

**RSPO**

Roundtable on  
Sustainable Palm Oil

ACOP SECTORAL REPORT

ACOP

Annual Communications Of Progress

— SECTORAL REPORT —

2016/2017



**Social & Development  
NGOs**



## Disclaimer

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## Edited by

Communications Division,  
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## Concept & Design

Catalyze Sustainability Communications

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Both ENDS

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0004-05-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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## Social and Developmental NGOs

### Operational Profile

#### 1.1 What are the main activities of your organization?

Vision: Both ENDS envisions a world based on equitable relationships and consisting of sustainable livelihoods, and recognises the key role for CSOs in achieving this. Mission: Both ENDS works critically for social justice and a better environment by connecting and empowering CSOs. Both ENDS supports the work of environmental organisations, primarily in the so-called South (developing countries) and the Central and Eastern European (CEE) countries. We support organisations through information, research, advocacy, campaigning, networking and capacity-building. The core of Both ENDS's activities is in making connections, between South and North, environment and development, and between different sectors of society. Both ENDS functions as a go-between to support individuals and social organisations all over the world whose specialisation is ecological sustainability and social justice. The main focus is the realisation of sustainable forms of natural resource management and to promote policy making in the Netherlands as well as worldwide.

#### 1.2 Does your organization use and/or sell any palm oil?

No

#### 1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

Promotion of dialogue with industry and government in consuming countries and local stakeholders, notably local NGOs and communities in sourcing countries. Explanation RSPO's policies, challenges faced and measures taken in Dutch political and public arena. Furthermore as member of RSPO BoG and as co-chair RSPO DSF Advisory Group. Facilitator Board Steering Group RSP Assurance Task Force. Promote implementation 'Amsterdam Declaration' (EU-members states committing to 100% CSPO).

#### 1.4 What percentage of your organizations overall activities focus on palm oil?

10%

#### 1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

#### 1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

#### 1.7 How is your work on palm oil funded?

Netherlands Ministry of Foreign Affairs; assignments.

### Time-Bound Plan

#### 2.1 Date started or expected to start participating in RSPO working groups/taskforces

2012

#### 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2017

### Actions for Next Reporting Period

#### 3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

RSPO Assurance Task Force  
Promote Amsterdam Declaration  
Communicating examples of positive impact  
RSPO Outreach to intermediary organisations

### GHG Emissions

**4.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**<http://www.bothends.org/nl/Publicaties/document/168/Jaarverslag-2015>

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**4.2 Do you publicly report the GHG emissions of your operations?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**<http://www.bothends.org/nl/Publicaties/document/168/Jaarverslag-2015>

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**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Related link: <http://www.bothends.org/en/Themes/Water/>
  - Land Use Rights  
Related link: [http://www.bothends.org/en/Themes/Land/Land-\(further-information\)/](http://www.bothends.org/en/Themes/Land/Land-(further-information)/)
  - Ethical Conduct  
Related link: [http://www.bothends.org/uploaded\\_files/inlineitem/Fraud\\_and\\_antico\\_rruption\\_procedure\\_Both\\_ENDS.pdf](http://www.bothends.org/uploaded_files/inlineitem/Fraud_and_antico_rruption_procedure_Both_ENDS.pdf)
  - Labour rights  
Related link: <http://www.bothends.org/nl/Publicaties/document/168/Jaarverslag-2015>
  - Stakeholder engagement  
Related link: <http://www.bothends.org/nl/Publicaties/document/168/Jaarverslag-2015>
  - None of the above
- 

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Various reports and audiovisuals, trainings; As in previous year, contribution to guidelines for land conflict resolution through RSPO DSF (English, to be translated in French, Spanish, Portugese, Bahasa); publications on lessons learned regarding DSF and land dispute settlement; video film on participatory mapping to enhance local stakeholder engagement in land use planning and considered decision making regarding palm oil production (English/Bahasa)

**Uploaded files:**

No files were uploaded

**Link to Website**<https://www.youtube.com/watch?v=Seo5wij6POM>

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Need for pro-active outreach by RSPO vis a vis local intermediary organisations (civil society organisations) in sourcing countries. Both ENDS initiated RSPO Outreach to intermediary organisations approach within RSPO. Promotion of adequate and more participatory land use planning - requires dialogue with government, communities and other stakeholders. Need for accelerated update of CSPO by the market - notably in EU, India, Indonesia, and China and sourcing countries. Need to strengthen RSPO's assurance system. Adequate and swift implementation adopted resolutions

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### 2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Explanation of RSPO's role, measures taken and challenges faced vis a vis EU and Dutch government and other stakeholders - in collaboration with other RSPO corporate and NGO members. Commencement collaboration with Indian, African and Latin American counterparts to help raise awareness regarding RSPO. Contribution to RSPO DSF. Contribution to RT Europe, April 2016 and RT (Asia) and in policy dialogue vis a vis Dutch government/European Commission. 'Amsterdam Declaration'. Various other initiatives in support of RSPO.

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### 3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

**Link:** <http://www.bothends.org/en/story/18/Fighting-for-more-sustainable-palm-oil>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Forest Peoples Programme

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0017-13-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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**Social and Developmental NGOs****Operational Profile****1.1 What are the main activities of your organization?**

Supporting the rights of forest peoples

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**1.2 Does your organization use and/or sell any palm oil?**

No

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**1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.**

We develop standards, help develop guides on implementation, advise on participation, sponsor community involvement in RTs, monitor company compliance and seek to get companies in non-compliance sanctioned to incentivise reforms. We also work to reform laws and policies to make it easier for companies to comply with RSPO P&C

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**1.4 What percentage of your organizations overall activities focus on palm oil?**

--%

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**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

Yes

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**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

Yes

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**1.7 How is your work on palm oil funded?**

Donations and grants. We do not accept private sector monies.

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**Time-Bound Plan****2.1 Date started or expected to start participating in RSPO working groups/taskforces**

2005

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**2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.**

2007

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**Actions for Next Reporting Period****3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

Engage with the Palm Oil Innovators Group

We develop the social components of HCS, ensure these become part of HCV system and eventually part of RSPO P&C. We are keen to help the RSPO IMO Outreach programme and see the FPIC Guide implemented. We are engaging with companies against which the Complaints Panel has upheld complaints to revise their operations and relations with communities and smallholders to bring themselves into compliance.

Continued engagement with communities, supportive CSOs and RSPO members over a series of land disputes, most of which have been submitted to RSPO Complaints Panel, including the cases of: Genting in Sabah; IOI-Pelita in Sarawak; Wilmar International (PT PHP 1) in West Sumatra, Indonesia; Golden Agri-Resources (PT KPC and 17 other GAR subsidiaries) in Indonesia; Goodhope (PT Nabire) in Papua Province, Indonesia; Sime Darby Liberia; Golden Veroleum Limited in Liberia; Olam and Wilmar joint venture, Maryland Oil Palm Plantation in Liberia; Poligrow in Colombia and; Plantaciones de Pucallpa in Peru Engaged with the High Carbon Stock Approach Executive Committee and contributed to the merger between the HCSA and HCS+ systems

- Contributed revised text for the High Carbon Stock Approach Toolkit 2.0

- Developed a working draft of the Social Requirements for HCS Conservation in Oil Palm Development to be field trialled in 2017

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**GHG Emissions**

**4.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why

**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical Conduct
- Labour rights
- Stakeholder engagement
- None of the above

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

- Followed up on Resolution 6h(2015) with the RSPO Board of Governors and Secretariat
- Finalised 17 training films on FPIC for the RSPO e-college
- Developed requirements for CBs assessing FPIC at the time of New Plantings Procedure (NPP)
- Provided training to CBs on assessing FPIC at NPP
- Drafted and had accepted with a large majority at GA 13, Resolution 6e(2016) on Protections for Whistleblowers, Human Rights Defenders, Complainants and Community spokespersons.
- In coordination with the Secretariat and RSPO Human Rights Working Group (HRWG), developed draft text for adoption by the Board for the implementation of requirements under Resolution 6e.
- Commented on the draft Guide for FPIC for the Sabah Jurisdictional Approach pilot
- Continued active engagement in the Dispute Settlement Facility Advisory Group, HRWG and BHCVWG
- Made a presentation to RT14 on quality assurance and assessor compliance
- Provided detailed advice to Asian and Latin American NGOs on how to engage with RSPO's InterMediary Organisations Outreach programme
- Published a critical assessment of RSPO and FSC certification systems in the IUCN publication, Policy Matters (21):149-165.

Unfortunately we have found that major RSPO companies including those represented on the Board violate FPIC and are involved in land grabs. We have raised this matter at the last 3 General Assemblies and are still awaiting a meaningful response from the RSPO CEO and BoG. We are working to improve the INA NI.

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No files were uploaded

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

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**2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

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**3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** [www.forestpeoples.org](http://www.forestpeoples.org)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Humana Child Aid Society, Sabah

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0006-08-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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**Social and Developmental NGOs****Operational Profile****1.1 What are the main activities of your organization?**

HUMANA is a Malaysian based NGO that served education at kinder and primary level. The Society are to promote, provide and operate learning centre in Sabah especially for children living in the plantation and undocumented children in the town area. HUMANA are in cooperation with and under the permit of the Ministry of Education of Malaysia.

**1.2 Does your organization use and/or sell any palm oil?**

No

**1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.**

HUMANA learning centres indirectly promote sustainable palm oil by providing an education centre in most of the RSPO members' plantations in Sabah. This helps to reduce the turnover of workers in plantations, as workers are assured of their children's education up to a certain age or level. The stable workforce will result in higher productivity for the plantations. Besides, HUMANA ensures that RSPO criteria with regards to education is followed.

**1.4 What percentage of your organizations overall activities focus on palm oil?**

97%

**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

No

**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

No

**1.7 How is your work on palm oil funded?**

HUMANA are mainly funded by the monthly contribution received from the plantations. In 2016, HUMANA didn't get any sponsor or grant from outsider but did received small contribution from Individual and company.

**Time-Bound Plan****2.1 Date started or expected to start participating in RSPO working groups/taskforces**

2015

**2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.**

2018

**Actions for Next Reporting Period****3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

1. Participation in RSPO working groups/taskforces - HUMANA will participate in the annual RSPO Conference as our support
2. Undertake and publicise programmes to support RSPO, RSPO certification and/or good standing RSPO members - HUMANA promotes education to plantation and workers as part of RSPO P&C.

**GHG Emissions****4.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

Not applicable, HUMANA are education provider

**Application of Principles & Criteria for all members sectors**

**5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical Conduct  
Uploaded file: [SN-Policies-to-PNC-ethicalconduct.pdf](#)
- Labour rights
- Stakeholder engagement
- None of the above

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**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Not applicable

**Uploaded files:**

No files were uploaded

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Our main challenge will be to continue this education project in the long run with a very tight budget, due to some plantation partners still not adhering to our revised monthly contribution rate. Without the financial support from the plantations, HUMANA will have difficulty providing our education programs. We also need to work with all stakeholders on developing proper and clear guidelines with regards to permission from the Malaysian Ministry of Education on our education provision.

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### **2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Humana had for the first time on 18th July, 2016 call for a meeting with all of the plantation's stakeholders. The main objective of the meeting was for us to know our plantations partner, and to introduce explain on operation and to introduce our committee members. In addition, we also shared with our key plantation stakeholders on the current progress and future plans of our society, and discussed and hear the stakeholder's views on any issues or suggestion to improve our education delivery. We emphasize to the stakeholder that education is also one of main and important criteria that looked into by the RSPO audit.

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### **3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

LINKS (Lingkar Komunitas Sawit)

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0014-12-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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## Social and Developmental NGOs

### Operational Profile

#### 1.1 What are the main activities of your organization?

- a. Social Research, is intended to produce policy recommendations and strategies for the of the social aspects management in surrounding area of the palm oil plantations through the implementation of the Social Feasibilities Study, Social Impact Assessment and the other Thematic Social Researches.
- b. Assistance Partners and GIS, developed through a program of FPIC Fulfillment assistance including the participatory mapping in the opening plan of the palm oil plantations in accordance with the Principles and Criteria of the Roundtable on Sustainable Palm Oil (RSPO) as well as Social Engagement Facility program, a program of assistance in the resolution of social conflicts between palm oil plantation companies and people in the surrounding villages.
- c. Capacity Building is intended to improve the institutional capacity of local communities, farmers and plantation management through the FPIC Basics Training, Social Communication and Management of Farmers Group Dynamics Training, and also CSR Visioning Workshop.
- d. Bakti sustainability is a service program of LINKS management and staff to do the social education for the independent smallholder groups of palm oil in Indonesia. In this program, LINKS management and staff will work without payment (free of charge) to train the group manager and/or independent smallholder group administrators, to carry out the visioning of the organization, Social Impact Assessment (SIA) and FPIC fulfillment on the development of new areas and replanting of palm oil plantations.

#### 1.2 Does your organization use and/or sell any palm oil?

No.

#### 1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

a. Social Research. Throughout January to December 2016, LINKS partnered with PT Aditya Agroindo, PT Kemilau Indah Nusantara, Cargill Group, PT Permata Lestari Jaya, PT Lahan Agro Inti Ketapang and Triputra Agro Persada Group implemented the Social Impact Assessment (SIA) around the plantation and their palm oil mills which have business location West Kalimantan, South Sumatera, and East Kalimantan Provinces with details as follows:

- SIA PT Aditya Agroindo (PT AAG), at Ketapang District, West Kalimantan Province, in January 2006.
- SIA PT Kemilau Indah Nusantara (PT KIN), at Kutai Timur District, East Kalimantan Province, in February 2016.
- SIA PT Permata Lestari Jaya (PT PLJ) at Sintang District West Kalimantan Province in April 2016.
- SIA PT Hindoli and PT Sumber Terang Abadi Lestari (PT STAL) at Musi Banyuasin and Banyuasin District, in April 2016. This companies are the subsidiary of Cargill Group.
- SIA PT Harapan Sawit Lestari (PT HSL), PT Ayu Sawit Lestari (PT ASL) and PT Indo Sawit Kekal (PT ISK) at Ketapang District West Kalimantan Province, June 2017. All the companies are the subsidiary of Cargill Group.
- SIA PT Lahan Agro Inti Ketapang, at Sambas District in Agustus 2016.
- SIA PT Natura Pasific Nusantara (PT NPN) – subsidiary of Triputra Agro Persada Group at Berau District, in December 2016.

In addition to implementing SIA, between August to September 2015 LINKS also partnered with Goodhope Plantation in Indonesia, to carry out FPIC Gap Analysis on the development of their plantation at West Kalimantan, Central Kalimantan and Papua Province.

b. FPIC Fulfillment Assistance based on the Principles and Criteria of RSPO.

- January 2016 – March 2017, LINKS continue assisting the management and plantation staffs of PT Surya Sawit Sejati (PT SSS) - United Plantations Berhad to carry out FPIC fulfillment based on RSPO principles and criteria in the development of plasma plantations and the development of a conservation area in an area of 3,157.29 hectares located in West Kotawaringin, Central Kalimantan Province.
- January 2016 - present, LINKS continue assisting the management and plantation staffs of PT Kartika Prima Cipta (GAR) to implement FPIC fulfillment in the development plan of the additional plasma plantations of PT. KPC and PT. PIP in Kapuas Hulu, West Kalimantan Province.
- Starting August 2016 – present LINKS assisting the management plantation staffs of PT Meganusa Intisawit (Ivomas Tunggal) and Cooperative Mandian Jaya to implement FPIC fulfillment in their palm oil replanting plan.
- Starting September 2016 – present LINKS assisting management and plantation staffs to implement FPIC fulfillment in the development plan of the additional plasma plantations of PT Kencana Graha Permai (GAR) and PT Cahaya Nusa Gemilang (GAR) in Ketapang, West Kalimantan Province.

c. Capacity Building had done by LINKS in 2016 through FPIC Training for the plantation management and staffs of PT Aditya Agroindo (PT AAG) and PT Swakarsa Sinarsentosa (DSN Group) in March and May 2016. LINKS also conducting CSR workshop with PT Aditya Agroindo and PT Kemilau Indah Nusantara in January and February 2017.

#### 1.4 What percentage of your organizations overall activities focus on palm oil?

51%

**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

Yes

**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

Yes

**1.7 How is your work on palm oil funded?**

All LINKS activities are funded by the palm oil companies which become LINKS partners in 2016. If it is adjusted with this reporting period, since January to December 2016 LINKS activities were funded by several companies as follows:

1. Social Research Program were funded by PT Aditya Agroindo, PT Kemilau Indah Nusantara, Cargill Group, PT Permata Lestari Jaya, PT Lahan Agro Inti Ketapang, Triputra Agro Persada Group and Goodhope Plantation in Indonesia.
2. FPIC Fulfillment Assistance Program were funded by United Plantations Berhad, Ivomas Tunggal and GAR.
3. Training Program were funded by PT Aditya Agroindo and PT Swakarsa Sinarsentosa.

**Time-Bound Plan****2.1 Date started or expected to start participating in RSPO working groups/taskforces**

2014

**2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.**

2014

**Actions for Next Reporting Period****3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

Lingkar Komunitas Sawit (LINKS) supports multi-stakeholder efforts in creating an equal partnership and social management in a sustainable manner in the palm oil sector in Indonesia.

**GHG Emissions****4.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

We are focusing on social aspect in creating an equal partnership and social management in a sustainable manner in the palm oil sector in Indonesia.

**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical Conduct  
Related link: [www.links.or.id](http://www.links.or.id)
- Labour rights  
Related link: [www.links.or.id](http://www.links.or.id)
- Stakeholder engagement  
Related link: [www.links.or.id](http://www.links.or.id)
- None of the above

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

In 2016 through a partnership with PT Surya Sawit Sejati (United Plantations Berhad), PT Kartika Prima Cipta (GAR), PT Meganusa Intisawit (PT Ivomas Tunggal), PT Kencana Graha Permai (GAR), and PT Cahaya Nusa Gemilang (GAR) continue working to support FPIC Fulfillment programs in the development of plasma plantations, replanting of independent smallholder plantation and management of conservation areas (HCV/HCS area).

To measure the effects of this FPIC fulfillment assistance program, LINKS jointly with its partner companies develop the qualitative parameters related to the expected outputs which can be achieved through each activity as well as the fulfillment of the P&C RSPO which can be achieved through the implementation of activities in the FPIC fulfillment assistance program.

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.links.or.id](http://www.links.or.id)

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We are not produce CSPO, but we working together with palm oil company and smallholders to create guidance and education module on promoting of CSPO

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### 2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

LINKS takes an active part as a member of task force (INA NITF) for the arrangement of Indonesian National Interpretation (Indonesia Nasional Interpretasi) for RSPO principles and criteria 2013. LINKS through the partnership with the palm oil companies encourage the implementation of RSPO principles and criteria fulfillment as well as the rule of law and regulations in Indonesia, particularly which related to the development of ethical behavior in business.

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### 3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

**Link:** [www.links.or.id](http://www.links.or.id)

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Oxfam International

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0001-04-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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**Social and Developmental NGOs****Operational Profile****1.1 What are the main activities of your organization?**

Oxfam is an international confederation of 17 organizations networked together in more than 90 countries, as part of a global movement for change, to build a future free from the injustice of poverty. We work with others, including private sector, local civil society organisations and communities to ensure that poor people can improve their lives and livelihoods and have a say in decisions that affect them.

**1.2 Does your organization use and/or sell any palm oil?**

In a few countries Oxfam has shops who sell small volumes of food and non-food items which may contain palm oil. Oxfam supports continuous improvement and will source from the most responsible source available, including certified sustainable palm oil.

**1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.**

Oxfam has taken a leadership role in the RSPO Board of Governors and the RT14 conference. Oxfam provided the co-lead of the Human Rights working group in order to facilitate that RSPO and RSPO members fulfill the UN Guiding Principles on Business and Human Rights, also known as the Ruggie Framework of "Protect, Respect, Remedy". Furthermore, Oxfam has been assessing smallholder models and designed additional guidance for company-community partnerships, in 4 elements: Freedom of choice, Accountability, Improvement of benefits notably productivity, Respect for rights (FAIR). In 2016 Oxfam in co-creation with producers, buyers and investors designed projects for the implementation of FAIR partnerships.

**1.4 What percentage of your organizations overall activities focus on palm oil?**

5%

**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

Yes

**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

Yes

**1.7 How is your work on palm oil funded?**

Oxfam has been using funds provided by the Netherlands Ministry of Foreign Affairs, the Ford Foundation, David and Lucille Packard Foundation and Sida/Swedish International Development Cooperation Agency.

**Time-Bound Plan****2.1 Date started or expected to start participating in RSPO working groups/taskforces**

2004

**2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.**

2004

**Comment:**

With regards to the FAIR partnerships the following broad timelines apply:

- Research and publication 2014;
- Scoping phase 2015;
- Co-creation phase 2016;
- Inception and implementation of Demonstration projects 2017-2021;
- Upscaling phase 2022-2030 (SDGs target date).

**Actions for Next Reporting Period**

**3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

Oxfam will continue its work in particular in the Board of Governors and the Human Rights Working Group. Moreover, Oxfam will proceed the inception and implementation of FAIR partnerships.

**GHG Emissions****4.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\\_Annual%20Review\\_Our%20work%20in%202015-2016.pdf](http://www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib_Annual%20Review_Our%20work%20in%202015-2016.pdf)

**4.2 Do you publicly report the GHG emissions of your operations?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

[www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\\_Annual%20Review\\_Our%20work%20in%202015-2016.pdf](http://www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib_Annual%20Review_Our%20work%20in%202015-2016.pdf)

**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

Water, land, energy and carbon footprints

Land Use Rights

Ethical Conduct

Labour rights

Stakeholder engagement

Related link:

[www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\\_Annual%20Review\\_Our%20work%20in%202015-2016.pdf](http://www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib_Annual%20Review_Our%20work%20in%202015-2016.pdf)

None of the above

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

FAIR principles:

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://www.oxfam.org/en/research/fair-company-community-partnerships-palm-oil-development>

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Credibility, focus and effectiveness of RSPO model of change.

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**2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Activities engaging both producers as well as buyers/investors.

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**3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://www.oxfam.org/en/grow/campaigns/behind-brands>

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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Sabah Environmental Protection Association

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0016-13-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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**Social and Developmental NGOs****Operational Profile****1.1 What are the main activities of your organization?**

We represent communities that are impacted by unsustainable development.

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**1.2 Does your organization use and/or sell any palm oil?**

No

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**1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.**

We sit in various working groups within the RSPO.

We are also a Steering Member that sits in the Jurisdictional Certification Steering Committee in Sabah.

We work with communities and other NGOs on awareness on the P and Cs of RSPO.

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**1.4 What percentage of your organizations overall activities focus on palm oil?**

50%

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**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

Yes

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**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

Yes

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**1.7 How is your work on palm oil funded?**

Not funded

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**Time-Bound Plan****2.1 Date started or expected to start participating in RSPO working groups/taskforces****2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.****Actions for Next Reporting Period****3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

We are being approached to help some local companies that are having many on the ground problems. They are requesting for help on a time bound plan.

We will be working on labour issues in Sabah.

We have been approached to conduct outreach programmes for RSPO.

---

**GHG Emissions****4.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

We do not have any plantations

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**Application of Principles & Criteria for all members sectors**

**5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical Conduct
- Labour rights
- Stakeholder engagement
- None of the above

---

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

None

**Uploaded files:**

No files were uploaded

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Availability of CSO in Malaysia; The lack of engagement of RSPO towards outgrowers.

---

**2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We have also conducted training programmes for Plantations and Mills. Although SEPA is a volunteer organisation, we are active in the working groups and on the ground. Our challenges are capacity on funding and time.

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**3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
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**Particulars****About Your Organisation****1.1 Name of your organization**

Sawit Watch

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

**1.3 Membership number**

7-0002-04-000-00

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**1.4 Membership category**

Ordinary

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**1.5 Membership sector**

Social or Development Organisations (Non Governmental Organisations)

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**Social and Developmental NGOs****Operational Profile****1.1 What are the main activities of your organization?**

As a NGO which concern about issue of the impact of Oil Palm Industry to the people as well as to environment. Sawit Watch give assistance to the indigenous and local people to be able to defend their rights, and also to engage with standard in various level, state as well as market based system.

**1.2 Does your organization use and/or sell any palm oil?**

No

**1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.**

Training on RSPO standard and how to engage with the standard for communities in Central, West, East, and North Kalimantan

Provide technical assistance to impacted communities in Sumatra, Kalimantan, and Papua about Complaint System Mechanism of RSPO

**1.4 What percentage of your organizations overall activities focus on palm oil?**

100%

**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

Yes

**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

Yes

**1.7 How is your work on palm oil funded?**

We have support fund independently from our members and also from the Donor Organizations.

**Time-Bound Plan****2.1 Date started or expected to start participating in RSPO working groups/taskforces****2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.****Actions for Next Reporting Period****3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

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**GHG Emissions****4.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why

**Application of Principles & Criteria for all members sectors**

**5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical Conduct
- Labour rights
- Stakeholder engagement
- None of the above

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**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Uploaded files:**

No files were uploaded

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

1. Lack commitment of RSPO member companies to fulfill their obligation with regards to reducing potential conflict in social and environmental issue, as well as to resolving the current conflict. 2. Many parties still question the credibility of RSPO member companies over the certificates they already have RSPO really need to conducting proper supervision and strict monitoring over the process of certification. As NGOs, we will monitoring the implementation of the standard and keep raising up the voice of impacted communities against bad practice and bad behavior of RSPO member companies.

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### **2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We conducting some approach, eg: 1. Approaching National and Local Government to consider and acknowledge about global sustainable standard on production and consumption of palm oil and translate it to the legal frameworks; 2. Education to the public consumer especially in urban communities to be more aware about sustainable palm oil product; 3. Empowering indigenous and local communities to be able to engage with RSPO standard and mechanism, especially to used it for monitoring and controlled the production in the field; 4. Engaging and encouraging RSPO to really implement the standard in the operational levels, especially in handling and resolving conflict between community and RSPO member company; 5. Lobby to relevant stakeholders, in particular with buyer and market to be more aware and ensured the implementation of sustainable commitment by producer along the supply chain.

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### **3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
-



## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Solidaridad

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0007-08-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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## Social and Developmental NGOs

### Operational Profile

#### 1.1 What are the main activities of your organization?

Solidaridad is an international civil society organization with partners all over the world. The Solidaridad Network consists of nine regional expertise centres located in South and South-East Asia, South America, Southern Africa, East and Central Africa, West Africa, China, Central America, North America, and Europe — each with their own specific expertise and focus.

Solidaridad works to create sustainable supply chains from the producers to consumers. In the palm oil supply chain we support farmers with better practices in all major palm oil producing countries and we support sustainable market development, in particular in Europe and China.

#### 1.2 Does your organization use and/or sell any palm oil?

No

#### 1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

- Launch and developed Sustainable Palm Oil China WG
- Contributed to various activities supporting the implementation of the Amsterdam Declaration
- Implemented field projects, implementing RSPO or supporting RSPO in Ghana, Nigeria, Ivory Coast, Colombia, Ecuador, Honduras, Guatemala, Mexico, Indonesia and Malaysia

#### 1.4 What percentage of your organizations overall activities focus on palm oil?

10%

#### 1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

#### 1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

#### 1.7 How is your work on palm oil funded?

- Dutch government
- Private confunders
- RSSF

### Time-Bound Plan

#### 2.1 Date started or expected to start participating in RSPO working groups/taskforces

2009

#### 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2017

### Actions for Next Reporting Period

#### 3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

- Continue support for work under Amsterdam Declaration
- Continue support for China Sustainable Palm Oil WG
- Continue work in Complaints panel (as this is important for RSPOs credibility)

### GHG Emissions

**4.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

It is so far not in our organisational policy

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**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
  - Land Use Rights
  - Ethical Conduct
  - Labour rights
  - Stakeholder engagement
  - None of the above
- 

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

- Materials developed in West Africa; To be found via: <http://www.oilpalmwestafrica.info/knowledge-exchange/tools>

**Uploaded files:**

No files were uploaded

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- RSPO Certification is VERY HARD to achieve for independent smallholders, in particular things like NPP, Greenhouse Gas calculator, HCV assessments. - Adopt resolution to temporarily suspend NPP for smallholders - Join P & C Review Task Force to influence new P & C - Co- lead RSPO WG Smallholders

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**2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

- Enage with companies and governements

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**3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
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## Particulars

### About Your Organisation

#### 1.1 Name of your organization

UTZ

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0008-08-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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## Social and Developmental NGOs

### Operational Profile

#### 1.1 What are the main activities of your organization?

UTZ stands for sustainable farming and better opportunities for farmers, their families and our planet. The UTZ certification programs for coffee, cocoa, tea and hazelnut enable farmers to learn better farming methods, improve working conditions and take better care of their children and the environment.

UTZ partners with other organizations and standards, in the fields of standard development, traceability and supply chain analysis. UTZ provides RSPO with the traceability, certified member registration and certification management system RSPO PalmTrace.

#### 1.2 Does your organization use and/or sell any palm oil?

No

#### 1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

UTZ is the traceability service provider for the RSPO.

In 2012 UTZ launched the traceability system RSPO eTrace, for RSPO members to record the physical trade of certified palm oil, and by RSPO accredited certification bodies to report audits and certifications.

In 2016 the RSPO PalmTrace system was developed to replace eTrace. This system, that includes new functionalities for members to manage credit trade under the RSPO Book and Claim supply chain model, has come into place on the 1st of January 2017.

Moreover, as of mid 2016, RSPO members can manage their sources of conventional oil contributing to their MB purchases. A list of all the mills in the world, with unique identifiers, is included in PalmTrace and is continuously updated. This functionality is also leveraged to provide RSPO members information on their non- RSPO certified supply base.

Trainings to members and CBs have been and are constantly provided.

#### 1.4 What percentage of your organizations overall activities focus on palm oil?

11%

#### 1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

#### 1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

#### 1.7 How is your work on palm oil funded?

Through a volume based fee for transactions in PalmTrace.

### Time-Bound Plan

#### 2.1 Date started or expected to start participating in RSPO working groups/taskforces

2011

#### 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2007

### Actions for Next Reporting Period

#### 3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

During 2017, UTZ will integrate the CRM data processes of RSPO from Salesforce, into RSPO PalmTrace.

This is expected to show improvements in member registration and management of member accounts.

In addition, data extraction from the audit reports by accredited CBs will be improved by merging including the questions RSPO PalmTrace license process of certified members. This will facilitate the use of data by enabling the extraction of information, to be used for M&E and assurance purposes.

Following the developments of the RSPO standard, RSPO PalmTrace will also enable the handling of RSPO NEXT credits in the system from the 1st of April onwards.

### GHG Emissions

**4.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**Uploaded files:**No files were uploaded

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**4.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

UTZ compensates for the CO2 emissions of the flights that its staff take to carry out their work, and for the energy consumed in the HQ in Amsterdam.

The report generated by the partner that cooperates with UTZ on this topic is currently under evaluation of the UTZ Executive Team, therefore it cannot be shared yet.

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**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
  - Land Use Rights
  - Ethical Conduct
  - Labour rights
  - Stakeholder engagement
  - None of the above
- 

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

UTZ has developed a set of trainings and documentation for RSPO members and certification bodies on the use of the traceability system RSPO PalmTrace. These include materials to support the inclusion of Book and Claim in RSPO PalmTrace, specifically developed for independent smallholder groups, mills, crushers and credit buyers. UTZ provides training material in English, Spanish, Bahasa Indonesia, Bahasa Malaysia and Thai.

UTZ will continue providing instructions, manuals and trainings for all new functionalities available in RSPO PalmTrace.

**Uploaded files:**No files were uploaded

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

N/A

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**2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

UTZ's mission is to make sustainable farming the norm. We do this in the commodities that are part of our own program, but also by promoting sustainable farming everywhere we are active.

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**3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
-



## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Verite Southeast Asia

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
- 

#### 1.3 Membership number

7-0015-13-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Social or Development Organisations (Non Governmental Organisations)

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**Social and Developmental NGOs****Operational Profile****1.1 What are the main activities of your organization?**

1. Research
  2. Capacity Building
  3. Stakeholder Engagement
  4. Consulting: Supply Chain Social Responsibility
  5. Audits/ Third-party Verification
- 

**1.2 Does your organization use and/or sell any palm oil?**

No.

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**1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.**

Following the three-pillar approach Verité's work in 2016 was focused on:

## 1) Policy and institutional advocacy through its membership in RSPO:

- Alternate sNGO member in the Board of Governors
- Substantive contribution as member of the DSF and Complaints Panel, including into the drafting process of the revised complaints procedure
- Steered the creation of the Labour Task Force within the Human Rights Working Group (members' and stakeholder consultation, drafting the Terms of Reference)
- Participation in RSPO RT 14

## 2) Targeted engagement of stakeholder groups to collaboratively work towards sustainable solutions to systemic and egregious labor issues:

- Continued strong collaboration with social and environmental NGOs within and outside the RSPO to strengthen the implementation of labour standards and develop best practice guidance documents
- Collaborated with an Indonesian palm oil company to identify gaps and strengthen its labour management system, using the RSPO, Free and Fair Labour Practices and international standards on health and safety
- Participated in public forums to speak about palm oil labour improvements, needs and challenges
- Continued work in the Palm Oil Innovations Group (POIG) to develop verification indicators (<http://poig.org/poig-verification-indicators/>) and document labour innovations among POIG members (<http://poig.org/wp-content/uploads/2016/11/POIG-Innovation-s-Publication-Labour-Rights-November-2016.pdf>)
- Reached out to some members of the Consumer Groups Forum (CGF) to identify priority labour issues in Malaysia and Indonesia

## 3) Country and regional level engagement in China, Latin America, and Sub-Saharan Africa to address key consumer and new producing regions

- Reached out stakeholders in Japan to raise awareness on labour issues and challenges
  - Published the report on Labour and Human Rights Risk Analysis of Ecuador's Palm Oil Sector (<https://www.verite.org/wp-content/uploads/2016/11/Risk-Analysis-of-Ecuador-Palm-Oil-Sector-Final.pdf>)
  - Translated Verite's Palm Oil Flier and Primer into Spanish, Bahasa Melayu and French (<https://www.verite.org/project/our-work-in-palm-oil/>)
  - Conducted the research on Strengthening Protections Against Trafficking in Persons in Federal and Corporate Supply Chains: Research on Risk in 43 Commodities Worldwide, including palm oil (<https://www.verite.org/wp-content/uploads/2017/04/EO-and-Commodity-Reports-Combined-FINAL-2017.pdf>)
  - Reached out to stakeholders covered by the UK Modern Slavery Act to raise awareness on labour risks in the palm oil sector
- 

**1.4 What percentage of your organizations overall activities focus on palm oil?**

30%

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**1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?**

Yes

---

**1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?**

Yes

---

**1.7 How is your work on palm oil funded?**

The RSPO-related work is self-funded. Research on palm oil is supported by grants.

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**Time-Bound Plan**

**2.1 Date started or expected to start participating in RSPO working groups/taskforces**

2013

**2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.**

2013

**Actions for Next Reporting Period****3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain**

1) Policy and institutional advocacy through its membership in RSPO:

- Substantively contribute to the work of the Board of Governors, DSF and Complaints Panel
- Implement the Revised Complaints Procedure, SOPs and Interpretative Guidelines
- Establish and lead the Labour Task Force within the Human Rights Working Group
- Substantively contribute to strengthening the labour standards of the RSPO through the P&C review process
- Participation in RSPO EU and RT 15

2) Targeted engagement of key stakeholders to collaboratively work towards sustainable solutions to systemic and egregious labor issues:

- Continue strong collaboration with social and environmental NGOS within and outside the RSPO to strengthen the implementation of labour standards and develop best practice guidance documents
- Collaborate with key RSPO member companies to address systemic and recurring labour issues through sustainable process management
- Document best labour practices in the palm oil sector, specially through the Palm Oil Innovations Group (POIG)

3) Country and regional level engagement in key consumer and new producing regions:

- Establish new advocacy streams involving consumers and other stakeholders targeting policy development, awareness raising, institutional development, etc.
- Conduct research in emerging regions

**GHG Emissions****4.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

Not sure if GHG assessment is required of social NGO members.

**Application of Principles & Criteria for all members sectors****5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical Conduct
- Labour rights
- Stakeholder engagement
- None of the above

**5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

- Verite maintains a page on palm oil and labour risks. It can be viewed here: <http://www.verite.org/Commodities/PalmOil>
- The Verite Knowledge Portal featuring our work on palm oil in various countries can be found here: <http://knowledge.verite.org>
- Continued work in the Palm Oil Innovations Group (POIG) to develop verification indicators (<http://poig.org/poig-verification-indicators/>) and document labour innovations among POIG members (<http://poig.org/wp-content/uploads/2016/11/POIG-Innovations-Publication-Labour-Rights-November-2016.pdf>)

**Uploaded files:**

No files were uploaded

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In 2016, two key reports focusing on labour conditions in the palm oil industry came out. The first was a research report by the Rainforest Action Network (RAN), Oppuk and the International Labor Rights Forum (ILRF) on Indofood on The Human Cost of Conflict Palm Oil, dated June 2016. It identified the following key labour findings: precarious employment practices, unethically low wages, child workers, hazardous and unsafe practices, and undermining freedom of association through yellow unionism and intimidation. In November 2016, Amnesty International released a report entitled The Great Palm Oil Scandal: Labor Abuses Behind Big Brand Names, highlighting problematic labor practices in 2 subsidiaries and 3 suppliers by Wilmar located in North Sumatra and Central Kalimantan. The report, in summary, identified violations relating to child labour, forced labour, underpayment of wages, excessive working hours, health and safety, and gender discrimination. If these issues are still happening in big plantations, what more in smaller ones? These reports tell us that growers still need to understand the root causes, risk sources and drivers of these labour violations, distinguishing between micro and macro issues and challenges, so that they can identify sustainable solutions especially to address historical and persistent labour issues. The fact that certifying bodies are still not alerting the RSPO community to these obviously systemic and recurring problems indicates to us that the CBs have still not adjusted their approach and certification methodology to be more suitable to the labour and social aspects. The entire RSPO community is still playing 'catch up' on labour, human rights and gender, instead of defining and carving the path towards what is socially-responsible palm oil production. [Please refer to activities undertaken in 2016 indicating the efforts Verité has done to mitigate or resolve these challenges and obstacles.]

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### 2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Verite independently resourced its RSPO-related work - Research on palm oil is partially externally supported by grants - Engagement with key stakeholders, from policy-creation to awareness raising to capacity building to implement the standards - Active participation in strengthening RSPO structures to support the promotion and respect for labour and social rights - Active participation in RSPO working groups (i.e., Complaints Panel, DSF, Human Rights Working Group and Labour Task Force)

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### 3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.verite.org/project/our-work-in-palm-oil/>

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The RSPO is an international non-profit organization formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders.

[www.rspo.org](http://www.rspo.org)

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Roundtable on Sustainable Palm Oil

