

Particulars

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| Organisation Name | Metcash Trading Ltd |
| Corporate Website Address | http://www.metcash.com |
| Primary Activity or Product | Wholesaler and/or Retailer |
| Related Company(ies) | None |
| Country Operations | Australia, New Zealand |
| Membership Number | 3-0048-10-000-00 |
| Membership Type | Ordinary Members |
| Membership Category | Retailers |
| Primary Contacts | Louise Rhodes Address: 50 Waterloo Road Macquarie Park Australia 2113 |
| Person Reporting | Louise Rhodes |

Related Information

Other information on palm oil:

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| Reporting Period | 01 July 2012 - 30 June 2013 |
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Retailers

Operational Profile

1. Main activities within retailing

■ Own-brand

- Others:

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Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

3. Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

26

3.2. Total volume of Palm Kernel Oil used in the year:

10

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

7

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

43

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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4.1. Book & Claim

3

4.2. Mass Balance

2

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

5

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

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5.3. Segregated

2

5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

2

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

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6.4. Identity Preserved

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6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business

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7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8[R-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan

8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand

2011

9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand

2015

10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

11. Does your company use palm oil in products you manufacture on behalf of other companies?

No

12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell

2011

13. Do your (own brand) commitments cover your companies global use of palm oil?

Yes

14. Which countries that your organization operates in do the above own-brand commitments cover?

Australia, New Zealand

15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)

Our Action Plan 2011-2015 does not have interim milestones for progressive CSPO%. Our Action Plan just requires 100% CSPO by 2015.

16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?

No

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain

Metcash emails suppliers of our corporate branded products (who often also supply their proprietary branded products) each year to request they update us on their progress toward achieving 100% CSPO. The email form that is sent out states that Metcash is a member of the RSPO, and that as such, we ask that they continue to move towards 100% CSPO before the 2015 deadline.

Another way that Metcash promotes sustainable palm oil use is through our sustainable supply chain management. When new suppliers tender for a product, they are asked about a number of different sustainability issues, including palm oil use. The information is then used to compare prospective suppliers.

We also have information about RSPO and our Action Plan on our website [Click here to visit the URL](#)

Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

Our suppliers are responsible for maintaining any on pack certification claims.

Year:

2011

20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
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Water, land, energy and carbon footprints policy

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Ethical conduct and human rights policy

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

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Labour rights policy

[R-Policies-to-PNC-laborrights.pdf](#)

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Stakeholder engagement policy

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21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Metcash conducts itself ethically in all business practices and has stringent policies in place to govern this. In addition, Metcash is a member of the industry group the Consumer Goods Forum, which has made a commitment to have all members contribute zero towards deforestation by 2020, which includes palm oil use.

23. Are you sourcing 100% physical CSPO?

No

Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance

Our current Action Plan, written in 2011, commits us to source 100% CSPO without specifying whether that be Mass Balance, Segregated or Identity Preserved.

As reported in this ACOP, our suppliers are already transitioning to CSPO, with a mixture of Mass Balance, Segregated and Identity Preserved.

Challenges

1. Significant economic, social or environmental obstacles

The tightly held Australian grocery market in which Metcash operates is an obstacle. Supplier resistance, including with sharing information about amount & nature of palm oil content in our own brand products is an obstacle.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

As described above, Metcash urges suppliers to transition to 100% CSPPO by 2015. We also have information about our RSPO membership on our website [Click here to visit the URL](#) which targets consumers and our independent retailer customers.
