mass Balance and Segregated certified palm oil in any products using palm oil

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

By end 2015, our palm oil use that is not certified Mass Balance or Segregated will be covered by GreenPalm certificates

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Credibility lost and instability of the RSPO certification schemes is a big concern and challenge for ensuring a clear message to our suppliers and customers. Recommendation is for RSPO to strengthen its system
 - Costs. Cost for certified Mass Balance or Segregated palm oil appears to be significant in markets where certified palm oil is not commonly used by our suppliers, especially in Romania and Serbia. In Indonesia, certified palm oil is solely intended to be sold to European or US markets, not the domestic market.
-

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Engaging 1st importers and suppliers
 - Engaging buyers and quality assistants
 - Being member and collaborating with members of The Consumer Good Forum (TCGF) Palm oil Working Group as well as the Retail Palm Oil Group
-

4 Other information on palm oil (sustainability reports, policies, other public information)

- Link to Delhaize Group Palm Oil policy: <http://www.delhaizegroup.com/en/PublicationsCenter/OtherPressReleases/OtherPressReleasesView/tabid/301/Article/1660/delhaize-group-strengthens-its-commitment-to-responsible-palm-oil.aspx>
 - Link to our Delhaize Group Sustainability Report: <http://sustainabilityreport.delhaizegroup.com/>
-

Particulars

About Your Organisation

Organisation NameEDEKA ZENTRALE AG & Co. KG

Corporate Website Address<http://www.edeka.de>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0054-12-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand
- Other:
Mixed retail

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

6,300

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

200

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

5,000

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

11,500

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	2,800.00
2.3.2	Mass Balance	200.00	-	2,200.00
2.3.3	Segregated	6,300.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	6,500.00	-	5,000.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

2,800

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our EDEKA own brands very often contain palm(kernel) derivatives and fractions. Currently our suppliers are not able to source such raw materials under the Mass Balance or segregated supply chain model. For crude palm oil EDEKA has been using 100% CSPO under the segregated supply chain since the end of 2013. In the Beginning of 2014 we have started a project to develop additional requirements (e.g. GHG monitoring on production site, use of pesticides). For further information please visit our website: www.edeka.de

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

EDEKA plans to use the RSPO Trademark on various products e.g. confectionary, margarine etc..

Year

2015

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% segregated palm oil in our private label products. Therefore we are currently engaged in an FONAP working group to develop feasible goals in a step-by-step approach. This includes the inclusion of additional requirements, which are as follows: - No illegal FFBs - Disclosure of GHG gas emissions - No peat-land and HCV land-use change - No use of critical pesticides e.g. WHO class 1 a & b

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Labour rights

7.2 What steps will/has your organization taken to support these policies?

EDEKA requires compliance with minimum social standards from their business partners as binding. This requirement is mandatory in our terms and conditions. In addition, EDEKA is committed, together with many other European companies under the Business Social Compliance Initiative (BSCI), to promote the establishment of structures for the implementation and monitoring of social standards throughout the supply chain. Our stated goal is regarding high-risk commodity groups to accept only by BSCI or similar organizations or standards secured items.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% segregated palm oil in our private label products. Therefore we are currently engaged in an FONAP working group to develop feasible goals in a step-by-step approach. This includes the inclusion of additional requirements, which are as follows: - No illegal FFBs - Disclosure of GHG gas emissions - No peat-land and HCV land-use change - No use of critical pesticides e.g. WHO class 1 a & b

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We already have covered the differences/gap by using Book & Claim.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

-

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Since 2012 EDEKA has been in a strategic partnership with WWF Germany. With in this partnership we are working on various core themes e.g. palm oil. Our aim is to use only 100% certified sustainable palm oil in our private label products. Furthermore as mentioned before EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). Under the frame of the FONAP we are trying to transfer the palm oil market to more sustainability. Regarding our procurement we are informing and asking our suppliers to use more sustainable palm oil, which is in line with FONAP or other comparable initiatives e.g. POIG.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.edeka.de/nachhaltigkeit/unsere-wwf-partnerschaft/palmoel/index.jsp>

Particulars

About Your Organisation

Organisation Name

Federation of Migros Cooperatives

Corporate Website Address

<http://www.migros.ch/de.html>

Primary Activity or Product

- Manufacturer
- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Midor AG	Manufacturer	No
Jowa AG	Manufacturer	No
Bischofszell Nahrungsmittel AG	Manufacturer	No
Chocolat Frey AG	Manufacturer	No
ELSA Estavayer Lait SA	Manufacturer	No
Mibelle AG	Manufacturer	No
Mifa AG	Manufacturer	No
Denner AG	Wholesaler and/or Retailer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0001-04-000-00	Ordinary	Retailers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
 - Manufacturer of Biscuits & Cakes
 - Margarine & Cooking Oil
- Home & Personal Care Goods
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

6,406

2.2.3 Total volume of Palm Kernel Oil used in the year:

691

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

4,411

2.2.5 Total volume of all palm oil products you used in the year:

11,507

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	92.00	35.50	4,411.00
2	Mass Balance	397.50	198.00	-
3	Segregated	5,916.00	457.00	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	6,405.50	690.50	4,411.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

--

2.4.2 What type of products do you use CSPO for?

Margarine, Dough, Biscuits, Chocolate, Washing Powder, Detergents, Personal Care

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia --%
 North America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia --%
 North America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2008

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

This applies to food products only.

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

y

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

2013

3.6 Which countries that your organization operates in do the above commitments cover?**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

For food products we will use segregated CSPO and CPKO by end of 2015. CSPO and CPKO used for personal care products, washing powder, detergents will be covered with MB or B&C. For more information see:

<http://www.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment>

3.8 Date of first supply chain certification (planned or achieved)

2013

Trademark Related**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

- margarine (2013)
- doughs (2015)

Year: 2013

GHG Emissions**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

- Already now all palm oil and palm kernel oil used is RSPO certified. For food products we will use segregated CSPO and CPKO by end of 2015. For Near/Non food products CSPO and CPKO will be covered with MB or B&C. For more information see:

<http://www.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment>

- An article reporting our actions will be published in our own magazine in 2015.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

--

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
[M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
[M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
[M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[M-Policies-to-PNC-stakeholderengagement.pdf](#)

8.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report:

<http://m14.migros.ch/en/>

and to our sustainability program "Generation M".

You'll find clear targets (promises) to our next generation. For more information:

<http://www.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/unsere-versprechen>

Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:
Do you have plans to?**

Yes

Please specify

For food products only physical CSPO will be used by end of 2015

Near/Non Food products: whenever available we buy MB and cover the gap with B&C.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

we already do so since 2012 (for food and near/nonfood products)

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Margarine & Cooking Oil
- Home & Personal Care Goods
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing
- Own-brand
- Other:
 - third-party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

688

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

40

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

40

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

768

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	55.00	2.00	0.20
2.3.2	Mass Balance	195.00	39.00	39.00
2.3.3	Segregated	432.00	6.00	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	682.00	47.00	39.20

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

39

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For food products we will use segregated CSPO and CPKO by end of 2015. CSPO and CPKO used for personal care products, washing powder, detergents will be covered with MB or B&C. For more information see:

<http://www.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment>

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Margarine: 2013 Doughs: 2015

Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We will also set the requirement for RSPO certified oil palm from physical supply chains for third-party suppliers (starting with food products)

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report:

<http://m14.migros.ch/en/>

and to our sustainability program "Generation M".

You'll find clear targets (promises) to our next generation. For more information:

<http://www.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/unsere-versprechen>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We will also set the requirement for RSPO certified oil palm from physical supply chains for third-party suppliers (starting with food products)

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We already do so (for food and near/nonfood products own brands and food products from third-party suppliers)

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Some derivatives e.g. for nonfood products are not (yet) available from physical supply chains, because of separate supply chain which generates costs and takes time
- Different stakeholder opinions regarding HCV definition
- increasing demand for more stringent criterias regarding peat and deforestation
- unclarity about the new RSPO+ voluntary addendum (implementation)

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Migros is founding member of RSPO
- Participation in the European "Retailers Palm Oil Group"
- in constant dialogue with other stakeholders like WWF
- Reports in Migros Magazin (Migros own weekly newspaper distributed to > 2 Mio households in Switzerland)

4 Other information on palm oil (sustainability reports, policies, other public information)

Sustainability report:

<http://m14.migros.ch/en/>

Our sustainability program "Generation M":

<http://www.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/unsere-versprechen>

Particulars**About Your Organisation****Organisation Name**Groupe CASINO

Corporate Website Address--

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0035-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
 - Manufacturer of Biscuits & Cakes
 - Instant Noodles Manufacturer
 - Margarine & Cooking Oil
 - Production of Cream Filled Wafers
- Home & Personal Care Goods
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,808

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

70

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

941

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

2,818

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	349.98	31.26	43.02
2.3.2	Mass Balance	796.82	12.12	3.25
2.3.3	Segregated	386.71	0.04	5.29
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,533.51	43.42	51.56

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

43

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

■ France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Objectives for crude palm oil and palm kernel oil :

- 2012 : 6,5% RSPO certified
- 2013 : 55% RSPO certified
- 2014 : 75% RSPO certified
- 2015 : 100% RSPO certified

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Not ruled for the moment. The consumers are disturbed by the quantity of different logos that they could see on products. So, we think about the relevance of using a new trademark on own brand products.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Casino is committed to requiring its suppliers to use certified sustainable palm oil in its private label products. Currently, we are working with TFT to improve the transparency and the traceability of the supply chain. An annual report will be communicated for stakeholders in september 2015

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

The Group's four environmental priorities are :

- lowering greenhouse-gas emissions,
- improving energy efficiency,
- reducing and recovering waste,
- protecting biodiversity and ecosystems.

These priorities demonstrate the awareness 's Casino Group of climate challenges and commitment to shrinking its ecological footprint. Furthermore, Casino is a member of the Social Clause Initiative and the Global Social Compliance Program. Casino Group audits its suppliers in high-risk countries every year.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We still see this year some of our manufacturers are still not certified RSPO. For this reason, we will raise awareness them, in the coming days, about this obligation before end of this year.

This year the volume of palm-based derivatives and fractions has doubled in comparasion with last year. It's due to a better identification of them by suppliers of household and personnal care products. However the RSPO percentage remains low due to difficulties of RSPO's availability in the sector of derivatives.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

We make every effort to achieve our goal of 100% RSPO certification for the end of 2015

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The main obstacle is the difficulty to have the guarantee that the traceability is respected throughout the supply chain. Furthermore, the implementation of segregated palm oil is expensive. Currently, the RSPO supply chain for palm oil derived products seems to be not enough developed for household and personal care products.

Actions should be led with raffiners who are the point of entry in the European and French markets of the palm oil used downstream by the manufacturers of our own brand products. For this we asked our suppliers to obtain better visibility of our palm oil supply chain.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Thanks to actions carried out with our suppliers
We are working with TFT to have a clear vision of the supply chain until the mills.

4 Other information on palm oil (sustainability reports, policies, other public information)

Source sustainable palm oil with taking into account the deforestation problematic

Particulars

About Your Organisation

Organisation Name

IKEA

Corporate Website Address

<http://www.IKEA.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0015-06-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Manufacturer of Biscuits & Cakes
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

47,587

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

100

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

47,687

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	38,302.00	100.00	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	9,285.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	47,587.00	100.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

Comment:

We started using RSPO certified palm oil from 2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

By the end of calendar year 2015, our goal is to only use 100% segregated RSPO certified palmoil. We believe we will reach 95% by the end of 2015 due to challenges with Palm Kernel Oil availability as well as restructuring our IKEA Food supply chain.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- Austria
- Belgium
- Bulgaria
- Canada
- China
- Cyprus
- Czech Republic
- Denmark
- Dominican Republic
- Egypt
- Finland
- France
- Germany
- Greece
- Hong Kong
- Hungary
- Iceland
- Indonesia
- Ireland
- Israel
- Italy
- Japan
- Jordan
- Korea, Republic of
- Lithuania
- Malaysia
- Netherlands
- Norway
- Poland
- Portugal
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovakia (Slovak Republic)
- Spain
- Sweden
- Switzerland
- Taiwan, Province of China
- Thailand
- Turkey
- United Arab Emirates
- United Kingdom
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our Position Statement for Palm oil states: Our goal is that by Dec 2015 all palm oil used in home furnishing products such as candles, or as a food ingredient, will either come from certified segregated sustainable sources or be replaced by more sustainable raw materials.

By Dec 2015 global suppliers will provide a road-map to IKEA of how palm oil, sourced for use in IKEA products, will meet additional requirements, around deforestation and planting on peat, by Dec 2017.

By Dec 2017 all palm oil used in home furnishing products such as candles, or as a globally sourced food ingredient, will come from sources verified as meeting IKEA additional requirements around deforestation and planting on peat, or be replaced by more sustainable raw materials.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We do not use the trademark, but we do mention RSPO as well as Green Palm in general information about palm oil and in our sustainability report.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to push to source segregated palm oil for the volumes we have not managed to yet source as segregated. In addition, in 2015 we discovered approximately 100 tonnes of PKO in our food products, and we will work hard to secure segregated PKO as soon as our suppliers can secure availability in the short term (2015) we will purchase Green Palm certificates for the PKO not sourced as segregated.

For the food in our supply chain sourced locally we will continue to map where we have palm oil and then start to analyse how to shift to segregated.

Having communicated additional requirements around no deforestation & planting peat to our suppliers we will identify partners to cooperate with in helping us verify compliance with the additional requirements by the end of 2017.

Within RSPO we will continue to push for stricter criteria that we believe will reduce the sourcing impact (e.g. such as deforestation and peat lands). We hope that RSPO+ will be approved during this calendar year.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement

7.2 What steps will/has your organization taken to support these policies?

We apply our IKEA Code of Conduct which our suppliers need to fulfill (our Code of Conduct includes the topics mentioned in the above headlines).

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

We will continue to push to source segregated palm oil for the volumes we have not managed to yet source as segregated by the end of 2015. In addition, in 2015 we discovered approximately 100 tonnes of PKO in our food products, and we will work hard to secure segregated PKO as soon as our suppliers can secure availability in the short term (2015) we will purchase Green Palm certificates for the PKO not secured as segregated.

For the food in our supply chain sourced locally we will continue to map where we have palm oil and then start to analyse how to shift to segregated.

Having communicated additional requirements around no deforestation & planting peat to our suppliers we will identify partners to cooperate with in helping us verify compliance with the additional requirements by the end of 2017.

Within RSPO we will continue to push for stricter criteria that we believe will reduce the sourcing impact (e.g. such as deforestation and peat lands). We hope that RSPO+ will be approved during this calendar year.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We will continue to push to source segregated palm oil for the volumes we have not managed to yet source as segregated by the end of 2015. In addition, in 2015 we discovered approximately 100 tonnes of PKO in our food products, and we will work hard to secure segregated PKO as soon as our suppliers can secure availability in the short term (2015) we will purchase Green Palm certificates for the PKO not secured as segregated.

For the food in our supply chain sourced locally we will continue to map where we have palm oil and then start to analyse how to shift to segregated.

Having communicated additional requirements around no deforestation & planting peat to our suppliers we will identify partners to cooperate with in helping us verify compliance with the additional requirements by the end of 2017.

Within RSPO we will continue to push for stricter criteria that we believe will reduce the sourcing impact (e.g. such as deforestation and peat lands). We hope that RSPO+ will be approved during this calendar year.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have identified challenging working conditions under which migrant workers often work. We have added an appendix to our Code of Conduct that gives guidance to suppliers how they can mitigate obstacles

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of RSPO T&T working Group. We have ongoing discussions with other members of RSPO. We describe our commitment to RSPO in our sustainability report.

4 Other information on palm oil (sustainability reports, policies, other public information)

Our sustainability report (attached) states the way IKEA sources palm oil. During 2014 we communicated to our palm oil suppliers that we want them to take steps beyond RSPO, in particular within the area of deforestation and growing on peatlands.

Particulars**About Your Organisation****Organisation Name**Kaufland

Corporate Website Address<http://www.kaufland.de>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0052-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	35.30	344.60	564.20
2.3.2	Mass Balance	1,492.60	164.00	1,428.30
2.3.3	Segregated	600.70	0.10	3.70
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,128.60	508.70	1,996.20

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

see above,
see milestones according to FONAP

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

--

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

further promotion of sustainable palm oil
achieve FONAP milestones
sensibilize non-own-brand suppliers

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

Code of Conduct for Business Partners (see 7.1)

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

No

Please explain why?

--

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

--

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

--

4 Other information on palm oil (sustainability reports, policies, other public information)

--

Particulars

About Your Organisation

Organisation Name

Kesko Food Ltd

Corporate Website Address

<http://www.kesko.fi>

Primary Activity or Product

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
K-ruoka, Russia	Wholesaler and/or Retailer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0045-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand
- Trade Association

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,024

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,024

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	144.00	-	-
2.3.2	Mass Balance	40.00	-	-
2.3.3	Segregated	20.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	204.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

Comment:

Kesko Food has been member since 2011 and first own brand products containing CSPO were introduced in 2012.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

Kesko Food will cover the existing gap obtaining GreenPalm certificates behalf of those own product suppliers that don't yet use CSPO.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

Comment:

In Kesko Foods policy of PO; Kesko Food recommends the use of certified sustainable palm oil (CSPO) to manufacturers of Pirkka products. Kesko Food's objective is that all palm oil used in Pirkka and K-menu and Kespros Menu products will be CSPO by the year 2020.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Finland
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100 % RSPO certified oil palm (Book and claim, IP, SG or MB) in our own brand products by the end of 2015.

100 % RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in our own brand products by the end of 2020.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Kesko Food has no plans to start using the RSPO Trademark on our own brand products during the next reporting period.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Kesko Food will have a new system for calculating how much palm oil is used in our own brand products. Including a register of which type of the CSPO is used.

Kesko Food will cover the existing gap using Book & Claim PO behalf of those own product suppliers that don't yet use CSPO.

Kesko Food will encourage our own brand suppliers to start using certified oil palm from physical supply chains. Category managers include CSPO in discussions with own brand suppliers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Please refer: <http://kesko2014.kesko.fi/en> and http://kesko2014.kesko.fi/filebank/2496-Kesko_Responsibility_in_figures_2014.pdf

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Kesko Food is aiming to 100 % RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in our own brand products by the end of 2020.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Kesko Food will cover the existing gap using Book & Claim PO behalf of those own product suppliers that don't yet use CSPO. This is scheduled to be done by the end of 2015.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

-

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

The suppliers of Kesko Foods own brand products are often same as A-brand labels. So by setting conditions to use only certified sustainable palm oil in our own brand products there is also impact to other products containing PO.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please refer: <http://www.kesko.fi/en/> and reports <http://kesko2014.kesko.fi/en>.

And also http://www.kesko.fi/globalassets/pdf-tiedostot/kesko_vastuullisen-hankinnan-opas-2015.pdf

Particulars

About Your Organisation

Organisation Name

Laboratoires M&L SA

Corporate Website Address

<http://www.loccitane.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0043-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- End-product manufacturer
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

1,035

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,035

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	942.00
2.3.4	Identity Preserved	-	-	8.00
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	950.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

Based on our commitments made to date

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

Based on our commitments made to date

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Argentina
 - Australia
 - Austria
 - Belgium
 - Brazil
 - Canada
 - China
 - Estonia
 - Finland
 - France
 - France Metropolitan
 - Germany
 - Hong Kong
 - Italy
 - Japan
 - Korea, Republic of
 - Luxembourg
 - Malaysia
 - Mexico
 - Monaco
 - Netherlands
 - New Zealand
 - Norway
 - Poland
 - Portugal
 - Russian Federation
 - Singapore
 - South Africa
 - Spain
 - Sweden
 - Switzerland
 - Taiwan, Province of China
 - Thailand
 - United Kingdom
 - United States
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2011, we started the RSPO membership

We don't buy pure palm oil directly but we use Palm Oil derivatives such as soap noodles.

In 2012, we started to use CSPO via our soaps. We chose to certify our soap noodles through the highest grades (SG/IP)

In 2013, 30% of our palm oil uses were CSPO (soaps / SG/IP)

In 2014, more than 90% of our palm oil uses were CSPO (soaps / SG/IP)

In 2015, 100% of our palm oil uses will be CSPO (soaps / SG/IP)

In 2014, to go further in sustainability regarding palm oil derivatives, we started a tracking approach to identify all the ingredients used by our company containing derivatives of palm oil or fractions as surfactants.

In 2016, our main derivatives (as surfactants) will be CSPO via highest RSPO grades (MB/SG/IP) as their traceability requirements are most in line with Laboratoires M&L commitments.

In 2020, we aim to have all our derivatives as CSPO via Segregated or Identity Preserved supply chain.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

L'OCCITANE EN PROVENCE / MELVITA / COUVENT DES MINIMES SOLID SOAPS SINCE 2012. (REWORK ON GOING)

Year

2012

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

- We keep challenging raw material providers to offer CSPO certified derivatives (such as surfactants)
- We keep transferring the RSPO knowledge and skills to our subcontractor (soaps maker). This company is hoping to extend the RSPO approach to other companies they work for.
- We are starting a partnership for direct palm oil supply in West Africa. This will allow us to have a direct supply, optimized traceability on raw materials and improved control on the environmental and social impacts. We support this supplier in engaging in future RSPO certification process.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

These policies have been integrated by the company for a long time. So they are effective now on all of our services (R & D, procurement, production ...), with our suppliers, and in selecting our ingredients.

Our production sites (Manosque and Lagorce) are ISO14001 certified

We have a department dedicated to sustainability: the Sustainable Ingredients department. 4 agronomists are involved in visiting producers of sensitive raw materials and establish sustainability diagnosis to set up improvement action plans.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

In 2015, 100% of our palm oil uses will be CSPO (soaps / SG/IP)

In 2014, to go further in sustainability regarding palm oil derivatives, we started a tracking approach to identify all the ingredients used by our company containing derivatives of palm oil or fractions as surfactants.

In 2016, our main derivatives (as surfactants) will be CSPO via highest RSPO grades (MB/SG/IP) as their traceability requirements are most in line with Laboratoires M&L commitments.

In 2020, we aim to have all our derivatives as CSPO via Segregated or Identity Preserved supply chain.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

The Book and Claims approach is not in line today with our commitments. Highest RSPO grades (MB/SG/IP) as their traceability requirements are most in line with Laboratoires M&L commitments.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

On our soaps, our will to certify according to high grades (SG/IP) has confronted us to limited supply options. Indeed, the Book and Claims approach is not in line today with our commitments. These limited supply options have generated an important amount of R&D work to match our quality standards.

Moreover, switching to the new certified soap noodles has generated an important financial impact.

On our derivatives (surfactants), we have to work hand in hand with our raw material suppliers to try and increase their supply offers in terms of certified raw materials, especially on high grades (IP/SG).

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Very early on in our R&D projects, we choose in priority to use CSPO SG/IP raw materials. We challenge and support our suppliers in proposing CSPO offers.

Business to business education : We support our sub contractors during the RSPO certification process. For example, we choose to share our training material and good practices.

We train our operational teams and managers of Laboratoires M&L to the RSPO standard as amended, what it means and what our membership is about.

We attend seminars and round tables on palm oil and are open in sharing our experience and knowledge on the topic.

We develop and make available communication tools such as press releases, explaining our strategy in promoting the RSPO approach.

We are always monitoring the market, not limiting ourselves to the cosmetic industry, in order to stay alert about big players strategies that can influence offers or common suppliers.

4 Other information on palm oil (sustainability reports, policies, other public information)

No more comment

Particulars

About Your Organisation

Organisation Name

Lidl Stiftung & Co.KG

Corporate Website Address

<http://www.lidl.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0049-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

11,495

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

1,187

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

4,613

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

17,295

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	9,108.00	1,174.00	3,721.00
2.3.3	Segregated	2,136.00	9.00	70.00
2.3.4	Identity Preserved	3.00	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	11,247.00	1,183.00	3,791.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Since 01.01.2014 all own brand food products of Lidl Germany must use at least Mass Balance certified palm oil.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

--

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are a member of the Forum for Sustainable Palm Oil (Forum nachhaltiges Palmöl - FONAP), an alliance of companies, associations and non-governmental organisations which seeks to work together to devise viable ways to improve practices in the palm oil sector.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
- Labour rights

7.2 What steps will/has your organization taken to support these policies?

Code of Conduct

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

--

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

It is important to work together with all parts of the supply chain. Therefore we are a member of the Forum for Sustainable Palm Oil (Forum nachhaltiges Palmöl - FONAP), an alliance of companies, associations and non-governmental organisations which seeks to work together to devise viable ways to improve practices in the palm oil sector.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of the Forum for Sustainable Palm Oil (Forum nachhaltiges Palmöl - FONAP), an alliance of companies, associations and non-governmental organisations which seeks to work together to devise viable ways to improve practices in the palm oil sector.

4 Other information on palm oil (sustainability reports, policies, other public information)

Website: <http://www.lidl.de/de/palmoel-aus-nachhaltigem-anbau/s4126>

Particulars

About Your Organisation

Organisation NameLoblaws Inc.

Corporate Website Address<http://loblaw.ca>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0056-13-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

3,535

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

405

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

135

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

4,075

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	325.00	13.00	-
2.3.2	Mass Balance	24.00	-	1.00
2.3.3	Segregated	4.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	353.00	13.00	1.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

By the end of 2015 all of our control brand products will be supporting sustainable palm oil through one of the available supply chain models. Some of our suppliers will be implementing physical supply chains during the 4th quarter of the year.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Canada

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013- Announced our commitment, began research, planning, policy development, and initial stakeholder discussions

2014- Developed and executed a vendor survey, communicated our policy, created an inventory of the vendors and products with palm derived ingredients, began strategic discussions with internal teams, began outreach to engage key food suppliers in palm oil discussions

2015- Continued to engage suppliers, including non-food suppliers, in sustainable palm oil discussions, providing training and support for them to develop their sustainability plans, conducted a follow up survey with vendors who use palm oil, to verify quantities used in our products during 2014

2016 and beyond- Continue to engage additional suppliers in sustainable palm oil discussions, and encourage our supplier base to develop plans to move towards physical supply chains

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We will focus our efforts on driving awareness and change within our supply chain, and then we will develop an approach to increasing customer awareness and marketing our efforts beyond our CSR reporting.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working collaboratively with our suppliers to encourage them to develop plans to support sustainable palm oil, with preference to physical supply chains such as mass balance. We are working with major palm ingredient suppliers to understand availability and cost for mass balance ingredients in order to help educate and provide options to our suppliers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Ethical conduct and human rights
- Labour rights

7.2 What steps will/has your organization taken to support these policies?

Loblaws has a published Code of Conduct, Supplier Code of Conduct, and Environmental, Health and Safety Committee Charter. See the link to access our most current policies: www.loblaw.ca/english.about.us/corporate-governance/default.

We have teams and committees in place who monitor, evaluate and action compliance processes and requirements.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

No

Please explain why?

We will continue to work with both our suppliers and ingredient suppliers in our supply chain to drive progress towards increasing the availability and cost competitiveness of physical supplies of certified palm oil. We encourage our suppliers to become members of the RSPO and to develop their own time-bound commitments to move towards physical supply of certified palm ingredients.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

In 2015 Loblaws will purchase Greenpalm certificates to cover the quantity of palm oil used in our products that is supplied by vendors who are not yet supporting one of the RSPO certified palm supply chain options. Many of our suppliers are beginning to implement their sustainable palm oil plans throughout 2015. Our goal is to work with our suppliers to support them to either purchase certificates beginning in 2015 or begin to use a physical supply chain of certified palm oil, such as mass balance.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities of palm oil annually. Often palm oil is a subcomponent of other ingredients that are purchased. It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used to process these ingredients. We will complete a detailed inventory to account for all of these small quantities of ingredients to determine the best approach, however we will focus our CSPO efforts with our largest suppliers who represent the most significant quantities of palm based ingredients.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are supporting the vision of the RSPO through our commitment to sustainable palm oil for our control brands. As the leading retailer in Canada, we hope this will encourage others in the North American market to also support the RSPO vision. We continue to engage in discussion with key stakeholders and to expand our education efforts throughout our supply chain.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please also visit our corporate social responsibility report available at: www.loblaw-reports.ca

Particulars

About Your Organisation

Organisation Name

Marks and Spencer plc

Corporate Website Address

<http://www.marksandspencer.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0009-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

2,512

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

166

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

851

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

3,529

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	208.02	46.93	263.94
2.3.2	Mass Balance	765.29	86.93	479.18
2.3.3	Segregated	1,538.35	32.13	107.91
2.3.4	Identity Preserved	0.50	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,512.16	165.99	851.03

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

106

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Armenia
- Bahrain
- Bermuda
- Bulgaria
- China
- Croatia (Hrvatska)
- Cyprus
- Czech Republic
- Egypt
- Estonia
- Finland
- France
- Georgia
- Gibraltar
- Greece
- Hong Kong
- Hungary
- India
- Indonesia
- Ireland
- Jordan
- Kazakhstan
- Kuwait
- Latvia
- Libyan Arab Jamahiriya
- Lithuania
- Malaysia
- Malta
- Morocco
- Netherlands
- Oman
- Philippines
- Poland
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovakia (Slovak Republic)
- Slovenia
- Spain
- Thailand
- Ukraine
- United Arab Emirates
- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% physical certified by end 2015 (Food)
100% physical certified by end 2017 (Non-Food)

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

M&S explained the constraints relating to the use of the RSPO Trademark in a recent RSPO blog (<http://www.rspo.org/consumers/debate/blog/consumer-choice-or-industrys-responsibility>). In summary these relate to resonance with customers; low volume use of palm oil; available space on pack.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

M&S continues to engage our internal buyers and technologists and own brand suppliers to ensure they are clear on the M&S commitment. M&S engages with upstream suppliers, particularly first importers to the EU market, to ensure they are clear on M&S commitment to deforestation free and sustainable palm oil. M&S participates in RSPO events and engages with RSPO directly to understand the challenges and opportunities on both sides.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

M&S has a long established, integrated and independently audited sustainability programme called Plan A, that addresses the environmental and social impact of our business and supply chain. We report annually on progress against our commitments and review these annually to ensure they remain relevant. M&S participates in many forums and events and engage wit a broad range of expert stakeholders who give us feedback on the priorities and strategies within Plan A.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

M&S WILL CONTINUE TO WORK WITH SUPPLIERS TO ACHIEVE 100% PHYSICAL RSPO

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The majority of significant obstacles have been overcome or circumnavigated, but ongoing challenges remain relating to gaining complete chain of custody through all companies in the supply chain to allow us to make credible claims, upstream businesses who are extremely low users of palm oil are often reluctant to invest in supply chain certification. Also commercial availability of palm oil ingredients used in non-food products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

M&S is deeply involved in supporting market transformation through our leadership role within the Retail Palm Oil Group and Consumer Goods Forum Palm Oil Working Group. We also participate in RSPO events (European and Global Roundtables and General Assembly) and are members of the RSPO Board of Governors.

4 Other information on palm oil (sustainability reports, policies, other public information)

M&S has made a renewed commitment to removing deforestation from our palm oil supply chains and continues to progress towards 100% physical certified palm oil (currently achieving 100% certification through topping up with GreenPalm certificates). These are detailed in M&S Plan A sustainability report. http://planareport.marksandspencer.com/M&S_PlanAReport2015.pdf

Particulars

About Your Organisation

Organisation Name

McDonald's Corporation

Corporate Website Address

<http://www.AboutMcDonalds.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0044-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

● Other:

Food Service

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

80,218

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

2,397

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

23,259

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

105,874

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	77,451.33	1,959.89	18,396.14
2.3.2	Mass Balance	59.20	0.48	1,335.62
2.3.3	Segregated	7.14	-	264.25
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	77,517.67	1,960.37	19,996.01

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- American Samoa
- Argentina
- Aruba
- Australia
- Austria
- Bahamas
- Bahrain
- Belarus
- Belgium
- Bermuda
- Bolivia
- Bosnia and Herzegovina
- Brazil
- Brunei Darussalam
- Bulgaria
- Canada
- Chile
- China
- Colombia
- Costa Rica
- Croatia (Hrvatska)
- Cyprus
- Czech Republic
- Denmark
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Estonia
- Fiji
- Finland
- France
- French Guiana
- Georgia
- Germany
- Greece
- Guadeloupe
- Guam
- Guatemala
- Honduras
- Hong Kong
- Hungary
- India
- Indonesia
- Ireland
- Israel

- Italy
- Jamaica
- Japan
- Jordan
- Korea, Republic of
- Kyrgyzstan
- Latvia
- Lebanon
- Lithuania
- Luxembourg
- Macau
- Macedonia, The Former Yugoslav Republic of
- Malaysia
- Malta
- Martinique
- Mauritius
- Mexico
- Moldova, Republic of
- Monaco
- Netherlands
- New Caledonia
- New Zealand
- Nicaragua
- Oman
- Pakistan
- Panama
- Paraguay
- Peru
- Philippines
- Poland
- Portugal
- Puerto Rico
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovakia (Slovak Republic)
- Slovenia
- South Africa
- Spain
- Sri Lanka
- Suriname
- Sweden
- Switzerland
- Taiwan, Province of China
- Thailand
- Trinidad and Tobago
- Turkey

- Ukraine
- United Arab Emirates
- United Kingdom
- United States
- Uruguay
- Venezuela
- Vietnam
- Virgin Islands (British)
- Virgin Islands (U.S.)

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

McDonald's goal is that 100% of the palm oil used in our restaurants and as ingredients in McDonald's products will support the production of sustainable palm oil. This includes sourcing from Roundtable on Sustainable Palm Oil or RSPO-certified sustainable sources or covering usage with GreenPalm Book and Claim certificates for palm oil or palm kernel oil. Globally, we are committed to

meeting our 2015 milestones and 2020 aspirational goal to support sustainable palm oil production for all palm oil used in our restaurants or palm oil/palm kernel oil purchased as ingredients by McDonald's suppliers for use in McDonald's products. Some milestones along the way include: • 2011 McDonald's becomes an RSPO member • 2012 all suppliers sourcing palm oil are from RSPO members. • 2012 Several markets in APMEA began using RSPO certification methodologies for restaurant cooking oil and par fry. McDonald's restaurants in the U.S. and Europe do not use palm oil in restaurant cooking, so they began to use RSPO certification methodologies, including GreenPalm Book and Claim certificates, to cover a portion of their suppliers' use of palm oil and palm kernel oil as ingredients in McDonald's products. • 2013 – Continued progress increasing RSPO sustainable palm oil in APMEA for restaurant store oil and par fry for chicken and potato products. In the U.S., suppliers of baked goods and liquid products (toppings and sauces) have moved to cover ingredient volumes for McDonald's products using GreenPalm Book and Claim certificates. • By 2015—100% of palm oil used for restaurant cooking or by McDonald's suppliers to par-fry chicken and potato products will be RSPO certified sustainable or covered by GreenPalm Book and Claim certificates. • By 2020—100% of all palm oil or palm kernel oil used as an ingredient by McDonald's suppliers for use in McDonald's products will be RSPO certified sustainable or covered by GreenPalm Book and Claim certificates.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Still assessing overall business value to our brand.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

In the coming year we will meet our 2015 target of 100% of palm oil used for restaurant cooking or by McDonald's. We made strong progress of identifying use of palm oil as an ingredient in our major markets, and we will continue to work with our suppliers to ensure they identify uses of palm oil as ingredients in our products and further advance their support for sustainable palm oil. We also recognize we need to take a stronger leadership position in this area. In April 2015 we released our Commitment on Deforestation, and we are working with our internal team and external stakeholders to strengthen our palm oil targets and develop a time-bound plan to achieve these by the end of 2015.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

7.2 What steps will/has your organization taken to support these policies?

Business ethics is a crucial part of McDonald's identity and a part of our core values(http://www.aboutmcdonalds.com/mcd/our_company/mission_and_values.html). McDonald's approach to sustainable sourcing involves various programs that address what we call the 3 E's of Sustainability - Ethics, Environment, and Economics - throughout our supply chain. Regarding Ethics in particular, we require all suppliers to approve our Code of Conduct, and our Supplier Workplace Accountability program works with suppliers to uphold the provisions of the Code of Conduct via annual self assessments and risk-based audits. We are also a signatory to the NY Declaration on Forests (2014) and released McDonald's Commitment on Deforestation in April 2015. We believe the multi-stakeholder process is key to driving change; and in addition to being a member of RSPO, we are members of RTRS, GRSB, GTPS, CRSB, SAI and others; and we work in collaboration with NGOs such as WWF, EDF, CI and others.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

Our current targets do not include a move to source 100% CSPO through physical supply chains; however, with the release of our Commitment on Deforestation in April 2015 we are re-evaluating our goals for palm oil and will restate these by the end of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Our current goal was to cover all physical oil use as cooking oil or par fry by RSPO certified or Book and Claim certificates by 2015 which will be met; with a further target of covering palm oil used as an ingredient by 2020. As noted previously we are re-evaluating our goals for palm oil and will restate these by the end of 2015.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

We have done a high level evaluation of our global impacts and these can be found in our Corporate Social Responsibility and Sustainability Report; and in certain of our markets further assessing and reporting of GHG emissions is done.

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

We have done a high level evaluation of our global impacts and these can be found in our Corporate Social Responsibility and Sustainability Report; and in certain of our markets further assessing and reporting of GHG emissions is done.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Given McDonald's unique franchising structure and supplier relationships we have had to spend a great deal of time digging into our supply chain and supplier relationships to communicate on our sustainable palm oil vision and ensure all parties were on board and executing against our goals. This challenge is ongoing as we continue to further franchise.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We continue to support the vision of transforming markets by supporting sustainable palm oil production through expansion of GreenPalm Book & Claim certificates and other RSPO certified mechanisms. We worked with GreenPalm in 2013 to expand the opportunity for other companies in the food service sector to utilize GreenPalm certificates to support sustainable palm oil; and we are looking to engage further as we demonstrate our leadership in this area.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please see www.aboutmcdonalds.com for additional information on our Global Sustainability Framework and goals; and our CSR & Sustainability Report.

Particulars

About Your Organisation

Organisation Name

Metcash Trading Ltd

Corporate Website Address

<http://www.metcash.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

--

Membership

Membership Number	Membership Category	Membership Sector
3-0048-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

47

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

41

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

2

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

90

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	14.75	21.13	1.75
2.3.3	Segregated	16.41	19.71	0.22
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	31.16	40.84	1.97

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our Action Plan 2011-2015 does not have interim milestones for progressive CSPO%. Our Action Plan just requires our suppliers to provide 100% CSPO by 2015 for own-brand products and 100% CSPO from physical supply chains for own-brand products by 2021.

Currently 82% of palm oil used in our own-brand products is CSPO. (all palm oil 89.92 tonnes, CSPO 73.97 tonnes). An additional 0.79t (0.08%) of CSPO was also used, but not reported due to supplier non-participation in our reporting request.

82% of palm oil used in our own-brand products is CSPO from physical supply chains*.

*Note – as not all Metcash suppliers are themselves certified by RSPO for Supply Chain, and as Metcash itself is not RSPO certified for Supply Chain, we have not reported at 2.3.1 in our ACOP 2014 the tonnages of Book & Claim CSPO that our suppliers claim to have used in Metcash branded products. We have included them in the total palm oil figures (2.2.1-2.2.4) only.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Labelling of our own-brand products (IGA Signature, Black & Gold, No Frills, various additional controlled brands) with RSPO Trademark is intended only to be applied where our supplier has achieved appropriate Certification, where Metcash has achieved appropriate Certification, and where it aligns with marketing requirements for product artwork. It would most likely be on the IGA Signature product range.

Year

2016

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Metcash communicates with suppliers of our own brand products each year to request they update us on their progress toward achieving 100% CSPO from physical supply chains.

Metcash supports suppliers of our own brand products by providing them with details of companies that can assist and guide them through the process of certification. Metcash understands that some of our suppliers do not have adequate understanding on the certification process therefore aims to provide information on a regular basis.

Metcash promotes sustainable palm oil use via the IGA consumer website sustainability page, which has a target audience of Australian consumers.

Metcash will promote sustainable palm oil use to all potential own brand suppliers via the Approved Supplier Program, currently under development. Under this program, all potential suppliers would undergo pre-screening that includes the issue of advice and recommendations, regardless of whether they become Metcash suppliers or not.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Metcash conducts itself ethically in all business practices and has stringent policies in place to govern this.

In addition, Metcash is introducing an Approved Supplier Program which stipulates the minimum standards of behavior expected of all suppliers to meet Metcash's social and environmental commitments. One of these commitments is 100% CSPO by 2015.

Metcash is a member of the industry group the Consumer Goods Forum, which has made a commitment to have all members contribute zero towards deforestation by 2020, which includes palm oil use.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Our current Action Plan, written in 2011, requires our suppliers to source 100% CSPO by 2015, and 100% physically separated CSPO by 2021. Our suppliers determine the best mix for them between Mass Balance, Segregated or Identity Preserved.

As reported in this ACOP, our suppliers are already transitioning to physically separated CSPO, with a mixture of Mass Balance, Segregated and Identity Preserved.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Our suppliers determine the best mix for them between Book & Claim, Mass Balance, Segregated or Identity Preserved.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The tightly held Australian Grocery market in which Metcash operates is an obstacle. Supplier resistance, including sharing information about amount and nature of palm oil content due to recipe protection is an obstacle.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As described above, Metcash urges suppliers to transition to 100% CSPO by 2015 and 100% physically separated CSPO by 2021. We also have publically available information about our RSPO membership on our IGA website which targets consumers and our independent retailer customers.

4 Other information on palm oil (sustainability reports, policies, other public information)

We include mention of RSPO in our Annual Report.

Particulars**About Your Organisation****Organisation Name**

METRO Group

Corporate Website Address<http://www.metro-group.com>**Primary Activity or Product**

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
METRO Cash&Carry	Wholesaler and/or Retailer	No
Real Warenhaus	Wholesaler and/or Retailer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0038-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,273

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

13

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

192

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,477

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	37.54	-	2.08
2.3.2	Mass Balance	1,041.30	13.00	158.04
2.3.3	Segregated	152.28	8.37	0.42
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,231.12	21.37	160.54

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Austria
 - Belgium
 - Bulgaria
 - China
 - Croatia (Hrvatska)
 - Czech Republic
 - Denmark
 - France
 - Germany
 - Greece
 - Hungary
 - India
 - Italy
 - Japan
 - Kazakhstan
 - Moldova, Republic of
 - Netherlands
 - Pakistan
 - Poland
 - Portugal
 - Romania
 - Russian Federation
 - Slovakia (Slovak Republic)
 - Spain
 - Turkey
 - Ukraine
 - Vietnam
 - Yugoslavia
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For our sales line Real Warenhaus Germany the date expected to be using 100% RSPO certified palm oil products for own brand food products is end of 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Currently, we do not use the trademark because of it is not yet well known by our customers.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Sales lines of METRO GROUP will continue with regard to their specific implementation plans, including exchange with suppliers and training of own staff.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

On the basis of our group-wide Purchasing Policy for Palm Oil, every affected sales division will prepare a sales division specific purchasing policy. In this context, the group-wide purchasing policy serves as a framework directive and orientation guide for these sales divisions. It is applicable on an international level and fixed through implementation plans that are adapted individually. All affected sales divisions will intensify the partnerships with their own brand suppliers to drive the implementation and will report progresses to METRO GROUP. METRO GROUP made it's group-wide palmoil policy publicly available and informs on the progress made through the Group's annual Sustainability Report.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

METRO GROUP sees the Roundtable on Sustainable Palmoil (RSPO) and its certification methods as crucial and its recent goal is to achieve 100% RSPO CSPO by 2020 with a preference for IP, SG or MB. In case those systems are not available in sufficient quantity or quality METRO GROUP also accepts the BC model.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

METRO GROUP sees the RSPO and its certification methods as crucial and its recent goal is to achieve 100% RSPO CSPO by 2020 with a preference for IP, SG or MB. In case those systems are not available in sufficient quantity or quality METRO GROUP also accepts the BC model.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We see pricing as an issue. In addition, suppliers are often not able to provide information on CSPO volume. Availability of CSPO is limited, especially for non-food and cosmetics. To resolve these obstacles METRO GROUP is addressing the issue of CSPO in its exchange with suppliers.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

CSPO is an issue in the exchange with relevant suppliers

4 Other information on palm oil (sustainability reports, policies, other public information)

To ensure that palm oil can be sustainably sourced, METRO GROUP has developed a procurement policy for palm oil. The aim is to shift by the year 2020 to the exclusive use of RSPO-certified sustainable palm oil in the company's own brands. The policy is available from <http://www.metrogroup.de/en/responsibility/our-commitments>

Particulars**About Your Organisation****Organisation Name**

Rema 1000 Denmark A/S

Corporate Website Address<http://www.rema1000.dk>**Primary Activity or Product**

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Rema 1000 Norway	Wholesaler and/or Retailer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0040-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand
- Other:

-Food goods -Home and personal care goods -Other: Rema 1000 A/S is a retailer and we sell both branded products as well as own-brand products. Primarily in the food category, but also home and personal care goods.

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,700

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,700

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1,700.00	-	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,700.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Denmark

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2012: 100% CSPO via book and claim on all products, both branded and our own brand products.

2015: 100% segregated of mass balance CSPO in own brand products.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

we find that the fact that there are multiple logos makes it difficult to make clear and understandable communication on the packaging. Furthermore it is a jungle to find our how to get the trademark license, when you are a retailer. And it is more than difficult to get the advise needed. So we have decided when an own brand product contain palmoil, then we inform about it in the declaration of the product, like this "certified palmoil"

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Rema 1000 Denmark A/S will continue to encourage our supplier of branded products to move towards using CSPO as soon as possible. Rema 1000 Denmark A/S will cover the total usage of palmoil in 2015 by Book & claim. Rema 1000 Denmark A/S will continue to Work on substituting conventional palmoil with mass balance or segregated certified palmoil in our own brand products in order to achieve the goal we have set for 2015.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
 - Stakeholder engagement
-

7.2 What steps will/has your organization taken to support these policies?

Please see the attached Rema 1000 Code og Conduct.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

On own brand products where we as a retailer are in full control of hte recipe on the products. The goal is that latest by the end of 2015 all our own products that contain palmoil, will contain CSPO -mass balance or segregated.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We cover our total usage of palmoil - both branded and own brand products by Book & Claim each year at the moment. We have succeeded in substituting conventional palmoil with CSPO- mass balance or segregated by the end of 2015, then we intend to cover the usage of palmoil in the branded products that are not certified in any other way by Book and Claim.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We are frontrunners on this area as a retailer in Denmark. Therefore we have met quite some beginner mistakes. We have eg not been aware of the fact that there are different kinds of palmoil (crude palmoil, palm kernel oil, derivatives) which have resulted in data collection that are not specific in that area. We have to find a way to solve this. Furthermore we have encountered problems with getting the information about the palmoil usage from especially large global suppliers of branded products. A lot of them informs and confirms that they use CSPO though. To navigate as a member of RSPO and in the demands and requirements that follows have proven to be the largest obstacle. It has been difficult and not very user-friendly to keep updated about new requirements. We are trying to solve this by seeking advise and information from our relations in this area, WWF for instance or Bureau Veritas WHO makes both RSPO supply chain audits and Green Palm audits. Furthermore we are looking into international Networks, that could be suitable for us to join. But it would be nice with short and clear information targeted the receiver .in our case Retailer, from RSPO when anything relevant changes.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Rema 1000 Denmark A/S is working together with WWF Denmark and use their guidance and advise in the process of supporting and working towards more CSPO in the supplier chain. We are working close with our suppliers on own products in the journey of substituting conventional palmoil with CSPO.

4 Other information on palm oil (sustainability reports, policies, other public information)

Rema 1000 Denmark A/S has made our Palmoil policy public in our CSR report.

Particulars

About Your Organisation

Organisation Name

REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln

Corporate Website Address

<http://www.rewe-group.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0039-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

2,720

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

1,632

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

6,528

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

10,880

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	473.00	284.00	1,134.00
2.3.2	Mass Balance	1,820.00	1,092.00	4,369.00
2.3.3	Segregated	427.00	256.00	1,025.00
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,720.00	1,632.00	6,528.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

- End of 2014: 80 % RSPO certified from physical supply chains
 - Beginning of 2018: Crude Palm Oil and Palm Kernel Oil comes 100 % from RSPO certified segregated supply chains
-

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Please explain why

We prefer to speak about our activities on sustainable RSPO certified palm (kernel) oil on our website because there is not much free space left on the product packaging layout of our own brands. The advantage of speaking about this theme on our website is that we can explain more about our approach on sustainable palm (kernel) oil products and that the consumers are able to understand what this means.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"
 - Member of the "German Forum for Sustainable Palm Oil"
-

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

7.2 What steps will/has your organization taken to support these policies?

- Consideration of our "Guidelines for sustainable Business Practices"

<http://www.rewe-group.com/en/nachhaltigkeit/gruene-produkte/leitlinien-fuer-nachhaltiges-wirtschaften-mit-rohstoffen>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"

- Member of the "German Forum for Sustainable Palm Oil"

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Since 2013 we cover the gap by using Book & Claim. For the years 2014 and 2015 we have also supported independent smallholder cooperatives.

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

It is absolutely necessary that the following requirements become a part of the principles and criteria:

- 1) No cultivation on peat lands and high carbon stock areas
 - 2) Reduction of GHG emissions especially for plantations and mills
 - 3) No use of harmful pesticides and Paraquat
 - 4) No use of Fresh Fruit Bunches from unknown and illegal sources
 - 5) Disclosure of GHG emissions
-

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Implementation of our "REWE Group Guideline for Palm Oil and Palm Kernel Oil Products" to support the transformation from conventional to certified palm (kernel) oil
 - Member of the "German Forum for Sustainable Palm Oil"
 - Intensive stakeholder dialogues with relevant partners along the supply chain to promote the development of a sustainable palm oil cultivation
-

4 Other information on palm oil (sustainability reports, policies, other public information)

Sustainability Report 2011/2012

<http://rewe-group-nachhaltigkeitsbericht.de/2012/>

REWE Group Guideline for Palm Oil and Palm Kernel Oil Products

<http://nh.rewe-group.com/fileadmin/content/Downloads/Nachhaltigkeit/DownloadLeitliniePalmoelengl.pdf>

Particulars

About Your Organisation

Organisation Name

Royal Ahold NV

Corporate Website Address

<http://www.ahold.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0020-07-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

6,124

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

814

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

6,938

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	2,135.00	19.00	-
2.3.2	Mass Balance	3,173.00	794.00	-
2.3.3	Segregated	816.00	1.00	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	6,124.00	814.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
- Czech Republic
- Germany
- Netherlands
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

--

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Palm oil is usually less than 1% of the product ingredients. Customers do not ask us for sustainable palm oil claims on pack.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are working with our suppliers to move to segregated CSPO in our own brand products. We are also talking to other players in the palm oil supply chain to get more segregated CSPO into our main markets.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

We have a Code of Conduct and all our suppliers sign our Standards of Engagement. Our requirements are communicated to our suppliers. We check our suppliers for compliance with our requirements.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

--

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We are already off-setting 100% of our palm oil use that is not covered by physical supply of CSPO by Book & Claim.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Palm oil is often a small ingredient in various products. Some of our suppliers do not know the product contains palm oil. There is a price increase associated with more sustainable oil. Some fractions and/or derivatives are difficult to get certified on the market and almost impossible to get SG or IP. We are only using small quantities, so our suppliers need more customers asking for segregated CSPO before they can realize this.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We actively engage with industry and other stakeholders.
We are active within the RSPO BoG and standing committees.

4 Other information on palm oil (sustainability reports, policies, other public information)

The reported data is based on a review of our current own-brand assortment. We estimate that only a small percentage of our total palm oil consumption used for our own-brand products is not included.

Please see our Responsible Retailing report (on www.ahold.com) for more information on our policies towards more sustainable palm oil.

Particulars

About Your Organisation

Organisation Name

Sainsbury's Supermarket Ltd (J Sainsbury PLC)

Corporate Website Address

<http://www.sainsburys.co.uk/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0010-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

9,577

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

107

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

2,018

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	312.00	-	321.00
2.3.2	Mass Balance	2,701.00	35.00	1,414.00
2.3.3	Segregated	6,564.00	72.00	283.00
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	9,577.00	107.00	2,018.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Sainsbury's set a target to source all of its palm oil in its own brand products from certified sustainable sources (mass balance/segregated CSPO) by the end of 2014.

By the end of 2014 95% of the palm oil used to manufacture our own brand products was certified sustainable (mass balance/segregated CSPO).

We are working to ensure the remaining volume - where sustainable palm derivatives are available on the market - is converted in 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

--

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are working to ensure our remaining volume of palm oil which is not yet certified sustainable (as mass balance or segregated) is converted in 2015 where sustainable palm derivatives are available on the market.

We will continue to work with our suppliers to source sustainable palm oil and continue to provide training where necessary to ensure our suppliers know how to source certified palm oil and how to achieve chain of custody certification.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
 - Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

In November 2011 Sainsbury's set out its 20 by 20 Sustainability Plan consisting of 20 environmental and social commitments to be achieved by 2020. The commitments cover both Sainsbury's operations and the supply chains of our own brand products. The 2020 Sustainability Plan can be viewed here:

<http://www.j-sainsbury.co.uk/responsibility/20x20/>

A 2014 update on our progress against these commitments can be viewed here:

<http://www.j-sainsbury.co.uk/responsibility/factsheets>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

--

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

There are still some palm derivatives used for food and particularly non-food products which are not yet available as certified sustainable (CSPO mass balance/segregated) on the market. While used in small volumes in our products this does mean that it is not currently possible to reach 100% mass balance/segregated CSPO. We have engaged with palm oil ingredient suppliers directly to ascertain what is available (and share this information with our suppliers) and to encourage further progress with the remaining derivatives.

Another challenge has been that of suppliers and other companies in the supply chain obtaining RSPO chain of custody to ensure adequate management systems are in place. Obtaining a chain of custody certificate is a time intensive process. This is made more challenging by the requirement that every company should be a RSPO member. We have actively trained our suppliers to ensure they understand the RSPO chain of custody requirements.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sainsbury's set a clear timetable (end of 2014) for its own brand suppliers to source sustainable palm oil by. Clear guidance on how to comply with this requirement is set out in our palm oil policy for suppliers. We have also conducted regular training for our suppliers (through workshops and conferences) regarding our policy, the RSPO standard, RSPO rules and how to purchase sustainable palm oil as well as obtain chain of custody certification. Finally, we have purchased GreenPalm certificates to facilitate market transformation.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please see link below for general updates on our progress on sustainability including on palm oil:

<http://www.j-sainsbury.co.uk/responsibility>

Particulars

About Your Organisation

Organisation NameSCAMARK SA

Corporate Website Address<http://www.e-leclerc.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0032-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

6,159

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

320

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

6,479

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	3,075.00	182.00	-
2.3.2	Mass Balance	2,161.00	77.00	-
2.3.3	Segregated	586.00	56.00	-
2.3.4	Identity Preserved	105.00	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	5,927.00	315.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2015 : we already achieved the goal of using 100% RSPO certified palm oil (from now on, all of our products contain palm oil at least Book & Claim certified).

In 2016 : we aim at using 100% RSPO certified palm oil from physical supply chains.

In addition, we also have significantly reduced the amount of palm oil used in our products by substituting conventional palm oil by other more sustainable vegetable oils.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We favor a global communication, given that all our products are concerned.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

- Continue to promote and explain SCAMARK's Policy to our suppliers and manufacturers.
- The requirements sent to our suppliers when asked for tenders contain explicit solicitations for RSPO certified oil palm from physical supply chains.
- Continue SCAMARK's purchasing staff's training on the RSPO.
- Renew TFT's audit of SCAMARK's system to verify its reliability and efficiency on an annual basis.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
 - Labour rights
-

7.2 What steps will/has your organization taken to support these policies?

See attached file.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

It will be the case by the end of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

It is already done.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

(done for the headoffice activities)

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some NGOs, such as GREENPEACE, challenge and question CSPO's effectiveness, saying RSPO doesn't provide enough warranty of sustainability.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

BtoB education.
Communication on company public website.

4 Other information on palm oil (sustainability reports, policies, other public information)

/

Particulars

About Your Organisation

Organisation Name

Sobeys National Merchandising Group

Corporate Website Address

<http://www.sobeyscorporate.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0076-14-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,297

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,297

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2015

Comment:

We just recently purchased 1300 GP Certificated to cover the 1297 tonnes of palm oil in our own brand supply chain for the volumes purchased in 2015.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

We just recently purchased 1300 GP Certificated to cover the palm oil in our own brand supply chain for the volumes purchased in 2015.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2019

Comment:

At this point it is unknown, however we are working towards this goal, which will likely come between 2017 and 2019. Please note that some of the palm oil in our supply chain is likely already from one of the physical supply chain approaches, however we did not take inventory of this for 2015, rather we began with Green Palm Certificates, and will proceed in the coming years to further understand and work towards the other certified supply chain options.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Canada
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2015, we will have 100% of our palm oil supply chain covered by green palm certificates. Moving forward, we will increasingly add the other certified supply chain options to this volume. Internally our strategy will be continuous improvement, year after year, with one of the ultimate goals of zero-net tropical deforestation by 2020, as a part of our commitment with the Consumer Goods Forum.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Given that this is our first year, we are not planning to use the Green Palm mark on any of our products. We will likely make the claim and use the mark on our website, with the goal of using the mark on our products in the years to come.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Our largest action is to now speak with our many suppliers and take an inventory of how much sustainable palm already exists within our supply chain. Further, we will seek understand what our suppliers relationship and plans are in regards to sustainable palm oil if they are not already on this track.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights

7.2 What steps will/has your organization taken to support these policies?

Over the last 7 years, we have worked on reducing our carbon footprint and waste to landfill within our direct operations. Moving forward, using a new software tool, we will be furthering our work on tracking and reducing our carbon footprint, water use, and waste to landfill.

We have also been tracking and collecting social compliance audits from manufacturing facilities within our supply chain that operate in countries considered high risk. These are currently guidelines within our company and are moving towards a requirement of doing business with us.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Our plan is to move towards 100% Mass Balance in the coming years.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

For 2015, we are covering our entire palm oil volumes with Book & Claim, although we do know that at least some of our suppliers have mass balance certified palm oil within their supplied volumes.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As this is a new area of work for us, we have yet to encounter significant challenges.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have support within our organization, especially as we have made public commitments through the CGF.

4 Other information on palm oil (sustainability reports, policies, other public information)

At the moment we do not have a policy in regards to palm oil. We have draft guidelines that we are under review and will eventually be drafted into a policy and guide for a our procurement of palm oil or products that contain palm oil.

Particulars

About Your Organisation

Organisation NameSODEXO

Corporate Website Address<http://www.sodexo.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0042-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

● Other:

Quality of Life Services including Food Services

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

2,149

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

2,149

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1,788.00	-	-
2.3.2	Mass Balance	349.00	-	-
2.3.3	Segregated	12.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,149.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

--

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013 Inclusion of sustainable palm oil criteria in all margarine and frying oil RFQs in all countries

Inclusion of sustainable palm oil criteria in all relevant transnational RFQs

2015 All relevant products that are sourced by our transnational buying teams contain only sustainable palm oil

We will select products that support the development of a sustainable palm oil industry in all the countries where we operate by 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Sodexo is a food service provider and not a retailer, we do not have any own brand products that contain palm oil

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Continue with training of buyers using the Sustainable Palm Oil toolkit that Sodexo has developed internally

Continue to educate and convince suppliers using the tender process as an opportunity to interact

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Internally, Sodexo has a Statement of Business Integrity, a Human Rights Policy and A Fundamental Rights at Work Charter that are deployed to all employees supported by training tools. For suppliers, Sodexo has a Sodexo Supplier Code of Conduct that is translated into 27 national languages in order for our suppliers to understand our requirements. We are working to have all of our contracted suppliers sign this Code of Conduct. We are working to audit suppliers to our Code on priority categories where these suppliers cannot already provide us with a valid and strong audit result or a recognised 3rd party certification.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Sodexo is working on a revised position paper which will set a target for 100% physical CSPO by 2020.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Sodexo has already been covering the gap using Book & Claim since 2013.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We face an issue with the lack of available of physical CSPO in some markets. We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we buy GreenPalm certificates to compensate.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with key stakeholders
Business to Business outreach

4 Other information on palm oil (sustainability reports, policies, other public information)

Sodexo Fiscal 2014 Annual Report

http://www.sodexo-annual-report-2014.com/wp-content/uploads/2014/09/Sodexo_2014_DRF_EN.pdf

Sodexo Sustainable Palm Oil Position Paper

<http://www.sodexo.com/en/Images/Sustainable-Palm-Oil-Position-Paper-May2014342->

Sodexo also completed the WWF Palm Oil Buyer Scorecard

For its 2014 CDP Forest Module disclosure, Sodexo was recognised as sector leader and most improved company

Particulars**About Your Organisation****Organisation Name**

SOK Corporation

Corporate Website Address<http://www.s-kanava.fi>**Primary Activity or Product**

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Meira Nova	Wholesaler and/or Retailer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0037-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,205

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,205

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	412.00	-	-
2.3.2	Mass Balance	657.00	-	-
2.3.3	Segregated	48.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,117.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Estonia
- Finland
- Latvia
- Lithuania
- Russian Federation

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Step by step increasing the use of mass balance and segregated CSPO. Priority is given to products with large percentage of palm oil and big sales volumes.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

The possibility to use the trademark is investigated but we have not yet come to a conclusion if the trademark has enough added value.

Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

SOK Corporation promotes the use of sustainable palm oil according to the palm oil policy. The requirement of the use of certified palm oil is included in product requirements and communicated to suppliers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Ethical conduct and human rights
 - Labour rights
-

7.2 What steps will/has your organization taken to support these policies?

SOK Corporation is committed to respect human rights and labour rights and these requirements are included in supplier contracts.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

--

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Our target is to cover our own brand products palm oil use with one of the RSPO supply chain options in the end of 2015.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Suppliers (manufacturers and importers) are not familiar with RSPO so step by step guidelines for the process would help to increase the use of CSPO. Also definition of derivatives is unclear.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Business to business education: Supplier communication; consumer communication.

4 Other information on palm oil (sustainability reports, policies, other public information)

S Group and responsibility 2014 -report:

<http://vuosikatsaus.s-ryhma.fi/en>

Particulars

About Your Organisation

Organisation NameSYSTEME U CENTRALE NATIONALE

Corporate Website Address<http://www.magasins-u.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0051-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

3,713

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

3,713

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	1,825.86
2.3.2	Mass Balance	-	-	1,131.58
2.3.3	Segregated	-	-	755.48
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	3,712.92

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

1,826

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Finally in 2015 100% of the derivatives of palm oil and palm kernel oil is CSPO : 50.8% mass balance/segregated, 49.2% book&claim. The next step in 2018 is to aim 80% MB or/and segregated. One of the difficulties are the non food products : the derivatives of palm oil are not available in mass Balance or segregated.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Biscuits, margarines, pie crusts.

Year

2014

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Systeme U will continue to ask your suppliers to use CSPO and CSPKO, continue to raise awareness to suppliers about the topic of sustainable palm oil, promote the RSPO by using the trademarks on the products.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

7.2 What steps will/has your organization taken to support these policies?

Social audits and commercial contracts including labour rights.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We encourage our suppliers using CSPO through physical supply chains in our own brand products.

The aim in 2018 is using 100% CSPO physical supply chains.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We systematically cover the gap using Book and claim.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

Systeme U don't have concession maps

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why:

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Small and medium size companies are using less than 500 palm derivatives by year and the cost of membership certification and RSPO ingredients are expensive.
It would be necessary to have a intermediate person in France ou in Europ to simplify

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Systeme U supported RSPO by raising awareness to suppliers and promoted trademarks.

4 Other information on palm oil (sustainability reports, policies, other public information)

Systeme U is being preparated for "a palm oil" policy with the TFT society. The objective of this policy is to adress the issues of traceability of palm oil beyond the RSPO.

Particulars

About Your Organisation

Organisation Name

Tesco Stores Ltd

Corporate Website Address

<http://www.tesco.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0012-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

32,503

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

32,503

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	10,590.00
2.3.2	Mass Balance	-	-	6,922.00
2.3.3	Segregated	-	-	14,991.00
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	32,503.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2007

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

End of 2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

At the end of 2012 we reached our first major milestone, to use 100% RSPO certified oil palm from any supply chain route (Green Palm, Mass Balance or Segregated) in all our own brand products.

In the last 12 months we have intensified our efforts, including some 'deep dives' into areas we suspected would present specific challenges for our suppliers, such as within our health and beauty and household ranges where we believed there were difficulties in the development of certified sustainable supply chains for small volume complex derivatives.

As a result we have decided to amend our current 'segregated only' approach and allow for the use of mass balanced CSPO where segregated material is not available.

Our commitment remains to the same period, end of 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

A range of Tesco own brand soap products - further details can be supplied if necessary. These are on sale now.

Year

2015

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

During the remainder of 2015 we will be continuing to work directly with our suppliers to ensure we meet our commitment to 100% certified segregated/mass balance palm oil by the end of the year. This work includes 1:1 meetings with our direct product suppliers, palm oil ingredient suppliers and palm oil producers/refiners.

We remain active members of the European Retailers Group on palm oil who fund an executive member to the RSPO.

We are also active members of the Sustainability Group within the Consumer Goods Forum and have committed, alongside other members, to achieving zero net deforestation by 2020 through initiatives on a range of commodity products including palm oil.

We will also continue to support an additional working group alongside other leading UK/EU retailers looking at traceability and at the sustainability policies of the major global palm oil producers to better understand and critically evaluate their approach to sustainable palm oil and zero-deforestation pledges.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Please see our policies attached in our response to question 7.1 above

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

We have a commitment to 100% CSPO through physical supply chains (MB or SG) by the end of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We are currently sourcing 100% of our palm oil volumes either through Book and Claim, Mass Balance or Segregated supply chains

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In 2009 we set ourselves the most stretching target, to achieve 100% of our palm oil from certified segregated sources by the end of 2015. This goes beyond our membership requirement to 100% CSPO through any physical supply chain routes (IP/SG/MB).

As our knowledge and that of our suppliers has deepened, we have recognised that a 'segregated only' route is not realistic nor necessarily desirable and have amended our commitment to allow for the use of certified palm oil from a mass balance supply chain where segregated sources are not available.

Notwithstanding this, challenges still remain in converting some of the smaller volumes of more complex derivatives used in our ingredients to a certified sustainable source. We continue to work with our suppliers and the palm oil industry on these challenges for these product applications.

Beyond this, our two key challenges are:

- 1) To develop a roadmap for sustainable palm for the remainder of the Tesco Group, recognising the challenge this may pose for some of our Asian businesses.
- 2) Supporting initiatives to strengthen the RSPO P's and C's particularly in relation to zero-deforestation.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our key role, since 2006, has been to clearly signal our commitment, alongside other major UK retailers, to sustainable palm oil and the work of the RSPO. We believe the influence of UK retailers, with the support of our combined supply bases, has been a significant driver in changing purchasing behaviour and increasing the demand for sustainable palm oil.

In the last year we have worked with other leading UK/EU retailers looking at traceability and at the sustainability policies of the major global palm oil producers to better understand and critically evaluate their approach to sustainable palm oil and zero-deforestation pledges

As active members of the Sustainability Group within the Consumer Goods Forum we have committed, alongside other members, to achieving zero net deforestation by 2020 through initiatives on a range of commodity products including palm oil. The CGF membership includes other global retailers and brandowners such as Walmart, Unilever and P&G - we believe that acting together in this way we have been able to help begin the transformation of the palm oil market.

4 Other information on palm oil (sustainability reports, policies, other public information)

We have not been able to complete our normal full supplier survey in time for this submission because of the changes in our business this year and thus have re-submitted our figures from our 2014 ACOP. It is our intention to complete the full survey; in the interim we have carried out a partial survey of key suppliers that represent our biggest volume palm oil users - the results indicate that we have continued to make good progress in the last year towards our 'end of 2015' commitment. Our challenge remains those areas of the business where the product requirements are for complex palm oil derivatives that may not be available in mass balance or segregated form yet, though these are relatively small in volume terms. We will continue to work with our suppliers and the palm oil industry on these challenges for these product applications.

Particulars

About Your Organisation

Organisation Name

The Co-operative Group

Corporate Website Address

<http://www.co-operative.coop>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0004-05-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

4,242

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

233

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

593

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

5,069

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	519.53	76.15	490.33
2.3.2	Mass Balance	1,785.51	140.28	76.70
2.3.3	Segregated	1,935.36	16.88	26.19
2.3.4	Identity Preserved	1.02	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	4,241.42	233.31	593.22

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

490

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our aim remains that all own-brand products will be sustainable, and come from a segregated Certified Sustainable Palm Oil. However, traceability issues - particularly in our non-food product supply chain, mean we will not be able to secure this in the short term. In moving towards achieving this target, we will continue to reduce reliance on Book and Claim (Green palm) certification and to stipulate, as a minimum, segregated CPSO for all our own brand food and segregated or mass balanced CPSO for all our own-brand non-food requirements, where feasible.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

co-operative branded soap

Year

2011

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We will continue to engage with our supply chains to encourage the increasing use of RSPO certified palm oil from physical supply chains.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

The co-operative are key members of the Ethical Trade Initiative (ETI). We ensure all our direct suppliers are registered on SEDEX and request ethical audits of high risk sectors / countries. We also encourage our suppliers to have suitable ethical sourcing requirements within their supply chains.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Currently 77% of all palm oil usage is physical supply chains we intend to ensure this level increases year on year reducing reliance on Book and Claim. In the meantime we will continue to use all the RSPO accredited routes to market.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Where any gaps are identified Book and Claim will be purchased by The Co-operative Group, for which a contingency budget is in place.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Limited or no availability on the market of certified sustainable palm oil derivatives for non food categories.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We continue to engage with our supplier to encourage the use of sustainable palm oil in their businesses. We have covered the usage of any unsustainable palm oil with the purchase of Book and Claim (Green Palm) certificates to ensure we used 100% certified palm oil by one of the RSPO's four routes to market in line with other market retailers.

4 Other information on palm oil (sustainability reports, policies, other public information)

Sustainability report attached within retailer section under question 7.

Particulars

About Your Organisation

Organisation Name

The ICA Group (ICA AB)

Corporate Website Address

<http://www.ica.se>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0058-13-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,700

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,700

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	650.00	-	-
2.3.2	Mass Balance	400.00	-	-
2.3.3	Segregated	650.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,700.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2005

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

For food and non food products(such as candles) the target is 100% RSPO certified oil palm from physical supply chains by 2015.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For food and non food products(such as candles) the target is 100% RSPO certified oil palm from physical supply chains by 2015. During 2014 we increased the use of the physical supply chains to about 70% of the total volume (food and non food) HPC 100% Book and Claim by the end of 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Not now but maybe in the future.

We are on our way towards the physical supply chains and as the supply chains change the information on the packaging needs to be updated.

We clearly state the presence of palm oil in the ingredient lists on our own brand food packages. We communicate on packages that information about sustainable palm oil can be found on our web page. On our web page have information about our time bound target.

We have specific information about the palm oil in our digital product specifications. If any consumer wants to know more about the status of the palm oil in a specific product we are happy to help.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are sending letters to our own brand suppliers with information about the targets.

We take part in different groups to promote the use of CSPO in the products from all our suppliers.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

The guide lines are part of our agreements with our suppliers.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We are on our way to map the use of palm oil in own brand HPC products (Home and personal care). When we know more about the supply chains we can set new targets.
The target now, is set to 100% Book and Claim by the end of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We are already cover the gap for food and will cover the gap for HPC by the end of 2015.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

We need more information to know if this is relevant for our operations

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Being a retailer it is difficult to calculate and have updated information about the volume of different supply chains of palm oil used in the products. We are developing a system for calculating the volume but I would like RSPO to better understand and facilitate the challenges for companies handling a lot of different finished products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are constantly educating the buyers in our own organization about CSPO and we are communicating the importance of using CSPO in several channels (eg webpage and sustainability reports)

4 Other information on palm oil (sustainability reports, policies, other public information)

Please find link to our annual and sustainability reports

<http://www.icagruppen.se/en/investors!/reports-and-presentations>

Particulars

About Your Organisation

Organisation Name

Thorntons PLC

Corporate Website Address

<http://www.thorntons.co.uk>

Primary Activity or Product

- Manufacturer
 - Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0068-14-000-00	Ordinary	Retailers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Both Private Label and Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

532

2.2.3 Total volume of Palm Kernel Oil used in the year:

464

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

2.2.5 Total volume of all palm oil products you used in the year:

996

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	196.47	141.21	-
3	Segregated	-	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	196.47	141.21	-

In Your Private Label

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	0.43	5.71	-
3	Segregated	-	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	0.43	5.71	-

2.4.1 Volume of Palm Kernel Expeller used/ handled:

--

2.4.2 What type of products do you use CSPO for?

Confectionery including boxed chocolate, fudge and toffee.

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 37%
India --%
China --%
South East Asia --%
North America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 32%
India --%
China --%
South East Asia --%
North America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2014

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

y

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

2015

3.6 Which countries that your organization operates in do the above commitments cover?

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

The target was to be sourcing certified palm oil for all palm containing ingredients by our audit date of Sept 2014 and subsequent certification thereafter. We are currently at over 99% of our palm usage by volume.

3.8 Date of first supply chain certification (planned or achieved)

2014

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

We are primarily known for gifting, and the current customer research suggests that certification trademarks on the packaging make the product less gift worthy. However our website is due to be updated and it is likely that the trademark would be used here.

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

To continue to source our ingredients as certified MB as a minimum, all new raw materials to meet this standard.
Website to be updated to detail our certification.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Ethical conduct and human rights
[M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[M-Policies-to-PNC-laborrights.pdf](#)

8.2 What steps will/has your organization taken to support these policies?

We have a draft Environmental Policy currently being reviewed with a view to implement by the end of 2015.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify

The target was to be sourcing certified palm oil for all palm containing ingredients by our audit date of Sept 2014 and subsequent certification thereafter. We are currently at over 99% of our palm usage by volume.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We will need to purchase 2015 certificates to cover the gap from last year.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

532

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

464

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

996

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	-
2.3.2	Mass Balance	196.47	141.21	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	196.47	141.21	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

The target was to be sourcing certified palm oil for all palm containing ingredients by our audit date of Sept 2014 and subsequent certification thereafter. We are currently at over 99% of our palm usage by volume.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We are primarily known for gifting, and the current customer research suggests that certification trademarks on the packaging make the product less gift worthy. However our website is due to be updated and it is likely that the trademark would be used here.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

To continue to source our ingredients as certified MB as a minimum, all new raw materials to meet this standard.

Website to be updated to detail our certification.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

We have a draft Environmental Policy currently being reviewed with a view to implement by the end of 2015.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

The target was to be sourcing certified palm oil for all palm containing ingredients by our audit date of Sept 2014 and subsequent certification thereafter. We are currently at over 99% of our palm usage by volume.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We will need to purchase 2015 certificates to cover the gap from last year.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The bulk products proved to be relatively easy to source, the compound ingredients were more difficult especially with smaller manufacturers, however we worked with the suppliers to find a certified option or remove the palm content.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Through the certification we have promoted the use of CSPO in the supply chain and highlighted the issue through our internal and external communications

4 Other information on palm oil (sustainability reports, policies, other public information)

None

Particulars

About Your Organisation

Organisation Name

Waitrose Ltd

Corporate Website Address

<http://www.waitrose.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0008-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

1,715

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

103

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

1,818

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	5.00	67.00	-
2.3.2	Mass Balance	290.00	18.00	-
2.3.3	Segregated	1,420.00	18.00	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	1,715.00	103.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

1,818

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

Comment:

100% of palm oil and palm kernel oil based ingredients and derivatives used in Waitrose Own Label Products are from RSPO Certified sources deploying all RSPO supply chain Options available.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

96% of the palm oil and palm kernel oil based ingredients and derivatives used by our manufacturers of own label products are already sourced from physical certified supply chain sources as detailed under section 2.3 The main area of challenge for our suppliers is in the household and personal care sector where physical certified supply chain options are difficult to obtain .

Note detail under section 5.1

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% of palm oil and palm kernel oil based ingredients and derivatives used in Waitrose Own Label Products are RSPO Certified of which 96 % are from Physical Certified supply chain sources.

The main area of challenge for our suppliers is in the household, health & beauty/personal care sector where physical certified supply chain options are difficult to obtain . This is a key area of focus for us in the next 12 months.

Note comments under section 5.1 and section 8

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Our bar soap range has carried the SG supply chain trade mark since 2011 and our spreads range has carried the MB supply chain trade mark since 2012. The use of the trade mark has been extended to new variants in the ranges. Our trade marked products have been displayed at the RT9 and RT 10. We have submitted case study information to RSPO Trade Mark Division and our trade marked products appear on: <http://www.rspo.org/consumers>

Year

2011

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

The main area of challenge for our suppliers is in the household, health & beauty/personal care sector where physical certified supply chain options are difficult to obtain. We had a successful supplier conference in November 2014 where we invited our suppliers to engage with potential suppliers of SG and MB certified Oleo Chemical PO and PKO Based ingredients and derivatives. Our suppliers have identified opportunities to start incorporating physical certified sources as they become available. We are encouraged with recent developments in this area and are confident of further progress during the next 12 months.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

7.2 What steps will/has your organization taken to support these policies?

References to our policies and progress can be viewed on our websites via links provided below:

<http://www.johnlewispartnership.co.uk/csr/performance-and-reporting/report-library.html>

http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way.html

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

96% of PO and PKO based ingredients / derivatives used by manufacturers of own label products are already sourced from physical certified supply chain sources. The main area of challenge for our suppliers is in the household, health & beauty/personal care sector where physical certified supply chain options are difficult to obtain. We had a successful supplier conference in November 2014 where we invited our suppliers to engage with potential suppliers of SG and MB certified Oleo Chemical PO and PKO Based ingredients and derivatives. Our suppliers have identified opportunities to start incorporating physical certified sources as they become available. We are encouraged with recent developments in this area and are confident of further progress during the next 12 months.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have been covering the gap every year since 2010 and our B&C purchasing and redeeming record has been audited by BM TRADA.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The RSPO should continue to encourage RSPO member supply chains involved in the production and distribution of oleo chemical derivatives for health & beauty/personal care and household chemical products to make SG and MB material more readily available. The RSPO should facilitate sharing of best practice across the palm oil producer sector and encourage exemplar initiatives such as POIG to be more widely adopted.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have promoted our own label RSPO trade marked products and publicised the work of the RSPO through our in house publications and website. A number of articles have appeared in our Waitrose Weekend publication which has a circulation of circa 380,000. We have organised workshops and seminars for our suppliers and engaged with certified ingredient suppliers to optimise uptake of SG and MB material. We are an active member of the Retailer Palm Oil Group and provide constructive comments to the RSPO Secretariat and EB on consultations and issues as they arise.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.johnlewispartnership.co.uk/csr/performance-and-reporting/report-library.html>

http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way.html

Particulars**About Your Organisation****Organisation Name**Wal-Mart Stores, Inc

Corporate Website Address<http://corporate.walmart.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0034-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

96,411

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

96,411

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	18,112.00	-	-
2.3.2	Mass Balance	24,871.00	-	-
2.3.3	Segregated	7,340.00	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	50,323.00	-	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2025

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Argentina
 - Botswana
 - Brazil
 - Canada
 - Chile
 - China
 - Costa Rica
 - El Salvador
 - Ghana
 - Guatemala
 - Honduras
 - India
 - Japan
 - Lesotho
 - Malawi
 - Mexico
 - Mozambique
 - Namibia
 - Nicaragua
 - Nigeria
 - South Africa
 - Swaziland
 - Tanzania, United Republic of
 - Uganda
 - United Kingdom
 - United States
 - Zambia
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% CSPO by end of 2015 - so Walmart plans to increase its sustainable sourcing in quarterly increments leading up to December 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Walmart does not require our suppliers to use certification labels, although we do not discourage it. Suppliers may use the label at their discretion.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Will continue to monitor and publicly report progress and engage private brand suppliers to source CSPO across Walmart's key markets.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

--

7.2 What steps will/has your organization taken to support these policies?

--

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Currently, Walmart and its international markets source a variety of CSPO – GreenPalm, Mass Balance, and Segregated. Walmart intends to continually grow its sourcing of Mass Balance and Segregated, moving forward.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

By the end of 2015.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

--

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have supported the vision of RSPO to transform markets by 1) sending the demand signal to our suppliers that sustainable palm oil is important to Walmart, 2) requiring that new products include sustainable palm oil, 3) we have hosted workshops with our suppliers to educate them about the issues revolving around palm oil and our expectations related to our sustainable palm oil commitment.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://corporate.walmart.com/global-responsibility/environment-sustainability/global-responsibility-report>

Particulars

About Your Organisation

Organisation Name

WM Morrison Supermarkets PLC

Corporate Website Address

<http://www.morrisons.co.uk/cr>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0013-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

9,680

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

1,581

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

1,966

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

13,227

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	609.82	426.84	635.05
2.3.2	Mass Balance	5,846.53	1,059.20	754.98
2.3.3	Segregated	2,847.87	-	108.13
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	9,304.22	1,486.04	1,498.16

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

Our target is set for the end of 2015. Data in 2.2 and 2.3 is taken from a selection of suppliers who responded to our June 2015 survey. We will work with all own brand suppliers to ensure compliance with our palm oil policy to be sourcing from an RSPO certified supply chain system and by the end of 2015 sourcing either RSPO certified fully segregated or mass balance palm oil and derivatives.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All palm oil and palm derivatives used as an ingredient, excluding that used as a processing aid or carrier, in Morrisons brand food and non-food products:

Until 31st December 2015: must be sourced through an RSPO certified supply chain system including identity preserved (IP), fully segregated (SG), mass balance (MB) or through the purchase of GreenPalm certificates.

From 1st January 2016: must be sourced through an RSPO certified supply chain system, excluding GreenPalm certificates.

All palm kernel oil and palm kernel oil derivatives used as an ingredient, excluding that used as a processing aid or carrier, in Morrisons brand food and non-food products must be sourced through an RSPO certified supply chain system including IP, SG, MB or through the purchase of GreenPalm certificates.

When sourcing through an RSPO system, suppliers must buy palm oil, palm kernel oil, palm oil derivatives or palm kernel oil derivatives from growers who publicly report on their Greenhouse Gas (GHG) emissions, where possible.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

Not currently on pack, we will keep this under review.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We continue to regularly survey our suppliers to ensure they are compliant with our palm oil sourcing policy and are sourcing from certified sustainable sources. We will be providing additional support and guidance to our suppliers to ensure compliance towards our end of 2015 target.

We will communicate our commitment and progress with certified sustainable palm oil use to our internal and external stakeholders and via our annual corporate responsibility review, which can be downloaded at www.morrisons.co.uk/cr

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

7.2 What steps will/has your organization taken to support these policies?

All our policies are publicly available at <http://www.morrisons-corporate.com/policy/>

Driving efficiencies from field to fork, we aim to create affordable products without compromise, whilst protecting the valuable resources we depend on. Our size and vertically integrated model create efficiencies of scale and we work on innovative ways to take out costs and waste.

Despite business growth, we've successfully lowered our carbon emissions for yet another year and remain on track to achieve our challenging 30% absolute reduction in operational carbon emissions by 2020.

We work with our suppliers to improve the social and environmental performance of our supply chain and ensure they are meeting our high sourcing standards. We encourage and promote responsible practices and a longer term view.

Over the past year, we've continued to champion sustainable sourcing through our work within our own farming programme. Further information on our farming programme can be found at www.morrisons-farming.com

Our enhanced Ethical Trading Policy defines our commitment and includes our implementation principles and our updated Ethical Trading Code (ETC). The ETC sets out our supplier requirements to ensure key rights for workers and is referenced in our Standard Terms and Conditions of Purchase for suppliers.

We are also members of the Supplier Ethical Data Exchange (Sedex) and require all our suppliers to be registered members.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

No

Please explain why?

--

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As we move closer to our end of 2015 target, the challenges still remain around the market availability of certified derivatives.

Feedback we've also received from suppliers is that the RSPO chain of custody certification process is not straight forward.

We will continue to work with and support our suppliers to ensure RSPO certified palm oil and derivatives in our own brand products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We regularly communicate to our supply base our requirement to source from an RSPO certified supply chain system.

We annually communicate our progress to our internal and external stakeholders via our corporate responsibility review. It is available online via www.morrisons.co.uk/cr

Our palm oil policy sits on our website at www.morrisons.co.uk

4 Other information on palm oil (sustainability reports, policies, other public information)

Please see CR section of our website www.morrisons.co.uk/cr

Please see policy section of our website www.morrisons-corporate.com/Policy

Particulars

About Your Organisation

Organisation NameWoolworths Limited

Corporate Website Address<http://www.woolworthslimited.com.au>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0029-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

--

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

12,997

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

12,997

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	1,833.78
2.3.2	Mass Balance	-	-	7,640.58
2.3.3	Segregated	-	-	1,928.82
2.3.4	Identity Preserved	-	-	1.20
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	11,404.38

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- New Zealand

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Achieved interim target of using CSPO or Book and Claim for 100% of Woolworths' Own Brand food products.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We do not currently use the RSPO trademark. Our customer research indicates that there is a low level of awareness of palm oil in general and almost no awareness of RSPO. At this stage we continue to focus on the conversion of Own Brand to Mass Balance CSPO as a minimum. We will continue to consider the use of the RSPO trademark, dependent on customer demand.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are continuing to engage with the suppliers/manufacturers of our Own Brand products, to transition those that are relying on Book and Claim to mass balance certification as a minimum.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)

7.2 What steps will/has your organization taken to support these policies?

Woolworths is a member of the Consumer Goods Forum and a signatory to the resolution on deforestation.

We are also an active member of the Global Sourcing Compliance Program (GSCP), which covers ethical supply chain management for social and environmental issues.

Woolworths has its own Ethical Sourcing Policy for its global supply chain, which is supported by an audit program that addresses ILO requirements and the United Nations Global Compact (UNGC).

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Woolworths is still on target to convert all palm oil used in Own Brand food products to CSPO by 2015, with almost three-quarters (73.6%) of this palm oil already covered by physical supply chain certification.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We covered the gap for our FY14 (July 2013 to June 2014) palm oil usage, with the purchase of 1,353 GreenPalm certificates. If there is a gap in our FY15 CSPO usage we will again purchase certificates.

Concession Map**Do you agree to share your concession maps with the RSPO?**

No

Please explain why

--

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Australian refiners and suppliers can only supply mass balance CSPO due to the size of the Australian market and demand. The whole market would need to switch to segregated to justify dedicated production lines. Woolworths only accounts for around 8% of Australian demand and that is insufficient to influence conversion to segregated lines.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Woolworths completed a market analysis and roadmap for achieving commitments of 100% of CSPO by 2015. This process involved engagement with local refiners and suppliers, identification of supply constraints, awareness building for decision makers within the business and the eventual incorporation of the requirements for CSPO in product specifications.

4 Other information on palm oil (sustainability reports, policies, other public information)

We also report our commitments and performance regarding palm oil in our annual Corporate Responsibility Report.

Particulars

About Your Organisation

Organisation Name

Woolworths (Proprietary) Limited

Corporate Website Address

<http://www.woolworthsholdings.co.za>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0027-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

No

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

661

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

155

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

816

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	661.00	155.00	-
2.3.2	Mass Balance	-	-	-
2.3.3	Segregated	-	-	-
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	661.00	155.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

Comment:

We bought GreenPalm certificates to cover 100 % of our estimated usage in 2011.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

Comment:

We hope that by 2016 the local South African refiners will be in a place to supply us with Mass Balance palm oil.

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- South Africa
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We have asked our major palm oil refiners to give traceability to crushing mill our food manufacturers. Most have already obliged.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

We don't plan to use it on packaging but this decision may change when physically certified sustainable palm oil becomes locally available.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to engage with the local oil refiners and food manufacturers. We are looking at creating a short list of approved refiners i.e. those that are prepared to assist us in obtaining MB CSPO.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

We conduct independent ethical audits our first tier suppliers to ensure compliance with our Code of Business Principles.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We are engaging with the major palm oil refiners in South Africa to find out why they cannot supply.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We are already covering 100 % of our usage with GreenPalm

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

--

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The major problem we are encountering is broken supply chains. We have and are engaging with the local oil refiners to eliminate the blockages.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with food manufacturers and refiners.

4 Other information on palm oil (sustainability reports, policies, other public information)

We have an article on our website that outlines our palm oil policy.
