

Particulars

Organisation Name	Royal FrieslandCampina N.V.
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Netherlands
Membership Number	4-0031-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers
Primary Contacts	Edwin Riegman Address: Stationsplein 4 Amersfoort Netherlands 3818 LE
Person Reporting	Edwin Riegman

Related Information

Other information on palm oil:

We will enclose our latest CSR-report (2012) and a PPT with our sustainable palm oil policy

Reporting Period	01 July 2012 - 30 June 2013
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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

50000

3.2. Total volume of Palm Kernel Oil used in the year:

20000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

20000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

90000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

35000

4.2. Mass Balance

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4.3. Segregated

15000

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

50000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

15000

5.2. Mass Balance

5000

5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

20000

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

20000

6.3. Segregated

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6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

20000

7. What type of products do you use CSPO for?

creamers, fat powders, toppings, sweetened condensed milk

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2011

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

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15. Which countries that your organization operates in do the above commitments cover?

South Africa

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

See PPT - sourcing sustainable palm oil

RSPO-member as from 2007
Start buying SG palm oil in 2010

RSPO SCCS certification:
- 2010: location Meppel - Netherlands
- 2011: location Lippstadt - Germany
- 2012: location Veghel - Netherlands

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

RSPO SCCS certification of location Salatiga - Indonesia

Explore possibilities to buy exclusively SG/MB palm oil in Indonesia.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

not applicable

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

See our latest CSR-report (2012) which is enclosed.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We use our own Business Practices and oblige our suppliers to accept them as well

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our world-wide policy (since 2011) is clear and has presented at the RT10 as well.

- buy SG if commercially available
- buy MB if SG is not commercially available and MB is
- buy B&C certificates to compensate the remaining volume for which SG or MB is not possible yet

Pls. note: this policy covers palm, palm fractions, palmkernel, palmkernel fractions and palm-based emulsifiers.

In some countries like Nigeria, Vietnam and Thailand we do not see possibilities to source SG or MB palm oil. And we also do not expect this will change on short term (esp. in Vietnam and Nigeria).

In Indonesia we will explore the possibilities to source exclusively SG or MB palm oil, since this was not possible via our current supplier base in the (recent) past.

Challenges

1. Significant economic, social or environmental obstacles

- * SG or MB palm oil is not in every country commercially available (e.g. Nigeria, Vietnam & Thailand).
- * Fractionated palm, palmkernel and palm-based emulsifiers are only commercially available as MB and not as SG.
- * Reconsider the requirements for RSPO SCCS certifications of manufacturers of foodstuffs. If a company choose and can prove they only buy and use sustainable oil why they should be able to provide lists with information (volume) about their final products. If only sustainable oil comes in, only products containing sustainable oil can come out such production locations. Especially for smaller companies it is not so easy and takes a lot of effort to become RSPO SCCS and for some of the requirements the functionality and the necessity can be discussed.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

- * supplier engagement
- * internal education
- * presentations about our policy at WWF, Eurofed Lipid Congress, RT10