RSPO CB INTERPRETATION FORUM

23-25 AUG 2023 KRABI, THAILAND



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RSPO CB Interpretation Forum Principles and Criteria Krabi

Jan Pierre Jarrin 24 August 2023



Contents

- Closing NCs, CAB Guidance
- CAB Performance

ASI NA Findings ----> STRICTER

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Root Cause Analysis - RCA

What is it?

A process of ANALYSIS to find a ROOT CAUSE and the EXTENT of the NC

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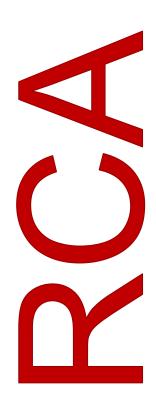
To deliver real solutions and lasting improvements

What makes a good RCA?

- Focussed on what the CAB did or did not do that led to the NC
- No obvious 'Why' questions remaining
- Includes extent analysis
- Details of what questions were asked

What makes a bad RCA?

- Only looks at surface causes
- Obvious 'Why' questions remaining
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- Jumps to conclusions



Description

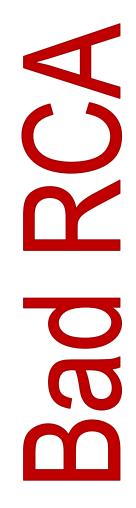
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What's bad?

- It's a series of statements acknowledging the NC then jumping to a conclusion - there's no analysis leading to a root cause
 - The conclusion is an assumption what other possibilities were considered?
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The checklist is listing the standard requirements but shall also guide the auditor in what to assess and what to write. To guide the auditor we have added questions which should be answered. These questions have not been sufficient, nor clear enough in the applicable version of the checklist.

But why are these not sufficient?

- (...) But in this case, it clearly was not clear for the Auditor. Why?
- (...) So, is the root cause the auditors work or the templates used?

The issue is relating to several issues. We can see our checklis is not clear on all topics and for an untrained auditor the checklist can be used incorrectly, and questions can be misinterpreted. Thereby its important to have clear checklists and to have the auditors clearly trained on them. Training is performed for every auditor but a more extensive check when approving auditors transferring from other CAB's could find auditors who is not using or understanding our templates in an earlier stage (...)

What's good?

- They lead you very clearly through their process of analysis
- Everything is framed in terms of what the CAB did or not do to cause the NC
- They give details of their extent analysis



Description

The CAB's QMS does not include stakeholder requirements

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The QMS system shall include a procedure of stakeholders management, due to technicalities the link or information was not available for the desk rewiev.

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ASI needs to see the following before a finding can be closed:

Correction

- Either the steps taken to correct the non-conforming instance identified (eg. for a NC that an audit point was missed, that audit point must be checked) or a justification for why a correction is not required
- Evidence of effective implementation

NOTE that RCA must be accepted before Corrective Action will be evaluated

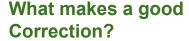
Correction / Corrective Action - C / CA

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 Taking the instance/s of nonconformity identified and making them conform

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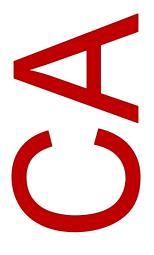
 Measures taken to prevent the NC from happening again



- It corrects the issues identified
- It incorporates the extent analysis carried out
- It is implemented early
- If it's not required, there's a good justification for why not

What makes a good Corrective Action?

- It directly addresses the root cause identified
- It's submitted before the deadline for closure responses
- Clear evidence is included
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Verification of Effective Implementation

What is it?

 It's a check ASI makes to ensure that Corrective actions actually deliver confirming outcomes

Why is it required?

 Changes and adjustments may seem fine on paper, but not always in practice

How is it verified?

- Once all responses have been accepted
- Verify that it works in practice
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assurance services international

Any questions or comments?



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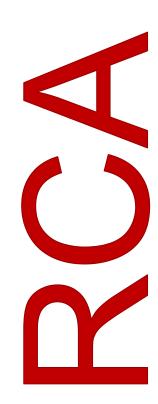
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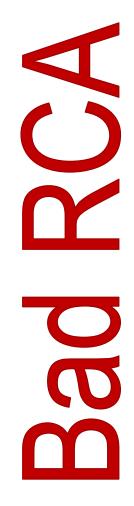
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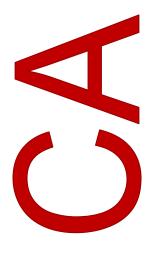
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- Contact us: info@asi-assurance.org
- Read our <u>annual report</u>
- Sign up for the ASI newsletter
- Visit our <u>newsroom</u>
- Learn more about ASI services

Thank you!



ASI

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Digitisation Framework Updates - Certification, Trading, and Trade (CTTS) System





FIELD VISIT INDEPENDENT SMALLHOLDER



24 AUGUST 2023 KRABI, THAILAND



OBJECTIVE



The objective of the field visit is as follows:

- To give the auditors exposure to auditing the ISH Groups in Thailand region, especially for the auditor who does not have experience in auditing Thailand ISH Group; and
- 2. To enrich the auditor's knowledge, especially in the Thailand local context.

AGENDA

No	Time	Activity						
1	11.30 am- 1.00 pm	Lunch and Travelling to ISH Field						
2	1.00 pm - 1.30 pm	Opening Remark by RSPO and Introduction by ISH Group Manager						
3	1.30 pm - 3.00 pm	Group Activities: Mock Audit Experiences						
4	3.00 pm - 3.45 pm	Group Activities: Compilation of Findings						
5	3.45 pm - 4.30 pm	Group Activities: Presentation of the Mock Audit "Findings" - 5 mins/group						
6	4.30 pm - 5.00 pm	Closing Remarks and Appreciation to ISH Group Manager						
7	5.00 pm - 6.00 pm	Stop by Khaotong Hill						

ARRANGEMENT



 The participant will be divided into 5 Groups with the assignment to conduct field verification and to evaluate the compliance of the ISH Group against the Milestone B of the RSPO Independent Smallholder Standard (2019)

Transportation: 5 Vans (10 pax/van)

Translator: 2 translator



IMPORTANT NOTE

The observations made during the field visit are only for training purposes during the CB Interpretation Forum and will not be associated with the ISH's certification process and/or use for other purposes.

All information and data presented during the field visit are subject to confidentiality

SISH GROUP

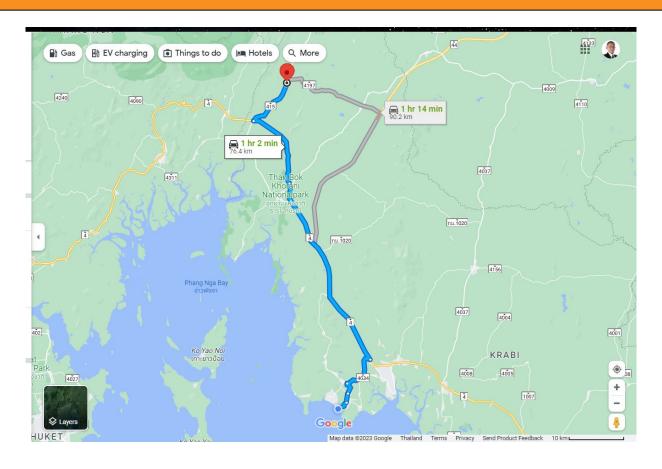


Khaotor Oil Palm Grower Community Enterprise

- Membership No: 1-0353-22-000-00;
- 2. Total land area: 447.41 Ha (127 SH/195 plots)
- 3. Liability status:
 - RaCP-3956 (not applicable)
 Total land area of supply base: 150.77 Ha (50 SH/69 plots)
 - RaCP-4184 (completed)
 Total land area of supply base: 296.64 Ha (77 SH/126 plots)
 FCL identified: 5.09 Ha
 Environmental remediation liability: 2.81 Ha

O LOCATION





O GROUP ASSIGNMENT



Group No.	Assignment
1	Internal Control System requirements (A, B, C)
2	Principle 1 & Internal Control System requirements - D
3	Principle 2
4	Principle 3
5	Principle 4



Thank you