

# RSPO

Roundtable on Sustainable Palm Oil

**A COMPILATION**

**2011/2012**  
**ANNUAL COMMUNICATIONS OF**  
**PROGRESS REPORTS**

**BY SECTOR**  
***Retailers***

*Prepared by:*  
**RSPO Secretariat**  
October 22, 2012



# Retailers

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## Axfood AB

Name of the organisation : Axfood AB  
 Corporate website address : <http://axfood.se/en/>

### Company Details

Membership number : 3-0026-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Axfood Sverige AB

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Åsa Domeij [asa.domeij@axfood.se](mailto:asa.domeij@axfood.se)

Axfood Sverige AB

Hemvärnsgatan 9

171 78 Solna

Sweden

Person reporting (if different)

Madeleine Holst [madeleine.holst@axfood.se](mailto:madeleine.holst@axfood.se)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

<http://axfood.se/en/Sustainability/How-we-work/Goal-and-vision/Sustainability-programme/>

Upload new file : [http://www.rspo.org/acop/internal/upload/254245\\_form1.pdf](http://www.rspo.org/acop/internal/upload/254245_form1.pdf)

Palm oil related websites :

RSPO reporting period : July 2011 to June 2012

Date of submission : 26/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 1945 tones for the period July 2011-June 2012

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 1945

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 1,945

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

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**Total** : 0
 

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 Total volume of palm-based derivatives and fractions sold in your own brand products per year?
 

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**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt)
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt)
 

---

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015 for private label Garant

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

2012 Creating purchase guidelines for palm oil (concerning Garant private label). Done

2013 include guidelines in business plan

2012 and ongoing: educate private label buyers about palm oil

 ongoing: in products where there is no need for palm oil we replace palm oil with alternatives.
 

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### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

 Our private label purchasers will start a dialogue with our Garant private label vendors in order to switch from non certified palmoil to certified palmoil.
 

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### Reasons for non-disclosure of information:

 If you have not disclosed any of the above information please indicate the reasons why:
 

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If other please specify:

At this moment we can not fully distinguish palm oil from palmkernel oil in our private label products. Therefore we buy palm oil certificates for the total amount of palm oil found in the products regardless if it is palm oil or palmkernel oil. We recently discovered that GreenPalm sold different certificates for palmkernel oil and palm oil which was new for us. Therefore we will start the process of distinguishing palm oil and palmkernel oil in the products. Axfood does not have own production of products.

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## Boots UK Limited

Name of the organisation : Boots UK Limited

Corporate website address : <http://www.boots-uk.com/>

### Company Details

Membership number : 3-0005-06-000-00

Membership type : Ordinary Membership

Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Boots UK Ltd

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | USA | South East Asia

### Contacts

Primary contact responsible for organisational commitment to RSPO

Andrew Jenkins [andrew.jenkins@boots.co.uk](mailto:andrew.jenkins@boots.co.uk)

D90 West G15

Nottingham, UK

NG90 1BS

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Below is a summary of our policy. The full version is attached:

We promote the development of sustainable palm oil by:

- Subscribing to the Greenpalm system and purchasing certificates for the palm oil used in Boots brand products, including derivatives where the starting material is known to be palm oil.
- Working with Greenpalm to help them develop their traceability and audit procedures for derivatives made from palm oil.
- Working with our suppliers to use only Certified Sustainable Palm Oil (CSPO) where palm oil is a listed ingredient by 2014, or to use alternative sustainable materials.
- Working with WWF and the RSPO to identify sustainable sources of palm oil based derivatives.
- Taking account of other sustainability criteria such as supply chain carbon footprints when evaluating raw material options, including alternatives to palm oil.

Upload new file	: <a href="http://www.rspo.org/acop/internal/upload/953180_form1.pdf">http://www.rspo.org/acop/internal/upload/953180_form1.pdf</a>
Palm oil related websites	: <a href="http://www.boots-uk.com/Environment/Sustainable_materials.aspx">http://www.boots-uk.com/Environment/Sustainable_materials.aspx</a>
RSPO reporting period	: July 2011 to June 2012
Date of submission	: 3rd September 2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 145

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 134.44



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 Mass balance (mt)
 

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 Segregated (mt) : 10.1
 

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 Identity Preserved (mt)
 

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**Total** : 145
 

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 Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 144.55
 

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**How much of the Palm Kernel Oil volume is RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt)
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

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 Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 250
 

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**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt) : 250
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 250
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 394.55
 

---

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

**2014**

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

2010-2013 purchase Greenpalm certificates for palm oil & close derivatives used in Boots brand products

2011-2013 Engage with relevant product and ingredient suppliers to map usage and plan progress

towards use of CSPO

2012-2013 Ensure our commitment to sustainable palm oil is embedded in our sourcing strategies

NB: due to the dynamic and extensive range of products it is not appropriate to set interim percentage targets for CSPO

---

### **Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:

- Continue supplier engagement and mapping availability of CSPO both in UK and through Hong Kong buying office
  - Ensure sustainable palm oil requirements are embedded in Boots brand development plans
  - Continue mapping usage through our new Raw Material
- 

### **Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

NOTE: Data is for calendar year 2011. Derivative usage in non direct purchases has been estimated on basis of 1kg ingredient = 1kg palm oil

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## C.I.V. Superunie B.A

Name of the organisation : C.I.V. Superunie B.A  
 Corporate website address : [www.superunie.nl](http://www.superunie.nl)

### Company Details

Membership number : 3-0036-11-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

### Contacts

Primary contact responsible for organisational commitment to RSPO

Paul van Hooren [hooren@superunie.nl](mailto:hooren@superunie.nl)

Person reporting (if different)

Eline Poels [poels@superunie.nl](mailto:poels@superunie.nl)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

### Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

In case palm oil is being used in the production of or as ingredient in our products, this should be sustainable palm oil in 2015 (but preferably as of now) in agreement with the covenant as signed by

the Dutch Food Retail Association (CBL).

Upload new file	:
Palm oil related websites	:
RSPO reporting period	: July 2011 to June 2012
Date of submission	: 2-Sep-12

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of palm-based derivatives and fractions sold in your own brand products per year?

#### How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

---

Mass balance (mt)

---

Segregated (mt)

---

Identity Preserved (mt)

---

**Total** : 0

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Total volume of palm oil and derived products sold in your own brand products per year? (mt)

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### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

We can not calculate how much palm oil is bought by our suppliers for our own brand products, since almost always a mix of oils is bought and used, or the exact % of palm oil used is not available.

Since we value transparency in this, we will give the number of suppliers that use or will use SPO:

- In 2012 25% of our suppliers that use palm oil buy SPO
  - In 2013 35% of our suppliers that use palm oil will buy SPO
  - In 2014 50% of our suppliers that use palm oil will buy SPO
  - In 2015 100% of our suppliers that use palm oil will buy SPO
- 

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

We will include the importance of sustainable palm oil in our discussions with our suppliers and follow up on their promises on buying it.

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### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

Data not known

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If other please specify:

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## Carrefour

Name of the organisation : Carrefour  
 Corporate website address : <http://www.carrefour.com/>

### Company Details

Membership number : 3-0016-06-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Grossmith  
 33, avenue Emile Zola  
 ZAC Ile Seguin  
 TSA 55 555  
 92 649 Boulogne Billancourt Cedex  
 France

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Carrefour is committed to reach 100% sustainable palm oil in its own brand products by 2015.

As part of this commitment, Carrefour is member of the RSPO since 2006, and member of the RSPO executive board since 2009.

In order to achieve its target, Carrefour is working closely with its suppliers. Since 2007, Carrefour raised awareness among its teams and suppliers regarding sustainable palm oil. In 2010, an educational tool kit was designed and sent to all suppliers of the European Purchase Office, in order to help them understand social and environmental issues linked to the production and use of palm oil. Developed in partnership with WWF France, this guide explains how to source sustainable palm oil and become member of RSPO.

Carrefour is also supporting sustainable palm oil production through Greenpalm certificates purchase. In 2010, Carrefour bought 15 000 Greenpalm certificates covering the total quantity of palm oil contained in Carrefour brand products sold in France. In 2011, an action plan was designed covering all Carrefour brand products sold in France. It includes, among other actions, direct purchase of certified palm oil by suppliers and purchase of 9 000 certificates by Carrefour. These certificates were sourced from RSPO certified smallholders in Indonesia.

Thanks to these efforts, the first products containing RSPO certified palm oil are available in French stores since 2011. In 2012, this approach was extended to other products, some of them being visible through the RSPO trademark. Carrefour has also launched an RSPO certified cooking oil in Indonesia, one of the most important market for palm oil consumption. This project is an opportunity to raise awareness in Indonesia and it will allow Indonesian consumers to support sustainable palm oil production.

Finally, Carrefour is supporting small holders towards sustainable palm oil production. Carrefour Foundation is supporting a project coordinated by WWF Indonesia in order to help a group of Indonesian independent small holders reaching more sustainable practices and moving towards RSPO certification. Indeed, small holders are key actors in the transformation of palm oil production and this project can contribute to their social and economical sustainability.

Please find all informations related to our commitments and policy in our sustainability expert report:

<http://www.carrefour.com/cdc/responsible-commerce/sustainability-report/>

Upload new file	:	
Palm oil related websites	:	
RSPO reporting period	:	January 2011 to December 2011
Date of submission	:	Oct 2012

## **Retailers**

### **Operational profile:**

Please state what your main activities are within retailing:

| Food

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**Note :** *Information in the following sections has been removed upon request from the Member.*

### **Time-bound plan**

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

In order to achieve its target, Carrefour is working with its suppliers. As started in 2007, the following action plan will continue to be implemented: raising awareness and inventory, building action plan with suppliers to insure sustainable palm oil sourcing, supporting sustainable palm oil production.

---

### **Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Carrefour will continue the implementation of its action plan, increasing direct purchase of certified sustainable palm oil from its suppliers. The RSPO trademark will be applied to other products available in France in the next future.

---

### **Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

-

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If other please specify:

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## Coles Supermarkets Pty Ltd

Name of the organisation : Coles Supermarkets Pty Ltd  
 Corporate website address : [www.coles.com.au](http://www.coles.com.au)

### Company Details

Membership number : 3-0030-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Growers | Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Coles Supermarkets Ltd

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Australia

### Contacts

Primary contact responsible for organisational commitment to RSPO

Andrea Currie [Andrea.Currie@coles.com.au](mailto:Andrea.Currie@coles.com.au)

800 Toorak Rd

HAWTHORN EAST VIC 3123

Australia

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

Move to certified sustainable palm oil in our Coles Brand (private label) products by 2015.

Upload new file	:	<a href="http://www.rspo.org/acop/internal/upload/891368_form1.pdf">http://www.rspo.org/acop/internal/upload/891368_form1.pdf</a>
Palm oil related websites	:	<a href="http://www.coles.com.au/About-Coles/Sustainability/Ethical-sourcing.aspx">http://www.coles.com.au/About-Coles/Sustainability/Ethical-sourcing.aspx</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	Date/Month/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 0

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 500

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 0

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

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**Total** : 0

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Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 7000

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**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

---

Mass balance (mt)

---

Segregated (mt)

---

Identity Preserved (mt)

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**Total** : 0

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Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 7500

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## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Coles will convert key products or ranges to CSPO and cover remainder with Book & Claim certificates due to the lack of availability of palm oil/palm kernel oil/derivates with sustainable alternatives in the Australian market.

Coles has been working with The Forest Trust to survey all own brand suppliers about how much palm oil, palm kernel oil and fractions are used annually.

This information will be used to target large users to convert to CSPO .

---

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Converting own brand products to CSPO and including sustainable palm oil messages on labels, according to the schedule developed from The Forest Trust survey; media communication once this has been achieved.

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## Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

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## Compass Group plc

Name of the organisation : Compass Group plc  
 Corporate website address : [www.compass-group.com](http://www.compass-group.com)

### Company Details

Membership number : 3-0033-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Compass Group plc

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | USA | Australia | India | China | Latin America | Africa | Indonesia

### Contacts

Primary contact responsible for organisational commitment to RSPO

Nicki Crayfound [nicki.crayfound@compass-group.co.uk](mailto:nicki.crayfound@compass-group.co.uk)

Compass Group plc

Guildford Street

Surrey

KT16 9BQ

ENGLAND

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

### POSITION STATEMENT – Use of Palm Oil with Compass Group

We share the concerns of our customers and all stakeholders about the use of natural forest areas to create Palm Oil Plantations, and the potential impact that this activity has on the environment contributing both to climate change and increased carbon and greenhouse gas emissions.

As a responsible business, we aim to source our food and non food products with the least possible impact on the environment.

We are working with our contracted International suppliers, to better understand the extent to which the products that we use contain palm oil.

Most of the edible oil that we purchase for our operations, used by our International suppliers in food (and non food manufacture) is increasingly produced from sustainable and renewable sources.

We recognise that with the rising demand for edible oils within the food industry, it is essential that palm oil is sourced from sustainable plantations. This will ensure that we do not contribute to the destruction of high value conservation forests, threatening rich biodiversity and the livelihoods of the local communities and wildlife that are dependent on it.

From October 2012, we will actively communicate this positioning statement to our International suppliers to ensure that the production of Palm Oil is conducted in sound environmental and working conditions. We clearly state that all palm oil must be sourced from sustainable production and we will work with our suppliers to ensure that these guidelines are implemented.

Compass Group actively supports the work of the Roundtable on Sustainable Palm Oil (RSPO) and we encourage our key suppliers to do the same.

Future priorities within Compass Group in relation to the use of Palm Oil include:

- Investigate replacing the use of palm oil ingredients with alternative oils e.g. sunflower oil.
- By May 2013, we will have completed our research regarding the specific sourcing practices regarding Palm Oil, of our contracted International suppliers. Each supplier is requested to complete a detailed questionnaire and submit their own policy statement regarding the use of Palm Oil. We will work in partnership with them to ensure that in time, only certified sustainable palm oil will be sourced for use in our business.
- We will report on our progress in our 2013 Corporate Responsibility Report and via our Group Website.

September 2012

Upload new file

:

Palm oil related websites	:
RSPO reporting period	: July 2011 to June 2012
Date of submission	: Sep-12

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 0

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 0

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 0

#### How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

Total volume of palm oil and derived products sold in your own brand : 0  
products per year? (mt)

---

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

---

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

2012 - 2013 - we are actively communicating our Palm Oil positioning statement to our contracted International suppliers, together with the Palm Oil supplier questionnaire to identify the extent to which Palm Oil exists in the products that we buy from them and the % that is sourced from certified sustainable palm oil sources.

Our focus is on cooking oils and margarine as these are the material volume products that we buy and which contain palm oil.

By May 2013, we will have completed our research regarding the specific sourcing practices regarding Palm Oil, of our contracted International suppliers.

We will report on our progress in our 2013 Corporate Responsibility Report and via our Group Website.

2013 - 2015 - we will extend the roll out of the Palm Oil Positioning Statement and Supplier Questionnaire to our Top Ten markets which accounts for more than 80% of total Group revenue. In this process, we will raise the awareness of our purchasing teams, suppliers and consumers regarding the benefits of sourcing certified sustainably produced palm oil.

2015+ - we will establish a mechanism to capture the volume of certified sustainable palm oil that we purchase.

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**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

Other

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If other please specify:

We do not have own brand products, therefore, have entered zero in the data fields above.

---



## Coop Switzerland

Name of the organisation : Coop Switzerland  
 Corporate website address : [www.coop.ch](http://www.coop.ch)

### Company Details

Membership number : 3-0003-04-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Coop Cooperative

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Chocolats Halba . Chocolate Production . no | Coop bakeries . Bakery production . no | CWK . cosmetics and cleaning products factory . | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Sibyl Anwander [sibyl.anwander@coop.ch](mailto:sibyl.anwander@coop.ch)

P.O. Box 2550

CH - 4002 Basel

Switzerland

Person reporting (if different)

Katrin Oswald [katrin.oswald@coop.ch](mailto:katrin.oswald@coop.ch)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Convert to 80% segregated or identity preserved sustainable palm oil for Coop own-label brand foodst

Upload new file	:	<a href="http://www.rspo.org/acop/internal/upload/783785_form1.pdf">http://www.rspo.org/acop/internal/upload/783785_form1.pdf</a>
Palm oil related websites	:	<a href="http://www.coop.ch/pb/site/nachhaltigkeit/node/642">http://www.coop.ch/pb/site/nachhaltigkeit/node/642</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	September 19, 2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food Non Food

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	:	2200
Mass balance (mt)		
Segregated (mt)		
Identity Preserved (mt)	:	800
<b>Total</b>	:	<b>3,000</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)		
Mass balance (mt)		
Segregated (mt)		

Identity Preserved (mt)

**Total** : 0

Total volume of palm-based derivatives and fractions sold in your own brand products per year?

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt) : 500

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 500

Total volume of palm oil and derived products sold in your own brand products per year? (mt)

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Food (3000mt): Convert to 80% segregated or identity preserved sustainable palm oil for Coop own-label brand foodstuffs by 2013, 90% by 2014 and 100% by 2015.

NonFood (500mt estimate): Coop has 100% Book&Claim since 2010 and will stay with this, because IP or segregated palm oil fractions and derivatives Coop needs are not available on the market at the time being.

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

- Commit Coops biggest suppliers for own brand products to convert 100% to segregated or identity preserved sustainable palmoil and follow up on their implementation.
- Follow up on the Swiss solution for sustainable palm oil procurement
- Engage within

## Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

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## Delhaize Group SA/NV

Name of the organisation : Delhaize Group SA/NV  
 Corporate website address : <http://www.delhaizegroup.com/fr/Home.aspx>

### Company Details

Membership number : 3-0031-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Delhaize Group

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Delhaize Group . Retailer . yes | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | USA | Indonesia | Other

### Contacts

Primary contact responsible for organisational commitment to RSPO

Ben Davies [bdavies@delhaizegroup.com](mailto:bdavies@delhaizegroup.com)

Square Marie Curie 40

1070 Brussels

Belgium

Person reporting (if different)

Stephanie Friebe [sfriebe@delhaizegroup.com](mailto:sfriebe@delhaizegroup.com)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Delhaize Group is committed to use certified sustainable palm oil (CSPO) in its private brand products that contain palm oil by the end of 2015. Our long term aim is to use only segregated certified sustainable palm oil. We will work closely with our private brand suppliers to ensure this is achieved as segregated certified sustainable palm oil becomes more readily available in the markets where we operate. In the meantime, we accept all the supply chain approaches as recognized by the RSPO, including Book and Claim, in the instances where the use of segregated palm oil is not available.

PLEASE NOTE THAT THE COMMITMENT IS FOR THE GROUP BUT OUR 2012 RSPO REPORTING COVERS ONLY OUR BELGIAN OPERATING COMPANY (23% of our GROUP REVENUES)

Upload new file	:	
Palm oil related websites	:	<a href="http://www.delhaizegroup.com/en/Home/2011sustainabilityreport.pdf">http://www.delhaizegroup.com/en/Home/2011sustainabilityreport.pdf</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care Report covers our Belgian Operating Company (Delhaize Belgium) - 23% of our Group revenues. Data reported does not include non food products. The tonnes estimated are for our private brand products sold in our integrated stores.

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 1,270

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 258
Mass balance (mt)	: 222
Segregated (mt)	: 35.869999999999997
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 516</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : Included in the crude palm oil tonnes

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**How much of the Palm Kernel Oil volume is RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)	: Included in the crude palm oil tonnes
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Mass balance (mt)	: Included in the crude palm oil tonnes
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Segregated (mt)	: 0
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Identity Preserved (mt)	: 0
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<b>Total</b>	<b>: 0</b>
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Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 0

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)	: 0
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Mass balance (mt)	: 0
-------------------	-----

Segregated (mt)	: 0
-----------------	-----

Identity Preserved (mt)	: 0
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<b>Total</b>	<b>: 0</b>
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---

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : not tracked

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

**2015**

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Delhaize Belgium (23% of Group revenues) strategy:

- Since 2010, Delhaize Belgium switches to alternative oils when palm oil can technically be replaced by a healthier alternative (i.e. colza oil; olive oil)
- By 2015, Delhaize Belgium will use 100% CSPO (including the purchase of GreenPalm Certificates)
- By 2020, Delhaize Belgium will use 100% segregated CSPO

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

- Delhaize Belgium: ongoing training and feedback sessions with quality assistants; further

adjustments of the product specification online tool to ease tracking and reporting of sustainable palm oil commitments, continuous engagement with suppliers, incl

---

**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

Confidentiality

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If other please specify:

Estimated data was shared with WWF and consumer magazine and now RSPO but not publicly as work is in progress

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## Federation of Migros Cooperatives

Name of the organisation : Federation of Migros Cooperatives  
 Corporate website address : [www.migros.ch](http://www.migros.ch)

### Company Details

Membership number : 3-0001-04-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Consumer Goods Manufacturers | Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Federation of Migros Cooperatives

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

M-Industry (ref.: <http://www.mindustry.com/en/home.html>) . Consumer Goods Manufacturing . no  
 | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Christine Zwahlen [christine.zwahlen@mgb.ch](mailto:christine.zwahlen@mgb.ch)

Limmatstrasse 152

Postfach

CH-8031 Zürich

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

By 2015, we will use only palm oil from sustainable sources.

<http://www.migros.ch/generation-m/de/konsum/nachhaltiges-sortiment/palmoel.html>

<http://www.migros.ch/generation-m/de/grundsaeetze-werte/publikationen/english-documents.html>

<http://www.migros.ch/generation-m/de/grundsaeetze-werte/publikationen/nachhaltigkeitsbericht.html>

<http://m11.migros.ch/en/our-responsibility/sustainable-consumption/sustainable-procurement>

Upload new file :

Palm oil related websites :

RSPO reporting period : July 2011 to June 2012

Date of submission : 26/9/2012

## Consumer Goods Manufacturers

### Operational profile:

Please state what your main activities are within manufacturing : End-product manufacturer Ingredient manufacturer Food goods Personal care good Own-brand

### Operations and certification progress:

Total volume of Crude Palm Oil sold in your own-brand products per year(mt) : 6,637

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 6637

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 6,637

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 793

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 793

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 793
 

---

 Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 2000
 

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt) : 1047
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 1,047
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 8477
 

---

**Time-bound plan**

 Time-bound plan - Year expected to achieve 100% RSPO certified sustainable palm oil used in all brands that you manufacture: 2015
 

---

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

2013:

- palm oil, palm stearin, palm kernel oil will be RSPO segregated with transparent supply chain
  - palm olein, palm-based derivatives and special fractions will comply at least with RSPO Book & Claim
- 

**Targets for next reporting period**

Outline actions that will be taken in the coming year to promote RSPO Certified Sustainable Palm Oil:

- Certification of companies using palm oil
  - Switch gradually towards RSPO segregated raw material
- 

**Reasons for non-disclosure of information:**

 If you have not disclosed any of the above information please indicate the reasons why;
 

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 If other please specify;
 

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## Retailers

### Operational profile:

Please state what your main activities are within retailing:

Own-brand only Food Personal care Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 6,637

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 6637

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 6,637

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 793

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 793

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 793

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 2000

#### How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 1047

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 1,047

---

Total volume of palm oil and derived products sold in your own brand : 8477  
products per year? (mt)

---

### **Time-bound plan**

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:  
see section Consumer Goods Manufacturing

---

### **Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:  
see section Consumer Goods Manufacturing

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### **Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

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## Groupe CASINO

Name of the organisation : Groupe CASINO  
 Corporate website address : [www.groupe-casino.fr](http://www.groupe-casino.fr)

### Company Details

Membership number : 3-0035-11-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Groupe CASINO

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

EMC Distribution . Purchasing . yes | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

IMBERT Philippe [pimbert@groupe-casino.fr](mailto:pimbert@groupe-casino.fr)

28, rue des vieilles vignes - 77316 MARNE LA VALLEE Cedex 2 - FRANCE

Person reporting (if different)

LOAËC Anne-France [afloaec@groupe-casino.fr](mailto:afloaec@groupe-casino.fr)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

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Upload new file

:

Palm oil related websites

:

RSPO reporting period

: July 2011 to June 2012

Date of submission

: 25/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care | Other; non food products

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per : 0  
year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total**

**: 0**

Total volume of Palm Kernel Oil sold in your own-brand products per : 0  
year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total**

**: 0**

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 0

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt) : 0

Mass balance (mt)

Segregated (mt) : 0

Identity Preserved (mt)

**Total** : 0

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 0,002113

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

end of 2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

For non food products, our objective is to achieve 100% segregated palm oil as soon as possible and at least at the end of 2015.

We participate at the TFT working group. In July 2012, we have sent a mail to raffiniers to share with them our objectives.

We have regular actions with our suppliers of finished products and ask commitments to new suppliers.

For food products, our objective, is to replace palm oil by another ingredient.

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

We participate at the TFT working group. In July 2012, we sent a mail to raffiniers to share with them our objectives

### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

If other please specify:



## IKEA Services AB (inv: IKEA Of Sweden AB)

Name of the organisation : IKEA Services AB (inv: IKEA Of Sweden AB)  
 Corporate website address : [www.ikea.com](http://www.ikea.com)

### Company Details

Membership number : 3-0015-06-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

### Contacts

Primary contact responsible for organisational commitment to RSPO

Jeanette Skjelmoje [jeanette.skjelmoje@ikea.com](mailto:jeanette.skjelmoje@ikea.com)

Tulpanvägen 1, Box 702, 34381 Älmhult

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

### Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

We support sustainable palm oil and are securing Green Palm certificates for all volumes we use since Januari 2011. We are woking towards having segregated certified palm oil only.

Upload new file	:	
Palm oil related websites	:	
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only Home furnishing

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 0</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 0</b>

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 33000

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**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)	: 70000
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Mass balance (mt)	
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Segregated (mt)	
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Identity Preserved (mt)	
-------------------------	--

<b>Total</b>	<b>: 70,000</b>
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Total volume of palm oil and derived products sold in your own brand products per year? (mt)

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### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

Jan-11

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

We are since Jan 2011 securing 100% of the palmoil based materials we use for candles and food with Green Palm certificates. Actually we are buying a lot more certificates than needed to cover 100% due to too high forecast on our volume needed. We are working towards fully segregated palm material.

---

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Continue to buy Green palm certificates for all volumes. Active involvement in the RSPO Trade and traceability group. Through backwards integration with suppliers work towards fully segregated certified palm material. One of the founding members of the UNDP initiative towards more sustainable palm oil production.

---

### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

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## J Sainsbury PLC

Name of the organisation : J Sainsbury PLC  
 Corporate website address : <http://www.j-sainsbury.co.uk/>

### Company Details

Membership number : 3-0010-06-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

J Sainsburys PLC

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Sainsbury's Supermarket Ltd . Retailer . yes | Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd Sainsburys Supermarkets Ltd . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Russell Cooper russell.cooper@sainsburys.co.uk

33 Holborn

London

EC1N 2HT

Person reporting (if different)

Russell Cooper russell.cooper@sainsburys.co.uk

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Sainsbury's has set itself a target for the end of 2014 for all the palm oil it uses in its own brand products to be from certified sustainable sources. This can be found as part of goal 1 within our 20 by 20 Sustainability Plan

<http://www.j-sainsbury.co.uk/responsibility/20-by-20-commitments/>

Upload new file	:	<a href="http://www.rspo.org/acop/internal/upload/394273_form1.pdf">http://www.rspo.org/acop/internal/upload/394273_form1.pdf</a>
Palm oil related websites	:	
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food | Personal care | Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 10,673

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	:	5624
Mass balance (mt)	:	1285.09
Segregated (mt)	:	3763.69
Identity Preserved (mt)	:	0
<b>Total</b>	:	<b>10,673</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 1409

---

**How much of the Palm Kernel Oil volume is RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)	: 0
Mass balance (mt)	: 841.7
Segregated (mt)	: 10.6
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 852</b>

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 1274.7

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)	: 402.19
Mass balance (mt)	: 872.5
Segregated (mt)	: 0
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 1,275</b>

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 13356.5

---

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

End of 2014

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

- Sainsbury's Supermarkets Ltd. set a goal of 45% CSPO by the of the 2011-12 financial year. According to our data we reached 50% mass balance/segregated CSPO in 2011-12
  - We would like to reach 80% CSPO by the end of the 2012-13 financial year as we pr
- 

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

During the 2012-13 financial year:

- We will be formally writing to suppliers to remind them of our desire for conversion to CSPO
  - We will be providing a list of available CSPO ingredients to our suppliers so that they are aware of what is available and are then able to purchase these ingredients.
-

- We have a palm oil conference booked with our key suppliers (200 delegates) on 1/10/12 to remind suppliers of our target and to build up their capacity to convert to CSPO.
  - We will be delivering technical training both internally and for our suppliers
- 

**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

None.

---

## Marks & Spencer PLC

Name of the organisation : Marks & Spencer PLC  
 Corporate website address : <http://corporate.marksandspencer.com>

### Company Details

Membership number : 3-0009-06-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

marks and spencer plc

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | India | China | South East Asia | Other

### Contacts

Primary contact responsible for organisational commitment to RSPO

fiona wheatley [fiona.wheatley@marks-and-spencer.com](mailto:fiona.wheatley@marks-and-spencer.com)

35 North Wharf Road

London

W2 1NW

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-



## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

We have made a commitment to source palm oil from sources that do not contribute to deforestation by 2015. Currently only the RSPO standard meets our criteria.

<http://corporate.marksandspencer.com/file.axd?pointerid=24f35ecfc08e4eb1992603107c4ec51a>  
(page 32)

Upload new file	:	
Palm oil related websites	:	
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24-Sep-12

## Retailers

### Operational profile:

Please state what your main activities are within retailing:  
| Own-brand only | Food | Personal care | Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : none

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 0</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

 Total volume of palm-based derivatives and fractions sold in your own brand products per year?
 

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt)
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt) : approx 8000 tonnes, of which approx 76% is GreenPalm and the remainder if physically certified.
 

---

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

 We have not committed interim milestones.
 

---

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Mapping our palm oil footprint and upstream supply chains.

Engagement with upstream suppliers / processors / refiners.

Making lists of ingredients that are RSPO certified available to our direct suppliers via our Supplier Exchange website.

 Ongoing training and communication with our direct supply base.
 

---

## Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

**Data not known**

---

If other please specify:

We track our palm oil footprint and then analyse by certified and non-certified, and buy GreenPalm certificates for the uncertified volumes. We do not track certified by the different supply chain options as we accept all options.

---

## Metcash Trading Ltd

Name of the organisation : Metcash Trading Ltd  
 Corporate website address : <http://www.metcash.com>

### Company Details

Membership number : 3-0048-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Australia

### Contacts

Primary contact responsible for organisational commitment to RSPO

Louise Rhodes [louise.rhodes@metcash.com](mailto:louise.rhodes@metcash.com)

PO Box 6226

Silverwater BC

NSW 1811

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Metcash has an overall Sustainability Policy, and a Sustainable Supply Chain Management Policy both published on Metcash.com. Our RSPO Action Plan states how we are managing the use of palm oil in products manufactured under our corporate brands.

Upload new file	:	
Palm oil related websites	:	<a href="http://www.metcash.com">http://www.metcash.com</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food | Personal care | Wholesale | Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per : 42  
year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	: 2.5
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 3</b>

Total volume of Palm Kernel Oil sold in your own-brand products per : 0  
year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	

---

**Total** : 0

---

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 0

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

---

Mass balance (mt)

---

Segregated (mt)

---

Identity Preserved (mt)

---

**Total** : 0

---

Total volume of palm oil and derived products sold in your own brand products per year? (mt)

---

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Identify palm oil content by end 2013

Label palm oil content by end 2014

Require suppliers to use CSPO by end 2015

---

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Ongoing communication & data collection with suppliers about Metcash's commitment to having only CSPO in corporate branded products by 2015.

---

### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

Data not known

---

If other please specify:

Metcash estimated 8.61 Tonnes of palm oil for 11/12 in our corporate brands due to non-participation of a number of our suppliers in data disclosure before the due date of this report. This estimated palm oil consumption data amounts to 21% of the total amount reported this year.

---

## Metro Group

Name of the organisation : Metro Group

Corporate website address : <http://www.metrogroup.de/internet/site/metrogroup/>

### Company Details

Membership number : 3-0038-11-000-00

Membership type : Ordinary Membership

Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Metro Group

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Metro Cash & Carry . Retailer . no | Real . Retailer . no | Galeria Kaufhof . Retailer . no | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | India | China | Africa | South East Asia | Other

### Contacts

Primary contact responsible for organisational commitment to RSPO

Juergen Matern  
 METRO AG  
 Sustainability  
 Schlueterstraße 1  
 40235 Duesseldorf  
 Germany

Person reporting (if different)

Silvio Schmidt

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Policy is under development.

Upload new file :

Palm oil related websites :

RSPO reporting period : July 2011 to June 2012

Date of submission : 25/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food | Personal care | Wholesale | Other; Non-Food

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : n.r.

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : n.r.

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)



Identity Preserved (mt)

**Total** : 0

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 0

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : n.r.

**Time-bound plan**

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

under development

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

**Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:  
develop group-wide policy and set target and measures

**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

Other

If other please specify:

We are currently developing a group-wide policy.

## Royal Ahold NV

Name of the organisation : Royal Ahold NV  
 Corporate website address : [www.ahold.com](http://www.ahold.com)

### Company Details

Membership number : 3-0020-07-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

Growers  Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Ahold

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

ICA . Retailer . no | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

Europe  USA

### Contacts

Primary contact responsible for organisational commitment to RSPO

Hugo Byrnes [hugo.byrnes@ahold.com](mailto:hugo.byrnes@ahold.com)

Piet Heinkade 167-173

1019 GM Amsterdam

Netherlands

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

All usage of palm oil in our own brand products to be CSPO by 2015, with an effort to bring that forward to 2013.

Upload new file	:	
Palm oil related websites	:	<a href="http://crreport2010.ahold.com/">http://crreport2010.ahold.com/</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	25-Sep-12

## Retailers

### Operational profile:

Please state what your main activities are within retailing:  
| Food Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 8,000

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 8000
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 8,000</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	

---

**Total** : 0

---

Total volume of palm-based derivatives and fractions sold in your own brand products per year?

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

---

Mass balance (mt)

---

Segregated (mt)

---

Identity Preserved (mt)

---

**Total** : 0

---

Total volume of palm oil and derived products sold in your own brand products per year? (mt)

---

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

achieved

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

To actively require segregated CSPO by end of 2013.

---

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

To actively require segregated CSPO in our own brand products by end of 2013.

---

### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

---

If other please specify:

---

## Scamark S.A

Name of the organisation : Scamark S.A  
 Corporate website address : <http://www.marquerepere.com>

### Company Details

Membership number : 3-0032-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

SCAMARK

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

FREDERIC GHEERAERT [frederic.gheeraert@scamark.fr](mailto:frederic.gheeraert@scamark.fr)

Person reporting (if different)

LUC HOREMANS [luc.horemans@scamark.fr](mailto:luc.horemans@scamark.fr)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

Upload new file	: -
Palm oil related websites	:
RSPO reporting period	: July 2011 to June 2012
Date of submission	: 12/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:  
| Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 9,163

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 7275
Mass balance (mt)	: 459.69
Segregated (mt)	: 59.29
Identity Preserved (mt)	
<b>Total</b>	<b>: 7,794</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : included upper

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 0</b>

Total volume of palm-based derivatives and fractions sold in your own brand products per year?

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 9163 tons

**Time-bound plan**

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:  
see attached commitment

**Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:  
Actions towards suppliers and buyers

**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

If other please specify:

## SOK Corporation

Name of the organisation : SOK Corporation  
 Corporate website address : [www.s-kanava.fi](http://www.s-kanava.fi)

### Company Details

Membership number : 3-0037-11-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

SOK

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Meira Nova Oy . sourcing (HoReCa) . no | Inex Partners Oy . sourcing (until May 2012) . no | SOK . sourcing (from May 2012) . yes | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Sanni Pekkala [sanni.pekkala@sok.fi](mailto:sanni.pekkala@sok.fi)

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-



## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

According to sourcing policy palm oil is accepted as ingredient only if it is justified by technological reasons in manufacturing and in end product and it's perceived characteristics. If the palm oil cannot be replaced, certified palm oil is used whenever possible. In promoting the use of certified palm oil priority is given to certain product categories (e.g. frying oils, snacks, margarine products). The policy applies to our private label products. A more detailed policy for the use of responsible palm oil in the different business areas will be developed in 2013.

Regarding our policy on palm oil please see the following links:

S-Group's Responsibility Review (page 35):

[http://www.s-kanava.fi/c/document\\_library/get\\_file?uuid=5f1fbc08-7db9-446d-ad62-ad0cb1452de1&groupId=15244](http://www.s-kanava.fi/c/document_library/get_file?uuid=5f1fbc08-7db9-446d-ad62-ad0cb1452de1&groupId=15244)

Links below are consumer communication regarding sustainability issues of palm oil and S-Group palm oil policy:

- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vastuullisuus\\_s\\_ryhmassa/sok-suomen-paras-wwfn-palmuolj/fi\\_FI/sok-suomen-paras-wwfn-palmuoljypistetyksessa/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vastuullisuus_s_ryhmassa/sok-suomen-paras-wwfn-palmuolj/fi_FI/sok-suomen-paras-wwfn-palmuoljypistetyksessa/)
- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vastuullisuus\\_s\\_ryhmassa/s\\_ryhma-parjasi-hyvin-wwf/fi\\_FI/s\\_ryhma-parjasi-hyvin-wwf/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vastuullisuus_s_ryhmassa/s_ryhma-parjasi-hyvin-wwf/fi_FI/s_ryhma-parjasi-hyvin-wwf/)
- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vastuullisuus\\_s\\_ryhmassa/rainbow-tuotteita-ilman-palmuo/fi\\_FI/rainbow-tuotteita-ilman-palmuolja\\_1/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vastuullisuus_s_ryhmassa/rainbow-tuotteita-ilman-palmuo/fi_FI/rainbow-tuotteita-ilman-palmuolja_1/)
- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vaikuttavat\\_valinnat/vastuullinen-palmuoljy/fi\\_FI/vastuullinen-palmuoljy/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vaikuttavat_valinnat/vastuullinen-palmuoljy/fi_FI/vastuullinen-palmuoljy/)

Upload new file

:

Palm oil related websites

:

- [http://www.s-kanava.fi/c/document\\_library/get\\_file?uuid=5f1fbc08-7db9-446d-ad62-ad0cb1452de1&groupId=15244](http://www.s-kanava.fi/c/document_library/get_file?uuid=5f1fbc08-7db9-446d-ad62-ad0cb1452de1&groupId=15244)
- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vastuullisuus\\_s\\_ryhmassa/sok-suomen-paras-wwfn-palmuolj/fi\\_FI/sok-suomen-paras-wwfn-palmuoljypistetyksessa/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vastuullisuus_s_ryhmassa/sok-suomen-paras-wwfn-palmuolj/fi_FI/sok-suomen-paras-wwfn-palmuoljypistetyksessa/)
- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vaikuttavat\\_valinnat/vastuullinen-palmuoljy/fi\\_FI/vastuullinen-palmuoljy/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vaikuttavat_valinnat/vastuullinen-palmuoljy/fi_FI/vastuullinen-palmuoljy/)

uullinen\_kuluttaminen/vastuullisuus\_s\_ry  
hmassa/s\_ryhma\_parjasi\_hyvin\_wwf/fi\_FI  
/s\_ryhma\_parjasi\_hyvin\_wwf/

- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vastuullisuus\\_s\\_ryhmassa/rainbow\\_tuotteita\\_ilman\\_palmuoljy/fi\\_FI/rainbow\\_tuotteita\\_ilman\\_palmuoljya\\_1/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vastuullisuus_s_ryhmassa/rainbow_tuotteita_ilman_palmuoljy/fi_FI/rainbow_tuotteita_ilman_palmuoljya_1/)
- [http://www.yhteishyva.fi/yhteishyva/vastuullinen\\_kuluttaminen/vaikuttavat\\_valinnat/vastuullinen\\_palmuoljy/fi\\_FI/vastuullinen\\_palmuoljy/](http://www.yhteishyva.fi/yhteishyva/vastuullinen_kuluttaminen/vaikuttavat_valinnat/vastuullinen_palmuoljy/fi_FI/vastuullinen_palmuoljy/)

RSPO reporting period : July 2011 to June 2012

Date of submission : 25/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care | Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 1083

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 333

Mass balance (mt) : 36

Segregated (mt)

---

 Identity Preserved (mt)
 

---

**Total** : 369
 

---

 Total volume of palm-based derivatives and fractions sold in your own brand products per year?
 

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt)
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 1083
 

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## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

At this point we cannot provide you with the time bound plan for using 100 % certified palm oil. This is due to our organization model and combination of business areas. Such a plan requires us discussion in various parts of our organization which in the given time frame has not been possible to complete.

---

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

S-group has various business areas that palm oil is relevant. The main target for the upcoming reporting period is to define the plan and milestones for promoting the use of certified palm oil in these business areas.

Meanwhile S-Group promotes the use of sustainable palm oil according to the palm oil policy. In addition SOK will start a project to promote public discussion on sustainability of certain products and raw materials with relevant stakeholders and suppliers. Sustainable palm oil is planned to be one of the subjects of the project.

---

**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

Data not known

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If other please specify:

---

## Systeme U

Name of the organisation : Systeme U

Corporate website address : <http://www.magasins-u.com/portailu/national/supermarche-hypermarche-u>

### Company Details

Membership number : 3-0051-11-000-00

Membership type : Ordinary Membership

Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

MILLORY

Bâtiment Montréal

Parc Tertiaire SILIC

20 rue d'Arcueil - CS10043

94533 Rungis cedex

Person reporting (if different)

GUNTHER marc.gunther@systeme-u.fr

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

In 2011 SYSTEME U analyzed the supply chains of our own branded products currently containing palm oil and secondly to define and implement a responsible buying policy promoting the growth and use of sustainable RSPO certified palm oil. This work allow System U to promote the RSPO with our suppliers and talk with them about RSPO. Systeme U work closely with our suppliers for ensuring that the principles and criteria of RSPO are respected.

Systeme U has already identified our own branded products (foods and non foods) contained palm oil. Our policy about palm oil utilization in own branded products is first to substitute palm oil for another raw material with less environmental impact. Secondly, if the substitute is not possible for technological or organoleptical reasons, we ask to our suppliers to substitute palm oil for sustainable palm oil. They have to use CSPO : book and claim firstly and segregated palm oil eventually.

Systeme U will use its internal and external communication channels to promote RSPO. Systeme U will train our quality and buyer teams.

Upload new file	:	
Palm oil related websites	:	
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	Date/Month/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year?

How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

 Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)
 

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**How much of the Palm Kernel Oil volume is RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt)
 

---

 Mass balance (mt)
 

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

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 Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 4403
 

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**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt) : 454
 

---

 Mass balance (mt) : 625
 

---

 Segregated (mt) : 100
 

---

 Identity Preserved (mt) : 0
 

---

**Total** : 1,179
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 4403
 

---

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

**2015**

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

First we remove palm oil or substitute by CSPO palm oil from some range of products or specific brand (for example no more palm oil from Brand U tout Petits and U Bio in 2012). Furthermore Sustainable palm oil is now systematically required in new tenders involving new own branded products notably made of palm oil or/and Palm kernel Oil derivated.

---

### **Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:  
Communication by press media or TV media on specific products or range of products.

---

### **Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

Confidentiality

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If other please specify:

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## Tesco Stores Ltd

Name of the organisation : Tesco Stores Ltd

Corporate website address :

### Company Details

Membership number : 3-0012-06-000-00

Membership type : Ordinary Membership

Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Helen Fleming Helen.Fleming@uk.tesco.com

Helen Fleming

Climate Change Director

New Tesco House

Delamare Road

Cheshunt

England EN8 9SL

Person reporting (if different)

Tony Palmer tony.j.palmer@uk.tesco.com

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Topline all palm oil and derivatives from a RSPO supply chain by end of 2012 and all palm oil and derivatives from a RSPO certified source by end of 2015

Upload new file	:	
Palm oil related websites	:	<a href="http://www.tescopl.com/assets/files/cms/Palm%20oil.pdf">http://www.tescopl.com/assets/files/cms/Palm%20oil.pdf</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	21/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per : 0  
year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per : 0  
year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

---

 Segregated (mt)
 

---

 Identity Preserved (mt)
 

---

**Total** : 0
 

---

 Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 32795
 

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

 Book & Claim (GreenPalm) (mt) : 6010
 

---

 Mass balance (mt) : 4285
 

---

 Segregated (mt) : 14950
 

---

 Identity Preserved (mt) : 0
 

---

**Total** : 25,245
 

---

 Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 32795
 

---

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

End of 2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

End of 2012 will only accept palm oil and derivatives from an RSPO supply chain. In the 3 years between 2012 and 2015 will manage the transition from Green Palm and Mass Balance to fully segregated

---

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

In 2013 we will be moving parts our supplier base across from green palm and mass balance to fully segregated with the end target being 2015 for all supply being fully segregated.

We are active members of European Retailers group who fund a retail executive member of RSPO and will be responding positively to any developments in the RSPO.

We are also active members of the Sustainability Groups within the Consumer Goods Forum and are working on delivering the CGF promise of 2020 target of no net deforestation from a range of commodity products including Palm.

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**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

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## The Body Shop International

Name of the organisation : The Body Shop International  
 Corporate website address : [www.thebodyshop.com](http://www.thebodyshop.com)

### Company Details

Membership number : 3-0002-04-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Growers | Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

The Body Shop International

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

The Body Shop International . Retailer . yes | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | USA | Australia | India | Africa | South East Asia | Malaysia | Indonesia | Other

### Contacts

Primary contact responsible for organisational commitment to RSPO

Paul Mc Greevy [paul.mcgreevy@thebodyshop.com](mailto:paul.mcgreevy@thebodyshop.com)

The Body Shop International,

Watersmead Business park

BN17 6LS

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

We source 100% RSPO Palm oil

<http://thebodyshop.com/content/pdf/environmental-principles.pdf>

Upload new file :

Palm oil related websites :

RSPO reporting period : July 2011 to June 2012

Date of submission : 14/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:  
| Own-brand only | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 0

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt) : 0

Identity Preserved (mt)

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt) : 850.63

Identity Preserved (mt)

---

**Total** : 851

---

Total volume of palm-based derivatives and fractions sold in your own brand products per year?

---

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

---

Mass balance (mt)

---

Segregated (mt)

---

Identity Preserved (mt)

---

**Total** : 0

---

Total volume of palm oil and derived products sold in your own brand products per year? (mt)

---

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2011

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Achieved 100% RSPO

---

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Trademark applied to all soap product packaging to promote RSPO.

---

### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

Data not known

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If other please specify:

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## The Co-operative Group

Name of the organisation : The Co-operative Group  
 Corporate website address : [www.co-operative.coop](http://www.co-operative.coop)

### Company Details

Membership number : 3-0004-05-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

The Co-operative Group

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Ian Burgess [ian.burgess@co-operative.coop](mailto:ian.burgess@co-operative.coop)

4th Floor

Dantzig Building

Dantzig Street

Manchester

M60 0AF

Person reporting (if different)

Phil Penny [phil.penny@co-operative.coop](mailto:phil.penny@co-operative.coop)



Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

At The Co-operative we believe that any palm oil we use has been produced in sustainable manner and supports the farmers producing palm oil. To do this we have purchased RSPO certified GreenPalm certificates to cover our current non-certified palm oil usage. These certificates were bought directly from small holder producers which means the premium goes straight to the farmers growing palm oil sustainably, supporting their livelihood and encouraging others to adopt sustainable practices.

To promote sustainable palm oil The Co-operative are also members of the Round Table for Sustainable Palm Oil (RSPO).

As members of the RSPO we commit ourselves to supporting the production and use of sustainable palm oil. Since the end of 2011 we have ensured all palm oil used as an ingredient in own brand products should be certified as segregated or covered by our Green Palm certificates.

We aim to increase the number of products we have that contain fully traceable certified sustainable palm oil and we have a target to ensure all palm oil in our products will come from a segregated Certified Sustainable Palm Oil source by 2015.

Website Palm Oil Policy

<http://www.co-operative.coop/food/ethics/Environmental-impact/Sustainable-Palm-Oil/>

sustainability report downloads

<http://www.co-operative.coop/corporate/sustainability/downloads/>

Upload new file

:

Palm oil related websites

:

<http://www.co-operative.coop/food/ethics/Environme>

RSPO reporting period

:

July 2011 to June 2012

Date of submission

:

25/092012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food | Personal care

## Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 4,145

### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 1999.40
Mass balance (mt)	: 244.9958
Segregated (mt)	: 1888.6113
Identity Preserved (mt)	: 12.3645
<b>Total</b>	<b>: 4,145</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 72.2579

### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 50.7271
Mass balance (mt)	: 0.04
Segregated (mt)	: 21.4773
Identity Preserved (mt)	: 0.0134
<b>Total</b>	<b>: 72</b>

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 638.00

### How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 429.133
Mass balance (mt)	: 123.540
Segregated (mt)	: 85.3272
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 638</b>

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 4855.6327

### **Time-bound plan**

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2011

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

N/A - Target already achieved

---

### **Targets for next reporting period**

Outline actions that will be taken in the coming year to promote sustainable palm oil:

We plan to increase the amount of products which contain fully traceable CSPO to enable us to reach our plan of all CSPO being fully traceable by 2015

---

### **Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

---

## Waitrose Ltd

Name of the organisation : Waitrose Ltd  
 Corporate website address : www.waitrose.com

### Company Details

Membership number : 3-0008-06-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

John Clague john\_clague@waitrose.co.uk

Waitrose Ltd

Doncastle Road

Southern Industrial Are

Bracknell

RG12 8YA

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)  
Please provide links for reports that may be relevant to Sustainable Palm Oil.

Upload new file	:	<a href="http://www.rspo.org/acop/internal/upload/749897_form1.pdf">http://www.rspo.org/acop/internal/upload/749897_form1.pdf</a>
Palm oil related websites	:	
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24-Sep-12

## Retailers

### Operational profile:

Please state what your main activities are within retailing:  
| Own-brand only | Food | Personal care

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 1,800

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	:	220
Mass balance (mt)	:	210
Segregated (mt)	:	1370
Identity Preserved (mt)	:	
<b>Total</b>	:	<b>1,800</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 400

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	:	400
Mass balance (mt)	:	
Segregated (mt)	:	
Identity Preserved (mt)	:	

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**Total** : 400

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Total volume of palm-based derivatives and fractions sold in your own brand products per year?

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**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

---

Mass balance (mt)

---

Segregated (mt)

---

Identity Preserved (mt)

---

**Total** : 0

---

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 2200

---

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

**2012**

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

100% of our total usage of palm oil based ingredients, fractions and derivatives is currently covered by the following options : 62%SG , 10%MB , 28% Book and Claim.

Our bar soap range carries the RSPO Trade Mark Logo (SG supply chain model) and our Spreads Range carries the Trade Mark Logo (MB supply chain model) . We have provided samples of the trade marked products to RSPO for display at RT9 and RT10. We are members of the Retailer Palm Oil Working Group and have participated at seminars and conferences and presented at the ZSL debate on sustainable palm oil (Bristol Zoo)

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## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

We have applied for a trade mark licence to enable us to promote our RSPO trade marked products in our inhouse publications and our website .We will continue to explore opportunities with our suppliers to source more SG and MB palm oil and palm kernel oil and their derivatives as such material becomes more widely available. We will continue to cover off any palm oil usage not secured through SG or MB supply chain routes through purchase of Green Palm (Book and Claim)Certificates.

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**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

Other

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If other please specify:

volumes of PO and PKO based derivatives are already accounted for in the estimates submitted for CPO and PKO

---

## Wal-Mart Stores, Inc

Name of the organisation : Wal-Mart Stores, Inc

Corporate website address :

### Company Details

Membership number : 3-0034-11-000-00

Membership type : Ordinary Membership

Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Wal-mart Stores Ince . Retailers . yes | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe | USA | India | China | Latin America | Africa | Other

### Contacts

Primary contact responsible for organisational commitment to RSPO

Julian Walker-Palin julian.walker-palin@asda.co.uk

Asda House

Great Wilson Street

Leeds

LS11 5AD

Person reporting (if different)

Kathryn Thomas kathryn.thomas@asda.co.uk

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-



## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

### PALM OIL SOURCING POLICY

#### 1. Background

Walmart supports the use of palm oil as an ingredient in a wide variety of food and non-food products. To ensure its usage does not lead to negative consequences, both environmental and ethical, the palm oil and palm oil derivatives used in all Walmart private brand products (both food and general merchandise) sold anywhere in the world must be responsibly sourced according to the criteria below by 31st Dec 2015.

#### 2. Policy

The objective of this policy is to ensure that Walmart advances the development of sustainable palm oil production practices. Palm oil and all palm oil derivatives (including palm kernel oil) used globally in Walmart's private brand products must:

1. Derive from plantations operating in full compliance with local laws and regulations
2. Not come from development on high conservation value forest areas
3. Not come from development on high carbon stock forests
4. Not come from development on peat lands
5. Support free, prior and informed consent of indigenous and local communities

To demonstrate compliance with the criteria above the Roundtable on Sustainable Palm Oil (RSPO) certification, or a recognized equivalent, demonstrating sourcing from a credible, segregated source must be provided. This must be demonstrated for all Walmart private brand products by 31st December 2015 at the latest.

#### 3. Implementation

- All direct suppliers will be expected to take active steps to comply with this policy and to engage their own suppliers as early as possible
- Compliance with this policy will be monitored by the relevant Sourcing Teams
- Suppliers must be working towards full compliance with RSPO standards or equivalent for all palm oil and palm oil derivative ingredients.
- Suppliers must be RSPO members and comply with the RSPO Code of Conduct and reporting requirements
- The purchase of GreenPalm certificates will be accepted as complying with this policy for the oils they cover as an interim step to sourcing from a credible, segregated source
- If your Technical Team contact uses ASPECT you must input the use and source for all palm oil or palm derivatives or alternatively full records must be maintained and be made available on request to demonstrate the origin of any palm oil or palm derivative ingredients used

Upload new file :

Palm oil related websites	:
RSPO reporting period	: July 2011 to June 2012
Date of submission	: 20th September 2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:  
 | Own-brand only | Food Wholesale

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 84,000

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 8856
Mass balance (mt)	: 1867
Segregated (mt)	: 4448
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 15,171</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 0

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	
Mass balance (mt)	
Segregated (mt)	
Identity Preserved (mt)	
<b>Total</b>	<b>: 0</b>

Total volume of palm-based derivatives and fractions sold in your own brand products per year?

#### How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	: 0
Mass balance (mt)	
Segregated (mt)	

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 Identity Preserved (mt)
 

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**Total**

: 0

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 Total volume of palm oil and derived products sold in your own brand products per year? (mt)
 

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### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

31st December 2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Calculate Walmart's global baseline usage annually, re-brief palm oil policy to Walmart sustainability managers and suppliers. Ensure any new product development that includes palm oil is in compliance with the policy, identify the processors and traders that can supply CSPO. We support the use of GreenPalm certificates to use in the interim period, with 100% segregated where possible by target date.

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### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Continue to educate Walmart markets and suppliers about certified palm oil to help create a greater demand for CSPO globally. Continue to identify the traders and processors selling CSPO into the Walmart markets and relay information back to the Walmart buyers.

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### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

Data not known

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If other please specify:

It is currently challenging to identify derivatives and palm kernel oil in Walmart's products. We are not at a point where we can state annual percentage targets for conversion to CSPO and this currently forms part of our work plan.

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## WM Morrison Supermarkets PLC

Name of the organisation : WM Morrison Supermarkets PLC  
 Corporate website address :

### Company Details

Membership number : 3-0013-06-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Europe

### Contacts

Primary contact responsible for organisational commitment to RSPO

Steven Butts [steven.butts@morrisonspc.co.uk](mailto:steven.butts@morrisonspc.co.uk)

Hilmore House

Gain Lane

Bradford

BD3 7DL

Person reporting (if different)

Philippa Hadfield [philippa.hadfield@morrisonspc.co.uk](mailto:philippa.hadfield@morrisonspc.co.uk)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

During 2013, all palm oil and palm oil derivatives used in Morrisons own brand products must be sourced through an RSPO Certified Sustainable Supply Chain System.

By 1st January 2015, only Fully Segregated RSPO Certified Sustainable Palm Oil and palm oil derivatives must be used in Morrisons own brand products.

Upload new file	:	<a href="http://www.rspo.org/acop/internal/upload/885716_form1.pdf">http://www.rspo.org/acop/internal/upload/885716_form1.pdf</a>
Palm oil related websites	:	<a href="http://www.morrisons.co.uk/cr">www.morrisons.co.uk/cr</a>
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	24/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only | Food | Personal care | Food service

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 16833.81506 based on data from latest supplier scorecard

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)	:	0
Mass balance (mt)	:	0
Segregated (mt)	:	
Identity Preserved (mt)	:	0
<b>Total</b>	:	<b>4,608</b>

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : N/A

Mass balance (mt)	: N/A
Segregated (mt)	: 0
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 0</b>
Total volume of palm-based derivatives and fractions sold in your own brand products per year?	: 0
<b>How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)</b>	
Book & Claim (GreenPalm) (mt)	: 0
Mass balance (mt)	: 0
Segregated (mt)	: 0
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 0</b>
Total volume of palm oil and derived products sold in your own brand products per year? (mt)	: 16833.81506

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

1/1/2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

During 2013, all palm oil and palm oil derivatives used in Morrisons own brand products must be sourced through an RSPO Certified Sustainable Supply Chain System.

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Own manufactured products are now supporting RSPO supply chain systems (GreenPalm certificates covering non-segregated palm).

Quarterly supplier scorecards to monitor progression towards 2015 target and encourage suppliers to make the switch.

## Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

Data not known

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If other please specify:

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## Woolworths (Proprietary) Limited

Name of the organisation : Woolworths (Proprietary) Limited  
 Corporate website address : [www.woolworthsholdings.co.za](http://www.woolworthsholdings.co.za)

### Company Details

Membership number : 3-0027-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Woolworths

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

0 . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Africa

### Contacts

Primary contact responsible for organisational commitment to RSPO

Tom McLaughlin [TomMcLaughlin@woolworths.co.za](mailto:TomMcLaughlin@woolworths.co.za)

Box 680 Cape Town 8000 South Africa

Person reporting (if different)

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-



## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

We will continue to purchase GreenPlam certificates until RSPO certified oil becomes available

Upload new file : [http://www.rspo.org/acop/internal/upload/411353\\_form1.doc](http://www.rspo.org/acop/internal/upload/411353_form1.doc)

Palm oil related websites :

RSPO reporting period : July 2011 to June 2012

Date of submission : 10-Sep-12

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Food

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per : 550  
year?

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 0

Mass balance (mt) : 0

Segregated (mt) : 0

Identity Preserved (mt) : 0

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per : 50  
year? (mt)

#### How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 0

Mass balance (mt) : 0

Segregated (mt) : 0

Identity Preserved (mt) : 0

**Total** : 0

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 600

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)	: 0
Mass balance (mt)	: 0
Segregated (mt)	: 0
Identity Preserved (mt)	: 0
<b>Total</b>	<b>: 0</b>

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 0

### Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

No annual targets set as SA refiners cannot deliver

### Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Palm oil day for our food and oil suppliers planned

### Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why:

If other please specify:

## Woolworths Limited

Name of the organisation : Woolworths Limited  
 Corporate website address : [www.woolworthslimited.com.au](http://www.woolworthslimited.com.au)

### Company Details

Membership number : 3-0029-10-000-00  
 Membership type : Ordinary Membership  
 Membership category : Retailers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Retailers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Woolworths Limited

Is the holding company a RSPO Member?

Yes

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Woolworths Limited . Retail . yes | . .

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

| Australia | Other

### Contacts

Primary contact responsible for organisational commitment to RSPO

Armineh Mardirossian [amardirossian@woolworths.com.au](mailto:amardirossian@woolworths.com.au)

1 Woolworths Way

Bella Vista NSW 2153

Person reporting (if different)

Same as above

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

-

## Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Woolworths Policy:

- \* Label palm oil clearly on-pack for all own-brand products to give customers the ability to make informed choices
- \* Move to 100% sustainable palm oil for all own-brand products in accordance with the RSPO approved standards

Our policy commitment is communicated in our Annual Corporate Responsibility Report. The 2011 report is attached. Please refer to page 17. We announced our commitment publicly in March 2010.

Upload new file : [http://www.rspo.org/acop/internal/upload/563362\\_form1.pdf](http://www.rspo.org/acop/internal/upload/563362_form1.pdf);  
[http://www.rspo.org/acop/internal/upload/563362\\_form1b.pdf](http://www.rspo.org/acop/internal/upload/563362_form1b.pdf)

Palm oil related websites :

RSPO reporting period : July 2011 to June 2012

Date of submission : 21/9/2012

## Retailers

### Operational profile:

Please state what your main activities are within retailing:

| Own-brand only

### Operations and certification progress

Total volume of Crude Palm Oil sold in your own-brand products per year? : 0.435mt

#### How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt) : 0

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt) : 4.00

**Total** : 0

Total volume of Palm Kernel Oil sold in your own-brand products per year? (mt) : 0

**How much of the Palm Kernel Oil volume is RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of palm-based derivatives and fractions sold in your own brand products per year? : 0

**How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)**

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

**Total** : 0

Total volume of palm oil and derived products sold in your own brand products per year? (mt) : 0.435

## Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO Certified Sustainable Palm Oil in your own brand products:

2015

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

Annual targets:

20% by 2012

20% by 2013

20% by 2014

40% by 2015

## Targets for next reporting period

Outline actions that will be taken in the coming year to promote sustainable palm oil:

Online promotion of sustainable palm oil to our customers.

On-pack labelling for sustainable palm oil.

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**Reasons for non-disclosure of information:**

If you have not disclosed any of the above information please indicate the reasons why:

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If other please specify:

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# RSPO

Roundtable on Sustainable Palm Oil

## RSPO VISION

*"RSPO will transform markets to make sustainable palm oil the norm"*

