

Particulars

Organisation Name	Paulig Ltd.		
Corporate Website Address	www.pauliggroup.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Santa Maria AB, Sweden	Manufacturer	
	Santa Maria Finland Ltd	Wholesaler and/or Retailer	Yes
	Santa Maria Foods Ltd, United Kingdom	Manufacturer	Yes
	Santa Maria A/S, Denmark	Wholesaler and/or Retailer	Yes
	Santa Maria BV, Holland	Wholesaler and/or Retailer	Yes
	Santa Maria Norge AS, Norway	Wholesaler and/or Retailer	Yes
	Santa Maria NV, Belgium	Wholesaler and/or Retailer	Yes
	NV Snack Food Poco Loco, Belgium	Manufacturer	Yes
	AS Santa Maria, Estonia	Manufacturer	Yes
Country Operations	Belgium, Denmark, Estonia, Finland, Netherlands, Norway, Sweden, United Kingdom		
Membership Number	4-0370-13-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

- Food goods

--

- Home and personal care goods

--

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Both

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

5791.00

2.2.3 Total volume of Palm Kernel Oil used in the year:

--

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

2.2.5 Total volume of all palm oil products you used in the year:

5791.00

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	675.00		
2	Mass Balance			
3	Segregated	1054.00		
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	1729.00		

In Your Private Label

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	400.00		
2	Mass Balance	20.00		
3	Segregated			
4	Identity Preserved			
5	Total volume of palm oil handled that is RSPO-certified	420.00		

2.4.1 Volume of Palm Kernel Expeller used/ handled:

--

2.4.2 What type of products do you use CSPO for?

The CSPO is used for production of Tortilla, Taco and Flours.

2.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

-

We have asked this in our discussions. No plan yet been drawn.

Report on supplier who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2015

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

Yes

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

Yes

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

2015

3.6 Which countries that your organization operates in do the above commitments cover?

Belgium, Sweden, United Kingdom

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For our Santa Maria brand the first use of certified oil was 2009 as book & claim 100% certified 2012. In 2013 we started to buy segregated palm oil. This is also the case in 2014.

For our own Poco Loco Brand we will no longer use NON-certified palmoil as of 1st of January 2015.

3.8 Date of first supply chain certification (planned or achieved)

2014

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

Yes

- Please state for which product range(s) you intend to apply the Trademark and when you plan to start

2015

-

--

GHG Emissions

5.1 Do you publicly report the GHG emissions of your operations?

No

- Please upload related report:

--

- Add link to website

--

-

We are planning to do this in line with our CR work but cannot yet give an exact date of when.

5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

- Please upload related report:

--

- Add link to website

--

-

A key focus area in Santa Maria environmental strategy is to reduce emissions of carbon dioxide and other greenhouse gases, and thus reduce our contribution to climate change. We have set a target for our Swedish operations to half the carbon emissions by 2020, compared to 2012.

Also Poco Loco is working with the target setting for the next coming years.

We have not yet set a public commitment to buy only from suppliers that disclose their GHG emissions. This is for the time being under work.

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are actively communicating to our customers that the palm oil used in Santa Maria products segregated. We are also actively communicating the need for working with CR questions related to the palm oil and about our membership in RSPO. Santa Maria has been a member since 2004.

For own Poco Loco Brand we will no longer use NON-certified palmoil as of 1st of January 2015. We will also use the RSPO logo on some of the Poco Loco products. We will promote certified palm oil to our privatel label customers.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Ethical conduct and human rights

- Water, land, energy and carbon footprints

--

- Land Use Rights

--

- Ethical conduct and human rights

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

--

- Stakeholder engagement

--

8.2 What steps will/has your organization taken to support these policies?

Suppliers have signed our COC. In 2014 we are updating the COC for Suppliers also adding other tools to work with responsible sourcing (supplier questionnaires...). These will be piloted in the beginning of 2015.

Internally we have done a Ethical principles training for 1500 employees within the group in 2014.

We have actively communicated our ethical principles internally.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

Do you have plans to?

No

For all our brand the answer is yes.

For our private label customers we are committed to promote CSPO 100%.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

No

- How and when do you plan to immediately cover the gap using Book & Claim?

--

-

For all our brand the answer is yes.

For our private label customers we are committed to promote CSPO 100%.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In September 2014 Finnwatch in Finland published a report on palm oil production in Malaysia. The report indicated suspicion of serious labour rights violations on some of the plantations. Paulig Group was one of the companies communicating in this matter.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

equal

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We were very early to start to use certified oil, 2009 (Santa Maria brand)
We have always been open in our discussions with different stakeholders regarding this.

4 Other information on palm oil (sustainability reports, policies, other public information):

Internal communication on our intranet,
external communication on Santa Maria website
