

Particulars**About Your Organisation****Organisation Name**Shiseido Company Limited

Corporate Website Address<http://www.shiseidogroup.com/>

Primary Activity or Product

- Manufacturer
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Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
4-0103-10-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers**Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- End-product manufacturer

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?**

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

19.00

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

7.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

4600.00

2.2.5 Total volume of all oil palm products you sold in the year:

4626.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:**In Your Own Brand**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim	19.00	7.00	24.00	
2	Mass Balance				
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	19.00	7.00	24.00	

2.4.1 What type of products do you use CSPO for?

cosmetics and toiletries

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

Time-Bound Plan**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2012

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

n

3.6 Which countries that your organization operates in do the above commitments cover?

- China - France - Japan - Taiwan, Province of China - United States - Vietnam

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

we start to investigate toward swiching the certified palm oil through physical supply chain.

3.8 Date of first supply chain certification (planned or achieved)

2020

Trademark Related**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

Please explain why

There are no plans for now.

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

URL: www.shiseidogroup.com/csr/env/performance/report2011.html**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We start to investigate toward switching the certified palm oil through physical supply chain.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

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- Others:

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Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

8.2 What steps will/has your organization taken to support these policies?

We make opportunities to have a dialogue or meeting with our suppliers to share the significance of sustainability. On the other hand, it's difficult to procure the high-grade certified oil at a reasonable price because the volume of crude palm oil that we purchase is small. We are trying to seek for the acquisition route with some suppliers.

Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:
Do you have plans to?**

Yes

Please specify

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9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have already swiched all of the crude palm oil to the certified oil through Book & Claim since 2013.

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

We don't own plantaions.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Because the volume of palm oil that we purchase is small, it's difficult to procure the high-grade certified oil at a reasonable price.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Internal company education Dialogue with suppliers

4 Other information on palm oil (sustainability reports, policies, other public information)

nothing
