

Particulars

About Your Organisation

Organisation Name

The Co-operative Group

Corporate Website Address

<http://www.co-operative.coop>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0004-05-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

4,242

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

233

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

593

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

5,069

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	519.53	76.15	490.33
2.3.2	Mass Balance	1,785.51	140.28	76.70
2.3.3	Segregated	1,935.36	16.88	26.19
2.3.4	Identity Preserved	1.02	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	4,241.42	233.31	593.22

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

490

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

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Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our aim remains that all own-brand products will be sustainable, and come from a segregated Certified Sustainable Palm Oil. However, traceability issues - particularly in our non-food product supply chain, mean we will not be able to secure this in the short term. In moving towards achieving this target, we will continue to reduce reliance on Book and Claim (Green palm) certification and to stipulate, as a minimum, segregated CPSO for all our own brand food and segregated or mass balanced CPSO for all our own-brand non-food requirements, where feasible.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

co-operative branded soap

Year

2011

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to engage with our supply chains to encourage the increasing use of RSPO certified palm oil from physical supply chains.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
[R-Policies-to-PNC-stakeholderengagement.pdf](#)
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7.2 What steps will/has your organization taken to support these policies?

The co-operative are key members of the Ethical Trade Initiative (ETI). We ensure all our direct suppliers are registered on SEDEX and request ethical audits of high risk sectors / countries. We also encourage our suppliers to have suitable ethical sourcing requirements within their supply chains.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Currently 77% of all palm oil usage is physical supply chains we intend to ensure this level increases year on year reducing reliance on Book and Claim. In the meantime we will continue to use all the RSPO accredited routes to market.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Where any gaps are identified Book and Claim will be purchased by The Co-operative Group, for which a contingency budget is in place.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

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GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Limited or no availability on the market of certified sustainable palm oil derivatives for non food categories.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We continue to engage with our supplier to encourage the use of sustainable palm oil in their businesses. We have covered the usage of any unsustainable palm oil with the purchase of Book and Claim (Green Palm) certificates to ensure we used 100% certified palm oil by one of the RSPO's four routes to market in line with other market retailers.

4 Other information on palm oil (sustainability reports, policies, other public information)

Sustainability report attached within retailer section under question 7.
