
ACOP

Annual Communications Of Progress

SECTORAL REPORT
2013 / 2014

RETAILERS





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Particulars

Organisation Name	ALDI SOUTH Group
Corporate Website Address	www.aldi-sued.de, www.aldi.co.uk, www.corporate.aldi.co.uk, www.hofer.at, www.aldi.us, www.aldi.com.au
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia, Austria, Germany, Hungary, Ireland, Slovenia, Switzerland, United Kingdom, United States
Membership Number	3-0041-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

55000.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

55000.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	15500.00		
2.3.3	Segregated	4100.00		
2.3.4	Identity Preserved	200.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	19800.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2018

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, Austria, Germany, Hungary, Ireland, Slovenia, Switzerland, United Kingdom, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All palm (kernel) oil used for our private label products will be from certified, sustainable sources by 2015 for food items (2018 for the US) and by 2018 for non-food items using the segregated (SEG) or mass balance (MB) certification system (RSPO).

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-
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4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

In the German market, the RSPO Trademark is used for our own brand chocolate spread "Nutoka".

- Year

2012

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Further development of internal processes to actively increase the amount of CSPO used in our products.
Membership in the Retailers Palm Oil Group.
Training of suppliers and business partners via dialogue and conferences.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

We only focus on RSPO certified palm oil from physical supply chains.
All figures reported refer to our internal reporting period 01 Jan 2013 - 31 Dec 2013.
All figures reported do not differentiate between palm oil, palm kernel oil and derivatives/fractions for technical reasons.

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)
For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)
For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

We actively support the use of sustainability standards for our products, for example FSC, PEFC, MSC, UTZ certified, FAIRTRADE, Rainforest Alliance etc., and the use of recycled materials. The sustainability activities undertaken within our business operations include, in particular, improved waste and energy management in our stores and the increased efficiency of our logistics processes. Our CR Policy defines our ethical conduct based on international regulations and industry practices, and forms an integral part of our general business terms and conditions. Our company is also a member of the FTA/BSCI.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

In each country, we engage in a close exchange with our suppliers, certification bodies and other key stakeholders in order to achieve our goal on sustainable palm oil.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Please explain why

We focus on RSPO certified palm oil from physical supply chains.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Complexity of the supply chain.
Limited direct influence.
Low availability of CSPO.
Many manufacturers are small operations and only use small amounts of palm oil and therefore it is a burden to obtain the audits required for CSPO.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

In each country, we engage in a close exchange with our business partners, certification bodies and other key stakeholders in order to support market transformation towards more certified sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information):

Palm Oil Buying Policies or guidance material has been published by several country organisations.

Particulars

Organisation Name	Axfood AB
Corporate Website Address	www.axfood.se
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	China, Sweden
Membership Number	3-0026-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Own-brand

- Food goods

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- Home and personal care goods

--

- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

1685.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

1685.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1685.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1685.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

China, Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Since 2009 100 % Book & claim own brands

From 2015 100 % Segregated/physical certified palm oil in all own-brand (Garant first).

From 2015 all own-brands with the label "Garant" will need to switch to physical certified palmoil, if they cannot live up to this at least mass-balanced certified oil should be used.
Other own-brands will follow accordingly.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

We have not yet come to a conclusion if it brings enough positive value.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We will continue to communicate with our suppliers (own-brands) to make sure that they turn to physical certified palmoil 2015.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

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- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

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7.2 What steps will/has your organization taken to support these policies?

We have a yearly revised sustainability programme with goals set up for each area of importance.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

2015 own-brands should be 100% CSPO.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

we already do this since 2009.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer we are quite far from the producer and even more far from the producer of palmoil as ingredience in a specific Product. There is natrually a communcation challenge, but we plan to make more efforts to be more clear in our demand to our suppliers in coming months. Another worry we have is that alternatives (for those that turn to other alternatives and phase out Palmoil) is maybe not invetigated properly (like Shea-oil). We have plans to try to investigate this further. We also have plans to join a Project with Stockholm Environmental Institute (SEI) in order to maybe be able to source palm oil from specific growers in some pilot Project.

We find it a bit strenghenous with the administrative part of the work. Especially it would be good is the reporting could be harmonised so to do Everything needed once a year instead of now both half a year, yearly + to WWF every second year...

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By for many years using Book & claim and report it on website and in our yearly sustainability report.
By communcating with our stakeholders about our commitment.

4 Other information on palm oil (sustainability reports, policies, other public information):

Yes, in our sustainability report and our sustainability policy & programme we communicate our work with palmoil.

Particulars

Organisation Name	Boots UK Limited
Corporate Website Address	http://www.boots-uk.com/Corporate_Social_Responsibility/
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	France, Germany, Ireland, United Kingdom
Membership Number	3-0005-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Own-brand

- Food goods

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- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

93.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

11.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

337.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

441.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	29.00	3.00	328.00
2.3.2	Mass Balance	55.00	8.00	8.38
2.3.3	Segregated	10.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	94.00	11.00	336.38

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

19.00

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

[Click here to visit the URL](#)

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

France, Germany, Ireland, United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Up to 2012 - Ensure our commitment to sustainable palm oil is embedded in Boots UK sourcing strategies, policies and brand plans
 Up to 2014 - Purchase Greenpalm certificates for palm oil / PKO and close derivatives used in Boots brand products.
 Up to 2014 Engage with relevant product and ingredient suppliers to map usage and set plans to move to use of CSPO
 Up to 2014 - increase progressively proportion of CSPO from physical supply chain systems in Boots products using palm oil as an ingredient
 Beyond 2014; progressively increase proportion of CSPO from physical supply chain systems in derivative ingredients used in Boots products
 NB: Due to the extensive range of products and change in inventory it is not appropriate to set interim percentage targets for CSPO

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-
currently assessing use of trademark in Brand development plans

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Continue to embed requirement to source CSPO in brand strategies and material sourcing documents, including Technical Standards and Policies. Continue to work with product and ingredient suppliers (Both UK and International) to raise awareness and develop plans to move to use of CSPO.
Raise awareness of sustainable palm oil through communications such as presentations and participation in initiatives such as the UK Circular Economy Task Force.
Continued participation in the Retailers Palm Oil Group (RPOG) to develop common strategies to facilitate use of CSPO in the retail supply chain.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Boots UK uses a quadrant based scorecard for CSR management and reporting covering four key areas: Community, Environment, Marketplace and Workplace. Each priority workstream within the scorecard has a long term plan with assigned accountability, responsibility for delivery, together with targets and milestones against which performance is monitored and reported.

Priorities within the scorecard are reviewed regularly to ensure they best reflect current issues, meet the needs of stakeholders, are fully aligned to the Boots UK business strategy, as well as ensuring efforts meet overall Alliance Boots priorities.

Progress is reported regularly to the Boots UK executive team and the Alliance Boots Board social responsibilities committee.

Using a stakeholder-led process 19 impact areas have been identified and are directly managed through the Boots UK governance process with four strategic priorities that link to the CSR mission:

- Carbon management (Environment)
- Product sustainability (Marketplace)
- Community healthcare (Community)
- Healthy workplace (Workplace)

Each of the impact areas are assessed to determine materiality defined by physical usage, ability to influence change and risk. Palm oil is included in the Sustainable Materials impact area.

Further information can be found at

[Click here to visit the URL](#)

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We have set the following company target to move towards 100% CSPO through Physical supply chains "All Boots Brand & Exclusive products containing palm oil or their derivatives shall support good sustainable sourcing practice by:

- i) Using Certified Sustainable Palm Oil and Palm Kernel oil for all products containing palm oil as a declared ingredient by the end of 2014.
 - ii) In the interim using Greenpalm certificates to cover palm oil or palm kernel oil derivative usage but progressively moving to Certified Sustainable Palm Oil/ Palm Kernel Oil"
-

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have used the Book and Claim system since 2010 to cover the availability gap between CSPO from physical supply chain and total use. This includes derivative ingredients. We will continue with this strategy until physical supply of CSPO is available for all palm oil based ingredients we use.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Most of our palm oil / PKO usage is in the form of derivatives or ingredients using palm oil / PKO as a starting material. Individual ingredient purchases are many but small therefore this involves significant effort within the supply chain to facilitate the move to CSPO to meet our commitments

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By raising awareness with our supply chain particularly in areas such as SE Asia. - By including in discussions with related initiatives such as the UK Circular Economy Task Force linked to UK Government Resource Security Action Plan - By participation in related initiatives such as the Forest Footprint Disclosure Project

4 Other information on palm oil (sustainability reports, policies, other public information):

Our palm oil position statement is available at:

[Click here to visit the URL](#)

[Click here to visit the URL](#)

Particulars

Organisation Name	Carrefour
Corporate Website Address	http://www.carrefour.com/
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Argentina, Belgium, Brazil, China, France, Italy, Poland, Romania, Spain, Taiwan, Province of China
Membership Number	3-0016-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

11500.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

11500.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	2989.00		
2.3.2	Mass Balance	4687.00		
2.3.3	Segregated	677.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	8353.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:[R-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Argentina, Belgium, Brazil, China, Italy, Poland, Romania, Spain, Taiwan, Province of China

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our action plan is focussed on products or units using main volumes of palm oil. As we do not buy directly palm oil, we continue to work with our suppliers within our commercial relationship to increase the percentage of sustainable palm oil in our palm oil sourcing. Working progressively within our markets, we implement the following action plan: raising awareness among suppliers and inventory, building action plan with suppliers to insure sustainable palm oil sourcing, supporting sustainable palm oil production. As already started, we also plan to progressively increase sourcing of physically traceable palm oil used in our own brand products and proportionally diminish use of book and claim where supply chains are mature enough. We also plan to test additional criteria, in accordance with our sustainable palm oil sourcing policy, starting with 50 products in 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Since 2011, the first Carrefour brand products containing palm oil were available in Carrefour stores in France. Today, the RSPO trademark is used on more than 20 Carrefour products containing segregated certified palm oil such as snacks, candles spreads, stock cubes or biscuits, in order to inform consumers that these products contribute contain sustainable palm oil.

In Indonesia, Carrefour launched the first product certified under the RSPO standard for the domestic market in 2012: a Carrefour ECOplanet-branded palm oil for cooking. The RSPO trademark has been applied to this product to inform consumers and contribute raising awareness on how they can contribute to better palm oil production.

- Year

2011

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

During next year, we will continue to implement the action plan already on track in France and other Belgium prioritizing main volumes and RSPO Segregated supplies. Carrefour will also strengthen its action in other European countries and in Latin America, depending on market maturity. In each country we conduct the following actions: raising awareness and inventory, building action plan with suppliers to insure sustainable palm oil sourcing, supporting sustainable palm oil production.

Moreover, carrefour will continue its palm oil supply chain mapping in order to identify key manufacturers and palm oil producers, and to promote RSPO upstream in the supply chain. Carrefour aim to collaborate with its suppliers to develop innovative supply chains respecting the RSPO standard, including voluntary criteria such as better peat land protection.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

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- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

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- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

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7.2 What steps will/has your organization taken to support these policies?

Please find more information in our annual report accessible on our website. You will find below presentation of our code of professional conduct, ethics committees and social and ethical charter for suppliers.

Carrefour Code of Professional Conduct :

This Code provides a simple, consistent joint frame of reference that sets out the Group's values and commitments, set out in a dedicated document featuring 10 principles that are applicable to all employees: strictly comply with the law, contribute to a safe, healthy working environment, make a commitment to diversity and working conditions that respect everyone's needs, protect the business's assets and resources, guarantee the confidentiality of the business's data, avoid conflicts of interest, reject any form of corruption, develop fair and transparent commercial practices, ensure reliable and accurate reporting and be an ambassador for Carrefour. Its goal is to formalise both a framework within which the Carrefour Group can carry out its business activities and ethical rules according to which all Group employees must perform their professional activities on a daily basis.

All Carrefour Group employees commit themselves to abiding by the Code and the principles it sets out with regard to actions and behaviour. Executive directors are responsible for disseminating the Code and ensuring its implementation within their area of responsibility. Several aids have been developed and disseminated within the Group as part of the roll-out of the Code of Professional Conduct, including e-learning, a booklet, posters, an implementation kit for managers and an area on Carrefour intranet.

Group Ethics Committee

The Group Ethics Committee functions as the body responsible for overseeing and assessing application of the principles set out in the Carrefour Code of Professional Conduct. It is chaired by the Chief Human Resources and Organisation Officer. Other members include the Secretary General, the Group Legal director, the Executive director for Convenience Stores and Promocash and the Risks and Compliance director. This committee ensures the dissemination and understanding of and compliance with the Code of Professional Conduct throughout the Group. It reviews and issues opinions on all ethical matters related to the way in which Carrefour's activities are managed. It monitors the proper functioning of the Country Ethics Committees and alert systems, while guaranteeing the necessary conditions for their independence. The Group has set up an Ethics Committee in each country in which it operates in order to ensure a coherent, consistent approach across the business. The Country Ethics Committees are the local bodies in charge of monitoring compliance with the Group's Code of Professional Conduct's principles. The Country Ethics Committees rely on professional misconduct/malpractice alert systems set up in most Group countries, in accordance with local regulations. These systems operate both internally and externally to inform the Country Ethics Committee of any behaviour or situation that runs counter to Carrefour's ethical principles. If such a situation does arise, the Ethics Committee launches a detailed investigation and a remedial action plan.

Social and ethical charter for Carrefour product suppliers

Carrefour has elaborated a Social and Ethical Charter, which is appended to contracts signed by Carrefour's ownbrand product suppliers. In its Social and Ethical Charter, express Carrefour's commitment to retail that complies with ethical standards and operates within the law and respects human rights, in line with the principles of the United Nations Global Compact and Carrefour Code of Professional Conduct. By signing the Charter, suppliers commit to operating strictly within the law, undertaking not to impede competition law in any way, avoiding conflict-of-interest situations, disallowing any form of corruption and guaranteeing confidentiality. In terms of employment rights, suppliers must undertake to comply with seven fundamental principles:

1. Prohibiting forced or compulsory labour;
 2. Prohibiting child labour;
 3. Respecting freedom of association and recognising the right to collective bargaining;
 4. Prohibiting any form of discrimination, harassment or physical or psychological violence;
 5. Guaranteeing that necessary health and safety measures are taken;
 6. Offering workers decent salaries, benefits and working conditions;
 7. Guaranteeing working hours in line with international standards.
-

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

When their products are using palm oil, Carrefour is asking its suppliers to source sustainable palm oil and preferably segregated certified sustainable palm oil in order to ensure our clients that the palm oil directly contained in their product is produced in accordance with RSPO standard. When segregated palm oil is not available or not feasible, suppliers are asked to source mass balance preferably. If mass balance not available of feasible suppliers are asked book and claim system.

Using book and claim or mass balance is usefull to support more sustainable palm oil production in some markets or specific product.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

As precised in previous question, when their products are using palm oil, Carrefour is asking its suppliers to source sustainable palm oil and preferably segregated certified sustainable palm oil in order to ensure our clients that the palm oil directly contained in their product is produced in accordance with RSPO standard. When segregated palm oil is not available or not feasible, suppliers are asked to source mass balance preferably. If mass balance not available of feasible suppliers are asked book and claim system.

Using book and claim or mass balance is usefull to support more sustainable palm oil production in some markets or specific product.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Carrefour considers that RSPO is the most credible collective initiative towards sustainable palm oil today and in a position to transform the market. It is in best position to make sustainable palm oil the norm globally. However, we are convinced that RSPO must seek for improvement in order to fulfill its vision. For instance, we believe that RSPO members shall work to ensure as soon as possible voluntary best practices implementation on the ground, within the spirit of the current Principles and Criteria, and thus fully implement the Principles and Criteria. We also believe that simplification is possible to develop accessibility of RSPO to small and medium companies. For instance, equivalence should be developed between supply chain certification and other existing certification guaranteeing traceability. Promoting RSPO use through the trademark may be difficult regarding the delay our suppliers observe to get a license number.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Carrefour is working at different levels and with various stakeholders in order to contribute to RSPO vision, from supply chain actors to NGOs.

Carrefour has been active as an Executive Board member of RSPO from 2009 to 2013. Carrefour wants to contribute to RSPO efficiency and robustness and fully share its vision to make sustainable palm oil the norm. Through collective collaboration, Carrefour contributes to set a global standard and ensure better production globally. Carrefour has been involved recently in many of the RSPO's activity such as commenting the RSPO Supply Chain Standards under review .

Carrefour is always raising awareness among its own brand products suppliers in order to implement its action plan towards 100% sustainable palm oil by 2015.

In June 2014, Carrefour published its Sustainable Palm Oil sourcing Policy, where is asserted Carrefour commitment to source 100% RSPO palm oil in its private label product, with an objective of physically segregated RSPO certified palm oil when market maturity allows it. Carrefour also support the RSPO voluntary criteria, and commit to apply sustainable palm oil sourcing principles that includes the RSPO voluntary criteria, to the palm oil contained in private label products in 2020.

To demonstrate feasibility on the short term, Carrefour will ensure that 50 products will respect the Policy in 2015.

Regarding other branded goods, Carrefour is working through various channels in order to share its commitment towards 2015 and encourage other actors joining this effort. As an example, Carrefour is member of the CGF and active participant to its sustainability steering committee.

Carrefour is communicating on its progress towards sustainable palm oil to its various stakeholders.

Information is provided to NGOs, especially WWF France with whom Carrefour has a strategic partnership, investors or clients through adapted channels.

Finally, Carrefour is contributing to make sustainable palm oil the norm by collaborating with smallholders.

Indeed their involvement in sustainable palm oil production is crucial to adopt new practices. In 2012, Carrefour foundation has been collaborating with WWF Indonesia in order to help a group of independent small holder to achieve RSPO certification. This certification has been achieved in 2013: it is the first independent smallholders certification in Indonesia.

4 Other information on palm oil (sustainability reports, policies, other public information):

The volume of palm oil presented below in the progress section reflect Carrefour operations in France, Belgium, Italy, Romania, Poland, Brazil, and Taiwan. Our reporting system will evolve to progressively reflect all of our operations. Crude palm oil section includes volumes of each type of palm oil ingredient. Please note that the figures provided represent an approximation.

To be noted : in some countries, when it makes sense from a nutritional perspective and depending on local habits, our consumers ask for products using other oil than palm oil.

Carrefour Sustainable Palm Oil sourcing Policy launched in June, 2014 can be downloaded on Carrefour wensite:
[Click here to visit the URL](#)

Particulars

Organisation Name	C.I.V. Superunie B.A.
Corporate Website Address	www.superunie.nl
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Netherlands
Membership Number	3-0036-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

--

- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

No

2.2.1 Total volume of Crude Palm Oil handled in the year:

2637.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2637.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	2637.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	2637.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Netherlands

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In order to take our responsibility already before 2015, we apply for Greenpalm certificates to cover our estimated use of palmoil for 2014 (see under 2.2.4 and 2.3).
 Additionally, already a part of our use of palm oil is certified (over 50% of our suppliers buy CSPO, under which most of the biggest users of palm oil). Since we do not have all the data necessary to calculate our exact use in tonnes, we decided to cover our estimated total use with certificates, even though part is already certified through actual buying of MB or SG certified palm oil by our suppliers.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

We have been doubting about this. But since the logo and the issue of palm oil is in general not widely known in the Netherlands, we have decided not to for now. We want to take our responsibility on this subject, but believe it will result in more uncertainty to include a new logo on the packaging.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- All our suppliers are already informed (via contracts and direct communication) about our goal '100% responsible palmoil in 2015'.
 - Until last year, we have kept the option for working with Book&Claim open. We want to diminish this to a minimum. Still, for companies producing their products in developing countries (e.g. South East Asia), we hear it is difficult to actually buy responsible palm oil.
-

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

We include this with all our contracts and the subjects within the Code of Conduct are part of the discussions with suppliers.

Also, suppliers with higher risks in the area of Social Compliance are expected and asked to enroll into a social compliance programme.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

This is our goal, but we already hear from suppliers who have part of their production in South East Asia that they do not have access to CSPO. Therefore, we see it more as a movement towards 100%.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

As we speak, we are applying for certificates for our estimated total use in 2014, even though already more than 50% of our suppliers buy CSPO for our products.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As mentioned before, the availability of palm oil in South East Asian countries is not widespread, which makes it difficult to make those products in line with our responsible palm oil goals.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

The last 4 years, palm oil has been a much discussed topic with our suppliers, explaining them our ambitions, their options and the involved timeframe.

4 Other information on palm oil (sustainability reports, policies, other public information):

None.

Particulars

Organisation Name	Coles Supermarkets Pty Ltd
Corporate Website Address	www.coles.com.au
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia
Membership Number	3-0030-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

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2.2.2 Total volume of Palm Kernel Oil handled in the year:

398.03

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

3786.33

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

4184.36

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim		363.03	3568.83
2.3.2	Mass Balance		217.50	35.00
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:		580.53	3603.83

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% physical sustainable palm oil (MB, SG and/or IP) by end 2014.
 100% SG or IP - date to be confirmed, likely 2020.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-
Customer insights have directed our responsible sourcing claims hierarchy, including sustainable palm oil. We use the applicable wording on side/back of pack (according to the RSPO Claims & Communication policy), in proximity to the ingredient list, for those customers who value information regarding sustainable palm oil.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Deliver 100% physical sustainable palm oil/palm kernel oil (MB, SG, IP) in our private label products by start 2015.

Demonstrate our commitment to sustainable palm oil via our website, including a list of products containing sustainable palm oil.

Continue to encourage end product manufacturers and their raw material suppliers in health & beauty and home care sectors to take up sustainable palm kernel oil-based ingredients.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

Coles actively measures and manages water use, waste, energy use and its carbon footprint. Despite our expanding store network, we have continued to see lower emissions due to better store design and an improved recycling rate in recent years.

Coles has an ethical sourcing policy for our private label suppliers in developing countries which is independently audited.

Stakeholder identification and ongoing engagement is a key part of our responsible sourcing projects.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We aim to have 100% CSPO through physical supply by the start of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have been using Book & Claim to cover palm oil use in our private label products since 2012.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Cost and availability of CSPO physical supply options, particularly palm kernel oil and its derivatives. These form the majority of palm-derived raw materials in the health & beauty and home care sectors. We have agreed for our suppliers in these sectors to consider coconut oil-based raw materials as supply of CSPO-based ingredients is limited.

There are unnecessary hurdles to progressing with uptake of CSPO and supply chain certification, particularly the requirement for all supply chain participants to be RSPO members. Requiring separate supply chain certification is also unnecessary - recognising the equivalence to the traceability sections of GFSI food safety and quality standards should be a priority, to minimise the number of audits end product manufacturers are required to undertake.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Requirement for all private label products to use physical CSPO.

Workshops on converting to CSPO for private label suppliers.

Identification of physical CSPO raw material suppliers and recommendation to private label suppliers.

Engagement with key stakeholders such as zoological societies, environmental NGOs and sustainable palm oil advocacy groups.

4 Other information on palm oil (sustainability reports, policies, other public information):

Parent company Wesfarmers 2013 sustainability report: [Click here to visit the URL](#)

Coles' sustainable palm oil commitment: [Click here to visit the URL](#)

Particulars

Organisation Name	Coop Inköp & Kategori AB
Corporate Website Address	www.coop.se
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Sweden
Membership Number	3-0053-12-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

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2.2.2 Total volume of Palm Kernel Oil handled in the year:

37.30

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

1178.50

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

1215.80

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim		37.30	822.70
2.3.2	Mass Balance			339.90
2.3.3	Segregated			15.90
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:		37.30	1178.50

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

- Coop Goals and Action (in order to achieve the overall goal)
- Coop becomes a member of the RSPO 2012
- Coop buys Green Palm certificates for food own food brand's 2012
- Coop buys Green Palm certificates for non-food own brand's 2013
- All Coop own brands 100 % RSPO certified palm oil 2015
- All other supplier brands 100 % RSPO certified palm oil 2015
- Evaluate further environmental requirements related to palm oil 2015

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

Only on websites for information about RSPO.
We dont see the commercial potential for the RSPO Trademark to consumers at this stage.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Contact all own brand food suppliers to motivate change to segregated palm oil in products.
Contact all own brand suppliers for cosmetics and household/detergen to start investigate the possibility for mass balance origin for palm oil used as component in chemical substances.

Start communicating Coops goal for CSPO 2015

Continue our information about palm oil and certification possibilities

Continue the cooperation with other swedish retailer and NGOs for sustainable palm oil on the Swedish market

Continue the cooperation with KTF – The Swedish Cosmetics, Detergents and Toiletries Association

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

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- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

We are implementing Coops Codee of Conduct in every contract we have with our undertakers.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Our goal for CSPO for our own brand products are 2015

We have informed our suppliers about our plan

In detergents and cosmetics we still see obstacles in the supply chain for CSPO in ingredients

We have taken initiative for different workgroups in the Swedish retail and industry for more sustainable palm oil on the Swedish market.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have covered all use of palm oil products in our own products with Book & Claim certificates since 2012.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We do not have direct contact in buying palm oil products. But we have indications of increase in price and there are low availability of CSPO derivatives in the Nordic Market.

We have continuous discussions with our suppliers for sustainable palm oil. The knowledge of the different certifications schemes and impact are sometimes limited.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have internal education on sustainable palm oil.

We are promoters in working groups between NGOs, Swedish retailer and large Swedish suppliers for more sustainable palm oil.

Information towards customer in Coop magazine and on web

We have only one product using Green palm logo.

4 Other information on palm oil (sustainability reports, policies, other public information):

[Click here to visit the URL](#)

[Click here to visit the URL](#) page 43

Particulars

Organisation Name	Coop Switzerland		
Corporate Website Address	www.coop.ch		
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Coop Bakery	Manufacturer	No
	Steinfels Swiss	Manufacturer	No
	Chocolats Halba	Manufacturer	No
Country Operations	Switzerland		
Membership Number	3-0003-04-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

2617.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

250.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2867.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	647.00	150.00	
2.3.2	Mass Balance	502.00	100.00	
2.3.3	Segregated	1447.00		
2.3.4	Identity Preserved	21.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	2617.00	250.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2014: 90% segregated or IP for food products
 2015: 100% segregated or IP for food products

For Non-/Nearfood products, we are evaluating solutions to get CSPO Mass Balance or higher standard.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-

RSPO is a minimal standard and therefore at Coop a minimal requirement for every product, which contains palm oil. In products, where palm oil is main ingredient Coop has a small textbox for claiming "This products contains physically sustainable palm oil", if the product contains palm oil with CSPO segregated or IP. Coop is using best practice labels and logo on products such as Organic or Fairtrade.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

1. Active involvement of Coop-divisions (manufacturers) and other suppliers
2. Written Code of Conduct / Guideline for all suppliers/manufacturers to use only CSPO segregated or Identity preserved by 2015
3. Active involvement in Retailers Palm Oil Group and RSPO to promote CSPO
4. Cooperation with Palm Oil Manufacturer and Processor in Switzerland
5. Active engagement with NGOs
6. Communication on Coop Newspaper, Internet and Newsletter

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Coop has different approaches:

1. Active membership in different organisation to support our ethical, social and environmental policies. Please refer to: [Click here to visit the URL](#)
 2. Increase market share of sustainable products to improve supply chain issues, i.e. Fairtrade, Organic
 3. Cooperation projects with NGOs (i.e. bioRe Foundation, Helvetas, WWF)
-

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

For Food Products: Aim is to source 100% CSPO through physical supply chains by 2015

For Non-/Nearfood Products: Aim is to continuously increase Mass Balance.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Since 2009 all own brand product palm oil use (Food and Non-/Nearfood) is at least covered with Book & Claim. There is no gap to cover.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with manufacturers and Swiss processors made it easier to solve this issue. It is still difficult to get derivatives and palm kernel oil in CSPO MB or SG as the market does not provide it. Another challenge is, that there are many new initiatives emerging, which should be in line with RSPO. We promote through Retailers Palm Oil Group that RSPO actively approaches new initiatives to find cooperative solutions.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Ambitious timebound plan to source 100 % CSPO segregated or IP till 2015 --> action plans for manufacturers and suppliers are in place with an effective controlling. Since 2009 palm oil use is at least covered with Book&Claim or higher RSPO-Standards. Engagement with key stakeholders (WWF, Greenpeace) and Retailers Palm Oil Group.

4 Other information on palm oil (sustainability reports, policies, other public information):

Sustainability report: [Click here to visit the URL](#)

Internet page: [Click here to visit the URL](#)

Coop Newspaper: [Click here to visit the URL](#)

Particulars

Organisation Name	Delhaize Group SA/NV
Corporate Website Address	http://www.delhaizegroup.com/en/Home.aspx
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Belgium, Greece, Indonesia, Romania, United States
Membership Number	3-0031-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand
- Other

- Food goods

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- Home and personal care goods

--

- Other:

- Retailer selling both private brand (own brand) and national brand products.
 - Please note that our commitments are global covering the entire Delhaize Group.
 - However the quantitative data are only available for Delhaize Belgium and Mega Image in Romania, food and non food private brand products (Delhaize Belgium represents 23% of our Group revenues).
-

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year:

2794.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2794.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	2590.00		
2.3.2	Mass Balance	160.00		
2.3.3	Segregated	62.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	2812.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Belgium, Greece, Indonesia, Romania, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

By end 2015:
 - 100% RSPO: MB or SEG in Key Products Categories (representing between 80-90% of total Palm Oil volumes); GreenPalm certificates in other products (the remaining 10-20%)
 - 100% traceable to the 1st importers level and from there engaging the 1st importers towards traceability to plantations and no deforestation (beyond RSPO P&C)
 By end 2018: 80% palm oil volumes in compliance with Delhaize Group no deforestation policy
 By end 2020: 100% palm oil volumes in compliance with Delhaize Group no deforestation policy

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Delhaize Belgium is so far the only Operating Company of Delhaize Group having plans for using the trademark logo - the plans follow the overall packaging planning. Confirmation of products and dates will come in next reporting. Products in scope are part of the margarines and biscuits categories.

- Year

2014

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

To support implementation of MB/SEG requirement for Key Products Categories, Delhaize Group and operating companies will:

- Further train buyers/ quality teams on the requirement and checks needed to verify certificates
- Further contact/ train existing suppliers to ensure on board for meeting the requirements
- Systematize MB/SEG request in tender/sourcing processes
- Adjust sourcing processes/documents to ensure requirement is set for any new suppliers
- Consider use of MB/SEG logos on pack

To cover the remaining palm oil not certified by MB/SEG, Delhaize Group and each operating company will:

- Set up appropriate 2015 budget to cover the necessary palm oil amounts
- Purchase GreenPalm certificates

To move towards no deforestation beyond RSPO, Delhaize Group and each operating company will:

- Require traceability information from suppliers
- Meet with 1st importers to explain requirement of traceability to the plantation level and requirement for evidence of no deforestation palm oil

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

We have disclosed the information. But it seems that the 'clear' button below does not work. I am testing that option to see if I can now submit the file or if there is another problem blocking me for submission

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

- For energy and carbon, labour rights: we have clear targets and accountable people in place across the operating companies to implement and report progress against targets
- For ethical conduct: we have an internal legal and compliance team in charge of ensuring compliance with our Ethical Code of Conduct
- For stakeholder engagement: we ensure we engage with stakeholders when relevant. Delhaize Group is member and actively participating in industry initiatives such as: The Consumer Goods Forum, RSPO, RTRS, BSCI, Retailer palm oil and soy groups. We will continue to engage with our peers and membership organizations as well as NGOs to further support a sustainable business model
- Delhaize Group will continue to adjust/ strengthen its internal policies and guidelines to suppliers in line with the developments happening in the industry organizations and on the market
- Delhaize Group will continue to set clear targets and objectives towards sustainable private brand

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

See above

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

By end 2015, what is not covered by MB/SEG should be covered by certificates.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Credibility lost and instability of the RSPO certification schemes is a big concern and challenge for ensuring a clear message to our suppliers and customers. Recommendation is for RSPO to strengthen its system and listen to the market reactions
- Market (including WWF) requires now to go beyond RSPO schemes with no proper system in place that could be implementable by our direct suppliers. Recommendation is for RSPO to suggest the appropriate guidelines for our suppliers if RSPO is not sufficient, knowing that suppliers would not be able to get the answer to the RSPO question regarding growers disclosure of their GHG emissions.
- Costs. Membership requirements to all the supply chain actors, including our direct suppliers is an additional cost. Why not just relying on the audit certification at our suppliers sites? Recommendation is to cancel the requirement of membership to all actors. The market directory of RSPO is not helping really for that purpose
- Lack of clear information on what type of PO products are available in which certification to give clearer guidelines to suppliers. What should be SEG today, or MB today or can only be available as B&C

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Engaging 1st importers and suppliers
- Engaging buyers/ quality assistants
- Planning to use RSPO trademark on products when MB or SEG

4 Other information on palm oil (sustainability reports, policies, other public information):

Please find on our website:

- Updated Delhaize Group Palm Oil policy (published February 2014)
- Sustainability report 2013 includes update against target

Particulars

Organisation Name	EDEKA ZENTRALE AG & Co. KG
Corporate Website Address	www.edeka.de
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Germany
Membership Number	3-0054-12-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

2835.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

641.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

5055.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

8531.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			1963.00
2.3.2	Mass Balance		641.00	3092.00
2.3.3	Segregated	2835.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	2835.00	641.00	5055.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

1963.00

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our EDEKA own brands contain very often palm(kernel) derivates and fractions. Currently our suppliers are not able to source such raw materials under the Mass Balance or Segregated supply chain. For crude palm oil EDEKA has been using 100% CSPO under the segregated supply chain since the end of 2013. In the Beginning of 2014 we have started a project to develop additional requirements (e.g. GHG monitoring on production site, use of pesticides). For further information please visit our website: [Click here to visit the URL](#)

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

EDEKA plans to use the RSPO Trademark on various products e.g. confectionary, margarine etc..

- Year

2015

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% Segregated Palm Oil in our private label products. Therefore we are currently engaged in a FONAP working group to develop feasible goals in a step-by-step approach. This includes the inclusion of additional requirements, which are as follows:

- No illegal FFBs
 - Disclosure of GHG gas emissions
 - No peat-land and HCV land-use change
 - No use of critical pesticides e.g. WHO class 1 a & b
-

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Labour rights
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

EDEKA requires compliance with minimum social standards from their business partners as binding. This requirement is mandatory in our terms and conditions.

In addition, EDEKA is committed, together with many other European companies under the Business Social Compliance Initiative (BSCI), to promote the establishment of structures for the implementation and monitoring of social standards throughout the supply chain. Our stated goal is regarding high-risk commodity groups to accept only by BSCI or similar organizations or standards secured items.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% Segregated Palm Oil in our private label products. Therefore we are currently engaged in an FONAP working group to develop feasible goals in a step-by-step approach until 2019.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Please see our comment 3.8.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

n/a

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Since 2012 EDEKA has been in a strategic partnership with WWF Germany. With in this partnership we are working on various core themes e.g. palm oil. Our aim is to use only 100% certified sustainable palm oil in our private label products.

Furthermore as mentioned before EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). Under the frame of the FONAP we are trying to transfer the palm oil market to more sustainability. Regarding our procurement we are informing and asking our suppliers to use more sustainable palm oil, which is in line with FONAP or other comparable initiatives e.g. POIG.

4 Other information on palm oil (sustainability reports, policies, other public information):

[Click here to visit the URL](#)

Particulars

Organisation Name	Federation of Migros Cooperatives		
Corporate Website Address	www.migros.ch		
Primary Activity or Product	Manufacturer, Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Midor AG	Manufacturer	No
	Jowa AG	Manufacturer	No
	Bischofszell Nahrungsmittel AG	Manufacturer	No
	Chocolat Frey AG	Manufacturer	No
	ELSA Estavayer Lait SA	Manufacturer	No
	Mibelle AG	Manufacturer	No
	Mifa AG	Manufacturer	No
	Denner AG	Wholesaler and/or Retailer	No
Country Operations	Switzerland		
Membership Number	3-0001-04-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands

- Food goods

- Manufacturer of Biscuits & Cakes
- Margarine & Cooking Oil

- Home and personal care goods

- Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing
-

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

No

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

7247.40

2.2.3 Total volume of Palm Kernel Oil used in the year:

674.20

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

4040.90

2.2.5 Total volume of all palm oil products you used in the year:

11962.50

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	1682.10	73.70	3366.70
2	Mass Balance	574.60	175.50	
3	Segregated	4267.00	425.00	
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	6523.70	674.20	3366.70

2.4.1 Volume of Palm Kernel Expeller used/ handled:

--

2.4.2 What type of products do you use CSPO for?

Margarine, Dough, Biscuits, Washing Powder, Detergents, Personal Care

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

-

--

Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2008

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

Yes

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

2014

3.6 Which countries that your organization operates in do the above commitments cover?

Switzerland

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

By end of 2015 all all palm oil and palm kernel oil used will be RSPO certified. Where ever available, we will use segregated CSPO and CPKO for food products. CSPO and CPKO for near/non food products probably still will be cover with MB or B&C. For more inoformation see: [Click here to visit the URL](#)

3.8 Date of first supply chain certification (planned or achieved)

2013

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

Yes

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

2013

-

--

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

Yes

- Please upload related report:

--

- Add link to website

[Click here to visit the URL](#)

-

--

5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

--

- Add link to website

[Click here to visit the URL](#)

-

Not yet. Our main supplier has started a CO2 footprint monitoring

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

Already now all palm oil and palm kernel oil used is RSPO certified. Where ever available, we will use segregated CSPO and CPKO for food products by end of 2015. CSPO and CPKO for near/non food products probably still will be cover with MB or B&C. For more inoformation see: [Click here to visit the URL](#)

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints

M-Policies-to-PNC-waterland.pdf

- Land Use Rights

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- Ethical conduct and human rights

M-Policies-to-PNC-ethicalconducthr.pdf

- Labour rights

M-Policies-to-PNC-laborrights.pdf

- Stakeholder engagement

M-Policies-to-PNC-stakeholderengagement.pdf

8.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report: [Click here to visit the URL](#).
Please refer to our sustainability program "Generation M". Below "Generation M" we have defined clear targets (promises) to our next generation. For more information: [Click here to visit the URL](#)

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

Yes

--

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

Already now we cover the gap using Book&Claim

-

--

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

No

2.2.1 Total volume of Crude Palm Oil handled in the year:

--

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	145.32	1.25	4.80
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	145.32	1.25	4.80

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

4.80

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

--

- URL: Add link to website

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

By end of 2015 for all products only CSPO and CPKO shall be used, preferably segregated CSPO and CPKO for food products. CSPO and CPKO for near/non food products probably still will be cover with MB or B&C. For more information see: [Click here to visit the URL](#)

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

-
--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Margarine: 2013
Dough: 2015

- Year

2013

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Already now all palm oil and palm kernel oil used is RSPO certified. Where ever available, we will use segregated CSPO and CPKO for food products by end of 2015. CSPO and CPKO for near/non food products probably still will be cover with MB or B&C. For more inoformation see: [Click here to visit the URL](#)

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

engagement with stakeholders like TFT, WWF

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Some fractions and derivatives are not (yet) available on the market, because of separate supply chain which generates costs and takes time
- Different stakeholder opinions regarding HCV definition
- increasing demand for more stringent criterias regarding peat
- RSPO organisation is quite slow in responding to new demands

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

easier

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Migros is founding member of RSPO
- Participation in the European "Retailers Palm Oil Group"
- Reports in Migros Magazin (Migros own weekly newspaper distributed to > 2 Mio households in Switzerland)
- Participation in round tables (Swissaid)

4 Other information on palm oil (sustainability reports, policies, other public information):

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Particulars

Organisation Name	Groupe CASINO
Corporate Website Address	www.groupe-casino.fr
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	France
Membership Number	3-0035-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

- Manufacturer of Biscuits & Cakes
- Instant Noodles Manufacturer
- Margarine & Cooking Oil
- Production of Cream Filled Wafers

- Home and personal care goods

- Cleaning Agents
- Laundry Detergents / Cleaning Products
- Soap Tablet Finishing

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

1685.34

2.2.2 Total volume of Palm Kernel Oil handled in the year:

82.83

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

530.77

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2298.94

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	371.76	38.33	53.06
2.3.2	Mass Balance	785.40	12.28	0.72
2.3.3	Segregated	135.10		12.71
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1292.26	50.61	66.49

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

53.06

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:[R-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

- URL: Add link to website[Click here to visit the URL](#)**Time-Bound Plan****3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Objectives for crude palm oil and palm kernel oil :

- 2012 : 6,5% RSPO certified
- 2013 : 55% RSPO certified
- 2014 : 75% RSPO certified
- 2015 : 100% RSPO certified

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

Not ruled for the moment. The consumers are disturbed by the quantity of different logos that they could see on products. So, we think about the relevance of using a new trademark on own brand products.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Casino is committed to requiring its suppliers to use certified sustainable palm oil in its private label products. Currently, we are working with TFT to improve the transparency and the traceability of the supply chain. An annual report could be communicated for stakeholders.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

Casino Group support the United Global Compact, in 2009. The Group's four environmental priorities are :

- lowering greenhouse-gas emissions,
- improving energy efficiency,
- reducing and recovering waste,
- protecting biodiversity and ecosystems.

These priorities demonstrate the awareness 's Casino Group of climate challenges and commitment to shrinking its ecological footprint. Furthermore, Casino is a member of the Social Clause Initiative and the Global Social Compliance Programme. Casino Group audits its suppliers in high-risk countries every year.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

In collaboration with the TFT, Casino Group commits to

1. Get transparency of palm oil used (knowing where palm oil is coming from)
 2. Source a responsible palm oil (HCV, HCS, peatland...)
 3. Favor local production in producing countries
 4. Communicate transparently with stakeholders : release an annual report with KPIs
-

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Please explain why

Casino orientates its suppliers to use Mass Balance and Segregated palm oil

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The main obstacle is the difficulty to have the guarantee that the traceability is respected throughout the supply chain. Furthermore, the implementation of segregated palm oil is expensive. Actions should be led with raffiners who are the point of entry in the European and French markets of the palm oil used downstream by the manufacturers of our own brand products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Thanks to actions carried out with our suppliers

4 Other information on palm oil (sustainability reports, policies, other public information):

Source sustainable palm oil with taking into account the deforestation problematic

Particulars

Organisation Name	IKEA
Corporate Website Address	www.ikea.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	
Membership Number	3-0015-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand
- Other

- Food goods

--

- Home and personal care goods

--

- Other:

Own brand only: home furnishing

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

43080.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

43080.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	44000.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	44000.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:[R-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

- URL: Add link to website[Click here to visit the URL](#)**Time-Bound Plan****3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, Austria, Belgium, Canada, China, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Japan, Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Sweden, Switzerland, United Kingdom, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We are since January 2011 securing that 100% of the palm oil based materials that we use for candles and food are bought with Green Palm certificates.

We are buying more certificates to cover 100% due to too high forecast on the volumes that we needed. We are working towards fully segregated palm oil material, and have reached 30% in July 2014. Fully segregated is expected by the end of 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

We do not use the trademark, but we do mention RSPO in our sustainability report as well as Green Palm.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Continue to buy certificates for all volumes, active involvement in the RSPO Trade and Traceability group. We will, through backwards integration with suppliers work towards fully segregated certified palm material. We are one of the founding members of the UNDP initiative towards more sustainable palm oil production. We will continue to push for segregated palm oil for the volumes we have not managed to source segregate yet. We will continue to, within the RSPO, push for stricter criteria that we believe will reduce the sourcing impact (e.g. such as deforestation and peatlands).

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

We apply our IKEA Code of Conduct which our suppliers need to apply (Our code of conduct includes the topics mentioned in the above headlines).

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Per July 2014 we reached 30%, the goal is to reach 100% by the end of year 2015

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We plan to do this in the same way we have booked and claimed certified palm oil.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We would like to see that RSPO goes stronger and stricter with their criteria.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are an active member of RSPO T&T working group

4 Other information on palm oil (sustainability reports, policies, other public information):

Our sustainability report (attached) states the way IKEA sources palm oil. During 2014 we communicated to our palm oil suppliers that we want them to take steps beyond RSPO, in particular within the area of deforestation and growing on peatlands.

Particulars

Organisation Name	Kaufland
Corporate Website Address	www.kaufland.de
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Bulgaria, Croatia (Hrvatska), Czech Republic, Germany, Poland, Romania, Slovakia (Slovak Republic)
Membership Number	3-0052-12-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

3560.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

332.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

755.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

4647.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	2559.00	18.00	61.00
2.3.3	Segregated	236.00		1.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	2795.00	18.00	62.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

see above: until 2014: Minimum requirement CSPO of any system as required by FONAP
Further promotion of sustainable palm oil in other countries of operation

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-
--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Active communication, awareness raising, active request of CSPO, further promotion of sustainable palm oil in other countries of operation

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

3.5/3.6: Many requirements are also applicable to our other countries of operation, but they are not fully implemented yet

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
- Labour rights

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

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- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)
For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

Code of Conduct for Business Partners (see 7.1)

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

--

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

--

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Member of FONAP Germany

4 Other information on palm oil (sustainability reports, policies, other public information):

[Click here to visit the URL](#)

Particulars

Organisation Name	LACTALIS BEURRES & CREMES		
Corporate Website Address			
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	SOCIETE INDUSTRIELLE DE BONDUES	Manufacturer	Yes
Country Operations	France		
Membership Number	3-0057-13-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

No

2.2.1 Total volume of Crude Palm Oil handled in the year:

--

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2015

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2018

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2023

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

USING palm oil rspo on private labels

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

not this year

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

answer to customer expectations communication

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- None

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

-

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

communication with our customers. We want to promote sustainable palm oil

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

-

4 Other information on palm oil (sustainability reports, policies, other public information):

-

Particulars

Organisation Name	Lidl Stiftung & Co.KG
Corporate Website Address	www.lidl.de
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Germany
Membership Number	3-0049-12-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

12948.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

1426.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

5669.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

20043.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	10269.00	1410.00	5152.00
2.3.3	Segregated	1741.00		
2.3.4	Identity Preserved	18.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	12028.00	1410.00	5152.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Since 01.01.2014 all own-brand food products for Lidl Germany must use at least Mass Balance certified palm oil.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-
--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are a member of the Forum for Sustainable Palm Oil (Forum nachhaltiges Palmöl - FONAP), an alliance of companies, associations and non-governmental organisations which seeks to work together to devise viable ways to improve practices in the palm oil sector.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
- Labour rights

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

Code of Conduct

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

It is important to an active member of initiatives. Therefore, we are a member of the Forum for Sustainable Palm Oil (Forum nachhaltiges Palmöl - FONAP), an alliance of companies, associations and non-governmental organisations which seeks to work together to devise viable ways to improve practices in the palm oil sector.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of the Forum for Sustainable Palm Oil (Forum nachhaltiges Palmöl - FONAP), an alliance of companies, associations and non-governmental organisations which seeks to work together to devise viable ways to improve practices in the palm oil sector.

4 Other information on palm oil (sustainability reports, policies, other public information):

Website: [Click here to visit the URL](#)

Particulars

Organisation Name	Loblaws Inc.
Corporate Website Address	www.loblaw.ca
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Canada
Membership Number	3-0056-13-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year:

3500.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

500.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

4000.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	250.00	2.00	
2.3.2	Mass Balance	60.00		
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	310.00	2.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Canada

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013- Commitment, planning and resources, policy development, initial investigation and discussion
2014- Develop and execute a vendor palm oil survey, communication to vendors of palm oil policy and sustainability requirements, create an inventory of palm oil in our food products, planning and strategic category meetings with teams and vendors
2015- Complete inventory of palm oil in non-food products, continue tracking vendor progress in order to achieve 100% support of RSPO sustainable palm by end of year, which will partially include purchase of Greenpalm certificates
2016 and beyond- Continue tracking and reporting and work towards further conversion from Greenpalm certificates to more physical supply chains

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-
We will first focus our efforts on driving awareness and change in our supply chain and we will then work on consumer education and our marketing approach.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working collaboratively with our product suppliers to encourage them to develop plans to support sustainable palm oil, preferably with physical supply chains such as mass balance. We are working with major palm ingredient suppliers to understand availability and cost premiums for mass balance ingredients in order to educate and provide options to our suppliers.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

Loblaw has a published code of conduct and supplier code of conduct as well as an environmental health and safety charter, and environmental policy.

See the link to our policies:

[Click here to visit the URL](#)

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We have committed to supporting the sustainable production of palm oil for our control brand products by the end of 2015. This will be achieved through the use of both physical supply chains and GreenPalm certificates.

We have identified the suppliers that produce control brand products for us that contain palm derived ingredients and we will work with these suppliers to develop plans to support sustainable palm oil and will encourage them to adopt physical supply chains. We will continue to track our suppliers use of palm oil and their progress towards these targets.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We will track the total amount of palm oil derived ingredients used in our control brand products and will ensure that certificates are purchased to cover any gaps. We plan to support sustainable palm oil for all of our control brand products, including the purchase of Greenpalm certificates by the end of 2015.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities of palm oil annually. (Often palm oil is a subcomponent of other ingredients that are purchased, such as raisins coated in palm oil.) It is difficult for these suppliers to have significant influence over the sustainability of the palm oil used to process these ingredients. We will complete a detailed inventory to account for all of these small quantities of ingredients to determine the best approach however we will focus our CSPO efforts with our largest suppliers who represent a more significant quantity of palm oil ingredients.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are supporting the vision of RSPO through our commitment to sustainable palm oil for our control brands. As the leading retailer in Canada, we hope this will encourage other retailers and manufacturers to also support the RSPO vision.

4 Other information on palm oil (sustainability reports, policies, other public information):

Please also visit our corporate social responsibility report at

[Click here to visit the URL](#)

Particulars

Organisation Name	Marks and Spencer plc
Corporate Website Address	http://corporate.marksandspencer.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Armenia, Bahrain, Bermuda, Bulgaria, China, Croatia (Hrvatska), Cyprus, Czech Republic, Egypt, Estonia, Finland, France, Georgia, Gibraltar, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Jordan, Kazakhstan, Kuwait, Latvia, Libyan Arab Jamahiriya, Lithuania, Malaysia, Malta, Morocco, Netherlands, Oman, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, Spain, Thailand, Turkey, Ukraine, United Arab Emirates, United Kingdom
Membership Number	3-0009-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

1988.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

212.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

483.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2683.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	802.00	151.00	51.00
2.3.2	Mass Balance	1186.00	71.00	422.00
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1988.00	222.00	473.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:[R-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Armenia, Bahrain, Bermuda, Bulgaria, China, Croatia (Hrvatska), Cyprus, Czech Republic, Egypt, Estonia, Finland, France, Georgia, Gibraltar, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Jordan, Kazakhstan, Kuwait, Latvia, Libyan Arab Jamahiriya, Lithuania, Malaysia, Malta, Morocco, Netherlands, Oman, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, Spain, Thailand, Turkey, Ukraine, United Arab Emirates, United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% PHYSICAL CERTIFIED RSPO BY 2015

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Bars of soap already carry the RSPO TM. No plans to use on other products.

- Year

2011

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

M&S continues to engage our internal buyers and technologists and our own brand suppliers across all palm oil using categories to ensure they are clear on the M&S timbe-bound commitment and that they have action plans in place to meet it.

M&S engages directly with upstream suppliers (refiners, processors, ingredient manufacturers and wholesalers) to ensure they are clear on the M&S commitment and understand the steps they need to take to achieve compliance with M&S Policy.

M&S participates in RSPO promotional events and engages with the RSPO directly so they understand retail specific challenges and opportunities.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

M&S has a long established, integrated, and independently audited sustainability programme (called "Plan A") to address the direct and indirect environmental and social impact of our business. We report annually on progress against our public commitments and review these commitments annually to ensure they remain relevant and contemporary. We participate in many forum and events and engage with a broad range of expert stakeholders who give us feedback on the priorities within Plan A and our strategies to address our impacts.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

M&S has worked to achieve high levels of physical coverage of RSPO certified palm oil, however some obstacles remain that prevent us from achieving the 100% RSPO we aim for. For example:

- extremely limited availability of RSPO certified oleochemicals for palm oil and particularly PKO based ingredients used in the manufacture of food and especially non-food products (Beauty, personal care and home care ranges).
 - "Broken chain" of supply chain certification from refiner to M&S product manufacturer. When any business in the value chain is not supply chain certified, M&S loses the evidence to make a credible claim of RSPO certification, even though the upstream supplier may be buying RSPO certified palm oil.
-

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

M&S has been achieving full RSPO coverage using Book & Claim since 2010

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Procurement challenges have already been described in previous section - primarily integrity of supply chain certification and availability of PKO ingredients and oleochemicals for Non-Food use.

Additionally the relative ease with which our suppliers can buy GreenPalm certificates compared with the requirements of RSPO membership and supply chain certification for physical certification has resulted in some companies giving preference to book and claim options.

Promotion of CSPO is challenging as the RSPO standard does not currently meet the M&S 'deforestation-free' commitment. We are working on two levels to overcome this challenge.

Immediately M&S is engaging with other end users and upstream suppliers to identify what levels of assurance and traceability can be provided in relation to avoiding the conversion of high carbon stock forest and peatland. In parallel M&S is working within the RSPO to support the development of strategies that will allow it to meet evolving market needs.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

M&S has engaged with the RSPO since its inception and currently represents the Retail sector on the RSPO Board of Governors. The aim of this is to make sure that the organisation and other BoG members understand retail specific issues and obstacles, and to support the RSPO to develop a strategy that meets evolving market needs, particularly (but not exclusively) in relation to the Greenhouse Gas / Climate Change impact of palm oil production.

M&S engages directly with critics of the RSPO to gain their support for what the organisation has achieved and to help it achieve more in the future.

M&S takes a leadership role in retailer forums and collaborations to ensure we have a clear mandate from our sector and to enable us to reflect the needs of the full range of retail organisations that we represent as much as is practicable

4 Other information on palm oil (sustainability reports, policies, other public information):

M&S has committed to sourcing 100% RSPO certified palm oil by 2015. This is detailed in M&S Plan A report which can be found on [Click here to visit the URL](#)

Particulars

Organisation Name	McDonald's Corporation
Corporate Website Address	www.aboutmcdonalds.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	American Samoa, Argentina, Aruba, Australia, Austria, Azerbaijan, Bahamas, Bahrain, Belarus, Belgium, Bermuda, Bosnia and Herzegovina, Brazil, Brunei Darussalam, Bulgaria, Canada, Chile, China, Colombia, Costa Rica, Croatia (Hrvatska), Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Estonia, Fiji, Finland, France, French Guiana, Georgia, Germany, Greece, Guadeloupe, Guam, Guatemala, Honduras, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Korea, Republic of, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macau, Macedonia, The Former Yugoslav Republic of, Malaysia, Malta, Martinique, Mauritius, Mexico, Moldova, Republic of, Morocco, Netherlands, New Caledonia, New Zealand, Nicaragua, Norway, Oman, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sri Lanka, Suriname, Sweden, Switzerland, Taiwan, Province of China, Thailand, Trinidad and Tobago, Turkey, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Venezuela, Vietnam, Virgin Islands (British), Virgin Islands (U.S.)
Membership Number	3-0044-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

■ Other

- Food goods

--

- Home and personal care goods

--

- Other:

Food Service

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

98856.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

1218.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

100074.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	23825.00	774.00	
2.3.2	Mass Balance	12060.00		
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	35885.00	774.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

American Samoa, Argentina, Aruba, Australia, Austria, Bahamas, Bahrain, Belarus, Belgium, Bermuda, Bosnia and Herzegovina, Brazil, Brunei Darussalam, Bulgaria, Canada, Chile, China, Colombia, Costa Rica, Croatia (Hrvatska), Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Estonia, Fiji, Finland, France, French Guiana, Georgia, Germany, Greece, Guadeloupe, Guam, Guatemala, Honduras, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Korea, Republic of, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macau, Macedonia, The Former Yugoslav Republic of, Malaysia, Malta, Martinique, Mauritius, Mexico, Moldova, Republic of, Morocco, Netherlands, New Caledonia, New Zealand, Nicaragua, Norway, Oman, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Reunion, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sri Lanka, Suriname, Sweden, Switzerland, Taiwan, Province of China, Thailand, Trinidad and Tobago, Turkey, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Venezuela, Vietnam, Virgin Islands (British), Virgin Islands (U.S.)

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

McDonald's goal is that 100% of the palm oil used in our restaurants and as ingredients in McDonald's products will support the production of sustainable palm oil. This includes sourcing from Roundtable on Sustainable Palm Oil or RSPO-certified sustainable sources or covering usage with GreenPalm Book and Claim certificates for palm oil or palm kernel oil.

Globally, we are committed to meeting our 2015 milestones and 2020 aspirational goal to support sustainable palm oil production for all palm oil used in our restaurants or palm oil/palm kernel oil purchased as ingredients by McDonald's suppliers for use in McDonald's products. Some milestones along the way include:

- 2011 McDonald's becomes an RSPO member
- 2012 all suppliers sourcing palm oil are from RSPO members.
- 2012 Several markets in Asia Pacific Middle East Africa (APMEA) began using RSPO certification methodologies for restaurant cooking oil and par fry. McDonald's restaurants in the U.S. and Europe do not use palm oil in restaurant cooking, so they began to use RSPO certification methodologies, including GreenPalm Book and Claim certificates, to cover a portion of their suppliers' use of palm oil and palm kernel oil as ingredients in McDonald's products.
- 2013 – Continued progress increasing RSPO sustainable palm oil in APMEA for restaurant store oil and par fry for chicken and potato products. In the U.S., suppliers of baked goods and liquid products (toppings and sauces) have moved to cover ingredient volumes for McDonald's products using GreenPalm Book and Claim certificates.
- By 2015—100% of palm oil used for restaurant cooking or by McDonald's suppliers to par-fry chicken and potato products will be RSPO certified sustainable or covered by GreenPalm Book and Claim certificates.
- By 2020—100% of all palm oil or palm kernel oil used as an ingredient by McDonald's suppliers for use in McDonald's products will be RSPO certified sustainable or covered by GreenPalm Book and Claim certificates.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-
Still assessing overall business value to our brand.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

In the coming year we plan to significantly increase our purchases of book and claim certificates to support sustainable production with the palm oil used in our restaurants for cooking and by our suppliers to par-fry our chicken and potato products. We will continue to work with our suppliers to ensure they identify uses of palm oil as ingredients in our products and further advance their support for sustainable palm oil.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

With reference to question 3.8 - McDonald's doesn't sell products on behalf of other companies. However, we do include some branded products in our products (e.g., the McFlurry line). Our 2020 target requires all suppliers (including those of branded products) to use any RSPO approved certification method (Book & Claim, Mass Balance, Segregated or Identity Preserved) to ensure that the palm oil used in the products sold by McDonald's supports sustainable production practices.

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Business ethics is a crucial part of McDonald's identity and a part of our core values

([Click here to visit the URL](#)).

McDonald's approach to sustainable sourcing involves various programs that address what we call the 3 E's of Sustainability - Ethics, Environment, and Economics - throughout our supply chain. Regarding Ethics in particular, we require all suppliers to approve our Code of Conduct, and our Supplier Workplace Accountability program works with suppliers to uphold the provisions of the Code of Conduct via annual self assessments and risk-based audits.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Given McDonald's unique franchising structure and supplier relationships we have had to spend a great deal of time digging into our supply chain and supplier relationships to communicate on our sustainable palm oil vision and ensure all parties were on board and executing against our goals.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We continue to support the vision of transforming markets by supporting sustainable palm oil production through expansion of GreenPalm Book & Claim certificates and other RSPO certified mechanisms. We worked with GreenPalm in 2013 to expand the opportunity for other companies in the food service sector to utilize GreenPalm certificates to support sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information):

Please see [Click here to visit the URL](#) for additional information on our Global Sustainability Framework and goals; and our CSR & Sustainability Report.

Particulars

Organisation Name	Metcash Trading Ltd
Corporate Website Address	http://www.metcash.com/
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia, New Zealand
Membership Number	3-0048-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

137.17

2.2.2 Total volume of Palm Kernel Oil handled in the year:

42.02

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

1.90

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

181.09

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	82.18	0.31	0.95
2.3.3	Segregated	11.88	18.55	0.53
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	94.06	18.86	1.48

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, New Zealand

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our Action Plan 2011-2015 does not have interim milestones for progressive CSPO%. Our Action Plan just requires our suppliers to provide 100% CSPO by 2015 for own-brand products and 100% CSPO from physical supply chains for own-brand products by 2021.

Currently 63% of palm oil used in our own-brand products is CSPO. (all palm oil 181.09 tonnes, CSPO 114.4 tonnes)

100% of palm oil used in our own-brand products is CSPO from physical supply chains*.

*Note – as not all Metcash suppliers are themselves certified by RSPO for Supply Chain, and as Metcash itself is not RSPO certified for Supply Chain, we have not reported at 2.3.1 in our ACOP 2014 the tonnages of Book & Claim CSPO that our suppliers claim to have used in Metcash branded products. We have included them in the total palm oil figures (2.2.1-2.2.4) only.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

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4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Labelling of our own-brand products with RSPO Trademark is intended only to be applied where our supplier has achieved appropriate Certification, where Metcash has achieved appropriate Certification, and where it aligns with marketing requirements for product artwork. It would most likely be on the IGA Signature product range.

- Year

2016

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Metcash communicates with suppliers of our own brand products each year to request they update us on their progress toward achieving 100% CSPO from physical supply chains.

Metcash supports suppliers of our own brand products by providing them with details of companies that can assist and guide them through the process of certification. Metcash understands that some of our suppliers do not have adequate understanding on the certification process therefore aims to provide information on a regular basis.

Metcash promotes sustainable palm oil use via the IGA consumer website sustainability page, which has a target audience of Australian consumers.

Metcash will promote sustainable palm oil use to all potential own brand suppliers via the Approved Supplier Program, currently under development. Under this program, all potential suppliers would undergo pre-screening that includes the issue of advice and recommendations, regardless of whether they become Metcash suppliers or not.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

Currently, not all own brand product suppliers have been audited and certified under the RSPO chain of custody program. Metcash have also not yet been audited and certified under the RSPO chain of custody program. As a result, we do not currently report in our ACOP the amounts of Book & Claim palm oil in our own brand products. We have however calculated these amounts and can provide them on request.

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Metcash conducts itself ethically in all business practices and has stringent policies in place to govern this.

In addition, Metcash is introducing an Approved Supplier Program which stipulates the minimum standards of behavior expected of all suppliers to meet Metcash's social and environmental commitments. One of these commitments is 100% CSPO by 2015.

Metcash is a member of the industry group the Consumer Goods Forum, which has made a commitment to have all members contribute zero towards deforestation by 2020, which includes palm oil use.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Our current Action Plan, written in 2011, requires our suppliers to source 100% CSPO, and 100% physically separated CSPO by 2021. Our suppliers determine the best mix for them between Mass Balance, Segregated or Identity Preserved.

As reported in this ACOP, our suppliers are already transitioning to physically separated CSPO, with a mixture of Mass Balance, Segregated and Identity Preserved.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Please explain why

Our suppliers determine the best mix for them between Mass Balance, Segregated or Identity Preserved.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The tightly held Australian Grocery market in which Metcash operates is an obstacle. Supplier resistance, including sharing information about amount and nature of palm oil content due to recipe protection is an obstacle.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As described above, Metcash urges suppliers to transition to 100% CSPO by 2015 and 100% physically separated CSPO by 2021. We also have publically available information about our RSPO membership on our IGA website which targets consumers and our independent retailer customers.

4 Other information on palm oil (sustainability reports, policies, other public information):

We disclose information about our RSPO membership in our annual Dow Jones Sustainability Index Report.

Particulars

Organisation Name	METRO Group		
Corporate Website Address	www.metrogroup.de		
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	METRO Cash&Carry International	Wholesaler and/or Retailer	No
	Real Warenhaus Germany	Wholesaler and/or Retailer	No
Country Operations	Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, Denmark, France, Germany, Greece, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine, Vietnam, Yugoslavia		
Membership Number	3-0038-11-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year:

1425.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

68.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

199.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

1692.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	24.00	9.00	4.00
2.3.2	Mass Balance	1184.00	24.00	29.00
2.3.3	Segregated	150.00	1.00	1.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1358.00	34.00	34.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, Denmark, France, Germany, Hungary, India, Italy, Japan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine, Vietnam, Yugoslavia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For our sales line Real Warenhaus Germany the date expected to be using 100% RSPO certified palm oil products for own brand is 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-
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4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- set up implementation plans
- talks to supplier
- training and awareness raising of own staff

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

Figures under section 2 are related to volumes at Real Warenhaus Germany. At METRO Cash & Carry Germany 68% of all own brand products with palm oil contain RSPO certified palm oil (Book & Claim 12%, Mass Balance 50%, Segregated 4%, Identity Preserved 0%, unknown 2%).

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

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- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)
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- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)
For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)
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7.2 What steps will/has your organization taken to support these policies?

On the basis of our group-wide Purchasing Policy for palm oil, every affected sales division will prepare a sales division specific purchasing policy. In this context, the group-wide purchasing policy serves as a framework directive and orientation guide for these sales divisions. It is applicable on an international level and fixed through implementation plans that are adapted individually. All affected sales divisions will intensify the partnerships with their own brand suppliers to drive the implementation and will report progresses to METRO GROUP.

METRO GROUP made it's group-wide palmoil policy publicly available and informs on the progress made through the Group's annual Sustainability Report.

The progress against the overall goal mentioned in the policy will be measured on the basis of two KPIs:

- 1) Bringing all of the palmoil using suppliers into a RSPO-certification system (latest by 2020)
- 2) Reduce the percentage of own brand products which contain palmoil from non sustainable sources

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

METRO Group expects to be using 100% RSPO certified oil palm from physical supply chains for it's own brand products latest by 2020.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We already use Book & Claim for the palm oil we not yet source 100% CSPO.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

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2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

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Robust:

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Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

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4 Other information on palm oil (sustainability reports, policies, other public information):

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Particulars

Organisation Name	Rema 1000 Denmark A/S		
Corporate Website Address	www.rema1000.dk		
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Rema 1000 Norway	Wholesaler and/or Retailer	No
Country Operations	Denmark		
Membership Number	3-0040-11-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand
- Other

- Food goods

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- Home and personal care goods

--

- Other:

Rema 1000 Denmark A/S is a retailer and we sell both branded products as well as own-brand products. Primarily in the food category but also home and personal care goods.

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

1557.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

1557.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1557.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1557.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Denmark

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2012:

100% CSPO via Book & Claim on all products, both branded products and our own brand products.

2015: 100% segregated of mass balance CSPO in own brand products.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-

We find that the fact that there are multiple logos makes it difficult to make clear and understandable communication on the packaging.

Furthermore it is a jungle to find out how to get the trademark license, when you are a retailer. And that it is more than difficult to get the advise needed.

So we have decided when an own brand product contain palmoil, then we inform about it in the declaration of the product, like this "certified palmoil".

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

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Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Rema 1000 Denmark A/S will continue to encourage our supplier of branded products to move towards using CSPO as soon as possible.

Rema 1000 Denmark A/S will cover the total usage of palmoil in 2014 by Book & claim.

Rema 1000 Denmark will continue to work on substituting conventional palmoil with mass balance or segregated certified palmoil in our own brand products in order to achieve the goal we have set for 2015.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

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- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 For administration purpose, attachment files are renamed automatically

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

Please see the attached Rema 1000 Code of Conduct.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

On own brand products where we as a retailer are in full control of the recipe on the products. The goal is that latest by the end of 2015 all our own products that contain palmoil, will contain CSPO -mass balance or segregated.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We cover our total usage of palmoil -both branded and own brand products by Book & Claim each year at the moment.
We we have succeeded in substituting conventional palmoil with CSPO -mass balance or segregated by the end of 2015, then we intend to cover the usage of palmoil in the branded products that are not certified in any other way by Book & Claim.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We are frontrunners on this area as a retailer in Denmark.

Therefore we have met quite some beginner mistakes.

WE have eg not been aware of the fact that there are different kinds of palmoil(crude palmoil, palm kernel oil, derivatives) which have resulted in data collection that are not specific in that area. We have to find a way to solve this.

Furthermore we have encountered problems with getting the information about the palmoil usage from especially large global suppliers of branded products. A lot of them informs and confirms that the use CSPO though.

To navigate as a member of RSPO and in the demands and requirements that follows have proven to be the largest obstacle.

It has been difficult and not very user-friendly to keep updated about new requirements. We are trying to solve this by seeking advise and information from our relations in this area, WWf for instance or Bureau veritas who makes both RSPO supply chain audits and Green Palm audits. Furthermore we are looking into international networks, that could be suitable for us to join.

But it would be nice with short and clear information targeted the receiver -in our case Retailer, from RSPO when anything relevant changes.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Rema 1000 Denmark A/S is working together with WWF Denmark and use their guidance and advice in the process of supporting and working towards more CSPO in the supply chain.

We are working close with our suppliers on own products in the journey of substituting conventional palmoil with CSPO.

4 Other information on palm oil (sustainability reports, policies, other public information):

Rema 1000 Denmark A/S has made our Palmoil policy public in our CSR report.

Particulars

Organisation Name	REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln
Corporate Website Address	www.rewe-group.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Germany, Austria and 11 other European Countries
Membership Number	3-0039-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use? Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: --

2.2.2 Total volume of Palm Kernel Oil handled in the year: --

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: --

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: 10100 Tonnes

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	FOOD brand products (Tonnes)	NON FOOD brand products (Tonnes)
2.3.1	Book & Claim	900	2100
2.3.2	Mass Balance	5000	800
2.3.3	Segregated	1300	-
2.3.4	Identity Preserved	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	7200	2900

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim --

2.5 Volume of Palm Kernel Expeller used/handled? --

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8? Yes

- --

- Add link to website

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand	2011
3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand	2013
3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products	End of 2014: 80% RSPO certified from physical supply chains
3.4 Does your company use palm oil in products you manufacture on behalf of other companies?	Yes
3.5 Do your (own brand) commitments cover your companies global use of palm oil?	No, only for the German market. But our food business in Germany represents two-thirds of our overall turnover relating to our global business.
3.6 Which countries that your organization operates in do the above own-brand commitments cover?	Germany
3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies	see 3.2 and 3.3
3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?	No, because we have no influence on the manufacturers brands and strategy.

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?	No
-	--
4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start	--
- Year	--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain	"REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products" Member of the "German Forum for Sustainable Palm Oil"
--	--

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why	--
- Others:	--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:	Water, land, energy and carbon footprints Ethical conduct and human rights Labour rights
- Please specify if/when you intend to develop one	--
7.2 What steps will/has your organization taken to support these policies?	Consideration of our "Guidelines for sustainable Business Practices" http://www.rewe-group.com/fileadmin/content/Downloads/Nachhaltigkeit/LL_Nachh_Wirtsch_E_2014.pdf

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?	<p>First of all it is absolutely necessary that the following requirements are a part of the Principle & Criteria:</p> <ol style="list-style-type: none"> 1) No cultivation on peat lands and high carbon stock areas 2) Reduction of GHG emissions especially for plantations and mills 3) No use of harmful pesticides and Paraquat 4) No use of Fresh Fruit Bunches from unknown and illegal sources 5) Disclosure of GHG emissions
2 How would you qualify RSPO standards as compared to other parallel standards?	--
Cost Effective:	Yes
Robust:	No
Simpler to Comply to:	No
3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)	<ul style="list-style-type: none"> - Implementation of our "REWE Group Guideline for Palm Oil and Palm Kernel Oil Products" to support the transformation from conventional to certified Palm (Kernel) Oil - Member of the "German Forum for Sustainable Palm Oil" - Intensive stakeholder dialogs with relevant partners along the supply chain to promote the development of a Sustainable Palm Oil Cultivation
4 Other information on palm oil (sustainability reports, policies, other public information)	<p>Sustainability Report 2011/2012 http://rewe-group-nachhaltigkeitsbericht.de/2012/ REWE Group Guideline for Palm Oil and Palm Kernel Oil Products http://www.rewegroup.com/fileadmin/content/Downloads/Nachhaltigkeit/DownloadLeitliniePalmoelengl.pdf</p>

Particulars

Organisation Name	Royal Ahold NV
Corporate Website Address	www.ahold.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Belgium, Czech Republic, Germany, Netherlands, United States
Membership Number	3-0020-07-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil handled in the year:

4000.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

4000.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	4000.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	4000.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

--

- URL: Add link to website

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Belgium, Czech Republic, Germany, Netherlands, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

--

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

Our customers are not aware of palm oil in our products

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Work with suppliers to get more physical CSPO into our products

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

We have a Code of Conduct and all suppliers sign our Standards of Engagement. Our requirements are therefore communicated to our suppliers. We check our suppliers for compliance to our requirements.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We are working towards using 100% SG CSPO in our own brand products by the end of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We are already offsetting 100% of our palm oil usage by buying GreenPalm certificates.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Palm oil is often a small ingredient in various products. Some of our suppliers do not know the product contains palm oil.

There is a price increase associated with more sustainable oil. Some fractions and/or derivatives are difficult to get certified on the market and almost impossible to get SG or IP.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We actively engage with industry and other stakeholders.

We are active within the RSPO BoG and working groups.

4 Other information on palm oil (sustainability reports, policies, other public information):

Please see our Responsible Retailing report (on [Click here to visit the URL](#)) for more information on policies towards more palm oil oil.

Particulars

Organisation Name	Sainsbury's Supermarket Ltd (J Sainsbury PLC)
Corporate Website Address	http://www.j-sainsbury.co.uk/
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0010-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

10043.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

61.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

2068.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

12172.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	4346.00	41.00	1726.00
2.3.2	Mass Balance	1199.00	11.00	57.00
2.3.3	Segregated	4498.00	9.00	285.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	10043.00	61.00	2068.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Sainsbury's has committed to sourcing all of its palm oil in its own brand products from certified sustainable sources by the end of 2014.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-
--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Sainsbury's is committed to meeting our certified sustainable palm oil target for the end of 2014.

We will continue to work with our suppliers to ensure that they source certified sustainable palm oil for our own brand products.

We will continue to run training workshops to assist suppliers in understanding our palm oil requirements and to set out the specific steps they need to take.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

In November 2011 Sainsbury's set out its 20 by 20 Sustainability Plan consisting of 20 environmental and social commitments to be achieved by 2020. The commitments cover both Sainsbury's operations and the supply chains of our own brand products.

The 2020 Sustainability Plan can be viewed here:

[Click here to visit the URL](#)

A 2013 update on our progress against these commitments can be viewed here:

[Click here to visit the URL](#)

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Sainsbury's has committed to sourcing all of its palm oil in its own brand products from certified sustainable sources (either segregated or mass balance) by the end of 2014.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Sainsbury's has purchased GreenPalm certificates to cover its volume of palm oil which is not currently certified as mass balance or segregated.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Not every palm oil derivative used in our own brand products (particularly for non-food products) is currently available on the market as certified sustainable (ie. mass balance or segregated). We have engaged with palm oil ingredient suppliers directly to ascertain what is available (and share this information with our suppliers) and to encourage further progress with the remaining derivatives.

Another challenge has been that of suppliers and other companies in the supply chain obtaining RSPO chain of custody to ensure adequate management systems are in place. Obtaining a chain of custody certificate is a time intensive process. This is made more challenging by the requirement that every company should be a RSPO member and by a shortage of approved auditors in certain parts of the world. We have actively trained our suppliers to ensure they understand the RSPO chain of custody requirements and provided information on how to find a RSPO approved auditor.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sainsbury's has set a clear timetable (end of 2014) for its own brand suppliers to source sustainable palm oil by.

We have also conducted training for our suppliers (through workshops and a palm oil conference) regarding our policy, the RSPO standard, RSPO rules and how to purchase sustainable palm oil as well as obtain chain of custody certification.

Finally, we have purchased GreenPalm certificates to facilitate market transformation.

4 Other information on palm oil (sustainability reports, policies, other public information):

Sainsbury's has committed to sourcing all of the palm oil in its own brand products from certified sustainable sources by the end of 2014.

Particulars

Organisation Name	SCAMARK SA
Corporate Website Address	www.e-leclerc.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	France
Membership Number	3-0032-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

7142.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

287.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

7429.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	3240.00	164.00	
2.3.2	Mass Balance	1464.00	52.00	
2.3.3	Segregated	638.00	35.00	
2.3.4	Identity Preserved	35.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	5377.00	251.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

--

- URL: Add link to website

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

The aim is to substitute all conventional palm oil with other vegetable oils or with MB/SG/IP certified palm oil at the end of 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

-

We prefer a global communication since all products are concerned

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- Communication with suppliers to promote and explain SCAMARK's policy
- Part of requirements given to suppliers when asked for tenders
- Training of SCAMARK's purchasing staff
- Asking the TFT for auditing the SCAMARK's system in order to verify its reliability and efficiency

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

see attached file

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

The aim is to substitute B&C palm oil by IP/SG/MP palm oil within the end of 2015
No more conventional palm oil is used today in our products (except perhaps in some additives at very low amounts)

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Already done

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some NGOs as GREENPEACE call into question CSPO saying RSPO doesn't give enough garanty of sustainability

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Business to business education
Communication on company public website

4 Other information on palm oil (sustainability reports, policies, other public information):

See above and attached files

Particulars

Organisation Name	SODEXO
Corporate Website Address	www.sodexo.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Algeria, Angola, Argentina, Australia, Austria, Belgium, Brazil, Cameroon, Canada, Chile, China, Colombia, Congo, Congo, the Democratic Republic of the, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Finland, France, Gabon, Germany, Guinea, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Korea, Democratic People's Republic of, Kuwait, Lao, People's Democratic Republic, Luxembourg, Madagascar, Malaysia, Mexico, Morocco, Netherlands, New Caledonia, Norway, Oman, Peru, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sweden, Switzerland, Tanzania, United Republic of, Thailand, Tunisia, Turkey, United Arab Emirates, United Kingdom, United States, Venezuela
Membership Number	300421100000
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Other

- Food goods

--

- Home and personal care goods

--

- Other:

Quality of Life Services including Food Services

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

3201.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

3201.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1863.00		
2.3.2	Mass Balance	1338.00		
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	3201.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Algeria, Angola, Argentina, Australia, Austria, Belgium, Brazil, Bulgaria, Cameroon, Canada, Chile, China, Colombia, Congo, Congo, the Democratic Republic of the, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Finland, France, Gabon, Germany, Guinea, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Korea, Democratic People's Republic of, Kuwait, Lao, People's Democratic Republic, Luxembourg, Madagascar, Malaysia, Mexico, Morocco, Netherlands, New Caledonia, Norway, Oman, Peru, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sweden, Switzerland, Tanzania, United Republic of, Thailand, Tunisia, Turkey, United Arab Emirates, United Kingdom, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013

Inclusion of sustainable palm oil criteria in all margarine and frying oil RFQs in all countries

Inclusion of sustainable palm oil criteria in all relevant transnational RFQs

2015

All relevant products that are sourced by our transational buying teams contain only sustainable palm oil

We will select products that support the development of a sustainable palm oil industry in all the countries where we operate by 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-
Sodexo is a food service provider and not a retailer, we do not have any own brand products that contain palm oil

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Continue with training of buyers using the Sustainable Palm Oil toolkit that Sodexo has developed internally
Continue to educate and convince suppliers using the tender process as an opportunity to interact

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

Sodexo is a food service provider and not a retailer, therefore some of the questions are not applicable.

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)
For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Internally, Sodexo has a Statement of Business Integrity and a Human Rights Policy that are deployed to all employees supported by training tools.
For suppliers, Sodexo has a Sodexo Supplier Code of Conduct that is translated into 27 national languages in order for our suppliers to understand our requirements.
We are working to have all of our contracted suppliers sign this Code of Conduct.
We are working to audit suppliers to our Code on priority categories where these suppliers cannot already provide us with a valid and strong audit result or a recognised 3rd party certification.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Sodexo has committed to increase its direct sourcing of CSPO over time and to reduce reliance on the purchase of GreenPalm certificates.
We are working with our key suppliers to increase the availability of Mass Balance and Segregated products.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Sodexo has already been covering the gap using Book & Claim for the last 2 years.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We face an issue with the lack of available of physical CSPO in some markets.
We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we buy GreenPalm certificates to compensate.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Yes
Engagement with key stakeholders
Business to Business outreach

4 Other information on palm oil (sustainability reports, policies, other public information):

Sodexo Fiscal 2013 Annual Report [Click here to visit the URL](#)
Sodexo Sustainable Palm Oil Position Paper [Click here to visit the URL](#)
Sodexo also completed the WWF Palm Oil Buyer Scorecard and the CDP Forest Module

Particulars

Organisation Name	SOK Corporation		
Corporate Website Address	www.s-kanava.fi		
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Meira Nova	Wholesaler and/or Retailer	No
Country Operations	Estonia, Finland, Latvia, Lithuania, Russian Federation		
Membership Number	3-0037-11-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

1522.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

1522.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	572.00		
2.3.2	Mass Balance	311.00		
2.3.3	Segregated	65.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	948.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Estonia, Finland, Latvia, Lithuania, Russian Federation

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Priority is given to products with large percentage of palm oil and big sales volumes.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

The possibility to use the trademark is investigated.

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

SOK Corporation promotes the use of sustainable palm oil according to the palm oil policy. The requirement of the use of certified palm oil is included in product requirements and communicated to suppliers.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
 - Labour rights
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

SOK Corporation has ethical principles and responsibility principles and is committed to BSCI Code of Conduct. These requirements are included in supplier contracts.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

--

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have found it challenging to get detailed information of the palm oil used in our products (e.g. whether crude palm oil, palm kernel oil or palm oil derivatives is used) from our suppliers. Definition of palm oil derivatives is unclear.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Business to business education: Supplier communication; consumer communication

4 Other information on palm oil (sustainability reports, policies, other public information):

Responsibility report: [Click here to visit the URL](#)

Particulars

Organisation Name	Systeme U
Corporate Website Address	www.magasins-u.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	France
Membership Number	3-0051-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

--

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

3965.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

3965.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			2657.73
2.3.2	Mass Balance			770.92
2.3.3	Segregated			188.47
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			3617.12

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

2657.73

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

- Finally in 2014, 91% of the derivatives of palm oil and palm kernel oil is CSPO : 26% Mass Balance/segregated, 73% Book and Claim.
- The next step in 2015 is to aim 100% CSPO by 40% Book and Claim and 60% MB and segregated.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

-
--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Biscuits
Margarines
Pie crusts

- Year

2014

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Systeme U will :

- continue to ask our suppliers to use CSPO and CSPKO.
 - continue to raise awareness to suppliers about the topic of sustainable palm oil.
 - promote the RSPO by using the trademarks on the products.
-

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

Social audits commercial contracts including labour rights.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Systeme U has made 2 commitment:
- 2015 : CSPO 60% MB/SEG ou 40% B&C
- 2020 : CSPO 100% MB/SEG

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

On non-food products where there is no supply MG / SG, we compensate by using Book&Claim, pending fractions are available in MB/SG.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Protection of HCS (high carbon stock) and peatland. Small and medium size companies are using less than 500 palm derivatives by year and the cost of membership certification and RSPO ingredients are expensive.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Systeme U supported RSPO by raising awareness to suppliers and promoted trademarks.

4 Other information on palm oil (sustainability reports, policies, other public information):

Systeme U is being prepared for a "palm oil" policy with the TFT society. The objective of this policy is to address the issue of traceability of palm oil beyond the RSPO.

Particulars

Organisation Name	Tesco Stores Ltd
Corporate Website Address	http://www.tesco.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0012-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

--

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			10590.00
2.3.2	Mass Balance			6922.00
2.3.3	Segregated			14991.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			32503.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2007

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2012 we reached our first major milestone, to use 100% RSPO certified oil palm from any supply chain route (Green Palm, Mass Balance or Segregated) in all our own brand products.

Since this time we have been working with our suppliers and reviewing their actions plans on a regular basis to ensure they are on course to meet our target of 100% fully segregated palm oil by the end of 2015. In 2014 this has included:

- a supplier-wide upskilling and qualitative survey drilling down into both our supplier's own commitments and identifying any specific challenges being faced

- a specific focus on our Health and Beauty and Household categories, meeting all our major suppliers to understand the unique challenges faced within their industry and the difficulties in developing certified sustainable supply chains for small volumes derivatives

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

A range of Tesco Own Brand soaps

- Year

2015

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

During the remainder of 2014 we will be finalising plans with our suppliers to achieve our commitment to certified segregated sustainable palm by the end of 2015. This will include engagement on a 1:1 basis with our larger suppliers. In addition we will continue to engage with the key palm oil importers to assess progress on the availability of mass balance and segregated palm oil to our UK based suppliers.

We remain active members of the European Retailers Group on palm oil who fund an executive member to the RSPO. We are also active members of the Sustainability Group within the Consumer Goods Forum and have committed, alongside other members, to achieving zero net deforestation by 2020 through initiatives on a range of commodity products including palm oil.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

Please see our policies attached in our response to question 7.1 above

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We have a commitment to certified segregated sustainable palm by the end of 2015.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We are currently sourcing 100% of our plam oil volumes either through Book and Claim, Mass Balance or Segregated sources.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We set ourselves the most stretching target which is to achieve 100% of our palm oil from certified segregated sources by the end of 2015. This goes beyond our membership requirement to 100% CSPO through any physical supply chain routes (IP/SG/MB).

As in previous years, our key challenge remains in converting the derivatives used in our ingredients to a certified sustainable source. We continue to work with our suppliers and the palm oil industry on these challenges to ensure we meet our 2015 commitment but the more detailed work we completed this year suggests that whilst we still expect to make considerable progress in the next 12 months, it is likely that segregated palm, for the derivatives we require, may not be available for all product applications. We will continue to promote and support the development of certified palm oil supply chains and challenge our suppliers to make further progress.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

easier

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our key role, since 2006, has been to clearly signal our commitment, alongside other major UK retailers, to sustainable palm oil and the work of the RSPO. We believe the influence of UK retailers, with the support of our combined supply bases, has been a significant driver in changing purchasing behaviour and increasing the demand for sustainable palm oil.

As active members of the Sustainability Group within the Consumer Goods Forum we have committed, alongside other members, to achieving zero net deforestation by 2020 through initiatives on a range of commodity products including palm oil. The CGF membership includes other global retailers and brandowners such as Walmart, Unilever and P&G - we believe that acting together in this way we have been able to help begin the transformation of the palm oil market.

4 Other information on palm oil (sustainability reports, policies, other public information):

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Particulars

Organisation Name	The Body Shop International
Corporate Website Address	www.thebodyshop.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia, Austria, Bahrain, Belgium, Bermuda, Brunei Darussalam, Canada, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Italy, Japan, Korea, Republic of, Kuwait, Latvia, Lithuania, Luxembourg, Macau, Malaysia, Malta, Mexico, Monaco, Netherlands, New Zealand, Norway, Oman, Pakistan, Philippines, Poland, Portugal, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, Taiwan, Province of China, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Vietnam
Membership Number	3-0002-04-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Home & Personal Care Goods
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

2.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

5409.00

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

5411.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			4829.00
2.3.2	Mass Balance			
2.3.3	Segregated	2.00		579.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	2.00		5408.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

4829.00

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, Austria, Bahrain, Belgium, Bermuda, Brunei Darussalam, Canada, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Italy, Japan, Korea, Republic of, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macau, Malaysia, Malta, Mexico, Monaco, Netherlands, New Zealand, Norway, Oman, Pakistan, Philippines, Romania, Russian Federation, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, Taiwan, Province of China, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Vietnam

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All of our soaps manufactured using 100% certified segregated PO/PKO derivatives since 2012. All derivatives covered by Book & Claim model since 2012

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Our soaps display the RSPO CSPO symbol, since 2013.

- Year

2013

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

It is our intention to push our RM supply chain to identify and use, wherever possible, CSPO. Where available we will move towards mass balance or segregated sources of derivatives within our formulations.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

■ None

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

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- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

Please see our values report 2011-2013 for further details.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Our current supply chains do not allow us to purchase 100% CSPO, however as these supply routes mature and CSPO becomes available we will move to these sources.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

we have covered the use on non CSPO with book & claim since 2012/13

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The supply chain and availability of 100% CSPO ingredients is not mature today, especially with respect to derivatives. We have challenged our RM suppliers to produce ingredients from 100% CSPO sources

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Founder member of the RSPO

4 Other information on palm oil (sustainability reports, policies, other public information):

For further information see our website: [Click here to visit the URL](#)

Particulars

Organisation Name	The Co-operative Group
Corporate Website Address	www.co-operativefood.co.uk
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0004-05-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

4242.42

2.2.2 Total volume of Palm Kernel Oil handled in the year:

233.30

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

593.23

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

5068.95

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	519.53	76.15	490.33
2.3.2	Mass Balance	1785.51	140.28	76.70
2.3.3	Segregated	1935.36	16.88	26.19
2.3.4	Identity Preserved	1.02		
2.3.5	Total volume of palm oil used that is RSPO-certified:	4241.42	233.31	593.22

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

490.33

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website- [Click here to visit the URL](#)**Time-Bound Plan****3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Currently 77% of all palm oil usage is physical supply chains (IP, SG, MB) we intend to ensure this level increases to minimum 80% in products by 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

-
--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Co-operative branded soap.

- Year

2011

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We plan to continue to engage with our supply chains to encourage the increasing use of RSPO certified palm oil from physical supply chains, both within our own label products and also in branded products.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

The co-operative are key members of the Ethical Trade Initiative (ETI) We ensure all our direct suppliers are registered on SEDEX and request ethical audits of high risk sectors / countries. We also encourage our suppliers to have suitable ethical sourcing requirements with in their supply chains.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Currently 77% of all palm oil usage is physical supply chains (IP, SG, MB) we intend to ensure this level increases to minimum 80% in products by 2015 and continues to increase year on year. In the meantime we will continue to use all the RSPO accredited routes to market. We will re-evaluate this position nearer to our target date if necessary.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Where any gaps identified B&C will be purchased by The Co-operative Group, for which a contingency budget is in place.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We were very disappointed that the revised principles and criteria (2013) did not include compulsory reporting of GHG emissions. This is starting to lead to a two tier system for sustainable palm oil, but feel that RSPO certification should mean you are producing palm oil to the highest possible sustainable standards. We feel that a two tier system would add more confusion to the sustainable palm oil market.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have continued to engage with our suppliers to encourage the use of sustainable palm oil in their businesses.

We have covered the usage of any unsustainable palm oil with the purchase of Green Palm certificates to ensure we used 100% certified palm oil by one of RSPO's four routes to market in line with other market leading retailers.

4 Other information on palm oil (sustainability reports, policies, other public information):

Details of the co-operatives sourcing policies principles and criteria can be found in the following places.

[Click here to visit the URL](#)

Our corporate CSR sustainability report can be found at: [Click here to visit the URL](#)

Our Ethical Plan can be found at: [Click here to visit the URL](#)-

15.pdf

Our sustainability report can be found at - [Click here to visit the URL](#)-

2012/downloads/Co-op-2012_LINKED.pdf

Additional information can be found at [Click here to visit the URL](#)

Particulars

Organisation Name	Waitrose Ltd
Corporate Website Address	www.waitrose.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0008-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

2782.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

68.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

2850.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	70.00	14.00	
2.3.2	Mass Balance	260.00	47.00	
2.3.3	Segregated	2452.00	7.00	
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	2782.00	68.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, Bahrain, Canada, Hong Kong, India, Japan, New Zealand, Oman, Singapore, United Arab Emirates, United Kingdom, United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% of palm oil and palm kernel oil based ingredients used in Waitrose own label products are from certified sustainable sources, deploying all RSPO supply chain options available. Detail breakdown of the supply chain options used is as follows:

97% of palm oil and palm kernel oil based ingredients and derivatives used by our suppliers of own label products is now sourced through physical supply chains i.e. 86% Segregated (SG) and 11% Mass Balance (MB). Our requirement to purchase Book and Claim Green palm certificates (B&C) to offset the remaining 3% usage amounts to 70 Palm oil certificates and 14 Palm Kernel oil certificates. This is due to non-availability of SG or MB certified oleo chemical derivatives and other complex fractions.

Our suppliers have replaced the equivalent of 120 MT of PO/PKO based ingredients and derivatives through product reformulation for this reporting period.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

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4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Our bar soap range has carried the SG supply chain trademark since 2011 and our spreads range has carried the MB supply chain trade mark since 2012. Our trade marked products have been displayed at the RT9 and RT 10.

We have submitted case study information to the RSPO Trade Mark Division and our trade marked products appear on the following websites :

RSPO Trade Mark Shopping Guide

[Click here to visit the URL](#)

Trade Mark Gallery

[Click here to visit the URL](#)

Better Palm Oil

[Click here to visit the URL](#)

- Year

2011

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We will continue to engage with our suppliers to ensure we explore every opportunity to incorporate physical certified material in products where we currently cover usage through Book and Claim. We have a supplier conference planned in November 2014 where potential providers of Mass Balance certified oleo chemical derivatives will be discussing options with our key suppliers. (The June European RSPO Conference provided useful networking opportunities for us to engage with key players in the oleo chemical supply chain sector).

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

In the data we have reported, we have combined all palm oil based ingredients and derivatives together and have combined palm kernel oil based ingredients and derivatives together. We have then split the data into SG, MB or B&C.

This consistent approach has been deployed in our previous ACOP Reports and audited by BMTRADA

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

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7.2 What steps will/has your organization taken to support these policies?

Reference to our policies on water,land,energy and carbon footprints ; ethical conduct and human rights , labour rights etc can be viewed on our websites via links provided below :

[Click here to visit the URL](#)

[Click here to visit the URL](#)

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

97 % of the palm oil and palm kernel oil based ingredients and derivatives used in our own label products are already sourced from physical supply chains as detailed in section 3.7.
We will continue to explore every avenue to ensure we incorporate SG or MB supply chain material as this becomes available

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have covered any gaps where SG or MB material is currently not available by purchasing B&C Green Palm certificates . Our purchasing and redeemed certificates record is logged on the Green Palm website.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The RSPO should continue to encourage RSPO member supply chains involved in the production of oleo chemical derivatives for the health and beauty /household sector and complex palm oil fractions required in food products to make SG and MB material more readily available. The membership and auditing requirements currently disadvantage SME's and we have raised this concern via Belinda Howell who represents the Retailer Palm Oil Group .

The RSPO should facilitate sharing of best practice across the producer sector and encourage exemplar initiatives such as the POIG to be more widely adopted .

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have promoted RSPO trade marked products and publicised the work of RSPO through our in house publications and website.A number of articles have appeared in our Waitrose weekend publication which has a circulation of circa 380,000 .We have organised workshops and seminars for our supplier and engaged with certified ingredient suppliers to optimise uptake of SG and MB material.

We are an active member of the Retailer Palm Oil Group and provide constructive comments to the RSPO Secretariat and EB on consultations and issues as they arise .

4 Other information on palm oil (sustainability reports, policies, other public information):

[Click here to visit the URL](#)

[Click here to visit the URL](#)
the_waitrose_way.html

Particulars

Organisation Name	Wal-Mart Stores, Inc
Corporate Website Address	http://corporate.walmart.com/
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Argentina, Botswana, Brazil, Canada, Chile, China, Costa Rica, El Salvador, Guatemala, Honduras, India, Japan, Malawi, Mexico, Mozambique, Namibia, Nicaragua, Nigeria, Puerto Rico, South Africa, Tanzania, United Republic of, Uganda, United Kingdom, United States, Zambia
Membership Number	3-0034-11-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

65033.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

65033.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	14364.50		
2.3.2	Mass Balance	4345.40		
2.3.3	Segregated	4932.29		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	23642.19		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

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- URL: Add link to website

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

Argentina, Botswana, Brazil, Canada, Chile, Costa Rica, El Salvador, Ghana, Guatemala, Honduras, India, Japan, Lesotho, Malawi, Mexico, Mozambique, Namibia, Nicaragua, Nigeria, South Africa, Swaziland, Tanzania, United Republic of, Uganda, Zambia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Walmart plans to increase its sustainable sourcing in quarterly increments leading up to December, 2015, which is the deadline for our public commitment.

Strategies vary by Walmart market, but include the following:

- 1) Incorporating a sustainable palm oil "ask" in supplier business bids
- 2) Supplier GreenPalm and Mass Balance purchasing
- 3) Individual Walmart market CSPO purchasing

Timeline:

January, 2014 - 58% CSPO
 December, 2015 - 100% CSPO

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-
Due to costs, Walmart does not require that the RSPO trademark label be used on its products containing CSPO - although some suppliers do use the trademark label on their products.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Walmart will support its key markets who are working to source CSPO and continue to monitor the increased update of CSPO.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

--

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

■ None

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

--

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

--

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Currently, Walmart and its international markets source a variety of CSPO - GreenPalm, Mass Balance, and Segregated. Walmart intends to continually grow its sourcing of Mass Balance and Segregated, moving forward.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Walmart plans to be 100% covered by GreenPalm credits and Mass Balance by the deadline of our commitment - December, 2015.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The palm oil situation is complicated for Walmart because we do not source palm oil directly. Thus, we have to depend on our suppliers to source sustainable palm oil. We work hard to send the demand signal for sustainable palm oil, but it is quite a difficult process.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have supported the vision of RSPO to transform markets by 1) Sending the demand signal to our suppliers that sustainable palm oil is important to Walmart, 2) Requiring that new products that we source be covered by sustainable palm oil, 3) We have hosted workshops with our suppliers to educate them about the issues revolving around palm oil and our expectations related to our sustainable palm oil commitment.

4 Other information on palm oil (sustainability reports, policies, other public information):

[Click here to visit the URL](#)

Particulars

Organisation Name	WM Morrison Supermarkets PLC
Corporate Website Address	www.morrisons.co.uk
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0013-06-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

5247.52

2.2.2 Total volume of Palm Kernel Oil handled in the year:

563.67

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

1477.60

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

7288.79

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	828.18	271.33	590.40
2.3.2	Mass Balance	1460.67	123.87	691.94
2.3.3	Segregated	1875.97		12.06
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	4164.82	395.20	1294.40

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All palm oil and palm derivatives used as an ingredient, excluding that used as a processing aid or carrier, in Morrisons brand food and non-food products:

Until 31st December 2015: must be sourced through an RSPO certified supply chain system including identity preserved (IP), fully segregated (SG), mass balance (MB) or through the purchase of GreenPalm certificates.

From 1st January 2016: must be sourced through an RSPO certified supply chain system, excluding GreenPalm certificates.

All palm kernel oil and palm kernel oil derivatives used as an ingredient, excluding that used as a processing aid or carrier, in Morrisons brand food and non-food products:

From 17th April 2014: must be sourced through an RSPO certified supply chain system including identity preserved (IP), fully segregated (SG), mass balance (MB) or through the purchase of GreenPalm certificates.

When sourcing through an RSPO system, suppliers must buy palm oil, palm kernel oil, palm oil derivatives or palm kernel oil derivatives from growers who publicly report on their Greenhouse Gas (GHG) emissions, where possible.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

-

Not currently on pack, we will keep this under review.

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

--

- Year

--

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We continue to regularly survey our suppliers to ensure they are compliant with our palm oil sourcing policy and are sourcing from certified sustainable sources.

We communicate our commitment and progress with certified sustainable palm oil use to our internal and external stakeholders via our annual corporate responsibility review, which can be downloaded at [Click here to visit the URL](#)

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

We are currently calculating data within our supply chain for the reporting year. We will update the RSPO and publish as soon as this data is available.

Our progress with certified sustainable palm oil over the last financial year is communicated in our annual corporate responsibility review, visit [Click here to visit the URL](#) to download a copy.

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints--

- Ethical conduct and human rights--

- Labour rights--

- Stakeholder engagement--

7.2 What steps will/has your organization taken to support these policies?

All our policies are publicly available at [Click here to visit the URL](#)

Driving efficiencies from field to fork, we aim to create affordable products without compromise, whilst protecting the valuable resources we depend on. Our size and vertically integrated model create efficiencies of scale and we work on innovative ways to take out costs and waste.

Despite business growth, we've successfully lowered our carbon emissions for yet another year and remain on track to achieve our challenging 30% absolute reduction in operational carbon emissions by 2020.

We work with our suppliers to improve the social and environmental performance of our supply chain and ensure they are meeting our high sourcing standards. We encourage and promote responsible practices and a longer term view.

Over the past year, we've continued to champion sustainable sourcing through our work within our own farming programme. Further information on our farming programme can be found at [Click here to visit the URL](#)

Our enhanced Ethical Trading Policy defines our commitment and includes our implementation principles and our updated Ethical Trading Code (ETC). The ETC sets out our supplier requirements to ensure key rights for workers and is referenced in our Standard Terms and Conditions of Purchase for suppliers.

We are also members of the Supplier Ethical Data Exchange (Sedex) and require all our suppliers to be.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

See Morrisons annual Corporate Responsibility Review, which can be downloaded at [Click here to visit the URL](#)

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We regularly communicate to our supply base our requirement to source from an RSPO certified supply chain system.

We annually communicate our progress to our internal and external stakeholders via our corporate responsibility review.

4 Other information on palm oil (sustainability reports, policies, other public information):

Morrisons corporate responsibility review: [Click here to visit the URL](#)

Palm oil policy on Morrisons website: [Click here to visit the URL](#)

Participation in WWF's Palm Oil Buyers Scorecard 2013: [Click here to visit the URL](#)

Particulars

Organisation Name	Woolworths (Proprietary) Limited
Corporate Website Address	www.woolworths.co.za
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	South Africa
Membership Number	3-0027-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

--

- Home and personal care goods

--

- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

620.00

2.2.2 Total volume of Palm Kernel Oil handled in the year:

145.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

765.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	620.00	145.00	
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	620.00	145.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

2.5 Volume of Palm Kernel Expeller used/ handled?

--

2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

- Report file:

--

- URL: Add link to website

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

South Africa

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

- 1) Local auditors trained and accredited to conduct palm oil audits by end 2014.
- 2) At least two local refiners to be offering MB to our food suppliers by end 2014.
- 3) Supplier roll out plan agreed by end 2014..
- 4) 10 % conversion by end 2015.
- 5) 50 % by end 2016
- 6) 80 % by end 2017
- 7) 90 % by end 2018
- 8) 95 % by end 2019
- 9) 100 % by end 2020

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

-

--

4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Not finalised

- Year

2015

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Ensure auditors are trained to conduct audits.
Ensure that roll out plan is in place and agreed by top management.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Ethical conduct and human rights
-

- Please specify if/when you intend to develop one

--

- Water, land, energy and carbon footprints

--

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically

- Labour rights

--

- Stakeholder engagement

--

7.2 What steps will/has your organization taken to support these policies?

We conduct 3rd party audits on our suppliers to ensure compliance

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We already are 100 % Book & Claim

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We already are 100 % Book & Claim

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The South African market needs to be transformed. There is very little knowledge and public awareness of the palm oil problem and the RSPO.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have had a one day supplier workshop with all our food suppliers.

4 Other information on palm oil (sustainability reports, policies, other public information):

Information on our palm oil status is published on our website and in our annual report

The RSPO is an international non-profit organization formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders.

www.rspo.org

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RSPO

Roundtable on Sustainable Palm Oil