

Particulars

About Your Organisation

1.1 Name of your organization

SODEXO

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0042-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1,060.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1,060.00 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher				
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume				

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher	108.35			
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	406.34			
2.4.4	Segregated	63.76			
2.4.5	Identity Preserved				
2.4.6	Total volume	578.45			

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) 100%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2012

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2013

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2025

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

4.2 Please explain why**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

As a part of our Better Tomorrow 2025 roadmap, Sodexo's objective is to move to 100% RSPO certified palm oil from physical supply chain by 2025.

This percentage is improving each year:

- 2014: 17% physical CSPO
- 2015: 24% physical CSPO
- 2016: 31% physical CSPO
- 2017: 32% physical CSPO

In 2017, it was the first time the results were audited externally by KPMG and published in our Reference Document.

Objective for 2018: 45%

Objective for 2020: 60%

Objective for 2025: 100%

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Sodexo is food service company and not a retailer, we do not have any own brand products that contain palm oil. Our main usage is related to back of house products in our clients' food service facilities.

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
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Related link: https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf
- Water, land, energy and carbon footprints
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Related link: https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf
- Ethical conduct and human rights
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- Stakeholder engagement
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- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

Sodexo has several actions that it runs in parallel in order to facilitate the uptake of RSPO certified sustainable palm oil use along the supply chain.

Our Sustainable Palm Oil toolkit that Sodexo has developed internally for buyers is available in English.

Our Sustainable Palm Oil RFI is available in English

Uploaded files:

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7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

Yes

When do you plan to cover the gap using Book and Claim?

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Uploaded files:

No files were uploaded

Link to Website

https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We face an issue with the lack of available of physical CSPO in some markets. We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we use Book and Claim to compensate.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sodexo has a technical agreement with WWF. Sodexo has done some significant outreach to stakeholders including suppliers and has had a particular focus in the last year on Asia where several countries have been able to implement a physical CSPO supply chain.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: https://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/20171204_Interactive-Registration-Document-FY17_EN.pdf
