

Particulars

About Your Organisation

Organisation Name

Oriflame Cosmetics Global S.A.

Corporate Website Address

<http://www.oriflame.com>

Primary Activity or Product

- Manufacturer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
4-0135-11-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers**Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- Home & Personal Care Goods

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

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2.2.3 Total volume of Palm Kernel Oil used in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

5,480

2.2.5 Total volume of all palm oil products you used in the year:

5,480

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:**In Your Own Brand**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	5,464.00
2	Mass Balance	-	-	15.00
3	Segregated	-	-	1.00
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	-	-	5,480.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

2,095

2.4.2 What type of products do you use CSPO for?

Cosmetics and personal care products

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 100%
 India 100%
 China 100%
 South East Asia 100%
 North America 100%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100%
 India 100%
 China 100%
 South East Asia 100%
 North America 100%

Time-Bound Plan**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2010

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

n

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

3.6 Which countries that your organization operates in do the above commitments cover?

Algeria, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Bulgaria, Chile, China, Colombia, Croatia (Hrvatska), Czech Republic, Denmark, Ecuador, Egypt, Finland, Georgia, Greece, Hungary, India, Indonesia, Kazakhstan, Kenya, Kyrgyzstan, Lithuania, Macedonia, The Former Yugoslav Republic of, Mexico, Moldova, Republic of, Mongolia, Morocco, Myanmar, Netherlands, Norway, Pakistan, Peru, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Slovenia, Spain, Sri Lanka, Sweden, Tanzania, United Republic of, Thailand, Tunisia, Turkey, Uganda, Ukraine, United Kingdom, Vietnam, Yugoslavia

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Target of 100% certified palm oil was achieved during 2010 through the purchase of green palm credits. In 2012, Oriflame produced a foaming product with RSPO certified segregated sustainable palm kernel oil. We aspire to increase the use of certified physically segregated palm oil in products over the next few years to demonstrate our support for the RSPO. In addition, in 2014 we started purchasing mass balance certified palm oil. We plan to increase the share of mass balance materials further in 2015. Our plan is to increase its share gradually during the upcoming years.

3.8 Date of first supply chain certification (planned or achieved)

2010

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Swedish Spa Refreshing Shower Gel 21876

Sourcing of sustainable palm oil continues to be a key focus area for Oriflame. In 2012 Oriflame was the first company in the world to produce a foaming product (Swedish Spa Refreshing Shower Gel 21876) that contains RSPO (Roundtable on Sustainable Palm Oil) segregated certified sustainable palm oil.

Year: 2012

GHG Emissions**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

In order to expand and deepen its work on sustainability, Oriflame adopted a new comprehensive sustainability strategy in 2013, with a broader set of commitments covering product development, social issues and environmentally focused targets. Through this new strategy, Oriflame committed to source renewable and sustainable materials whenever possible. Regarding Palm Oil, Oriflame set a series of commitments. We will keep on implementing actions during next year in order to comply with them. The 2014 progress is as follows:

- Source 100% certified physically segregated palm oil by 2020.

Deadline: 2020

2014 Progress: On track

In 2014 we continued to purchase certified segregated palm oil for our trademarked product. In 2014 we also started purchasing mass balance certified material. We plan to increase the share of mass balance materials further in 2015.

- Promote sustainable palm oil by purchasing GreenPalm credits to cover 100% of our consumption.

Deadline: Ongoing

2014 Progress: Completed

We purchased GreenPalm credits to cover our full 2014 volume.

In addition in 2015 we actively took part in RSPO activity. We are members of the T&T standing committee and formed part of the review bodies for SCC and C&C. In addition we presented Oriflame to members of the Polish cosmetics society as a case study on the benefits of membership of RSPO and the need for sustainable palm oil.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Ethical conduct and human rights
[M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[M-Policies-to-PNC-laborrights.pdf](#)

8.2 What steps will/has your organization taken to support these policies?

At Oriflame we are committed to acting responsibly and with respect to all the people affected by our operations – employees around the world, Oriflame Consultants, subcontractors in our supply chain and, of course, the customers who buy our products. Oriflame respects and supports international human rights principles and seeks to avoid complicity in human rights abuses. We support the principles contained within the Universal Declaration of Human Rights and fundamental International Labour Organization Conventions and we actively participate in the United Nations Global Compact. To strengthen internal knowledge and understanding of human rights, an education program focusing on key management is being developed and will be launched in 2015. As part of advancing the Company's efforts, Oriflame also participates in the Swedish Network for Business and Human Rights, a business network focusing on exchanging best practices. Through audits and close co-operation with suppliers, Oriflame works to ensure compliance with labour standards and principles and its own guidelines. Oriflame has developed a comprehensive Supplier Code of Conduct valid for all suppliers globally and this document outlines requirements regarding working conditions, health and safety, discrimination and environmental impact.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify

By 2020, we have committed to source 100% certified physically segregated palm oil. While there is enough of this resource available in its raw form, there is a very limited supply of its derivatives. Because it is these derivatives that go into our product ingredients, we cannot switch as quickly as we would like to physically segregated palm oil.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Since 2010 Oriflame is using the book & claim system to cover 100% of the company's palm oil consumption.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

We consider that concessions apply to growers; not consumer goods manufacturers like Oriflame.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Most significant obstacle is the limited availability and higher cost of segregated palm oil derivatives. We are in continuous discussions with our suppliers on how to supply this.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Oriflame is actively participating in RSPO working groups representing consumer good manufacturers. We have contributed to the cosmetics industry sector by organizing workshops in which we share lessons learned and discuss future steps and opportunities. In 2012 Oriflame became the first company in the world to produce a foaming product (Swedish Spa Refreshing Shower Gel 21876) that contains RSPO segregated certified sustainable palm oil.

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We aspire to increase our commitment and use over the next few years to demonstrate our support towards RSPO certified sustainable palm oil in order to contribute to the preservation of our natural resources.

4 Other information on palm oil (sustainability reports, policies, other public information)

In 2013 Oriflame's palm oil approach resulted in a high score, 11 of 12 possible points, in WWF's palm Oil Buyers' Scorecard, ranking companies on their palm oil sourcing practices.
