

## Particulars

<b>Organisation Name</b>	Carotino/ JC Chang Group		
<b>Corporate Website Address</b>	http://www.carotino.com/		
<b>Primary Activity or Product</b>	Processor and/or Trader		
<b>Related Company(ies)</b>	<b>Company</b>	<b>Primary Activity</b>	<b>RSPO Member</b>
	Pahang Enterprise Sdn. Bhd.	Oil Palm Growers	No
<b>Country Operations</b>	Australia, Germany, Malaysia		
<b>Membership Number</b>	2-0029-06-000-00		
<b>Membership Type</b>	Ordinary Members		
<b>Membership Category</b>	Palm Oil Processors and Traders		
<b>Primary Contacts</b>	Swee Kee Tee <b>Address:</b> Unit 30-01, Mail Box 300, Menara Landmark, No 12, Jalan Ngee Heng Johor Bahru / Johor Malaysia 80000		
<b>Person Reporting</b>	Chee Chiang Seow		

## Related Information

### Other information on palm oil:

Refer Company Website at [Click here to visit the URL](#)

<b>Reporting Period</b>	01 July 2012 - 01 July 2013
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## Palm Oil Processors and Traders

### Operational Profile

#### 1. What are the main activities of your organisation?

- Refiner of CPO and CPKO
- Biofuel producer

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Other:

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### Operations and Certification Progress

#### 2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

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#### 3. Total volume of all palm oil products handled in the year:

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#### 3.1. Total volume of Crude Palm Oil handled in the year:

157120

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#### 3.2. Total volume of Palm Kernel Oil handled in the year:

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#### 3.3. Total volume of other Palm Oil Derivatives and Fractions handled in the year:

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#### 3.4. Total volume of all palm oil and palm oil derived products handled in the year:

157120

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#### 4. Volume of Crude Palm Oil that is RSPO-certified

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#### 4.1. Book & Claim

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#### 4.2. Mass Balance

43384

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#### 4.3. Segregated

25817

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#### 4.4. Identity Preserved

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**4.5. Total volume of Crude Palm Oil handled that is RSPO-certified:**69201

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**5. Volume of Palm Kernel Oil handled in the year that is RSPO-certified**--

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**5.1. Book & Claim**--

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**5.2. Mass Balance**--

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**5.3. Segregated**--

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**5.4. Identity Preserved**--

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**5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified**--

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**6. Volume of all other palm-based derivatives and fractions handled in the year that is RSPO-certified**--

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**6.1. Book & Claim**--

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**6.2. Mass Balance**10769

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**6.3. Segregated**6676

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**6.4. Identity Preserved**--

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**6.5. Total volume of palm-based derivatives and fractions handled that is RSPO-certified**17445

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**7. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**Yes

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**Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**[P-GHG-Grower-Emissions-Report.pdf](#)For administration purpose, attachment files are renamed automatically

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## Time-Bound Plan

### 8. Date of first supply chain certification (planned or achieved)

2012

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### 9. Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2017

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### 10. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

We have total 4 productions units (based on 4 oil mills), As per date of reporting, 2 production units are RSPO certified and 1 production unit was recommended for RSPO certificate (Assessment done September 2012). As per date of reporting, 44% of total CPO produced are CSPO and 35% of total CPO produced are pending for RSPO certificate. While, balance of 21% of total CPO produced will be planned for RSPO assessment at year 2015 or 16.

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### 11. Timebound plan - Year expected to only 'handle/supply' RSPO certified oil palm products

2025

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### 12. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

We have total 4 productions units (based on 4 oil mills), As per date of reporting, 2 production units are RSPO certified and 1 production unit was recommended for RSPO certificate (Assessment done September 2012). As per date of reporting, 44% of total CPO produced are CSPO and 35% of total CPO produced are pending for RSPO certificate. While, balance of 21% of total CPO produced will be planned for RSPO assessment at year 2015 or 16. Once, all our internal supply base are certified, we will enrol our smallholders for RSPO practices and implementations. Hope by year 2025, all our suppliers are RSPO certified.

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### 13. How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Through training and stakeholder consultation.

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### 14. Do you plan to use the RSPO trademark?

Yes

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### If yes, when do you plan to apply for the trademark license?

2011

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### 15. Which countries that your organization operates in do the above commitments cover?

Germany

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## Actions for Next Reporting Period

### 16. Outline actions that will be taken in the coming year to promote sustainable palm oil

Provide and conduct more trainings and stakeholder consultations to instil public awareness on the important and need of sustainable palm oil products.

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### 17. Does your company have a public commitment relating to the GHG emissions of your operations?

No

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**Public commitment relating to the GHG emissions**

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**18. Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?**

No

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**Public commitment to only purchase palm oil from suppliers that disclose their GHG emissions**

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**Reasons for Non-Disclosure of Information**

**19. If you have not disclosed any of the above information please indicate the reasons why**

Confidential

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**- Other reason:**

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**Application of Principles & Criteria for all members sectors**

**20. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C**

- Water, land, energy and carbon footprints
- Land Use Rights
- Labour rights

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**Water, land, energy and carbon footprints policy**

[P-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

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**Land use rights policy**

[P-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

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**Ethical conduct and human rights policy**

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**Labour rights policy**

[P-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

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**Stakeholder engagement policy**

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**20.1. If none, please specify if/when you intend to develop one**

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**21. What steps will your organization take to minimize its resource footprints?**

- 1). We will commit ourself through public commitment on area where improvement can be achieved.
  - 2). We have our GHG calculator to monitoring all production units' GHG emissions. The GHG report to be prepared during each financial year's budget to estimate amount of CO2 emissions and all operating units will then monitoring the trend of emissions on quarterly basic to ensure that the GHG emissions are within the limit of budget.
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**22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?**

As this moment, we don't have any publish policies on this requirement but in comply with P&C 2013, we will work on this requirement soon.

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**23. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?**

We provided job opportunities, contributions and supports to local community.

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**24. Where relevant, what prevents you from trading/processing only CSPO?**

- 1). Buyer not willing to pay extra on trading CSPO.
  - 2). Government supports are at minimum level.
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**25. Are you sourcing 100% physical CSPO?**

Yes

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**Details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why**

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**26. Has your company integrated aspects of traceability into any other products handled? If so, how?**

- 1). Through the standard sustainability requirements that recognised by RSPO.
  - 2). Beside RSPO, we also committed to other sustainability standard and requirements.
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## Challenges

### 1. Significant economic, social or environmental obstacles

- 1). Can't get support from buyer as buyers are more interested on cheaper oil sources.
  - 2). Lack of commitment on smallholders on the implementations and requirements of RSPO standard practices.
  - 3). Lack of supports from Government on Certified Palm Oil.
  - 4). Delay of report submission from CB after assessment.
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### 2. How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

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#### Robust:

Yes

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#### Simpler to Comply to:

No

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### 3. How has your organization supported the vision of RSPO to transform markets?

Ensure that our certification plan achieve as per our planning.

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