

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Royal FrieslandCampina N.V.

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

4-0031-07-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

#### 1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

### Operations and Certification Progress

#### 2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

##### 2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

Belgium, China, Cote d'Ivoire, Egypt, Germany, Hungary, Indonesia, Malaysia, Netherlands, Nigeria, Pakistan, Philippines, Thailand, Vietnam

##### 2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Belgium, China, Cote d'Ivoire, Egypt, Germany, Hungary, Indonesia, Malaysia, Netherlands, Nigeria, Pakistan, Philippines, Thailand, Vietnam

#### 2.2 Volumes of palm oil and oil palm products (Tonnes)

##### 2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

94,700

##### 2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

12,000

##### 2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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##### 2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

23,400

##### 2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

130,100

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	3,393.00	89.01	-	4,343.00
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	24,300.00	4,000.00	-	17,500.00
2.3.4 Segregated	67,000.00	8,000.00	-	1,600.00
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	94,693.00	12,089.01	-	23,443.00

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

2.5.1 Africa	100%
2.5.2 Australasia	--
2.5.3 China	100%
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	100%
2.5.9 Malaysia	100%
2.5.10 Middle East	100%
2.5.11 Rest of Asia	100%

**Time-Bound Plan**

**3.1 Date of first supply chain certification (planned or achieved)**

2010

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2011

**If target has not been met, please explain why:**

as from 2011 100% of our world wide palm oil product volume (palm, palmkernel and palm-based emulsifiers) is RSPO sustainable (SG, MB, B&C)

**3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2011

**If target has not been met, please explain why:**

as from 2011 100% of our world wide palm oil product volume (palm, palmkernel and palm-based emulsifiers) is RSPO sustainable (SG, MB, B&C)

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**If target has not been met, please explain why:**

depending on availability

**3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?**

China, Cote d'Ivoire, Egypt, Nigeria

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**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

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**3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

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**3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?**

2020

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**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

depending on selling market

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**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

FrieslandCampina is already requiring from its palm oil suppliers to fully support RSPO initiatives and all suppliers have committed to be active in implementing ways-of-working to ensure the palm oil supplied to FrieslandCampina is in line with the RSPO requirements.

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**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

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**- Others:**

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**Application of Principles & Criteria for all members sectors**

**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints

Uploaded file: --

Related link:

<https://www.frieslandcampina.com/app/uploads/sites/2/2018/04/FrieslandCampina-CSR-Update-2017.pdf>

- Land Use Rights

- Ethical conduct and human rights

Uploaded file: --

- Labour rights

- Stakeholder engagement

Uploaded file: --

Related link:

- None of the above

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**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

see CSR report attached

Related link:

<https://www.frieslandcampina.com/app/uploads/sites/2/2018/04/FrieslandCampina-CSR-Update-2017.pdf>

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**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

Related link:

<https://www.frieslandcampina.com/app/uploads/sites/2/2018/04/FrieslandCampina-CSR-Update-2017.pdf>

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**Support for Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

Yes

Smallholders kettle farmers (southeast Asia)

- Training

- Education

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

Availability and premiums differ per supplier whereas we during our tender process have this as one of the focus points. There is no transparent global standard and also local competitors not using any RSPO are gaining market shares on cost of sustainability.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Close engagement with our stakeholders and our nourishing by nature strategy procurement team, initiative to start public report on CSR.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded
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