

Particulars

Organisation Name	The Co-operative Group
Corporate Website Address	www.co-operative.coop
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0004-05-000-00
Membership Type	Ordinary Members
Membership Category	Retailers
Primary Contacts	Ian Burgess Address: 1 Angel Square Manchester United Kingdom M60 0AG
Person Reporting	Phil Penny

Related Information

Other information on palm oil:

Our Ethical Plan can be found at - [Click here to visit the URL](#)

Our sustainability report can be found at - [Click here to visit the URL](#)

Additional information can be found at [Click here to visit the URL](#)

Reporting Period	01 July 2012 - 30 June 2013
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Retailers

Operational Profile

1. Main activities within retailing

■ Own-brand

- Others:

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Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

3. Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

3488

3.2. Total volume of Palm Kernel Oil used in the year:

53

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

349

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

3890

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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4.1. Book & Claim

1530

4.2. Mass Balance

515

4.3. Segregated

1442

4.4. Identity Preserved

1

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3488

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

30

5.2. Mass Balance

22

5.3. Segregated

1

5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

53

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

156

6.2. Mass Balance

178

6.3. Segregated

15

6.4. Identity Preserved

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6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business

349

7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand

2009

9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

11. Does your company use palm oil in products you manufacture on behalf of other companies?

No

12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell

2013

13. Do your (own brand) commitments cover your companies global use of palm oil?

Yes

14. Which countries that your organization operates in do the above own-brand commitments cover?

United Kingdom

15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)

Currently 56% of palm oil usage is physical supply chains (IP, SG, MB) we intend to ensure this level increases to 70% minimum by the end of 2014.

16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?

No

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain

We plan to engage with our supply chains to encourage the increasing use of RSPO certified palm oil from physical supply chains, both within our own label products and also in branded products.

Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related**19. Please state product range(s) and date(s) started or expected to start using trademark**

Co-operative branded soap

Year:

2011

20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors**21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

Water, land, energy and carbon footprints policy[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Ethical conduct and human rights policy[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights policy[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement policy[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

The co-operative are key members of the Ethical Trade Initiative (ETI) We ensure all our direct suppliers are registered on SEDEX and request ethical audits of high risk sectors / countries. we also encourage our suppliers to have suitable ethical sourcing requirements with in their supply chains.

23. Are you sourcing 100% physical CSPO?

No

Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance

Our aim is to ensure all palm oil usage is either IP or SG by our target date of end of 2015. In the meantime we will continue to use all the RSPO accredited routes to market. We will re-evaluate this position nearer to our target date if necessary.

Challenges

1. Significant economic, social or environmental obstacles

We were very disappointed that the revised principles and criteria did not include compulsory reporting of GHG emissions. We feel that this could lead to a two tier system for sustainable palm oil, but feel that RSPO certification should mean you are producing palm oil to the highest possible sustainable standards. We feel that a two tier system would add more confusion to the sustainable palm oil market.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have engaged with our suppliers to encourage the use of sustainable palm oil in their businesses. We have covered the usage of any unsustainable palm oil with the purchase of Green Palm certificates to ensure we used 100% certified palm oil by one of RSPO's four routes to market ahead of our target and in line with other market leading retailers.
