

## Particulars

<b>Organisation Name</b>	Loblaws Inc.
<b>Corporate Website Address</b>	www.loblaw.ca
<b>Primary Activity or Product</b>	Wholesaler and/or Retailer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	Canada
<b>Membership Number</b>	3-0056-13-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Retailers

## Retailers

### Operational Profile

#### 1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

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#### - Food goods

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#### - Home and personal care goods

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#### - Other:

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### Operations and Certification Progress

#### 2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

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#### 2.2.1 Total volume of Crude Palm Oil handled in the year:

3500.00

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#### 2.2.2 Total volume of Palm Kernel Oil handled in the year:

500.00

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#### 2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

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#### 2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

4000.00

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#### 2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	250.00	2.00	
2.3.2	Mass Balance	60.00		
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	310.00	2.00	

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**2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim**

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**2.5 Volume of Palm Kernel Expeller used/ handled?**

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**2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

No

**- Report file:**

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**- URL: Add link to website**

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**Time-Bound Plan**

**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2014

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2015

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2025

**3.4 Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

Canada

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

2013- Commitment, planning and resources, policy development, initial investigation and discussion  
2014- Develop and execute a vendor palm oil survey, communication to vendors of palm oil policy and sustainability requirements, create an inventory of palm oil in our food products, planning and strategic category meetings with teams and vendors  
2015- Complete inventory of palm oil in non-food products, continue tracking vendor progress in order to achieve 100% support of RSPO sustainable palm by end of year, which will partially include purchase of Greenpalm certificates  
2016 and beyond- Continue tracking and reporting and work towards further conversion from Greenpalm certificates to more physical supply chains

**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

## Trademark Related

### 4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

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We will first focus our efforts on driving awareness and change in our supply chain and we will then work on consumer education and our marketing approach.

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### 4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

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- Year

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## Actions for Next Reporting Period

### 5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working collaboratively with our product suppliers to encourage them to develop plans to support sustainable palm oil, preferably with physical supply chains such as mass balance. We are working with major palm ingredient suppliers to understand availability and cost premiums for mass balance ingredients in order to educate and provide options to our suppliers.

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## Reasons for Non-Disclosure of Information

### 6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

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- Others:

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## Application of Principles & Criteria for all members sectors

### 7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
  - Ethical conduct and human rights
  - Labour rights
  - Stakeholder engagement
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- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

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- Ethical conduct and human rights

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- Labour rights

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**- Stakeholder engagement**

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**7.2 What steps will/has your organization taken to support these policies?**

Loblaw has a published code of conduct and supplier code of conduct as well as an environmental health and safety charter, and environmental policy.

See the link to our policies:

[www.loblaw.ca/english.about-us/corporate-governance/default](http://www.loblaw.ca/english.about-us/corporate-governance/default) [Click here to visit the URL](#)

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**Commitments to CSPO uptake**

**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

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**Please specify:**

We have committed to supporting the sustainable production of palm oil for our control brand products by the end of 2015. This will be achieved through the use of both physical supply chains and GreenPalm certificates.

We have identified the suppliers that produce control brand products for us that contain palm derived ingredients and we will work with these suppliers to develop plans to support sustainable palm oil and will encourage them to adopt physical supply chains. We will continue to track our suppliers use of palm oil and their progress towards these targets.

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**8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?**

Yes

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**How and when do you plan to immediately cover the gap using Book & Claim?**

We will track the total amount of palm oil derived ingredients used in our control brand products and will ensure that certificates are purchased to cover any gaps. We plan to support sustainable palm oil for all of our control brand products, including the purchase of Greenpalm certificates by the end of 2015.

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities of palm oil annually. (Often palm oil is a subcomponent of other ingredients that are purchased, such as raisins coated in palm oil.) It is difficult for these suppliers to have significant influence over the sustainability of the palm oil used to process these ingredients. We will complete a detailed inventory to account for all of these small quantities of ingredients to determine the best approach however we will focus our CSPO efforts with our largest suppliers who represent a more significant quantity of palm oil ingredients.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

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#### Robust:

Yes

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#### Simpler to Comply to:

similar

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are supporting the vision of RSPO through our commitment to sustainable palm oil for our control brands. As the leading retailer in Canada, we hope this will encourage other retailers and manufacturers to also support the RSPO vision.

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### 4 Other information on palm oil (sustainability reports, policies, other public information):

Please also visit our corporate social responsibility report at

<http://www.loblaw.ca/English/responsibility/default.aspx> [Click here to visit the URL](#)

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